

Alberta Aids to Daily Living

Bulletin #151

Reminder: Updates to online health portal coming February 2

[As previously announced in AADL Bulletin #149](#), Alberta Aids to Daily Living (AADL) and Alberta Blue Cross are updating the online health portal for medical-surgical and benchmark mobility products to make adjusting authorizations easier and claim adjudication even more accurate.

The upcoming changes to the portal include the following:

- Authorizations will be product-specific instead of category-specific. Authorizers will be able to remove individual products from an authorization, rather than removing all benefits of the same type from an authorization.
- Medical surgical benefits can be authorized for up to four years, instead of two.
- Diapers and catheters have been placed into their own category in the Authorization type drop-down menu. This will assist authorizers in locating those products more quickly.
- Some benefits will have additional eligibility questions. The questions are meant to help authorizers ensure clients are eligible for certain products, such as catheters and homecare beds.
- Reports will show more details, including the manufacturer and model of some benefits as well as specific codes for explanations in the event that a specific benefit is denied.
- Authorization history reports will also list the products that have been authorized for a patient, with a filter and sort functionality. Each individual product will appear on its own line rather than grouped together. Products on an authorization will share a reference number, so authorizers and vendors will still be able to see what was submitted together.
- Vendors will only be able to claim for the specific products as they appear on authorizations.

The changes will take effect on Thursday, February 2, 2023.

More information

Alberta Blue Cross, Health Services, AADL

T: Edmonton: 587-756-8629

Toll free: 1-888-828-8738

E: HealthServicesAADLInquiries@ab.bluecross.ca

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