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| Number: General 132 | Date: December 16, 2021 | Page: 1 of 2 |
| Subject: 2021/2022 Holiday Claim Processing and Payment Schedule | Reference: N/A | |

To: All Practitioners and Billing Staff

2021/2022 Holiday Claim Processing and Payment Schedule

- The Alberta Health office will be closed from Friday, December 24, 2021, to Monday, January 3, 2022, inclusive.
- H-Link will be able to accept claims from submitters during the office closure period.
- Reports, such as Statements of Assessment and Statements of Account, will not be produced during the office closure period.
- Claims received and assessed during the period of December 10, 2021, to December 16, 2021, will have an expected payment date of Friday, December 24, 2021.
- The next expected payment date will be Friday, January 7, 2022, and will include claims received and assessed during the period of December 17, 2021, to December 30, 2021. Regular payments will resume from this date forward.

Alternative Relationship Plans (ARP) Payment schedule – applies to physicians only

- Alberta Health online services will be able to accept Sessional ARP invoices during the office closure period.
- Payments will not be issued on Friday, December 31, 2021.

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- For ARPs that are paid weekly, the expected payment dates are as follows:

| Payment Period | Expected Payment Date |
|----------------------------------|------------------------------|
| December 3 to December 9, 2021 | December 17, 2021 |
| December 10 to December 16, 2021 | December 24, 2021 |
| December 17 to December 30, 2021 | January 7, 2022 |

- For ARPs that are paid semi-monthly, the expected payment dates are as follows:

| Payment Period | Expected Payment Date |
|----------------------------------|------------------------------|
| December 1 to December 15, 2021 | December 24, 2021 |
| December 16 to December 31, 2021 | January 7, 2022 |

- ARPs that are paid monthly will not be affected by the office closure period. The first expected payment date in the New Year will be January 7, 2022.