

Alberta Aids to Daily Living

Bulletin #85

Information on Mobility and Large Equipment Benefit

Re: Changes in Vendors' Services and Operation hours

AADL has recently received updated information from our vendors regarding the Mobility and Large Equipment benefit. The changes that vendors have made are to prioritize the safety of their employees while trying to balance the importance for clients to be able to access certain services.

Cleaning

- Vendors have increased their cleaning practices.

Changes to Recycle Vendors operating hours and services

*All other vendors **not** listed here – indicates no changes.

- Eco Medical Equipment
 - Calgary –for recycle-in (please contact site for additional information)
 - Edmonton , Grand Prairie and Red Deer (currently, not accepting recycling-in)

- Ultimate Freedom Plus
 - Lethbridge and Medicine Hat – (currently, not accepting recycling-in)
- Medicare Lloydminster – (reduced operational hours to half day)
- Motion Red Deer is by appointment only

*Recycle in services continues with other vendors – please contact these vendors

Staffing

- Due to the impact on businesses related to Covid-19, some vendors have had to reduce their number of staff.
- Please also note that not all staff employed by the vendors has received Infection Prevention Control training. Training on the use of appropriate Personal Protective Equipment should be considered when requesting their services.

IMPORTANT! As the situation and changes continue, it is recommended that vendor(s) be contacted first to confirm if services are still being offered or can be completed. Disruption of trial requirements or the completion of service could delay delivery and impact the client's expectation in receiving equipment and/or services.