

**YEAR 2021-22 SATISFACTION WITH EDUCATION IN ALBERTA  
SCHOOL BOARD TRUSTEE SURVEY INSTRUMENT**

**I-1** Hello, my name is \_\_\_\_\_. May I please speak with \_\_\_\_\_  
(INSERT SCHOOL BOARD TRUSTEE'S NAME)

**IF NEEDED:** I am calling from ..... on behalf of Alberta Education. We are conducting a survey that annually gathers opinions from school board trustees on the education system in Alberta.

**IF wants toll free to call back:**

The number to phone back is ..... Note that if an agent is unavailable, you can leave us a message with a date and time to be called back to take the survey.

- |                      |                              |
|----------------------|------------------------------|
| 1. YES, SPEAKING     | GO TO I-2                    |
| 2. YES, GETTING THEM | GO TO 1-2                    |
| 3. NO, NOT AVAILABLE | RECORD CALL BACK INFORMATION |
| 4. NO, REFUSAL       | CODE REFUSAL                 |

**I-2** [show if I-1=2 "Hello, my name is \_\_\_\_\_."] I'm calling from ..... on behalf of Alberta Education. We are conducting a survey that annually gathers opinions on the education system in Alberta.

We are looking for information about the level of satisfaction with Alberta's education system, and to find out possible areas that can be improved or looked into further.

Are you willing to participate in this survey with me? It will take approximately 12 minutes to complete [IF Francophone board: and can be completed in either English or French].

- |              |                              |
|--------------|------------------------------|
| 1, YES       | Go to I-3                    |
| 2. NO, LATER | RECORD CALL BACK INFORMATION |
| 3. NO, NEVER | CODE REFUSAL                 |

If more information is requested by person who answers telephone read section below.

1. If the respondent is questioning the survey and the validity of it:

We can provide you with a contact name and phone number if you would like. You can contact ..... of Alberta Education at ..... if you would like to know more about the survey. There is toll-free access to this number within Alberta if you dial 310-0000 first.

2. If the respondent wants to know who we are:

We are calling from ....., a survey research firm. We have been contracted by Alberta Education to conduct this survey to gather opinions on the education system in Alberta.

3. If the respondent wants to know why we are calling from .....

We are a Canadian Company that conducts research for government and the education sector across the country. We have been contracted by Alberta Education to conduct this survey.

4. If the respondent wants to call us back/pass the number along to respondent.

The number to phone back to complete the survey, or schedule a time to do so, is  
.....

**I-3** Alberta Education recognizes that COVID-19 has resulted in an unprecedented school year and that this may impact your responses to the survey. Your experiences and opinions given throughout this survey will help us understand how well key aspects of the school system have worked during this school year.

Please remember your answers are completely confidential and will be grouped together with others for reporting purposes. You are free to refuse to answer any question at any time. Also remember, while answering the questions please provide your opinions based on your role as a school board member.

Please note, this call may be monitored or recorded for quality assurance purposes.

1. How satisfied are you with the quality of education children/students are receiving in your jurisdiction? Are you ...? **(READ SCALE)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

2. In your opinion, has the quality of education at schools in your jurisdiction improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**

- 1 Improved
- 2 Stayed the same
- 3 Declined
- 8 Refused
- 9 Don't Know/Not Applicable

3. In your opinion, has the quality of the Alberta Early Childhood Services (ECS)/Kindergarten to Grade 12 system improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**

- 1 Improved
- 2 Stayed the same
- 3 Declined
- 8 Refused
- 9 Don't Know/Not Applicable

3B. In your experience over the last three years, have the following improved, stayed the same, or declined at schools in your jurisdiction? **(REPEAT SCALE IF NECESSARY)**

- 1 Improved
- 2 Stayed the same
- 3 Declined
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable
  - a. The school learning environment
  - b. Engagement of children/students in school  
[Interviewer prompt if needed: The involvement of children/students in their studies and school activities.]
  - c. Information about children's/students' achievement
  - d. Communication of plans for school improvement
  - e. The accountability of school to parents/guardians  
[Interviewer prompt if needed: How responsible the school is in providing accurate information on student progress and school activities, as well as accepting input from parents/guardians.]

4. Would you strongly agree, agree, disagree or strongly disagree with the following statement? **(DO NOT READ SCALE)**

The highest priority of Alberta's education system is the success of children/students

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

5. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**

- 1 Strongly agree

- 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Children/students in your jurisdiction find school work interesting
  - b. Children/students in your jurisdiction find school work challenging
  - c. Children/students in your jurisdiction clearly understand what they are expected to learn at school
  - d. Children/students in your jurisdiction are safe at school
  - e. Children/students in your jurisdiction are safe on the way to and from school
  - f. Teachers in your jurisdiction care about their students
  - g. Children/students in your jurisdiction are treated fairly by adults at their schools
  - h. Children/students in your jurisdiction treat each other well at school
6. Would you strongly agree, agree, disagree or strongly disagree that the curriculum focuses on what children/students need to learn in each of the following areas? **(ROTATE) (READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Reading
  - b. Writing
  - c. Mathematics
  - d. Science
  - e. Social Studies
7. How satisfied are you with the variety of subjects available to children/students in your jurisdiction? Are you . . .? **(READ SCALE)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable

8. How satisfied are you with the opportunities children/students in your jurisdiction have to learn about the following topics? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Music
  - b. Drama
  - c. Art
  - d. Computers
  - e. Health
  - f. Another language
9. How satisfied are you with the opportunities children/students in your jurisdiction have to participate in physical education? Are you ...? **(READ SCALE)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
10. How satisfied are you with the quality of teaching at schools in your jurisdiction? Are you...? **(READ SCALE)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
11. How satisfied are you that the leadership at the provincial level effectively supports and facilitates teaching and learning? Are you ...? **(READ SCALE)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied

- 4 Very dissatisfied
  - 8 [DO NOT READ]Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
12. How satisfied are you that *YOUR* input into the education of children/students is considered by Alberta Education? Are you ...? **(READ SCALE)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ]Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- 13 How satisfied are you that Alberta's education system is contributing to children's/students' development of ...? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ]Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Social skills
  - b. Physical abilities
  - c. Emotional well-being
14. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Children/students can easily access programs and services at school to get help with school work
  - b. Children/students in your jurisdiction can get help at school with problems that are not related to school work

- c. When children/students need it, teachers in your jurisdiction are available to help them
  - d. Schools provide the learning resources, such as text books, software, audio and video materials, that meet children's/students' needs
15. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Schools in your jurisdiction promote physical activity
  - b. Children/students in your jurisdiction are learning about how to stay healthy  
[Interviewer prompt if needed: Examples for learning about how to stay healthy are: to get plenty of sleep, eat nutritious foods, get plenty of exercise, and reduce stress]
  - c. Children/students in your jurisdiction have healthy food choices in the cafeteria, canteen, vending machines, and at classroom and school events
16. How satisfied or dissatisfied are you that children/students in your jurisdiction can access the following services in a timely manner at school when needed? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Academic counselling
  - b. Supports for children/students with disabilities
  - c. Student assessment services for children/students with learning difficulties
  - d. Services **(READ TEXT IN BRACKETS** beyond regular instruction) that help children/students to read and write
17. Would you strongly agree, agree, disagree or strongly disagree that recent Bachelor of Education graduates are well prepared to meet their responsibilities as teachers? **(DO NOT READ SCALE)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree

- 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
18. Thinking back over the past three years, to what extent do you agree or disagree that professional development opportunities made available to teachers in your jurisdiction have...? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Effectively addressed the professional development needs of teachers
  - b. Contributed significantly to the on-going professional development of teachers
  - c. Been focused on the priorities of the jurisdiction
19. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following? **(REPEAT SCALE IF NECESSARY)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
- a. The facilities at schools in your jurisdiction meet the learning needs of children/students  
(Interviewer prompt: Facilities are things like science labs, computer labs, art rooms, and construction fabrication shops.)
  - b. The schools in your jurisdiction have enough space to meet the learning needs of children/students
  - c. The equipment at schools in your jurisdiction meets the learning needs of children/students  
(Interviewer prompt: Examples for equipment are: computer equipment, audio visual equipment, laboratory equipment, shop equipment, sports equipment, and musical equipment.)
  - d. The gym, playground, and other facilities such as sports fields and fitness areas at schools in your jurisdiction meet the daily physical activity needs of children/students



20. Would you strongly agree, agree, disagree or strongly disagree that the school councils in your jurisdiction are fulfilling their advisory role? **(DO NOT READ SCALE)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
21. And finally, would you strongly agree, agree, disagree or strongly disagree with the following statements? **(REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 [DO NOT READ] Refused
  - 9 [DO NOT READ] Don't Know/Not Applicable
    - a. Alberta's education system ensures access to quality education to all children/students regardless of where they live
    - b. Alberta's education system is accountable to the public
    - c. Alberta's education system communicates effectively with the public

Comment – **(DO NOT ASK)** Enter any additional comments respondent wants to share.

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- 9 [DO NOT READ] No comment

We've reached the end of the survey. On behalf of Alberta Education, I'd like to thank you very much for your time and cooperation.