

Alberta Aids to Daily Living

Bulletin # 89

Information for AADL authorizers, vendors and specialty suppliers

Cost-Share Exemption extension due to COVID-19 delays.

Questions have been raised regarding AADL clients who reached their maximum cost share contribution for the 2019-2020 benefit year, who reasonably expected additional AADL benefits the same benefit year but were delayed by the COVID-19 pandemic.

The AADL benefit year is from July 1-June 30.

AADL will review these cases on an individual basis and, if approved, extend cost-share maximum status to the affected claims. To be eligible a client must meet the following criteria:

General criteria:

- Client reached cost-share maximum contribution in the 2019-2020 benefit year.
- Client was authorized for additional AADL benefits in 2019-2020.
- Experienced delays in the receipt of their equipment due to COVID-19 pandemic so that those benefits could not be provided by June 30, 2020.

Special criteria for wheelchair seating :

- Client reached cost-share maximum on a wheelchair in the 2019-2020 benefit year.
- Due to COVID restrictions, seating benefits could not be provided by June 30, 2020.

Other circumstances:

- AADL will consider extending cost-share maximum status for other high cost benefit packages typically provided in the same year, such as a cochlear implant processor and a DM system.

Authorizers or vendors can request extensions for their clients by submitting a letter to the AADL fax line at 780-422-0968.

Indicate in the subject line "Request to Extend Cost-Share Maximum Status". Include the following information:

- client name,
- personal health number (PHN),
- summary of benefits received in 2019-20,
- description of additional benefits delayed by COVID-19,
- assessment date for additional benefits,
- reason additional benefits were delayed by COVID-19,
- vendor who will provide additional benefits,
- expected service date for additional benefits,
- name and AADL authorizer / vendor number of person submitting request, and
- fax number to receive AADL decision

AADL will provide a response in writing. In order to apply the extension, the vendor must fax a manual claim form for the additional benefits, with a copy of the approval attached.

The manual claim form will be available in the Forms section of the AADL website.

The service date for the additional benefits must be on or before **October 31, 2020**. Claims must be submitted within six months after service date.

The request letter must be submitted to AADL no later than **November 30, 2020**.