

Other help

Alberta Supports

Helping you find and apply for benefits and services to meet your needs. Find the nearest Alberta Supports Centre location and contact information at albertasupports.ca.

Toll-free: 1-877-644-9992
Fax: 780-422-9681
Email: css.ascc@gov.ab.ca
Office hours: 7:30 a.m. – 8:00 p.m., Monday to Friday, closed statutory holidays

Emergency assistance

Contact your AISH worker if you need help with an emergency during weekdays from 8:15 a.m. until 4:30 p.m. or use the information above to contact AISH.

During evenings, weekends or holidays you can get emergency assistance for basic needs like shelter, food, clothing and transportation by contacting the 24-hour Income Support Contact Centre:

Toll-free: 1-866-644-5135
Fax: 780-422-9681
Email: css.iscc@gov.ab.ca

Report misuse of AISH funds

If you suspect someone is misusing funds or benefits issued by AISH, you can contact the Investigation Unit.

Phone: 780-643-6584 in the Edmonton area
Toll-free: Outside Edmonton area, dial 310-0000, then 780-643-6584
Email: css.investigations@gov.ab.ca