

Nov 12, 2020

To: Owners/Operators of Waterworks and Wastewater Systems (Municipal and Industrial) in Alberta

Subject: COVID-19 Supports, Updated Contact Map for Drinking Water

Thank you for your diligence to date in mitigating any service disruptions and continuing to deliver essential drinking water and wastewater services to Albertans. We recognize the stress and the challenges faced by operators during the Covid-19 pandemic and the Alberta Environment and Parks drinking water and wastewater contingency team continues to focus on supporting the prevention and mitigation of COVID-19 related impacts.

We recognize operators have been doing everything possible, and we strongly recommend utmost pandemic precautions continue to be taken within your facility. We wanted to once again to remind everybody of some of the online tools we have to support our valued operators. For the full roster, as well as access to the previous five communiques, please refer to the COVID-19 pandemic planning bundle for the water and wastewater sector at the following link: <https://open.alberta.ca/publications/covid-19-pandemic-planning-for-the-water-and-wastewater-sector-package>.

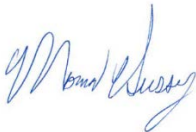
1. Attached is the updated contact map for drinking water with updates for the Lower Athabasca and North Saskatchewan sections. The wastewater contact map remains the same and is also attached for your reference. The website will be updated with the new map version and can be found under the bundle under *Alberta Drinking Water (or Wastewater) Environmental Response Line* headings. Please don't hesitate to reach out to your map contacts at any time for non-emergency support during regular business hours. As in previous communications, we want to remind facilities/systems with EPEA authorizations that contraventions must be reported to **EDGE** (Environmental and Dangerous Goods Emergencies) at 780-422-4504 or **1-800-222-6514** as per regular operations.
2. The supports AEP's Operator Certification team implemented during our initial COVID-19 pandemic mitigation work remain. Information can be found under the COVID-19 response: Policy for water and wastewater operators section of the certification webpage <https://www.alberta.ca/water-wastewater-operator-certification.aspx>, including:
 - a.) deferral of payment for all operator renewal fees until January 2021;
 - b.) increased online availability of operator training courses for CEUs;
 - c.) protective COVID-19 safeguards to enable certification exams to be written in "live" classrooms as per regular practice; and
 - d.) conditional certification issuance policy.

3. A pandemic guide will assist water and wastewater utilities in planning for and operating during the COVID-19 pandemic. <https://open.alberta.ca/dataset/d29be391-109b-4afb-80cf-06f7d2a565fa/resource/ae70562a-d2b0-4520-9a81-9c34a878963e/download/aep-covid-19-pandemic-planning-for-water-and-wastewater-sector.pdf>
4. A guidance document for wastewater workers with resource links <https://open.alberta.ca/dataset/d29be391-109b-4afb-80cf-06f7d2a565fa/resource/10beae62-326d-4aaf-9cd2-cec43343644c/download/aep-covid-19-guidance-for-wastewater-workers.pdf>
5. A frequently asked questions document for drinking water facilities <https://open.alberta.ca/dataset/d29be391-109b-4afb-80cf-06f7d2a565fa/resource/bdacf440-41cf-4cd7-a5eb-766ddbcb7ab3/download/aep-covid-19-drinking-water-facilities-faq-2020-04.pdf>
6. The website on preventing COVID-19 in the workplace from the Public Health Agency of Canada. This includes material for employees, employers, work-related travel and travel for essential workers and including helpful downloadable material. <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/preventing-covid-19-workplace-employers-employees-essential-service-workers.html# Work-related travel for>
7. Please also refer to the government of Alberta website *COVID-19 info for Albertans* for the latest information for Alberta including guidance documents and helpful downloadable material. <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

Your commitment to the ongoing delivery of essential services is exemplary, and again we thank you for your continued dedication and professionalism during these trying times.

Please everyone take care of yourself and others, and stay healthy!

Sincerely,



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Attachments

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