

# Alberta Aids to Daily Living

## Bulletin # 98

### Virtual Assessments - Update

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#### Virtual Assessments

A virtual assessment is an option when determining eligibility for AADL benefit. The only exception is an audiology assessment as a hearing test must be conducted in person. Regardless of the type of assessment conducted (virtual or in person), AADL authorizers are responsible for ensuring a complete and accurate assessment to confirm client eligibility as specified in AADL policy.

All arrangements for virtual assessment must be approved by the authorizer. Authorizers are guided by the standards of practice and guidelines set out by their professional regulatory bodies, as well as their employers' policies regarding both in person and virtual care.

AADL forms still need to be completed and signed, including a client signature where applicable. If an in person signature cannot be obtained, signatures can be obtained by the means outlined below:

- A faxed copy of the form is acceptable.
- The form can be mailed to the client for final signature and mailed back.
- The client can sign the form at home, take a photo of the signed form and email that picture to the assessor or specialty supplier.
- The contents of the form can be explained over the phone and the client can email the authorizer, assessor or specialty supplier if they are in agreement with the contents of the form.

Electronic signatures can be used on AADL documents. See Bulletin # 97 for more information.

See the AADL General Policy and Procedure Manual for the following policies regarding assessment:

<https://open.alberta.ca/publications/aadl-program-manual-gn>

GN-04 Authorizer Responsibilities

GN-06 Specialty Assessor Responsibilities

GN-07 Authorization of Benefits

GN-28 Quantity and Frequency Review Process- specifically, assessment errors related to the original benefit are outside of the QFR process.