

March 23, 2020

**To: Alberta Waterworks and Municipal Wastewater Owners and Operators**

Together, we are facing a truly unique situation, affecting every aspect of our lives. As the coronavirus (COVID-19) continues to spread provincially, our mission is to ensure our certified operators have the tools they need to help them continue to provide Albertans with clean, safe drinking water and sanitation services.

Access to safe and clean drinking water and sanitation services is a basic human right - critical to maintaining public health and an essential and necessary condition for economic development and growth. Therefore, we want to acknowledge and recognize that you, our water and wastewater facility operators, are integral in the delivery of such services. What you do each day provides the basic needs for society as a whole. We are grateful for the services you provide.

Alberta Environment and Parks can assure you that we are diligently working to provide clear and concise information to operators and system owners moving forward.

You will be receiving further information shortly, including your area's contact information for Alberta Environment and Parks staff, relevant information regarding updating the status of utility services operations, and information on how to reach out for additional support.

Sincerely,



Scott Milligan  
Executive Director – Regulatory Programs  
Regulatory Assurance Division - AEP

cc: Lyndon Gyurek – Director – Drinking Water / Wastewater