

Information for Vendors and Authorizers of AADL Medical-Surgical Benefits

Re-assessment Process for Medical Surgical Supplies

AADL has been receiving questions from Authorizers and Vendors about when clients will receive letters from AADL to request they have a reassessment. Below is information about the process, this applies to clients receiving ostomy, catheter, diapers and liners benefits.

- ◆ AADL will send a re-assessment letter to clients if they have not been assessed in the past four years or when they have sporadic usage of benefits.
- ◆ Clients who have not accessed products in the last calendar year do not get a letter. Their AADL benefits will end on the authorization expiry date.

If you have a client who did not receive a letter and has been accessing their AADL benefits it may indicate they have had a change of address and not advised AADL. Please contact AADL if this is the case.

If you have a client who is concerned they will not be able to get a reassessment before their AADL benefits expire, advise them to contact the appropriate AADL benefit clerk. In some circumstances AADL can extend the authorization; however this will be determined at AADL and will not happen automatically.

Burn Garments

For vendors of burn garments, this is a reminder that the J181 catalogue number is for postage for rural clients only.

Custom Compression Garments

A new catalogue number will be added to the Custom Compression Garment Approved Product List (APL) effective March 1, 2018. J401 is a silicone band for arm/forearm sleeve. See the Custom Compression Garment APL for more details.

Finally, when contacting the AADL Medical Surgical Benefit Clerks, please be advised that the caseload is split between Debby Baumann at debby.baumann@gov.ab.ca or 780-422-8821 (clients with the last name A to L) and Penny Porta at penny.porta@gov.ab.ca or 780-422-8857 (clients with the last name M to Z).

