To: Hospital administration and billing staff

Effective April 2017 Alberta Health has replaced the “Universal Donor Card”, on the back of the Alberta Personal Health Card with “Organ and Tissue Donation” information. (See page 2 for samples of the old and new Alberta Personal Health Card.)

You may encounter the following questions:

Why did Alberta Health remove the “Universal Donor Card”?

Health professionals can access the Alberta Organ and Tissue Donation Registry directly when a patient could be a potential donor; the Personal Health Card is not always accessible. We still encourage Albertans to make their donation wishes known to their loved ones, as families make the final decision regarding donation.

How do I register my desire to donate organs and tissues?

Albertans can register their desire to donate organs and tissues by:
- visiting an Alberta Registry office

Where can I call to obtain more information on the Alberta Organ and Tissue Donation Registry program?

- 1-844-815-3315

Are the old Alberta Personal Health Cards still valid?

Yes. Alberta Personal Health Cards with the “Universal Donor Card” on the back are still valid.

Do I need to get a new Alberta Personal Health Card?

No. Albertans can continue using the “old” personal-health card because it is still valid.
Comparing the old and new Alberta Personal Health Cards

Please refer to the below images of the Alberta Personal Health Card. The new card appears first. Note that the back of the card now contains information about the Alberta Organ and Tissue Donation Registry and how Albertans can register their wishes to donate.

The old card appears below. Note that the fronts of the old and the new cards remain the same. Only the back of the card has changed.