



# Industry Profiles 2016

Accommodation  
and Food Service  
Industry

# OVERVIEW

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The [Accommodation and Food Services industry](#)<sup>1</sup> in Alberta includes establishments that:

- provide short-term lodging and complementary services (i.e. hotels, motor hotels, resorts, motels, bed and breakfast accommodation, housekeeping cottages and cabins, recreational vehicle parks and campgrounds and hunting and fishing camps); and
- prepare meals, snacks and beverages to customer order for immediate consumption on or off the premises.

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<sup>1</sup> North American Industry Classification System (NAICS) 2007 major group 72

# SECTION A

## BUSINESS ENVIRONMENT

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### 1. 2015 Employment and Unemployment Numbers and Rates

Table 1

	Alberta	Accommodation and Food Services Industry
Employment	2,301,100	153,500
Employment Share	N/A	6.7%
Unemployment	148,000	8,300
Unemployment rate	6.0%	5.1%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2015

Note: Note: N/A denotes not-applicable. Employment share is obtained by dividing the number of employment in this industry by total employment in Alberta.

For more information on employment numbers or for a historical comparison, please go to the [Labour Force Statistics](#)<sup>2</sup> website or [Statistics Canada](#)<sup>3</sup>.

### 2. Industry's Growth

- The Accommodation and Food Services industry accounted for 6.7% of total employment in Alberta in 2015.
- Employment in this industry is expected to grow at an average rate of 2.0% from 2015 to 2019<sup>4</sup>.
- The industry is expected to account for 6.9% of total employment in Alberta in 2016.

For more information, see the [Alberta Learning Information Service \(ALIS\)](#)<sup>5</sup> website for descriptions of industries.

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<sup>2</sup> See <http://work.alberta.ca/labour/labour-force-statistics-and-annual-reviews.html>

<sup>3</sup> See <http://www.statcan.gc.ca>

<sup>4</sup> Alberta Modified Canadian Occupational Projection System (COPS) Outlook 2015 – 2019, Industry Employment Outlook

<sup>5</sup> See <http://www.alis.alberta.ca>

### 3. Facts, Trends and Outlook

According to Statistics Canada's National Economic Accounts, the Accommodation and Food Services industry accounted for approximately 1.9% of Alberta's Gross Domestic Product in 2015, up from 1.7% in 2005. Its contribution to Alberta's total employment increased from 6.0% in 2005 to 7.0% in 2015.

Total employment (the total number of employees and self-employed people, 15 years and over) in 2015 was 2.3% higher than its level in 2014. Over the last 10 years, employment increased by 44,100 from 2005, a 40.3% increase. There were 153,500 employed in the industry in 2015, of whom 65.0% were full time and 35.4% were part time.

Table 2

Characteristic	Alberta	Accommodation and Food Services Industry
Median Retirement Age (years)	64.3	64.6
Average Number of Hours Worked per Week	36.9	31.4
Multiple Jobholders (% of total employment)	5.6%	9.1%
Average Job Tenure (months)	88.8	47.0
Employees Under Union Coverage (%)	19.7%	2.9%
Employees Working Overtime per Week (%)	17.2%	10.0%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Tables 282-0022, 282-0031, 282-0042, 282-0078 and 282-0084, 2015, and custom tabulation (median retirement age)

Note: The percentage of multiple jobholders is obtained by dividing the number of multiple jobholders by total employment. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.

## 4. Size of Businesses in Alberta and the Industry

Table 3

Establishment Size	Businesses in Alberta		Businesses in Accommodation and Food Service	
	Number of Employees	%*	Number of Employees	%*
Less than 20 employees	686,000	35.6%	58,400	41.5%
20 to 99 employees	699,000	36.2%	69,100	49.1%
100 to 500 employees	345,700	17.9%	11,800	8.4%
More than 500 employees	195,500	10.1%	**	**

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0076, 2015

\* Percentages may not add up to 100 due to rounding

\*\* Data not available due to the confidentiality requirements of the Statistics Act

Note: Statistics Canada's survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the industry, except by coincidence.

# SECTION B

## HUMAN RESOURCES PROFILE

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### 1. Occupational Information

Some examples of occupations in the Accommodation and Food Services industry include:

- bartender;
- chef;
- hotel and motel desk clerk;
- restaurant manager;
- housekeeping attendant; and
- food service supervisor.

For a complete listing of all occupations related to this industry, as well as detailed information on education and skill requirements, visit the [Alberta Occupational Profiles<sup>6</sup>](#) website.

### 2. Demographics: Gender and Age

According to the Labour Force Survey, the gender breakdown in the Accommodation and Food Services industry in 2015 was as follows:

- women employed: 96,300 people, or 62.7%
- men employed: 57,200 people, or 37.3%

Overall in Alberta, women accounted for 45.1% and men made up 54.9% of total employment (for all industries).

Table 4

Age Characteristics	Employment in Alberta		Employment in Accommodation and Food Service	
	Number	%	Number	%
15-24 years	320,300	13.9%	56,500	36.8%
25-54 years	1,551,700	67.4%	83,800	54.6%
55 years and over	429,100	18.6%	13,100	8.5%

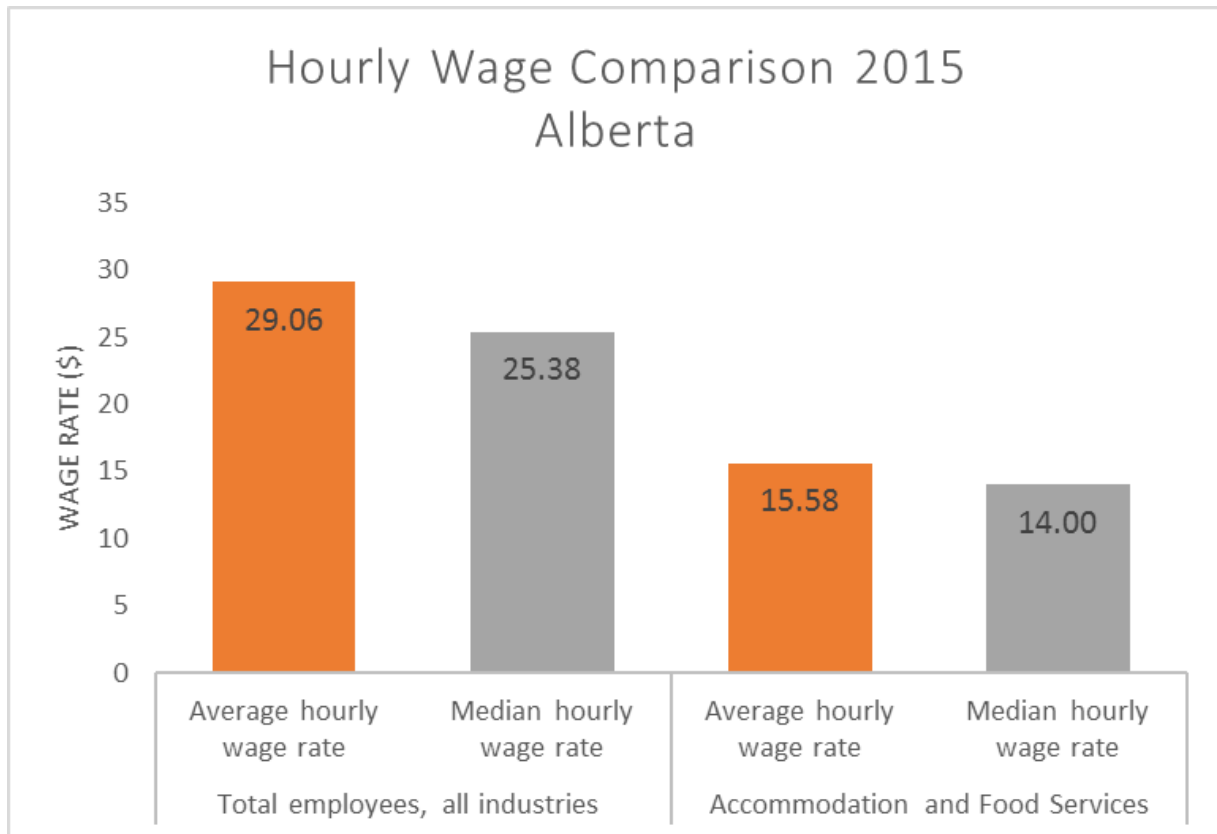
Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2015

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<sup>6</sup> See <http://occinfo.alis.alberta.ca/occinfopreview>

### 3. Wages and Salaries

Chart 1



Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0072, 2016

Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.

## Wage and Salary Information for Selected Occupations

Table 5

Occupation	Average Hourly Wage			Average Annual Salary
	Starting	Overall	Top	
Restaurant and food service managers	\$ 18.91	\$ 21.52	\$ 24.40	\$ 45,903
Hotel front desk clerk	\$ 14.40	\$ 15.29	\$ 16.40	\$ 28,416
Chef	\$ 18.81	\$ 20.83	\$ 23.29	\$ 42,454
Bartender	\$ 10.29	\$ 11.10	\$ 11.97	\$ 18,241

Data Source: 2015 Alberta Wage and Salary Survey

For more information on the *2015 Alberta Wage and Salary Survey*, refer to the [WAGEinfo](#)<sup>7</sup> website. For job descriptions, duties, skills and educational requirements of specific occupations in the Accommodation and Food Services industry, visit the [ALIS](#)<sup>8</sup> website.

<sup>7</sup> See <http://www.alis.alberta.ca/wageinfo>

<sup>8</sup> See <http://www.alis.alberta.ca>



# SECTION C

## ADDITIONAL INFORMATION

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### Links to Industry Associations

- Alberta Hotel and Lodging Association  
(<http://www.ahla.ca>)
- Restaurants Canada  
(<https://restaurantscanada.org/>)
- Canadian Association of Food Service Professionals  
(<http://cafp.ca/>)
- Hotel Association of Canada  
(<http://www.hotelassociation.ca>)
- Canadian Professional Bartenders Association  
(<http://canadianbartenders.com/>)

Call us or visit our website for more information or to find the following publications:

- 2015 Annual Alberta Labour Market Review
- Monthly Alberta Labour Force Statistics Highlights and Packages
- Alberta's Occupational Demand and Supply Outlook
- Alberta Labour Force Profiles
- Alberta Industry Profiles

[www.work.alberta.ca/labour.html](http://www.work.alberta.ca/labour.html) (see Labour Market Information)

In Edmonton: 780.422.4266

Long distance: 1.800.661.3753

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