



Seniors Financial Assistance Programs

April 2024
Information booklet



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The information contained in this publication is subject to change. The most recent information is available online at alberta.ca/seniors-financial-assistance.aspx or by calling the Alberta Supports Contact Centre at 1-877-644-9992.

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Seniors Financial Assistance programs

Who is eligible

This package allows you to apply for the following Seniors Financial Assistance programs:

- Alberta Seniors Benefit
- Dental and Optical Assistance for Seniors
- Special Needs Assistance for Seniors

You are eligible to apply for the Seniors Financial Assistance programs, if you meet all of the following criteria:

- You are 65 years of age or older.
- You have lived in Alberta for at least three months before applying.
- You are a Canadian citizen, or have been admitted into Canada for permanent residency (landed or sponsored immigrant).
- You and your spouse/partner have not chosen to defer receipt of the Old Age Security pension.

Benefit year

Your previous year's income will be used to determine benefits for the benefit year, which runs from July 1 of the current year to June 30 of the next year.

Proof of income

You must provide proof of income to determine if you are eligible for the following Seniors Financial Assistance programs: Alberta Seniors Benefit, Dental and Optical Assistance for Seniors and Special Needs Assistance for Seniors.

With your consent, your income information will be obtained directly from the Canada Revenue Agency. Only the income sources that are needed to determine your eligibility will be collected.

The minimum income used to calculate the Alberta Seniors Benefit is zero dollars. For a couple, individual incomes are combined to determine eligibility. If one member of the couple has a negative income (e.g., from a business loss, etc.) that income is considered to be zero dollars when combined with their spouse's income.

How to apply

Complete your Seniors Financial Assistance application online at sfa.alberta.ca. It's quick, easy and secure.

Or, you may complete the enclosed application form, attach photocopies of all applicable documents and return using the enclosed envelope or one of the options described on page 11.

Once your Seniors Financial Assistance application has been processed, a letter will be sent to you to inform you what programs you are eligible for.

Alberta Seniors Benefit

The Alberta Seniors Benefit program is a monthly benefit paid to seniors with an annual income of \$31,080 or less, or a senior couple with a combined annual income of \$50,720 or less. These income levels are guidelines only, and are for seniors whose income includes full Old Age Security pension. The benefit is determined by:

- the type of accommodation you live in
- your marital/cohabitation status
- your income (combined with your spouse/partner's income if applicable)
- receiving the federal Old Age Security pension (i.e., having lived in Canada for 10 years)

Maximum benefit available

Accommodation and Marital/Cohabitation Status	Maximum Annual Benefit (if eligible for Old Age Security)
Homeowner, Renter or Lodge Resident	
Single Senior	\$3,792
Senior Couple	\$5,687
Other Residence Categories	
Single Senior	\$2,642
Senior Couple	\$5,282

Supplementary Accommodation Benefit

The Supplementary Accommodation Benefit supports eligible seniors who reside in a continuing care home with monthly accommodation charges. The amount received is determined by:

- your personal income from all sources (line 15000 of the previous year's income tax return) combined with your spouse/partner's income (regardless of age)
- the maximum monthly accommodation charge for a private room in a continuing care home as set by Alberta Health
- the monthly disposable income amount of at least \$357 (this amount may be used for personal expenses such as personal hygiene, telephone, cable, etc.)

When a couple is required to live apart for health reasons, a review of eligibility is completed to consider the couple as two single seniors living in separate dwellings. This is done by dividing the couple's total combined income equally (50:50 split) and calculating benefits using the single senior income threshold. Seniors whose monthly income from all sources is less than the current private room rate plus \$357 may receive a benefit.

The Supplementary Accommodation Benefit is combined with the Alberta Seniors Benefit. You will receive one combined payment each month.

Seniors with low income not eligible for the federal Old Age Security pension, who are residents of a continuing care home, are considered for the Supplementary Accommodation Benefit.

Benefits begin

You are eligible to begin receiving benefits the month of your 65th birthday. If you are a new Alberta resident, you are eligible to begin receiving benefits on **the later of the following dates**:

- the month of your 65th birthday
- the month following three months of permanent residency in Alberta (for example if you moved to Alberta on July 15, you are eligible to receive benefits on October 1)

Retroactive benefits

Benefits are paid retroactive for up to 11 months before the date your application is received, but not earlier than your 65th birthday or three months of permanent residency in Alberta.

Benefits end

- the month after you leave Alberta to live in another province or country
- the month following a recipient's death

Appeal process

You may appeal a decision regarding your Alberta Seniors Benefit file or benefit amount.

Step 1: Write a letter of appeal

Send information and supporting documentation that will assist with the review of your file to:

Director, Seniors Financial Assistance
Seniors, Community and Social Services
PO Box 3100
Edmonton AB T5J 4W3
Fax: 780-422-5954

Or online at: seniors-housing.alberta.ca/submit-documents

Step 2: Request a final review

If your concern is not resolved, request a final review by the program by writing to:

Assistant Deputy Minister
Seniors Division
Seniors, Community and Social Services
PO Box 3100
Edmonton AB T5J 4W3
Fax: 780-422-5954

Or online at: seniors-housing.alberta.ca/submit-documents

Step 3: Complete and return a Notice of Appeal form

Once Step 2 is complete, a Notice of Appeal form will be mailed to you. Follow the instructions provided with the form.

Dental and Optical Assistance for Seniors programs

The Dental Assistance for Seniors Program:

Provides basic dental coverage up to a maximum of \$5,000 every five years. Dental coverage is based on the [Dental Assistance for Seniors Program \(DASP\) Fee Schedule](#), which establishes the dental benefits and the frequency of coverage for eligible dental services. Information related to the DASP and associated dental fee schedule can be viewed at: alberta.ca/dental-optical-assistance-seniors.aspx

Please note the DASP does not provide full coverage of the fees charged by Alberta dental providers.

The Optical Assistance for Seniors Program:

Provides funding towards the purchase of prescription eyeglasses to a maximum of \$230 every three years, depending on your eligibility at the time of purchase. Eye exams for seniors are funded by the Alberta Health Care Insurance Plan, once per benefit year (July 1 to June 30).

Seniors 65 years and older are eligible for one eye exam per benefit year (July 1 to June 30) through the Alberta Health Care Insurance Plan. For more information, review services covered under alberta.ca/ahcip.aspx

Who is eligible

A senior's total income as reported to the Canada Revenue Agency determines eligibility for the Dental and Optical Assistance for Seniors Programs. For the 2023-24 benefit year (July 1, 2023 to June 30, 2024), your 2022 income will be used to determine your eligibility. A single senior with a Total Income of \$31,675 or less, or a senior couple with a Total Combined Income of \$63,350 or less, may receive assistance.

	Maximum Coverage*	Partial Coverage*	No Coverage
Single senior	\$0 to \$31,080	\$31,081 - \$31,675	Over \$31,675
Senior couple	\$0 to \$62,160	\$62,161 - \$63,350	Over \$63,350

*For information on coverage levels and eligible services, visit alberta.ca/dental-optical-assistance-seniors.aspx or call the Alberta Supports Contact Centre toll-free at 1-877-644-9992.

Receiving dental services

Prior to receiving a dental service, ask your dental provider to submit a pre-authorization to the Alberta Dental Service Corporation (ADSC). This will determine how much the DASP will cover for your dental services and how much you will be responsible for.

Dental offices may bill the ADSC directly for the dental services provided to you. If your dental provider accepts this method, you will only be required to pay any outstanding amount not covered by the program. If your dental provider does not offer direct billing, you will be required to pay your dental provider the full amount and request reimbursement through the ADSC. You can also submit the dental claim directly to ADSC by creating an online account with them at my.adsc.org/login. Claims for reimbursement can be submitted to ADSC by mail, fax, email to claims@adsc.org, or through the DASP Client Portal.

The DASP Client Portal will also inform you of your remaining dental funding, if a previous claim has been paid, and allow you to update your address or banking information. Go to my.adsc.org/login to create your online DASP account.

Receiving optical services

Prior to receiving optical services, ask your optical provider to submit a pre-authorization to Alberta Blue Cross (ABC). This will determine how much the OASP will cover for your optical services and how much you will be responsible for.

Optical offices may bill the ABC directly for optical services provided to you. If your optical provider accepts this method, you will only be required to pay any outstanding amount not covered by the program.

If your optical provider does not offer direct billing, you will be required to pay your optical provider the full amount and request reimbursement through ABC. To do so, complete the ABC reimbursement claim form and mail to ABC. You can also create an online account at ab.bluecross.ca/forms.php so you can track if your claim has been paid.

For more information:

To learn more about the dental and optical programs, you can visit alberta.ca/dental-optical-assistance-seniors.aspx

For information about your claim:

Dental

Alberta Dental Service Corporation
Toll-free: 1-800-232-1997
Edmonton: 780-426-7526

Alberta Dental Service Corporation
200 - 17010 103 Ave NW
Edmonton AB T5S 1K7

www.adsc.org

Optical

Alberta Blue Cross
Toll-free: 1-800-661-6995
Edmonton: 780-498-8000
Calgary: 403-234-9666

Alberta Blue Cross
PO Box 26000 Station Main
Edmonton AB T5J 2P4

www.ab.bluecross.ca

Special Needs Assistance for Seniors program

The Special Needs Assistance for Seniors program provides a lump-sum payment to eligible seniors with low income towards the cost of appliances and specific health and personal supports. The maximum assistance available is \$5,643 in a benefit year (July 1 to June 30).

Who is eligible

A single senior's or senior couple's total annual income and the expense or item requested are used to determine the amount funded.

Seniors must complete the Seniors Financial Assistance application form to enroll in the program. Once you are notified of your eligibility for Seniors Financial Assistance programs, you can make a claim by providing an estimate or receipt for an item funded by the program.

Income eligibility

To be eligible for assistance, your total income (line 15000) of your tax return needs to meet these levels:

	Primary/Secondary	Primary Only	No Funding
Single Senior	\$0 - \$26,680	\$26,681 - \$31,080	Over \$31,080
Senior Couple	\$0 - \$42,520	\$42,521 - \$50,720	Over \$50,720

What is covered

For a full list of eligible items and program requirements or to apply online, visit alberta.ca/seniors-special-needs-assistance.aspx

Or call the Alberta Supports Contact Centre toll-free at 1-877-644-9992 to request a Special Needs Assistance for Seniors Information Booklet.

Seniors Home Adaptation and Repair Program

The Seniors Home Adaptation and Repair Program provides low-interest home equity loans to help senior homeowners finance home repairs, adaptations and renovations.

The program provides a maximum loan amount of \$40,000. A loan will be repaid upon the sale of the property, or earlier if the senior chooses with no penalty. Monthly repayments are not required.

Who is eligible

To qualify for a loan under this program you must meet all of the following criteria:

- be age 65 years or older
- be an Alberta resident for at least three months
- own a residential property in Alberta
- have an annual household income of \$75,000 or less
- maintain a minimum of 25 per cent equity in your home

What is covered

The Seniors Home Adaptation and Repair Program is designed to help cover the cost of home repairs, adaptations and renovations that help seniors remain safe and secure in their home. Adaptations or repairs will be considered if they improve energy efficiency or increase the physical safety, mobility, independence or health and well-being for the senior homeowner.

Interest charge

Simple interest (not compounded) will be charged once a loan is approved. The interest rate is variable and is reviewed twice a year in April and October and may be adjusted accordingly.

Applying to the program

You must complete and submit a Seniors Home Adaptation and Repair Program application form to apply to the program.

To request an application form or for more information on eligible items and current interest rate, visit alberta.ca/seniors-home-adaptation-repair-program.aspx or call the Alberta Supports Contact Centre toll-free at 1-877-644-9992.

Seniors Property Tax Deferral Program

The Seniors Property Tax Deferral Program allows eligible senior homeowners to defer all or part of their property taxes through a low-interest home equity loan. If you qualify, the Government of Alberta will pay your residential property taxes directly to your municipality on your behalf. You re-pay the loan, with interest, when you sell the home, or sooner if you wish. Monthly repayments are not required.

Who is eligible

To qualify for the Seniors Property Tax Deferral Program, you must meet all of the following criteria:

- be age 65 years or older
- be an Alberta resident for at least three months
- own a residential property in Alberta
- have a minimum of 25 per cent equity in your home

Only residential properties are eligible. The home must be your primary residence (that is, the place where you live most of the time).

If you owe arrears from previous years' property taxes, you can still apply to the Seniors Property Tax Deferral Program, as long as you have a minimum of 25 per cent equity in your home.

Interest charge

The Seniors Property Tax Deferral Program charges simple interest (not compounded). Interest charges start the day the program pays your residential property taxes to the municipality on your behalf and ends when the loan is paid in full. The interest rate is variable and is reviewed twice a year in April and October and may be adjusted accordingly.

Applying to the program

Complete and return a Seniors Property Tax Deferral application form to apply to the program.

For an application form or for information on the current interest rate, visit alberta.ca/seniors-property-tax-deferral-program.aspx or call the Alberta Supports Contact Centre toll-free at 1-877-644-9992.

Additional information

Collection of personal information

The personal information provided to Alberta Seniors, Community and Social Services, including information provided by the Canada Revenue Agency, is collected under the authority of the *Seniors Benefit Act* (RSA 2000) and the *Seniors Benefit Act General Regulation* and managed in accordance with the *Freedom of Information and Protection of Privacy Act* (RSA 2000). The information will be used for the purpose of administering the Seniors Financial Assistance Programs, including the Alberta Seniors Benefit, Special Needs Assistance for Seniors, and Dental and Optical Assistance for Seniors programs.

Alberta Seniors, Community and Social Services will share your personal information with Alberta Health to enable that department to administer other programs for seniors.

Contact information

Seniors financial assistance online services

To apply for benefits and access financial and health support programs securely online, visit sfa.alberta.ca and follow the step-by-step instructions.

Upload documents online

Easily send your applications, documents and updated information to any seniors financial assistance programs at seniors-housing.alberta.ca/submit-documents.

Website

alberta.ca/seniors-financial-assistance.aspx

Phone

Alberta Supports Contact Centre

Toll-free: 1-877-644-9992

TTY users may access information on Government of Alberta programs at:

Province-wide: 1-800-232-7215

In Edmonton: 780-427-9999

Remember to have your Personal Health Number (PHN) ready before calling.

Mail

Seniors, Community and Social Services

PO Box 3100

Edmonton AB T5J 4W3

Fax

780-422-5954

Alberta 