

HIGHWAY MAINTENANCE BULLETIN 18/2017

511 Winter Daily Reporting

Summary

This Bulletin is issued to inform Highway Maintenance Contractors (HMCs) and Department staff of the Alberta Transportation's (AT's) recommended practices to be followed for reporting winter road conditions to 511 Alberta. Most of the existing highway maintenance contracts refer to AMA (Alberta Motor Association) reporting requirements. In 2013 AT, via the 511 organization, assumed the responsibilities for reporting winter road conditions to the public. Reporting of highway conditions during winter provides the travelling public with timely and reliable road condition information allowing for the better decision making while travelling at this time of year.

Most HMCs have AMA winter reporting obligations to the effect of daily patrols; to start after midnight and be reported no later than 6:00am MST/MDT with updates submitted as conditions change.

Key Changes

This Bulletin is not intended to change existing contract requirements but provide guidance on the Department's intentions and best practice.

Implementation

Given the transition to 511 and the reality of electronic and telephone updates the following best practice is now confirmed:

- All daily road condition reports should be submitted earlier than, but as close to, 6:00am as practical for all reportable road segments so as to ensure the most current road information is available to stakeholders as they start their morning commute.
- As required by contract, condition reports shall be updated by the HMCs as they are aware conditions have changed.
- In addition to the previous bullet point and to the extent practical, HMCs are requested to update 511 by 3:00pm MST/MDT so stakeholders are aware they have current information for the afternoon commute.
- To facilitate up-to-date reporting 511 is willing to take updates over the phone where that is helpful. They can be contacted at the following phone numbers: 780 638 1128 and 780 638 1129.

Effective Date

October 16, 2017

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Contact

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Approved



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