

BULLETIN

BULLETIN NUMBER: 01-2017

TITLE: Updates to Prescribed Automobile Insurance Accident

Benefit (AB) and Minor Injury (MI) Forms

DATE: May 2017

PURPOSE

This bulletin is to advise all stakeholders of changes to all prescribed Accident Benefit (AB) and Minor Injury (MI) forms applicable to Alberta automobile insurance Accident Benefits (including DTPR) claims and Certified Examinations.

These forms are prescribed by the Superintendent of Insurance pursuant to section 803 of the *Insurance Act* (Act):

| Form Number | Form Name | Who Completes the Form | |
|-------------|--|---|--|
| AB-1 | Notice of Loss and Proof of Claim | Completed by claimant | |
| AB-1A | Claim for Disability Benefits | Completed by physician | |
| AB-2 | Treatment Plan | Completed by Primary Health Care | |
| | | Practitioner (PHCP) | |
| AB-3 | Progress Report | Completed by PHCP at request of insurer | |
| AB-4 | Concluding Report | Completed by PHCP who provided | |
| | | treatment and completed form AB-2 or | |
| | | has completed the the majority of | |
| | | treatment visits | |
| AB-5 | Referral to an Injury Management | Completed by PHCP who is requesting | |
| | Consultant | the consult | |
| MI-1 | Request for an Assessment by a Certified | Completed by applicant—either the | |
| | Examiner | claimant or insurer | |
| MI-2 | Application to the Superintendent of | Completed by applicant—either the | |
| | Insurance to Select a Certified Examiner | claimant or insurer | |
| MI-3 | Certified Examiner Prescribe Form for | Completed by the Certified Examiner | |
| | Providing an Opinion | | |

EFFECTIVE DATE OF UPDATED FORMS

The updated forms are posted on the <u>Insurance Forms</u> page and may be used immediately. The updated forms will replace the former approved forms on September 1, 2017. The former approved forms are acceptable for use until August 31, 2017, and should no longer be used effective September 1, 2017.

SUMMARY OF CHANGES

Superintendent of Insurance

The following is a summary of the overall changes made to the forms:

- General formatting and reorganization for readability, including the addition of the Alberta Government logo in the top right corner and form headers, footers and preamble made consistent.
- More space added, where applicable, to allow for completion by hand.
- Contact information updated to:
 - include space for cell phone number and e-mail address,
 - remove fax number (where applicable),
 - separate country from city or town, and
 - 'Address' updated to 'Mailing Address'.
- Date format standardized to dd-mm-yyyy.
- General corrections to grammar/punctuation/etc.
 - For example, amending references from 'representative' to 'Authorized Representative', and from 'Medical Doctor' to 'Physician'.
- Hyperlinks to legislation/regulations added/updated.
- A section added or moved to the end of each form to be completed by the applicable party, or else indicating to 'please forward this form to the Insurance Company'.

The following is a list of changes specific to each form:

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|---|---|--|--|
| Form Number | Form Name | Description of Changes | |
| AB-1 | Notice of Loss and Proof of Claim | Page 1 - definition of insurance company added. Part 1, line 7 - amended to read: 'Provide details (including plan name)'. Part 3 - amended to remove the date the accident was reported to police. Part 3 - amended from 'appointment booked for' to 'appointment was/is booked for'. | |
| AB-1A | Claim for Disability Benefits | Policy number and date of accident information moved from the beginning of the form to the end. Part 1 - a checkbox indicated where 'you can best be reached at' added. Part 1 - boxes added for the Authorized Representative's name. Part 2 - if 'yes' or 'no' option bolded and font increased. Part 3 - date of examination added and box to enumerate profession removed. | |
| AB-2 | Treatment Plan | Policy number and date of accident information moved from the beginning of the form to the end. Part 1 - expanded to include more claimant | |

Superintendent of Insurance

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| Form Number | Form Name | Description of Changes |
|----------------|--|---|
| | | information. Part 3 - now includes a reference to Superintendent Notice 07-2014. Part 3 - Functional Goals have been expanded to include more space for 3 functional goals automatically, and an 'improved moderately' option has been added. Part 4 - title has been amended to reference Superintendent Notices. |
| AB-3 | Progress Report | Changes limited to general described above. |
| AB-4 | Concluding Report | Policy number and date of accident information moved from the beginning of the form to the end. Part 1 - expanded to include more claimant information. Part 3 - updated to include number of treatments to date. Part 3 - expanded to include more space for 3 functional goals automatically, and an 'improved moderately' option has been added. Part 4 - functional goals defined. Part 4 - a certification before the signature line added that the 'information provided is true and correct to the best of my knowledge'. |
| AB-5 | Referral to an Injury Management Consultant | Policy number and date of accident information moved from the beginning of the form to the end. Part 1 – Authorized Representative information removed. Part 1 – boxes added to indicate where 'you can best be reached at' and when is the best time to be reached. The heading of 'Section 2: Summary of Injury and Treatment' removed from form. Part 7 - a certification before the signature line added that the 'information provided is true and correct to the best of my knowledge'. |
| MI-1 | Request for an Assessment by a Certified Examiner | Changes limited to general described above. |
| MI-2 | Application to the | Preamble reorganized to flow logically. |

Superintendent of Insurance

| Form Number | Form Name | Description of Changes |
|----------------|--|--|
| | Superintendent of Insurance to Select a Certified Examiner | Part 1 – 'title' changed to 'salutation' on this form only. Part 1 – more space for different telephone numbers and space for an e-mail address added/ fax number removed. Part 1a – salutation added, and space added for e-mail address and telephone number extension. Part 2 – salutation of claims representative removed. Parts 3 and 4 – sections streamlined to only include full names of first and second declined Certified Examiners. Part 5 - answer to question indicating 'please indicate whether this request is being made by or on behalf of' amended to include 'the claimant's representative'. Superintendent's office contact information added at the end of the form. |
| MI-3 | Certified Examiner Prescribe Form for Providing an Opinion | Parts 1 through 14 have been aligned with the list of information required enumerated in the previous MI-3 form. Part 12 includes checkboxes to clearly determine whether the Certified Examiner diagnoses the injury as a minor injury, and whether there is a serious impairment. |

Any questions regarding the contents of this bulletin or the forms to which it applies, may be directed to my office at 780-643 2237 or toll free by dialing 310-0000 then 780-643 2237 or e-mail to TBF.insurance@gov.ab.ca.

[ORIGINAL SIGNED]

Ms. Nilam Jetha Superintendent of Insurance