

Alberta Aids to Daily Living

Bulletin #76

Holiday Closure

AADL Holiday Closure

The AADL office will be closed from December 24, 2019 to January 1, 2020.

During this time, consider accessing local equipment loaner pools such as the Canadian Red Cross Equipment Loan Program (HELP).

<https://www.redcross.ca/how-we-help/community-health-services-in-canada/alberta-health-equipment-loan-program>

AADL Respiratory Benefits

Alberta Blue Cross Online Health Portal is available for entering authorizations and uploading of documentation. The funding decisions for some authorizations may be delayed between December 24th to January 2nd, 2020.

The Alberta Blue Cross AADL RBP Provider Line will be closed during the following holiday period:

December 24th, closes at 3 pm

December 25, 26, & 27: closed

December 31, closes at 3 pm

January 1st: closed

If your site has any **urgent** funding requests requiring immediate review by Respiratory Benefits during the afternoon of December 24th, please **fax your submissions directly to Respiratory Benefits at 780-342-8775.**

Alberta Health Services Respiratory Benefits will be open from **7:30am to 3:00pm** on this day. Any requests received after 3:00pm will be processed on or after December 27th. If you have any questions or concerns, please contact Michelle Pemberton, AHS manager for Respiratory Benefits at 780-342-8774 or Michelle.Pemberton@ahs.ca.