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**BULLETIN NUMBER:** 09-2018

**TITLE:** Fees and Disbursements for Accident Benefits Claims

**DATE:** September 18, 2018

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## **PURPOSE**

The purpose of this Bulletin is to clarify that:

- The fees for physical therapy services, chiropractic services and Accident Benefit (AB) claim forms completion prescribed in Superintendent of Insurance Bulletins only apply to claims made under the Diagnostic and Treatment Protocols Regulation (DTPR).
- Amounts established by the Health Information Regulation pursuant to the *Health Information Act* for the provision of full or partial copies of health records apply to all claims made under the DTPR.
- The prescribed AB claim forms are to be used for claims made under both the DTPR and the Automobile Accident Insurance Benefits Regulation (AAIBR).
- Completion of the AB-2, AB-3 and AB-4 claim forms under the AAIBR is at the request of the insurer. Expenses for completion of AB claim forms and services under the AAIBR are not prescribed and must be reasonable.

## **BACKGROUND**

Pursuant to authority provided under the legislation the Superintendent of Insurance has prescribed fees and forms applicable to AB claims made under Alberta automobile insurance policies in Bulletins 01/2005, 02/2005, 03/2005, 04/2005, 02/2007, 03/2007, 02/2008, 03/2008, 02/2009, 03/2009, 04/2013, 05/2013, and 06-2015. It has come to my attention that because of inconsistencies in the wording and interpretation of these Bulletins, some insurers are applying the prescribed fees to AB claim forms completion, services, and the provision of copies of health records, provided under the AAIBR.

If you have any questions about this Bulletin please contact my office by telephone at (780) 643-2237 or by email at [tbf.insurance@gov.ab.ca](mailto:tbf.insurance@gov.ab.ca).

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