

- The notice to terminate is served more than 90 days after the date on which the certificate was issued.

To file a dispute or claim damages, you may apply to the RTDRS or provincial court.

For more information about your rights and responsibilities as a landlord or tenant, call the Service Alberta Contact Centre at 1-877-427-4088.

Information for tenants living at the same residential premises as a victim

When a lease is terminated due to a certificate being issued, it means the tenancy agreement of everyone living with the victim will be terminated too. The victim is not responsible for telling other tenants that the tenancy is being terminated, but can if they feel comfortable doing so. The landlord may establish a new lease with the other tenants, but does not have to. It is recommended that the other tenants consult the landlord respecting entering into a new tenancy agreement if they would like to remain living at the premises.

For more information

Family Violence Information Line

Phone: 310-1818

Residential Tenancy Dispute Resolution Service (RTDRS)

Phone: 780-644-3000

<https://www.alberta.ca/residential-tenancy-dispute-resolution-service.aspx>

Alberta Supports

Phone: 1-877-644-9992

go to <http://www.alberta.ca/alberta-supports.aspx> to email or find a location

Safer Spaces Alberta website

<http://www.alberta.ca/safer-spaces-certificate.aspx>