

Alberta Aids to Daily Living

Bulletin # 86

AADL is moving!

New Address

The new location for the AADL office is:
TELUS House, 13th Floor
10020 100 Street NW
Edmonton, AB T5J 0N3

It is anticipated that AADL will be in the new location **May 25, 2020**, but be aware this is an **anticipated date** and subject to change.

Due to the move, fax services **may** be impacted during the following dates: **May 25 to May 29**. AADL will continue to be available by phone and email during this period. www.alberta.ca/aadl-contact.aspx

Are any of the AADL phone numbers or fax numbers changing?

All phone numbers and fax lines will remain the same.

Do I need to re-send any forms if I sent them to the old address after May 25?

Any mail sent to the old address will be redirected to the new location. You do not need to re-send any mail.

Do I need to replace any forms that I have ordered that include the old address?

AADL forms will be updated with the new address, but if you have an older form, it will still be valid.

Do I need to replace/reorder the pre-paid envelope that we use to send in forms to AADL?

The address on the pre-paid envelope is not changing and does not need to be replaced.

What if I urgently need to contact AADL during May 25-29?

The fax lines **may** be disrupted at some point during this time period, but we are working to ensure the transition is as seamless as possible. If there is a palliative or urgent authorization during this time period, contact AADL by phone or email to ensure it gets processed.

Should I use the new address now?

Continue to use the current address until after the move has occurred on May 25.