

Alberta Aids to Daily Living Bulletin #61

Effective October 1, 2018 Alberta Blue Cross will start processing authorizations and claims for Alberta Aids to Daily Living (AADL) Respiratory Benefits.

The Respiratory Benefits Program is the first benefit area in the AADL program to transition claims processing and authorizations to Alberta Blue Cross.

This change will result in streamlined authorization processes, faster payment and easy access to claims and authorization assistance through the Alberta Blue Cross provider call centre.

Alberta Blue Cross is Alberta's largest benefit provider and provides health and dental benefits to more than 1.7 million Albertans.

As an Alberta-based, not-for-profit organization, Alberta Blue Cross has a unique legislative mandate to promote and support the health and wellness of Albertans. Since 1970, Alberta Blue Cross has worked closely with the Government of Alberta to administer their health benefit programs and develop a number of customized processes that represent many of the best practices in health benefit administration today.

Provider Agreements

Existing AADL respiratory providers will receive a package containing a letter to terminate their current AADL vendor agreement, and two new agreements for review and signature. Providers will sign an agreement with Alberta Health and another with Alberta Blue Cross in order to be eligible to submit claims and authorizations. Detailed information

about the new agreements will be provided in this package.

Updates to Policy and Approved Product List

The AADL Respiratory Policy and Procedure Manual and Approved Product List will be updated effective October 1, 2018.

These updates reflect process changes and improvements which will come into effect when Alberta Blue Cross begins administering respiratory benefits. Detailed information about these changes will be provided in a subsequent Bulletin #62.

Q&A Sessions

AADL, Alberta Health Services and Alberta Blue Cross will be hosting two one-hour Q&A sessions in September to answer any questions about the transition. You may register for one of the sessions by emailing Andrea Waywanko at andrea.waywanko@gov.ab.ca

Session dates are September 11 at 9:00am or September 14 at 1:30pm

Contact Information

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