To All Authorized Employers of Peace Officers:

RE: Online Renewals for Driver’s Licences and Identification Cards

Service Alberta will be offering online renewals for driver’s licences and identification cards (ID) cards to eligible Albertans, effective May 17, 2022.

This latest expansion of online services is part of our ongoing commitment to provide more choice and greater convenience to Albertans when accessing government services. Please reference the following links for additional information including eligibility criteria:

https://www.alberta.ca/renew-replace-drivers-licence.aspx

https://www.alberta.ca/get-id-card.aspx#jumplinks-3

A key regulatory and policy change will allow Albertans to keep their current cards until the new renewed cards arrive in the mail.

Key Messages:

1. What do Albertans do with their previous licences when they renew online?
   - Regardless of whether they renew online or in person, Albertans will retain their previous cards until the new ones arrive in the mail.
   - When the new card arrives, Albertans must securely destroy the previous card, along with any temporary driver’s licence they may have.
     - Previous cards and temporary licences should be shredded in a paper shredder designed to handle them, or cut up with scissors before being thrown away. To help protect yourself from identity theft, do not throw away an intact driver’s licence or ID card.
     - It is an offence to have more than one valid driver’s licence. Albertans could face a fine of up to $486 if they have more than one.

2. Why do Albertans need a temporary licence if they can keep their old cards until the new ones arrive?
   - Alberta drivers will still be issued or have the option to download a temporary driver’s licence at the time of renewal.
   - A temporary licence could be useful if their driver’s licence is expiring before the new one will arrive.
• The temporary licence is considered to be the Albertan’s only valid licence, and will need to be presented to law enforcement officials if requested.

3. How do Albertans who renew online access their temporary licence?
• The temporary licence is available as a digital download in the My Account section of MyAlberta eServices. Digital downloads can be accessed for 60 days after purchase.
• Sample digital products are attached for reference.

4. Can people who are moving to Alberta and exchanging their licence keep their previous card until their new one arrives?
• People who are moving to Alberta from another jurisdictions will need to exchange their driver’s licences in person at a registry agent office. They will need to surrender their existing licence to the agent.
• More information on exchanging a licence from outside Alberta is available on Alberta.ca.

5. How do Albertans update the photos and signatures on their licences/ID cards when renewing online?
• When Albertans renew online, the photo and signature on their existing driver’s licence or ID card will be re-used.
• Signatures and photos must be less than 10 years old in order to renew a driver’s licence or ID card online.
• Albertans will be eligible to renew their driver’s licences and ID cards online at every second renewal service. This ensures Albertans’ photos and signatures are updated at least once every 10 years.

Sincerely,

Sean Bonnetteau, CD
Director
Law Enforcement Standards and Audits

Attachments
An Interim Driver's Licence

Clients Name: Ncube, Darcy Bruce
Driver's License Number: 37000-262
Class: 36 MVD: 0283-86852
Registry Agent's Office MVID: 0922-38369
Transaction Number: 4113722-0500004-019
Issue Date: 2022/05/04

Please see Alberta Motor Vehicles privacy statement on the reverse
This document was ordered through MyAlberta eServices
Application for an Alberta Identification Card - Receipt

Client's Name: Russell, Soroosh Leroy

Applicant's MVID: 0929-97956

Registry Agent's Office MVID: 0922-38369

Transaction Number: 4116022-0500001-015

Issue Date: 2022/05/02

X Signature of Client

Please see Alberta Motor Vehicle Registries privacy statement on the reverse.

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