Commercial Vehicle Enforcement – Summary of Investigated Complaints

Commercial Vehicle Enforcement is responsible for enhancing public safety on Alberta roadways by ensuring commercial vehicles meet Alberta's high safety standards. Enforcement officers ensure commercial vehicles comply with provincial and federal statutes. They also develop and apply enforcement standards and policies for motor carriers.

Anyone who has concerns about the service or actions of the Commercial Vehicle Enforcement Branch or its employees may make a complaint, which will be investigated.

This report summarizes the complaints investigated by the finding of the investigation.

Summary of 2017	
Unfounded	1
Unsubstantiated	1
Found to have merit in whole or in part	1
Frivolous, vexatious or made in bad faith	0
TOTAL	3

Summary of 2016	
Unfounded	1
Unsubstantiated	0
Found to have merit in whole or in part	1
Frivolous, vexatious or made in bad faith	0
TOTAL	2

Summary of 2015	
Unfounded	0
Unsubstantiated	0
Found to have merit in whole or in part	2
Frivolous, vexatious or made in bad faith	0
TOTAL	2