

# **Community Adult Learning Program**

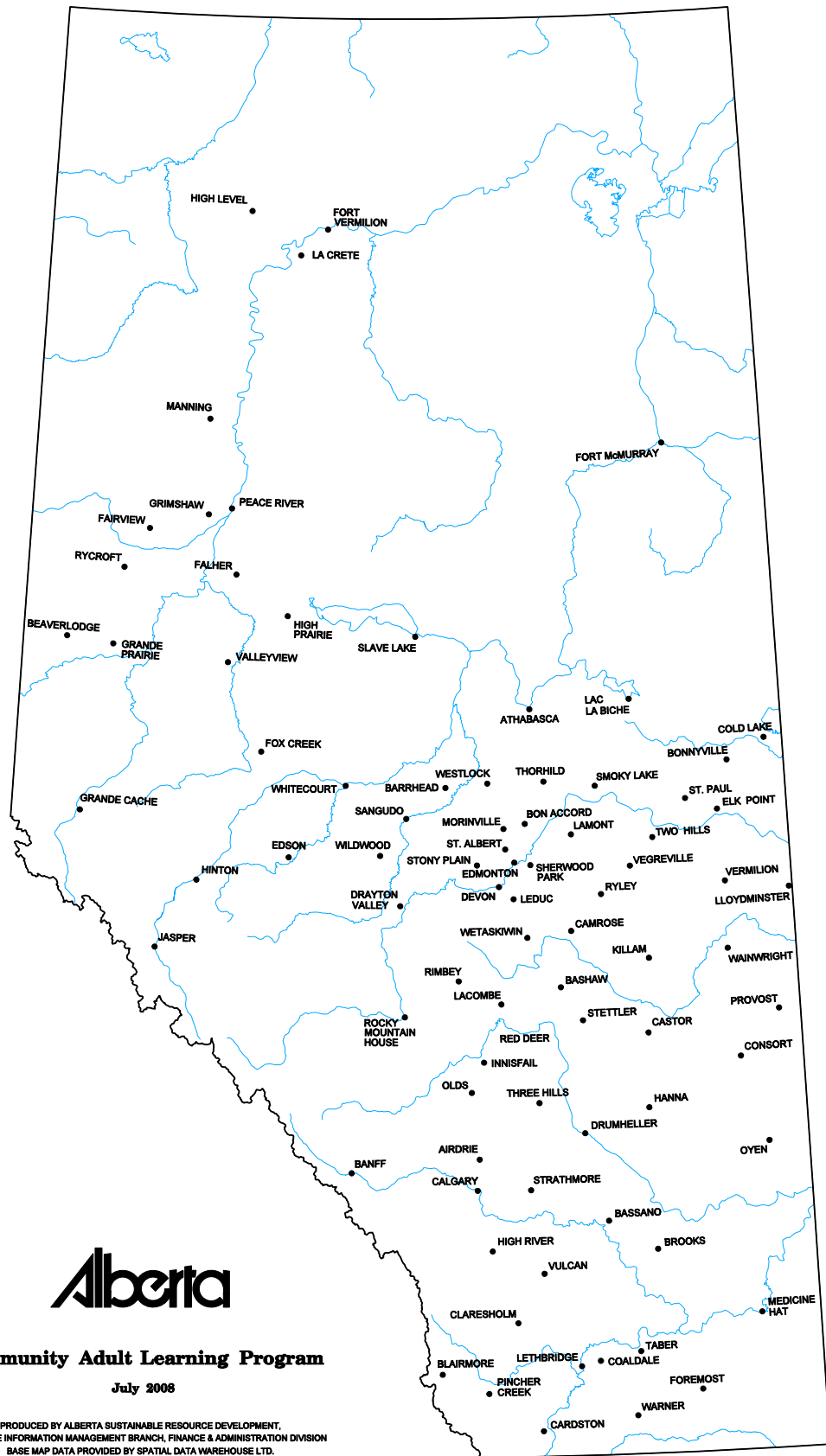
## **2007 Annual Report**

September 2008



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# Community Adult Learning Program – 2007 Annual Report

This report summarizes the achievements of the Community Adult Learning Program for the 2007 calendar year. The comments from learners included in the text boxes and the statistical information are from the 2007 annual reports submitted by funded organizations.

## A. Community Adult Learning Program

The Community Adult Learning Program provides funding and other supports to community-based organizations that offer part-time, non-credit adult learning opportunities in local communities. Aboriginal, immigrant, and other under-represented adults have opportunities to return to learning to meet their personal learning or employment goals through this program.

Goals of the Community Adult Learning Program are:

- Improve the accessibility of learning opportunities in Alberta's communities, especially for those individuals with special needs or barriers to learning.
- Provide opportunities for Albertans to acquire important foundational skills such as literacy and English as a Second Language.
- Address education, training and learning gaps in Alberta's communities.
- Mobilize community volunteers and other resources in support of learning.
- Contribute to solving individual and community problems through learning initiatives, in coordination and cooperation with related organizations.

*For the first time in my life, I can effectively budget money and pay all of my bills on time.*

*My tutor was a great help to me. At first, I could not write a sentence (due to a stroke). Now I can. Sometimes the words I want to say don't come out right, but she makes me feel OK about it. I am very grateful for her help. Thank you.*

Learner comments from Community Adult Learning Council and volunteer tutor adult literacy service 2007 Reports

A delivery network of 82 Community Adult Learning Councils<sup>1</sup> and 72 volunteer tutor adult literacy services<sup>2</sup> are supported with grants from this program. The map on the previous page show the locations of the program's funded community organizations that respond to the lifelong learning needs of adult Albertans.

The Community Adult Learning Program relies on significant volunteer and local support to be able to respond to adult learning needs. In 2007, over 2,757 volunteers contributed 142,682 volunteer hours. A total of \$1,707,601 in in-kind contributions was received. In-kind contributions included free or subsidized classroom, computer lab or office space, materials and supplies, or administration. In addition, counties, municipalities, school boards and post-secondary institutions that serve as legal hosts provided legal infrastructure and other supports for 26 Community Adult Learning Councils.

At the provincial level, professional development and sharing of best practices are provided to the delivery network through two provincial organizations – the Community Learning Network and Literacy Alberta.

<sup>1</sup> A list of Community Adult Learning Councils by location is included in Appendix 1.

<sup>2</sup> A list of volunteer tutor adult literacy services by location is included in Appendix 2.

## Policy Context and Strategic Priorities

The Community Adult Learning Program provides lifelong learning opportunities in communities throughout Alberta with an emphasis on reaching under-represented learners. The program contributes to two policy outcomes in *A Learning Alberta's* strategic policy framework - a learner-centered society and vibrant learning communities.

Throughout 2007, Community Adult Learning Program funded organizations were engaged with post-secondary institutions and the ministry in discussions which responded to Premier Stelmach's December 2006 mandate letter to the Minister of Advanced Education and Technology. The mandate letter asked the Minister to:

- Build on initiatives to increase access, affordability and quality in post-secondary education.
- Increase support for community education and literacy programs.

In response to this mandate letter, Community Adult Learning Program funded organizations took part in regional consultations on how to build vibrant learning communities. This was followed in the fall and winter by the Roles and Mandates Policy Framework Community Adult Learning Working Group where participants identified ways to increase the alignment of community learning with post-secondary institutional learning.

In addition to *A Learning Alberta*, the Community Adult Learning Program contributes to *Alberta's Rural Development Strategy*, *Supporting Immigrants and Immigration to Alberta* and *Building and Educating Tomorrow's Workforce*. *Alberta's Rural Development Strategy* reinforces the commitment of the Government of Alberta to foster learning in rural Alberta by making sure new opportunities are available for rural Albertans to learn, adapt and develop new knowledge and skills. The impact of the Community Adult Learning Program is particularly evident in those rural and remote communities where the Community Adult Learning Council and volunteer tutor adult literacy service provide the only opportunities for adults to access literacy, ESL and other lifelong learning opportunities.

A program priority to increase access to ESL and literacy programming in Alberta's smaller centers and rural areas is also a strategy in Alberta's immigration policy framework – *Supporting Immigrants and Immigration to Alberta*. As well, the program contributes to two goals in *Building and Educating Tomorrow's Workforce*, Alberta's ten-year labour force strategy. These goals are: Albertans gain improved access to the education and training needed to be successful, and community supports enhance the retention and success of individuals from under-represented groups in the labour market.

## **B. Foundational Learning**

The Community Adult Learning Program has five goals, one of which is providing opportunities for adults to acquire foundation skills. This section highlights the work of Community Adult Learning Councils and volunteer tutor adult literacy services in foundational learning - adult literacy (including numeracy) and English as a Second Language. Additional information on the work of Community Adult Learning Councils is in Section C. Section D provides more information on volunteer tutor services as well as a description of the learners assisted.

### **Adult Basic Literacy**

The Community Adult Learning Program supports a range of learning opportunities for adults in literacy. These include drop-in or short “exposure” literacy sessions and literacy courses offered by 36 Community Adult Learning Councils, and tutor support provided by 72 volunteer tutor adult literacy services.

Volunteer tutor adult literacy services report on the individuals who are assisted by a literacy tutor.

- In 2007, 765 individuals worked on improving their literacy or numeracy skills with the assistance of a volunteer tutor.

Community Adult Learning Councils report on the numbers of learning opportunities and registrations. In 2007,

- 775 registrants took part in drop-in computer assisted instruction or other sessions that ranged from one to five hours in duration.
- 915 registrants took part in 61 information sessions or workshops of six to ten hours in duration.
- 3,780 registrants took part in 252 courses of 11 hours or more in duration (26% were over 50 hours).

### **English as a Second Language (ESL)**

The Community Adult Learning Program also supports ESL through courses offered through Community Adult Learning Councils, and tutor support through volunteer tutor adult literacy services.

In 2007:

- 1,267 individuals were matched with a volunteer tutor who assisted them with improving their English language skills.
- 468 ESL courses were offered to 5,346 registrants.

## C. Community Adult Learning Councils

### Required Programming Areas

Community Adult Learning Councils must provide programming in at least one of the following areas:

- Adult Basic Literacy
- English as a Second Language (ESL) or French as a Second Language (FSL)
- Employability Enhancement
- Community Issues

Programming ranged from one to two-hour computer assisted learning sessions, to one-day conferences or one-evening workshops to courses consisting of a series of weekly sessions. In 2007, with the base grant from Advanced Education and Technology, 5,014 learning opportunities were offered to 51,611 registrants.

Community Adult Learning Councils serving rural communities are eligible to apply for Rural Innovation and Access grants to enhance their ability to provide more programming to more learners in additional communities. In 2007, these grants enabled 57 Community Adult Learning Councils to serve an additional 8,894 registrants through 642 learning opportunities in 200 rural communities. This represents a 15% increase in the total number of learners served and an 11% increase in the total number of learning opportunities over those offered through the Council base grant. More detail on participation numbers by programming area and source of funding is included in Appendix 3.

A total of 5,656 learning opportunities were accessed by 60,505 participants in the required programming areas supported by base and Rural Innovation and Access grants. These figures include the participation in foundational learning (literacy and ESL) which were also reported in Section B.

#### Adult Literacy/Numeracy Sessions or Workshops Ten Hours or Less, 2007

| Hours per Learning Opportunity | # of Learning Opportunities | # of Registrants |
|--------------------------------|-----------------------------|------------------|
| 1 to 5                         | 253                         | 775              |
| 6 to 10                        | 61                          | 915              |
| <b>Total</b>                   | <b>314</b>                  | <b>1,690</b>     |

#### Adult Literacy/Numeracy Courses Over 10 Hours, 2007

| Hours per Course | # of Courses | # of Registrants |
|------------------|--------------|------------------|
| 11 to 20         | 114          | 1,649            |
| 21 to 30         | 34           | 910              |
| 31 to 50         | 39           | 446              |
| More than 50     | 65           | 775              |
| <b>Total</b>     | <b>252</b>   | <b>3,780</b>     |

### Participation Statistics for ESL and FSL Programming, 2007

| Program Area                       | # of Courses | # of Registrants | # of Hours |
|------------------------------------|--------------|------------------|------------|
| English as a Second Language (ESL) | 468          | 5,346            | 22,305     |
| French as a Second Language (FSL)  | 14           | 148              | 238        |

The average instructional duration of an ESL course was 47.7 hours with 79 (17%) of the courses providing 100 to 269 hours of instruction.

A total of 14 French as a Second Language (FSL) courses were offered to 148 registrants. The average length of FSL courses was 17 hours.

### Participation Statistics for Employability Enhancement and Community Issues Programming, 2007

| Program Area              | # of Workshops /Courses* | # of Registrants |
|---------------------------|--------------------------|------------------|
| Employability Enhancement | 2,053                    | 16,120           |
| Community Issues          | 2,555                    | 33,500           |
| <b>Total</b>              | <b>4,608</b>             | <b>49,620</b>    |

\*Course refers to a learning opportunity, which can include one-day or one evening events/workshops or a course consisting of several weekly, recurring classes

Employability Enhancement programming or short-term training related to an employment goal must not duplicate local programs and services supported or provided by Alberta Employment and Immigration. Examples of workshops or courses in this area were Standard First Aid, CPR, farm business management, Air Brakes Endorsement and General Equivalency Diploma preparedness.

Community Issues learning opportunities are created to meet community needs. Learning opportunities ranged from workshops of a few hours to courses over several weeks totaling over 100 hours of instruction time.

Examples of Community Issues programming by theme were:

- Health and Wellness – mental health first aid, suicide intervention training, nutrition, anger management, collective kitchen
- Parenting – educating parents on social technology networks, active parenting for step-families, learning strategies for parents, tackling family conflict situations
- Safety – First Aid, CPR, fire arms safety, rural safety day
- Seniors – identity theft prevention, senior’s stay fit, chair yoga, computers, internet use
- Cultural Diversity– Aboriginal cultural knowledge, immigrant community support
- Rural Living – farm succession workshop, disaster management, water, wells and septic systems, farm first aid



## General Interest Programming

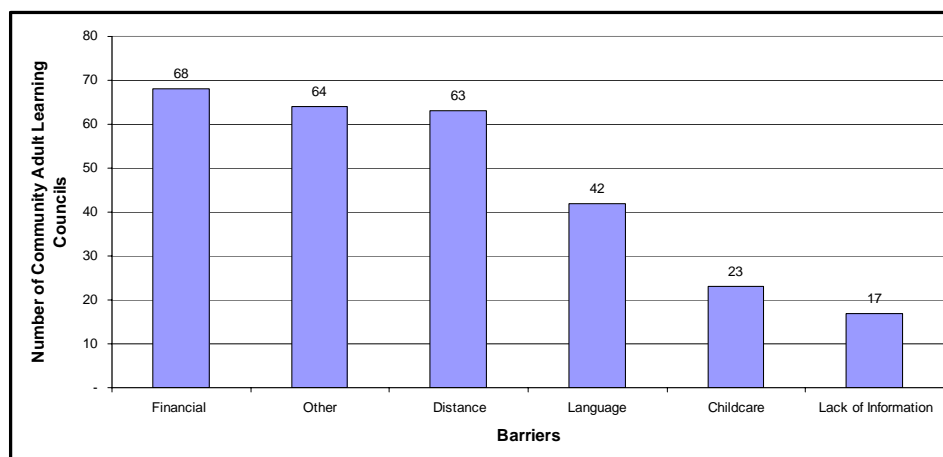
In addition to their required programming, Community Adult Learning Councils provide a range of lifelong learning courses to address community interests. General interest programs are delivered on a cost-recovery basis where the fees charged cover the costs for the instructor, learning materials, advertising and space. Examples of general interest programming included digital photography and photo editing, xeriscaping, basic plumbing, dog obedience training and corrective pruning. In 2007, 13,073 registrants attended 1,156 general interest courses.

More information on participation by programming area is included in Appendix 3.

## Addressing Barriers to Participation in Learning

Community Adult Learning Councils address barriers to enable adults to access learning opportunities. In Council annual reports, the top three challenges to participation in 2007 were financial barriers (83%), other barriers such as time, stress, family commitments (78%), and distance barriers (77%). Councils waived or reduced fees totaling \$2,114,553 to decrease financial barriers for low-income learners.

### Barriers to Participation Addressed by 82 Community Adult Learning Councils



## Learner Outcomes

The majority of learners who responded to a participant questionnaire indicated that they were satisfied with the learning opportunity and it met their learning goal<sup>3</sup>. The Community Adult Learning Program has targets of 80% or more of participants satisfied with the learning opportunity, and 80% or more achieving their learning goals. Under the base grant, 77 of 81 (95%) Community Adult Learning Councils met the learner satisfaction target and 76 of 81 (94%) met the second target. Councils (57/57) reported that 80% or more of the registrants in Rural Innovation and Access programming were satisfied and met their learning goals.

Overall, 96% of learners (42,544 of 44,199) who responded expressed satisfaction with the learning opportunity, and 94% (41,131 of 43,915) of people stated that the program helped them achieve their learning goals.

<sup>3</sup> More information on learner satisfaction is included in Appendix 5

## D. Volunteer Tutor Adult Literacy Services

Volunteer tutor adult literacy services provide basic literacy tutoring to adults who want individual or small group assistance to improve their literacy, numeracy or English language skills.<sup>4</sup>

Services are designed for learners who want to improve their literacy and numeracy for personal, further learning or employment goals. Learners identified personal goals as the primary motivation for participation (47%), followed by employment (28%) and further education goals (24%).

Volunteer tutors serve as mentors and friends, and tailor their assistance to meet the specific needs of the individual learners.

In 2007:

- 2,032 adults were assisted with improving their basic literacy and numeracy skills; 1,084 adults were new learners.
- 1,423 volunteer tutors contributed over 85,302 hours (including training, preparation, and tutoring).
- On average, learners received 35 hours of tutoring.
- 1,267 individuals focused on improving their English language skills.

*My husband's confidence has really grown. I see such a difference in him. He reads the newspaper now and just feels better about himself.*

*I got the job. My tutor helped me study, I passed the course, and now I have the job I wanted!*

*I passed my course with honors, thanks to my tutor. She helped me understand the material. Now I can keep my job, my employer is so happy with me!*

### Learner Outcomes

*I've never really understood fractions. Now I do! Now I can check that I am paying my correct portion of the shared utility bill.*

*I read a chapter book this weekend. I never thought I would be able to do that.*

The majority of learners indicated that they were satisfied with the tutor program, and that it met their learning goal. 1,067 out of 1,100 (97%) reported that they were satisfied, and 982 out of 1,060 (93%) reported that they were making progress in achieving their learning goal. More information on learner satisfaction is included as Appendix 5.

### Profile of Learners

Adult literacy learners are diverse and include individuals with a wide range of educational backgrounds and ages including Aboriginal persons, immigrants, seniors, inmates, and persons with disabilities. The majority (61%) of learners were female; 39% were male. The age bracket with the highest percentage of learners was 20-35 years of age, accounting for 42% of learners. Fifty-six percent of the learners who attended school in Canada or another country reported that

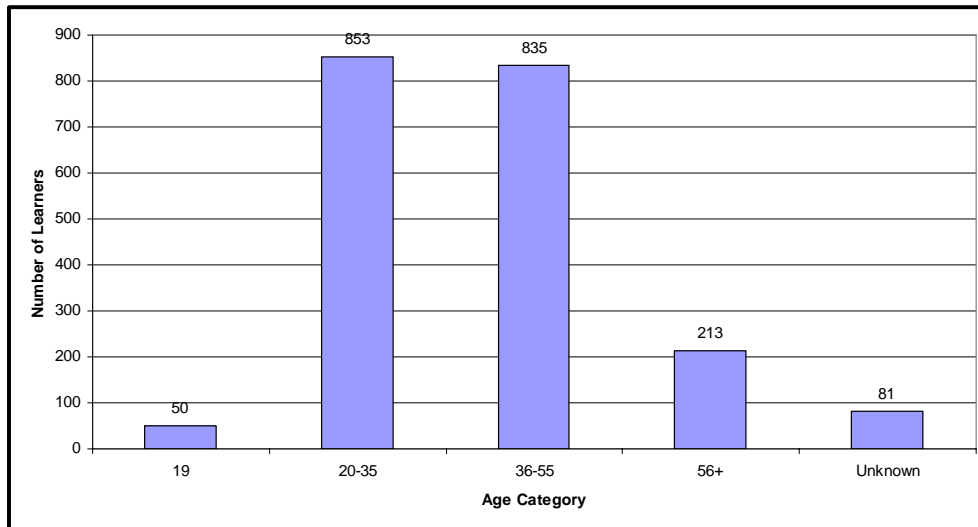
<sup>4</sup> A list of volunteer tutor adult literacy services included in Appendix 2. See Section B page 3 for the number of literacy learners and the numbers of ESL learners.

they had ten or more years of education.

## Age

Learners accessing tutor training ranged in age from 19 to over 56 years of age. Eighty-three percent of learners (1,688 people) were working age – 853 between the ages of 20-35 and 835 between the ages of 36 and 55.

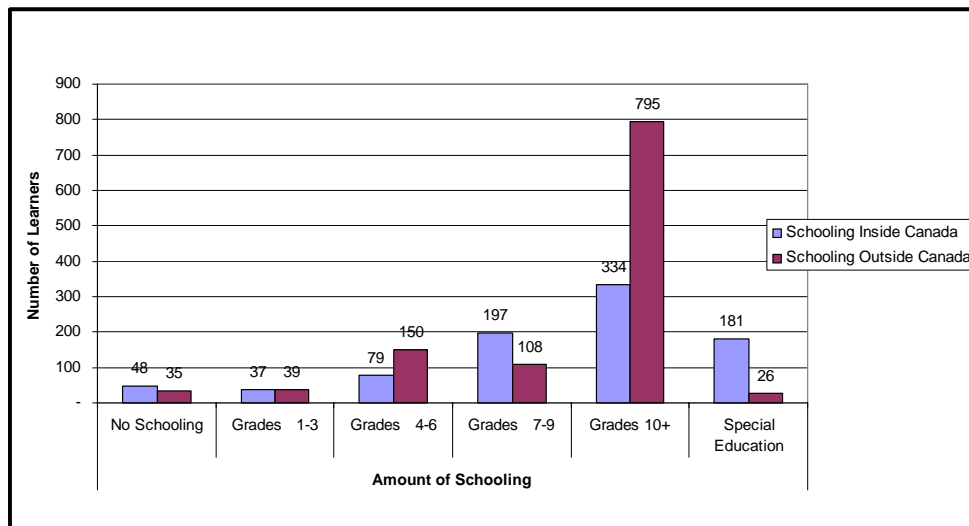
**Age of Learners**



## Education Level

Just over half (1,129 of 2032 or 56%) of adult learners reported that they had ten or more years of schooling. The majority of this group (795 of 1,129 or 70%) was educated outside of Canada.

**Education Levels of Learners**



More information on the profile of learners in volunteer tutor adult literacy services is included in Appendix 4.

## **Referral Sources for Literacy Learners**

Learners find volunteer tutor adult literacy services through a broad range of referral sources. The majority of learners find out about the services from another learner or a volunteer tutor, followed by employment centers and schools. Sixty-six percent of the referrals reported came from the list of top ten referral sources (see below). Other referral sources included family literacy services, churches, social services, immigrant serving agencies, post-secondary institutions, First Nations and Métis organizations.

### **Top Ten Referral Sources**

- 1 Other learners and volunteer tutors
- 2 Employment Centre
- 3 Schools
- 4 Employer
- 5 Community Adult Learning Councils
- 6 Libraries
- 7 Family and Community Support Services (FCSS)
- 8 Health Unit
- 9 Mental Health Organizations
- 10 Other volunteer tutor adult literacy services

## **E. Professional Development and Program Support**

Community Adult Learning Councils and volunteer tutor adult literacy services were supported through professional development, resources, coaching and other assistance. This was achieved through contracts with the Community Learning Network, Literacy Alberta, Simply Put Consulting, NorQuest College and the Multicultural Health Brokers Cooperative.

### **Community Learning Network and Literacy Alberta**

The Community Learning Network and Literacy Alberta collaborated to produce the *Effective Marketing and Communications* manual. This resource contains key messages related to adult learning and literacy, tips on creating marketing materials, an updated literacy logo and templates for brochures, business cards, public service announcements, news releases and newsletters. The manual was distributed in CD format to all Councils and volunteer tutor adult literacy services and was posted online at <http://communitylearning.info> and <http://share.literacyalberta.ca>

Both organizations were involved in planning the 2007 Council of the Federation (COF) Literacy Award and the Alberta site of the Council of Ministers of Education, Canada (CMEC) Pan-Canadian Interactive Literacy Forum.

In 2007, the Community Learning Network supported Council Coordinators with the following:

- Seven Regional Resource Leaders attended two training and professional development days and organized 14 days of regional meetings, attended by 172 participants. Professional development topics at regional meetings included capacity building, clear writing, coaching, marketing, family literacy, needs assessment tools, stress, embedding literacy, plain language, video conferencing and managing change.
- Seven organizations received coaching in organizational capacity building, strategic planning and financial accountability.
- Communication with members was facilitated through the Community Learning Network *Connections* online newsletter featuring articles and in-depth information and *Tidbits*, the online monthly newsletter. CLN Online website <http://communitylearning.info> provides contact information, regional resource online networking opportunities and resources.

Literacy Alberta completed the tutor-training curriculum *Creating Learning Partners: a facilitator's guide to training effective adult literacy tutors* with a supporting video. Training workshops were held in four locations in May 2007 for 59 participants. Volunteer tutor adult literacy services received a hard copy of the curriculum and video and the resource is also available online at <http://share.literacyalberta.ca>

In 2007, Literacy Alberta supported Literacy Coordinators with the following:

- Twenty-four new literacy coordinators received orientation and follow up training. The professional development workshop on Assessment and Instruction was provided to 30 experienced literacy coordinators.
- Seven Regional Resource People were trained and provided follow-up orientation, training and ongoing support to Literacy Coordinators. Regional Resource People organized 14 days of professional development for 141 participants in the following content areas: becoming a literacy friendly organization, community needs assessment, avoiding burnout, creating learning partners, engaging adult learners, effective marketing and communication, balancing work and life, self-care, team building, and qualities of outstanding educators.

## **English Express**

Simply Put Consulting is contracted to produce and distribute English Express, a newspaper written for adults who are improving their English language skills, along with teaching notes and a Website.

Each year, over 60,000 copies of eight issues are distributed free-of-charge to adult literacy and ESL programs, and public libraries across Alberta. Each issue is accompanied by teaching notes that assist teachers and tutors in using the newspaper. In 2007 the English Express Website was enhanced with an audio component to enable learners to listen and read along.

## **Rural English as a Second Language (ESL) Initiative**

NorQuest College provided professional development, mentoring and resources to increase the capacity of rural Community Adult Learning Councils and literacy services to provide English as a Second Language training.

In 2007, 37 communities or organizations utilized mentoring services, and 16 workshops were delivered to 167 participants from 51 communities. English in the workplace, Canadian Language Benchmarks, and conducting language-training needs assessments workshops were delivered to 167 participants from 51 communities.

## **Nurturing Diversity in Community Based Learning**

The Multicultural Health Brokers Cooperative provided phase 2 training to nurture cultural diversity. This project is part of Community Programs' commitment to increase participation by Aboriginal, immigrant and other under-represented groups in existing learning opportunities. A two-day workshop on Facilitating Actions to Build Cultural Competent Community Learning Organizations was provided to 43 participants. Participants were provided with learning experiences to deepen their knowledge of cultural competency and developed tools on how to incorporate cultural competency in their organizations. The workshop also provided an opportunity for sharing effective practices. Eighty-nine percent of participants rated the training as valuable.

## **Appendices**

- 1: Community Adult Learning Councils
- 2: Volunteer Tutor Adult Literacy Services
- 3: Participation in Courses by Programming Area and Source of Funding
- 4: Profile of Learners in Volunteer Tutor Adult Literacy Services
- 5: Learner Satisfaction and Achievement of Learners' Goals

## Appendix 1: Community Adult Learning Councils

| Council                                                                 | Location      |
|-------------------------------------------------------------------------|---------------|
| Athabasca Learning Connection                                           | Athabasca     |
| Barrhead & District Adult Learning Council                              | Barrhead      |
| Bashaw Adult Learning Council                                           | Bashaw        |
| Beaver County Community Adult Learning Council                          | Ryley         |
| Big Country Community Adult Learning Council                            | Oyen          |
| Bonnyville Community Learning Council                                   | Bonnyville    |
| Bow Corridor Continuing Education Council                               | Banff         |
| C.N.A. Community Network Association                                    | Fort McMurray |
| Calgary Learns Association                                              | Calgary       |
| Cardston & District Community Adult Learning Council                    | Cardston      |
| Chinchaga Adult Learning Council                                        | High Level    |
| Cold Lake Community Learning Centre                                     | Cold Lake     |
| Community Learning Council for Wetaskiwin & Area                        | Wetaskiwin    |
| Community Learning for Adult Students Society – Lac La Biche & District | Lac La Biche  |
| County of Lacombe Lifelong Learning Association                         | Lacombe       |
| County of Lethbridge Community Learning Council                         | Coaldale      |

| Council                                                                | Location       |
|------------------------------------------------------------------------|----------------|
| County of Warner Further Education Council                             | Warner         |
| Crowsnest Pass Adult Education Network                                 | Blairmore      |
| Devon Community Adult Learning Council                                 | Devon          |
| Drayton Valley Community Learning Centre                               | Drayton Valley |
| Drumheller and District Further Education Council                      | Drumheller     |
| Eastpark Educational Opportunities Council                             | Provost        |
| Edmonton Community Adult Learning Association                          | Edmonton       |
| Edson & District Community Learning Society                            | Edson          |
| Elk Point & District Further Education                                 | Elk Point      |
| Flagstaff Community Adult Learning Society                             | Killam         |
| Foothills Continuing Education Council                                 | High River     |
| Fort Saskatchewan / Strathcona County Community Adult Learning Council | Sherwood Park  |
| Forty Mile Community Adult Learning Association                        | Foremost       |
| Fox Creek Adult Learning Board                                         | Fox Creek      |
| Grande Cache Community Adult Learning Council                          | Grande Cache   |
| Grande Prairie Council for Lifelong Learning                           | Grande Prairie |



| <b>Council</b>                                                                                         | <b>Location</b> |
|--------------------------------------------------------------------------------------------------------|-----------------|
| Grimshaw/Berwyn & District Community Adult Learning Society                                            | Grimshaw        |
| Hanna & District Association for Life-Long Learning                                                    | Hanna           |
| Henday Association for Lifelong Learning                                                               | Innisfail       |
| Hinton Community Adult Learning Council                                                                | Hinton          |
| Jasper Adult Learning Council                                                                          | Jasper          |
| Kneehill Adult Learning Society                                                                        | Three Hills     |
| La Crete Learning Society                                                                              | La Crete        |
| L.E.A.R.N. (Lifelong Education and Resource Network) Medicine Hat & District Further Education Council | Medicine Hat    |
| Lamont County Community Adult Learning Council                                                         | Lamont          |
| Leduc Community Education Centre Society                                                               | Leduc           |
| Lethbridge Lifelong Learning Association                                                               | Lethbridge      |
| Life Long Learning Council of Red Deer                                                                 | Red Deer        |
| Lloydminster Learning Council Association                                                              | Lloydminster    |
| Lobstick Community Learning Society                                                                    | Evansburg       |
| Manning & District Further Education Council                                                           | Manning         |
| Neutral Hills Community Adult Learning Society                                                         | Consort         |
| Newell Further Education Council                                                                       | Bassano         |

| <b>Council</b>                                               | <b>Location</b>      |
|--------------------------------------------------------------|----------------------|
| Northeast Community Adult Learning Society                   | Fort Vermilion       |
| Northwest Peace Community Adult Learning Council             | Fairview             |
| Paintearth Community Adult Learning Council                  | Castor               |
| Peace Adult Learning Society                                 | Rycroft              |
| Peace River Community Adult Learning Council                 | Peace River          |
| Pincher Creek Community Adult Learning Council               | Pincher Creek        |
| Ponoka/Rimbey Adult Learning Society                         | Rimbey               |
| Prairie River Community Education Council                    | High Prairie         |
| Rocky Community Learning Council                             | Rocky Mountain House |
| Rocky View Adult Education                                   | Airdrie              |
| Slave Lake Adult Education Committee                         | Slave Lake           |
| Smoky Lake County Community Learning Council                 | Smoky Lake           |
| Smoky River Community Adult Learning Council                 | Falher               |
| Society of Brooks Community Adult Learning Council           | Brooks               |
| Society of Camrose and Area Community Adult Learning Council | Camrose              |
| South Peace Rural Community Learning Association             | Beaverlodge          |
| St. Albert & District Further Education Association          | St. Albert           |

| <b>Council</b>                                        | <b>Location</b> |
|-------------------------------------------------------|-----------------|
| St. Paul Community Learning Association               | St. Paul        |
| Stettler & District Community Adult Learning Council  | Stettler        |
| Sturgeon Adult Learning Council                       | Morinville      |
| Taber & District Community Adult Learning Association | Taber           |
| Thorhild & District Community Adult Learning Council  | Thorhild        |
| Tri-Community Adult Learning Association              | Stony Plain     |
| Two Hills County Adult Learning Council               | Two Hills       |
| Valleyview & District Further Education Council       | Valleyview      |

| <b>Council</b>                                                        | <b>Location</b> |
|-----------------------------------------------------------------------|-----------------|
| VegMin Learning Society                                               | Vegreville      |
| Vermilion River Community Learning for Adult Students Society (CLASS) | Vermilion       |
| Vulcan County Adult Learning Council                                  | Vulcan          |
| Westlock & District Adult Learning Centre Society                     | Westlock        |
| Wainwright & District Council for Adult Lifelong Learning             | Wainwright      |
| Wheatland Further Education Society                                   | Strathmore      |
| Whitecourt/Lac Ste. Anne Support For Adult Learning                   | Sangudo         |
| Willowcreek Community Adult Learning Society                          | Claresholm      |

## Appendix 2: Volunteer Tutor Adult Literacy Services

| Literacy Program                                        | Council                                                      | Location             |
|---------------------------------------------------------|--------------------------------------------------------------|----------------------|
| ABLE – Adult Basic Literacy Education                   | Big Country Community Adult Learning Council                 | Oyen                 |
| ABLE Program – Newell                                   | Newell Further Education Council                             | Bassano              |
| Rocky Community Learning Council Adult Tutoring Program | Rocky Community Learning Council                             | Rocky Mountain House |
| Barrhead & District Reading & Writing Program           | Barrhead & District Adult Learning Council                   | Barrhead             |
| Beaver County Literacy Program                          | Beaver County Community Adult Learning Council               | Ryley                |
| Bonnyville Literacy Program                             | Bonnyville Community Learning Council                        | Bonnyville           |
| Bow Valley Literacy Program                             | Bow Corridor Continuing Education Council                    | Banff                |
| Camrose Adult Read & Write Program                      | Society of Camrose and Area Community Adult Learning Council | Camrose              |
| Cardston & District Community Literacy Services         | Cardston & District Community Adult Learning Council         | Cardston             |
| Community Reading Program                               | Slave Lake Adult Education Committee                         | Slave Lake           |
| County of Lacombe Adult Literacy Program                | County of Lacombe Lifelong Learning Association              | Lacombe              |
| County of Lethbridge Literacy Program                   | County of Lethbridge Community Learning Council              | Coaldale             |
| County of Warner Write Break Literacy Project           | County of Warner Further Education Council                   | Warner               |
| Crowsnest Pass Adult Literacy Program                   | Crowsnest Pass Adult Education Network                       | Blairmore            |
| Drumheller & District Literacy Project                  | Drumheller and District Further Education Council            | Drumheller           |
| Edson Literacy Program                                  | Edson & District Community Learning Society                  | Edson                |
| Flagstaff Literacy Project                              | Flagstaff Community Adult Learning Society                   | Killam               |

| <b>Literacy Program</b>                                    | <b>Council</b>                                                          | <b>Location</b> |
|------------------------------------------------------------|-------------------------------------------------------------------------|-----------------|
| Fort Saskatchewan/Strathcona County Adult Literacy Program | Fort Saskatchewan / Strathcona County Community Adult Learning Council  | Sherwood Park   |
| Forty Mile Write Break Literacy Project                    | Forty Mile Community Adult Learning Association                         | Foremost        |
| Grande Cache Literacy & ESL Program                        | Grande Cache Community Adult Learning Council                           | Grande Cache    |
| Hanna Literacy Program                                     | Hanna & District Association for Life-Long Learning                     | Hanna           |
| Hinton Literacy Centre                                     | Hinton Community Adult Learning Council                                 | Hinton          |
| Jasper Adult Literacy Program                              | Jasper Adult Learning Council                                           | Jasper          |
| Kneehill READ Project                                      | Kneehill Adult Learning Society                                         | Three Hills     |
| LEARN Adult Literacy and ESL                               | Cold Lake Community Learning Centre                                     | Cold Lake       |
| Leduc Adult Literacy Program                               | Leduc Community Education Centre Society                                | Leduc           |
| Lloydminster Learning Council Association LEARN Program    | Lloydminster Learning Council Association                               | Lloydminster    |
| Northwest Peace Adult Reading Program                      | Northwest Peace Community Adult Learning Council                        | Fairview        |
| Parkland Adult Literacy                                    | Tri-Community Adult Learning Association                                | Stony Plain     |
| Peace Adult Literacy                                       | Peace Association for Lifelong Learning                                 | Peace River     |
| Prairie River Regional Literacy Program                    | Prairie River Community Education Council                               | High Prairie    |
| Program for Adult Learning (PAL)                           | Community Learning for Adult Students Society – Lac La Biche & District | Lac La Biche    |
| Project READ Program                                       | Willowcreek Community Adult Learning Society                            | Claresholm      |
| Provost Adult Literacy Program                             | Eastpark Educational Opportunities Council                              | Provost         |
| Read/Write Project                                         | Pincher Creek Community Adult Learning Council                          | Pincher Creek   |
| Reading Network                                            | Grande Prairie Council for Lifelong Learning                            | Grande Prairie  |

| <b>Literacy Program</b>                                           | <b>Council</b>                                                | <b>Location</b>          |
|-------------------------------------------------------------------|---------------------------------------------------------------|--------------------------|
| Red Deer County Adult Literacy Program                            | Henday Association for Lifelong Learning                      | Innisfail                |
| Rocky View Adult Literacy                                         | Rocky View Adult Education                                    | Airdrie                  |
| Rural Reading Network                                             | South Peace Rural Community Learning Association              | Beaverlodge              |
| Smoky River Adult Literacy Program                                | Smoky River Community Adult Learning Council                  | Falher                   |
| St. Paul & Area LEARN Program                                     | St. Paul Community Learning Association                       | St. Paul                 |
| STAR Literacy Program                                             | St. Albert & District Further Education Association           | St. Albert               |
| Sturgeon Literacy                                                 | Sturgeon Adult Learning Council                               | Bon Accord<br>Morinville |
| Taber & District Adult Literacy Program                           | Taber & District Community Adult Learning Association         | Taber                    |
| Valleyview Adult Literacy for Individual Development (V.A.L.I.D.) | Valleyview & District Further Education Council               | Valleyview               |
| VegMin Learning Society                                           | VegMin Learning Society                                       | Vegreville               |
| Vermilion CLASS – Literacy                                        | Vermilion River Community Learning for Adult Students Society | Vermilion                |
| Wainwright & District LEARN Program                               | Wainwright & District Council for Adult Lifelong Learning     | Wainwright               |
| Write Break Volunteer Tutor Adult Literacy Program                | C.N.A. Community Network Association                          | Fort McMurray            |
| Write Start Literacy Program                                      | Fox Creek Adult Learning Board                                | Fox Creek                |

### Incorporated Literacy Societies

| Literacy Program                                                                                                               | Location       |
|--------------------------------------------------------------------------------------------------------------------------------|----------------|
| Centre for Family Literacy Society of Alberta                                                                                  | Edmonton       |
| County of Ponoka Literacy Society                                                                                              | Ponoka         |
| Drayton Valley Adult Literacy Society                                                                                          | Drayton Valley |
| Each One Teach One Literacy Society                                                                                            | Westlock       |
| Evergreen Reading Society                                                                                                      | Wildwood       |
| Learning Centre Literacy Association                                                                                           | Edmonton       |
| Links to Learning Adult Literacy Program Society                                                                               | Smoky Lake     |
| Literacy for Life Foundation                                                                                                   | High River     |
| Mountain View Community Literacy Society                                                                                       | Olds           |
| P.A.L.S. - Project Adult Literacy Society                                                                                      | Edmonton       |
| Rainbow Literacy Society                                                                                                       | Vulcan         |
| Stettler Read and Write                                                                                                        | Stettler       |
| Wetaskiwin Society for the Promotion of the English Language and Literacy (S.P.E.L.L.) - Wetaskiwin Community Literacy Program | Wetaskiwin     |
| Words Work Literacy Society                                                                                                    | Athabasca      |
| Write Soon Literacy (Whitecourt/Ste. Anne/Woodlands) Society                                                                   | Whitecourt     |

### Other Organizations

| Literacy Program                                                                     | Location   |
|--------------------------------------------------------------------------------------|------------|
| Bow Valley College (Academic Foundations) - Intermediate Literacy Program for Adults | Calgary    |
| Calgary John Howard Society Literacy Program                                         | Calgary    |
| Edmonton John Howard Society - Alternative Learning Program                          | Edmonton   |
| Lethbridge Public Library - Read On                                                  | Lethbridge |
| Medicine Hat College - ABLE                                                          | Brooks     |
| Mount Royal College - Transitional Vocational Program                                | Calgary    |
| Red Deer Public Library Adult Literacy Program                                       | Red Deer   |

### Appendix 3: Participation in Learning Opportunities by Programming Area and Source of Funding, 2007

#### Adult Basic Literacy

|                                             | Number of Registrants | Number of Learning Opportunities |
|---------------------------------------------|-----------------------|----------------------------------|
| Volunteer Tutor Adult Literacy Services     | 765                   | Not applicable                   |
| Community Adult Learning Council base grant | 4,685                 | 492                              |
| Rural Innovation and Access Fund            | 785                   | 74                               |
| <b>Total - Adult Basic Literacy</b>         | <b>6,235</b>          | <b>566</b>                       |

Of the 211 statistical reports received, 72 are from volunteer tutor adult literacy services, 82 are from Community Adult Learning Councils and 53 are from Councils reporting on the Rural Innovation and Access Fund.

#### English as a Second Language

|                                             |              |                |
|---------------------------------------------|--------------|----------------|
| Volunteer Tutor Adult Literacy Services     | 1,267        | Not applicable |
| Community Adult Learning Council base grant | 4,528        | 373            |
| Rural Innovation and Access Fund            | 818          | 95             |
| <b>Total – ESL</b>                          | <b>6,613</b> | <b>468</b>     |

#### Community Issues

|                                             |               |              |
|---------------------------------------------|---------------|--------------|
| Community Adult Learning Council base grant | 27,560        | 2,212        |
| Rural Innovation and Access Fund            | 5,940         | 343          |
| <b>Total – Community Issues</b>             | <b>33,500</b> | <b>2,555</b> |

#### Employability Enhancement

|                                             |               |              |
|---------------------------------------------|---------------|--------------|
| Community Adult Learning Council base grant | 14,774        | 1,924        |
| Rural Innovation and Access Fund            | 1,346         | 129          |
| <b>Total – Employment Enhancement</b>       | <b>16,120</b> | <b>2,053</b> |

#### General Interest

|                                             |               |              |
|---------------------------------------------|---------------|--------------|
| <b>Total General Interest Cost-recovery</b> | <b>13,073</b> | <b>1,156</b> |
|---------------------------------------------|---------------|--------------|

## Appendix 4: Profile of Learners in Volunteer Tutor Adult Literacy Services, 2007

### Gender

| Gender       | Number       | Percentage  |
|--------------|--------------|-------------|
| Male         | 790          | 39%         |
| Female       | 1,242        | 61%         |
| <b>Total</b> | <b>2,032</b> | <b>100%</b> |

### Age

| Age Category | Number       | Percentage  |
|--------------|--------------|-------------|
| 19           | 50           | 2.5%        |
| 20-35        | 853          | 42%         |
| 36-55        | 835          | 41%         |
| 56+          | 213          | 10.5%       |
| Unknown      | 81           | 4%          |
| <b>Total</b> | <b>2,032</b> | <b>100%</b> |

### Educational Background of Learners Who Were Schooled Inside and Outside Canada

| Inside Canada        | Number     | Percentage   |
|----------------------|------------|--------------|
| No Schooling/Unknown | 48         | 2%           |
| 1-3 Years            | 37         | 2%           |
| 4-6 Years            | 79         | 4%           |
| 7-9 Years            | 197        | 10%          |
| 10+ years            | 334        | 16.5%        |
| Special Education    | 181        | 9%           |
| <b>Subtotal</b>      | <b>876</b> | <b>43.5%</b> |

| Outside Canada       | Number       | Percentage   |
|----------------------|--------------|--------------|
| No Schooling/Unknown | 35           | 2%           |
| 1-3 Years            | 39           | 2%           |
| 4-6 Years            | 150          | 7%           |
| 7-9 Years            | 108          | 5.3%         |
| 10+ years            | 795          | 39%          |
| Special Education    | 26           | 1.2%         |
| <b>Subtotal</b>      | <b>1,153</b> | <b>56.5%</b> |
| <b>Total</b>         | <b>2,029</b> | <b>100%</b>  |



### Reason for Participation

|                         | <b>Number</b> | <b>Percentage</b> |
|-------------------------|---------------|-------------------|
| Personal Goals          | 972           | 48%               |
| Employment Goals        | 584           | 29%               |
| Further Education Goals | 503           | 25%               |

\* 2,032 learners responded, however, learners could choose more than one goal.

### Learners from Specific Populations

|                     | <b>Number</b> | <b>Percentage</b> |
|---------------------|---------------|-------------------|
| Immigrants          | 1,081         | 53%               |
| Seniors             | 174           | 9%                |
| First Nations/Métis | 71            | 3%                |
| Inmates             | 2             | 0%                |
| <b>Total</b>        | <b>1,328</b>  | <b>65%</b>        |

### Learners with Special Characteristics

| <b>Special Characteristic</b> | <b>Number</b> | <b>Percentage</b> |
|-------------------------------|---------------|-------------------|
| Developmental Disabilities    | 148           | 7%                |
| Learning Disabilities         | 63            | 3%                |
| Mental Health Disabilities    | 54            | 3%                |
| Physical Disabilities         | 41            | 2%                |
| <b>Total</b>                  | <b>306</b>    | <b>15%</b>        |

## Appendix 5: Learner Satisfaction and Achievement of Goals, 2007

### Community Adult Learning Councils Learner Satisfaction Results for Base Grant-funded Courses

| Question                                                        | # of Learners Asked | # of Learners that Responded "Yes" | % of Learners that responded "Yes" |
|-----------------------------------------------------------------|---------------------|------------------------------------|------------------------------------|
| Overall, are you satisfied with this program?                   | 37,533              | 36,085                             | 96%                                |
| Did the program or service help you achieve your learning goal? | 37,365              | 34,852                             | 93%                                |

81 of 82 Councils provided statistics on learner satisfaction and achievement of personal goals.

### Community Adult Learning Councils Learner Satisfaction Results for Rural Innovation and Access-funded Courses

| Benchmark                                                          | Number of Councils | Percentage of Councils |
|--------------------------------------------------------------------|--------------------|------------------------|
| Learner Satisfaction rate at 80% or higher                         | 57                 | 100%                   |
| Learner Satisfaction rate at 90% or higher                         | 54                 | 95%                    |
| 80% or more of the learners achieved their personal learning goals | 57                 | 100%                   |
| 90% or more of the learners achieved their personal learning goals | 51                 | 89%                    |

### Community Adult Learning Councils Learner Satisfaction Results for Rural Innovation and Access-funded Courses

| Question                                                        | # of Learners Asked | # of Learners that Responded "Yes" | % of Learners that responded "Yes" |
|-----------------------------------------------------------------|---------------------|------------------------------------|------------------------------------|
| Overall, are you satisfied with this program?                   | 6,666               | 6,459                              | 97%                                |
| Did the program or service help you achieve your learning goal? | 6,550               | 6,279                              | 96%                                |

**Volunteer Tutor Adult Learning Services  
Learner Satisfaction and Learner Achievement**

| <b>Question</b>                                                 | <b># of Learners Asked</b> | <b># of Learners that Responded "Yes"</b> | <b>% of Learners that responded "Yes"</b> |
|-----------------------------------------------------------------|----------------------------|-------------------------------------------|-------------------------------------------|
| Overall, are you satisfied with this program?                   | 1,100                      | 1,067                                     | 97%                                       |
| Did the program or service help you achieve your learning goal? | 1,060                      | 982                                       | 93%                                       |