

EXECUTIVE COUNCIL

Annual Report

2002-2003





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Annual Report 2002-2003

EXECUTIVE COUNCIL

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Preface

The Public Accounts of Alberta are prepared in accordance with the *Financial Administration Act* and the *Government Accountability Act*. The Public Accounts consist of the annual report of the Government of Alberta and the annual reports of each of the 24 Ministries.

The annual report of the Government of Alberta, released June 24, 2003, contains the Minister of Finance's accountability statement, the consolidated financial statements of the Province and a comparison of the actual performance results to desired results set out in the government's business plan, including the *Measuring Up* report.

This annual report of the Ministry of Executive Council contains the Minister's accountability statement, the audited financial statements of the Ministry and a comparison of actual performance results to desired results set out in the Ministry business plan. This Ministry annual report also includes:

- The financial statements of entities making up the Ministry including the Office of the Premier/Executive Council and the Public Affairs Bureau, and
- Other financial information as required by the *Financial Administration Act* and *Government Accountability Act*, either as separate reports or as a part of the financial statements, to the extent that the Ministry has anything to report.

Minister's Accountability Statement

The Ministry's Annual Report for the year ended March 31, 2003, was prepared under my direction in accordance with the *Government Accountability Act* and the government's accounting policies. All of the government's policy decision as at September 12, 2003 with material economic or fiscal implications of which I am aware have been considered in the preparation of this report.

Ralph Klein

Premier

Message from the Minister

Executive Council provides support to Government of Alberta ministries and agencies to ensure that programs and services respond to the needs of Albertans. It provides policy, planning, communications and administrative support for initiatives from my office, Executive Council and the Office of the Lieutenant Governor.

Executive Council works with government ministries to maintain the success Albertans have worked hard to create over the past decade and ensure the continued sustainability of the province's prosperity.

The 2002-03 Executive Council Annual Report includes information on the Public Affairs Bureau, government's primary resource for communicating information about the programs and initiatives important to Albertans. The work of the Public Affairs Bureau supports the key goals and objectives of the government by delivering quality, cost-effective two-way communications services that connect Albertans to their government.

Some of the achievements and initiatives outlined in this report include:

- increased use of Internet technology to provide Albertans with improved access to information on government programs and initiatives;
- effective communication support for government programs, including crossgovernment initiatives and announcements; and
- increased focus on client and customer service, grounded in the knowledge that Albertans are the primary customer for all government services and programs.

Executive Council strives to meet the changing needs of Albertans and their government. By focusing on the road that lies ahead, Executive Council will continue to meet tomorrow's challenges while helping to build upon the province's success.

Ralph Klein Premier

Management's Responsibility for Reporting

The Ministry of Executive Council includes Executive Council/Office of the Premier, the Office of the Lieutenant Governor and the Public Affairs Bureau. Executive Council/Office of the Premier provides policy, planning, communications and administrative support to the Premier and Executive Council, Protocol and the Alberta Order of Excellence Council. The Public Affairs Bureau ensures effective communication between government and Albertans.

The executives of the individual entities within the Ministry have the primary responsibility and accountability for the respective entities. Collectively, the executives ensure the Ministry complies with all relevant legislation, regulations and policies.

Ministry business plans, annual reports, performance results and the supporting management information are integral to the government's fiscal and business plans, annual report, quarterly reports and other financial and performance reporting.

Responsibility for the integrity and objectivity of the financial statements and performance results for the Ministry rests with the Premier, Minister Responsible for Executive Council. Under the direction of the Minister Responsible, I oversee the preparation of the Ministry's annual report, including financial statements and performance results. The financial statements and the performance results, of necessity, include amounts that are based on estimates and judgements. The financial statements are prepared in accordance with the government's stated accounting policies.

As Deputy Minister, in addition to program responsibilities, I establish and maintain the Ministry's financial administration and reporting functions. The Ministry maintains systems of financial management and internal control, which give consideration to costs, benefits, and risks that are designed to:

- provide reasonable assurance that transactions are properly authorized, executed in accordance with prescribed legislation and regulations, and properly recorded so as to maintain accountability of public money;
- provide information to manage and report on performance;
- safeguard the assets and properties of the province under Ministry administration;
- provide Executive Council, Treasury Board, the Minister of Finance and the Minister Responsible any information needed to fulfill their responsibilities, and
- facilitate preparation of Ministry business plans and annual reports required under the *Government Accountability Act*.

In fulfilling my responsibilities for the Ministry, I have relied, as necessary, on the executive of the individual entities within the Ministry.

Julian Nowicki

Deputy Minister, Executive Council

September 12, 2003

Overview

Public Affairs Bureau Highlights

The mission of the Public Affairs Bureau is to help the government in its ongoing dialogue with Albertans by providing quality, coordinated and cost-effective communications services.

The Bureau's spending for 2002-03 was \$10,051,000, within the authorized budget of \$10,173,000. Bureau revenues totaled \$1,918,000 - slightly below the budgeted target of \$2,000,000. Lower than projected Queen's Printer Bookstore revenues can be attributed to decreased sales of the Revised Statutes of Alberta (the bulk of sales were completed in 2001-02), and decreased sales of printed legislation (more clients are purchasing legislation electronically via the Queen's Printer Web site).

In 2002-03, the RITE telephone system was renamed the Service Alberta Call Centre. This service provides Albertans with toll-free access to government by dialing 310-0000. Public satisfaction with the call centre remains high, with almost 97 per cent of surveyed callers having been generally or very satisfied with the service they received.

The goals outlined in this annual report have been modified somewhat from the 2002-05 Public Affairs Bureau Business Plan. Strategies and measures previously listed under the Goal "Increase the efficiency and coordination of communications across government" have been incorporated into Goals One and Two in this report. The change more accurately reflects the Bureau's priorities and core businesses.

Two new performance measures were added in 2002-03 to gauge public satisfaction with the Bureau's e-communication resources. These measures track the overall usefulness of the Government of Alberta Home Page and the percentage of Alberta Connects e-mail inquiries responded to within 72 hours. Results show that 87 per cent of Home Page users surveyed found it somewhat or very useful, while 94 per cent of Alberta Connects e-mail inquiries are answered within 72 hours.

Some of the Bureau's key accomplishments in the 2002-03 fiscal year include:

- providing strategic communications support for key government actions and initiatives;
- improving Albertans' access to government information by redesigning the Ministry's Web sites and supporting two-way access to government via the Service Alberta Call Centre and Alberta Connects; and
- working with other levels of government, community organizations and industry groups to communicate key events and initiatives to all Albertans (Kyoto Protocol, G8 Summit, etc.).

Public Affairs Bureau

Organization Structure

Managing Director

Phone 427-4350

Provides overall management of the Public Affairs Bureau

Communications Resources Phone 427-4366

Alberta Queen's Printer

 produces and sells Alberta's laws, the Alberta Gazette, related legal material, and other government publications through bookstores in Edmonton and Calgary

Publishing Services

- maintains the Alberta
 Government Home Page and the Alberta Connects Web site
- · distributes government news releases and announcements
- provides Internet related consultative support to ministries
- provides consultation and purchasing services for the advertising and graphic design needs of government ministries

Communications Technologies

- provides research and implementation support for new communications technologies
- manages the technology needs of the Public Affairs Bureau and Executive Council

Human Resources and Administration / Service Alberta Call Centre

Phone 422-4097

Human Resources and Administration

- provides manpower planning services
- provides financial planning services including budget and forecast preparation
- manages business planning, annual reporting and performance measures process
- manages human resource and financial services provided through the Alberta Corporate Service Centre (payroll, accounts payable, training, records management)
- provides internal writing and editing services

Service Alberta Call Centre

- operates the Service Alberta and Alberta Connects call centres providing Albertans with toll-free access to government
- provides training, conference calling and Help Desk services to Alberta Government offices
- compiles and produces the Government of Alberta telephone directory (print and online)

Corporate Communications

Phone 415-0892

Communications Operations

- professional communications staff seconded to ministries provide expertise and consultation on the development and implementation of communications plans and programs
- provides planning, coordination and execution of crossgovernment communications initiatives
- coordinates communications during public emergencies

Calgary Service Bureau

- provides communications support and coordination to government for the Calgary region and southern Alberta
- acts as a resource and contact for Calgary and southern Alberta media

Operational Overview

The three core businesses of the Public Affairs Bureau are to:

- Help government ministries communicate with Albertans: supply
 communications professionals to government ministries to develop and
 implement communications programs; provide communications planning and
 consulting to government; coordinate communications for priority initiatives
 and during public emergencies; provide specialized writing and editing
 services; and assist ministries in the purchase of advertising services.
- 2. **Provide Albertans with two-way access to government**: manage the Service Alberta Call Centre and Alberta Connects; manage the Alberta Government Home Page; manage the Alberta Connects e-mail inquiry system; distribute government news releases; and provide technical support for major government news conferences and announcements.
- 3. **Publish and sell Alberta's laws and other materials**: operate the Queen's Printer Bookstores in Edmonton and Calgary.

Our clients are:

- Albertans receiving information from government;
- Queen's Printer Bookstore customers;
- Service Alberta Call Centre users; and
- Ministry clients who use central Bureau and communication branch services.

Feedback from Bureau staff collected through the 2002 Government of Alberta Corporate Employee Survey shows:

- 91 per cent of Bureau employees are satisfied in their work as a Government of Alberta employee;
- 92 per cent of Bureau employees are satisfied with the level of service their work unit provides to others; and
- 82 per cent feel that the Government of Alberta values the work they do.

2002-2003 Key Activities

The Public Affairs Bureau assigns staff to communications branches across government where they provide a full range of communications services, including media relations, writing and editing and communications planning. The following examples highlight some of the many projects and initiatives undertaken by Bureau staff in 2002-03.

Goal 1

Increase Communications with Albertans in the Areas They Identify as Top Priorities

Healthy Living and Health Care Sustainability

Bureau staff provided extensive communications support during the development and launch of the *Alberta Health First* campaign. Staff also developed communications material to support the Healthy U initiative – a three-year public education campaign aimed at promoting healthy lifestyles. Albertans were kept informed of health reform initiatives including the conversion to Alberta's new health regions.

Quality Education

Communications staff provided ongoing communications support during the launch of Alberta's Commission on Learning (a forum for Albertans to give their views on the future of education in the province). Informational material was also developed to keep post-secondary students informed of a variety of student assistance programs, including the Alberta Learning and Information Service (ALIS). Bureau staff also kept Albertans up-to-date during the teachers' negotiations by providing timely, factual and effective information.

Alberta's Fiscal and Economic Prosperity

Bureau staff provided a wide range of communications materials for trade missions to promote Alberta's economic and trade development. Albertans were kept informed of the province's fiscal status through in-depth communications materials for Budget 2002 and quarterly fiscal updates and activity reports throughout the year. Bureau staff also kept Albertans informed on the status of the Heritage Savings Trust Fund and coordinated a province-wide public survey on the Fund's future. Communications staff also lent support to the Financial Management Commission, and coordinated the government's response to the Commission's proposed fiscal framework.

Alberta on the World Stage

Communications staff from across government provided extensive communications support for the 2002 G-8 Summit held in Kananaskis Country. Bureau staff also produced a wide range of communications material that supported trade missions to the Ukraine, Russia, Germany, Asia, the United States, Mexico, and throughout Canada.

Albertans in the Workplace

Communications staff helped develop and launch the Workplace Safety 2.0 campaign. This initiative aims to reduce injuries in the workplace by 40 per cent by the end of 2004.

Energy Awareness

Bureau communication staff provided support for the Task Force on Electricity Billing, and developed in-depth communications to inform Albertans about the restructuring of the electricity industry and energy pricing. Staff also promoted awareness of Alberta's rich energy reserves, such as the oilsands, to national and international audiences.

Agriculture

Alberta farmers were provided with timely and effective information on Farm Safety Net programs, produced by Bureau staff, in response to the most severe drought conditions the province has ever seen. Communications staff also provided communications support for the mandatory Chronic Wasting Disease Testing program for elk and deer.

A Safe, Clean Environment

Communications staff provided extensive support to the *Minister's Forum on Water*, including several public consultations that lead to the development of a draft Water Strategy. Other activities included the development and implementation of communications strategies for Alberta's Climate Change Action Plan, and the purchase of green power to operate government facilities.

Security

Bureau staff from across government coordinated the communications material for Alberta's new counter terrorism process. Communications staff also provided leadership and support to get the AMBER Alert Program up-and-running. The alert system informs the public of recently abducted children via the Emergency Public Warning System.

Children

Communications staff assisted in the launch of Alberta's Promise, a not-for-profit initiative that encourages the private sector to invest in child and family service programs. Staff also developed communications material for the realignment of Alberta's Child and Family Service Authority boundaries, and the government's investment to strengthen child-care in the province.

Social Services

Bureau staff developed the communications surrounding the government's response to the Low Income Review; a consultation with 5,000 Albertans about programs for people in need. Staff also provided communications planning and support for the Legislative Review of the Protection for Persons in Care Act and release of the Alberta Disability Strategy.

Infrastructure and Roads

The research, development and implementation of communications material for the conversion to the province's new *Traffic Safety Act* was developed by Bureau communications staff. The coordination of informational material highlighting the government's significant investment in the construction and renovation of several provincial infrastructure projects (schools, roads, health facilities, etc.) was also carried out by Bureau staff.

Consumer Protection

Bureau staff provided the communications support to assist in the public consultation of the *Residential Tenancies Act* and the *Mobile Home Sites Tenancies Act*. Communications staff also helped raise public awareness about new consumer protection laws for Albertans who join travel clubs. A fraud education awareness campaign for seniors was also developed and implemented.

Telecommunications

Bureau communications staff chaired the SuperNet Communications Steering Committee, and held local media events throughout the province to help inform Albertans about the SuperNet. This state-of-the-art high speed, high capacity broadband computer network will help Albertans from around the province reach out to the world on one of the most advanced networks in existence.

Goal 2

Make Government Information More Accessible to Albertans

Careers In Motion

Communications staff developed the material to support the launch of *Careers In Motion*. This traveling motor home takes career and labor market information to towns and cities across the province.

Kyoto Protocol

Communications staff from across government launched an extensive communications campaign to inform Albertans of the serious economic impact presented by ratification of the Kyoto Protocol. Advertising and development of a Climate Change Web site allowed Albertans to easily access information about the Kyoto Protocol, and the potential impact it could have on Alberta's economy.

Web sites

Bureau staff assisted in the design, development and launch of several ministries' Web sites, and began work for a public consultation registry to appear on the Government of Alberta Home Page. Communications staff also provided support to develop and launch several other Web sites, some of which include: the Queen's Jubilee Web site, the High Risk Offender Web site, the Kyoto Protocol Web site and the Budget 2003 Web site.

Back to School Information Kit

Bureau staff provided communications support to develop and launch an online *Back to School Information Kit*. The kit shared timely information with parents, students and teachers as the new school year resumed.

Justice Teaching Resource

Communication staff produced and distributed a new Canadian justice system teaching resource. The new resource was sent to every high school across the province to support teachers in educating students about the Canadian justice system.

Click, Call or Come In

Bureau communication staff developed the informational material for the launch of *Click, call or come in*. This campaign provides Albertans with the information they need to access career and labour market information from across the province.

Service Alberta Call Centre

Service Alberta Call Centre agents in Edmonton and Calgary handled 1.1 million calls to the province's 310-0000 toll-free line. In addition, another 5.4 million callers used the direct dial option to complete their calls.

Alberta Connects

Alberta Connects received 24,000 calls and 17,000 e-mails. The call centre and e-mail referral system provided support for a wide variety of government initiatives including: farm drought assistance, Heritage Fund Survey, consumer protection on electricity bills, climate change public consultation, Kyoto Protocol campaign, new Traffic Safety Act, and Premier Klein's TV address.

Government of Alberta Telephone Directory

Bureau staff continued to work on ways to enhance the Government of Alberta's online telephone directory, and the process used to update the listings. By developing a more streamlined, efficient way of updating the listings, Albertans can access up-to-date listings of government employees on a daily basis. The new printed version of the Government of Alberta telephone directory was also produced in January 2003.

Goal 3

Deliver Products and Services that Allow us to Meet Customer Needs and Revenue Projections

Purchasing Laws from the Alberta Queen's Printer

Bureau staff redeveloped the Queen's Printer online shopping Web site, including the online credit card service. Online orders are now automatically entered into the Queen's Printer accounting system. Debit card transaction services were also introduced for the increased convenience of Queen's Printer Bookstore customers.

Alberta Gazette

The Bureau completed the review of the Queen's Printer Regulation which upon approval will allow for free Internet access to the Alberta Gazette and cost recovery for the printed version.

Calgary Queen's Printer Bookstore

The Calgary Queen's Printer Bookstore was relocated to the Calgary Service Alberta Call Centre office. The move allows for more efficient and cost effective operation of the Bookstore.

Ministry Expense by Core Business

MINISTRY OF EXECUTIVE COUNCIL

Expense by Core Business

	2002-03 Budget	2002-03 Actual	2001-02 Actual
	(\$000)	(\$000)	(\$000)
Core Business			
Office of the Premier/Executive Council	4,871	4,807	4,671
Help government ministries communicate with Albertans	6,675	6,817	6,121
Provide Albertans with two-way access to government	1,456	1,430	1,460
Publish and sell Alberta's laws and other materials	2,042	1,847	2,552
	15,044	14,901	14,804

Results Analysis - Overview

New e-communications measures

Two new measures were added in 2002-03 to help determine the effectiveness and efficiency of e-communications resources available to Albertans. One measure tracks the usefulness of the Alberta Government Home Page. Survey results indicate 87 per cent of respondents found the page to be somewhat or very useful.

The second new measure tracks the number of Alberta Connects e-mail questions answered within the 72-hour-target response time. Alberta Connects provides Albertans with a way to ask an e-mail question about any Alberta Government program or service. Questions vary widely in length and degree of complexity. The measure shows that 94 per cent of questions were answered within 72 hours, just below the target of 95 per cent.

Ongoing measures show consistent results

All other measures for the Bureau show results within one to three per cent of last year's surveys. Survey formats and methodology are all relatively unchanged from 2001-02, aside from some minor adjustments to survey wording to increase clarity or better reflect the service being measured. Highlights of the results include:

- Public satisfaction with information in priority areas is 64 per cent, up from 62 per cent last year, while satisfaction with access to information is 66 per cent, up from 64 per cent.
- Government client satisfaction with communications support is 95 per cent, up from 93 per cent in 2001-02.
- Public satisfaction with the Service Alberta Call Centre and the Queen's Printer Bookstore continues to be high, with ratings of 97 per cent and 96 per cent respectively.

Change in revenue projections

The revenue target for the Queen's Printer Bookstore was adjusted down in 2002-03. Sales increased dramatically in 2001-02 due to the release of the Revised Statutes of Alberta. Bookstore revenues for 2002-03 are within \$100,000 of the projected target.



Report of the Auditor General on the Results of Applying Specified Auditing Procedures to Performance Measures

To the Members of the Legislative Assembly:

In connection with the Ministry of Executive Council's performance measures included in the 2002-2003 Annual Report of the Ministry of Executive Council for the year ended March 31, 2003, I have:

- 1. Agreed information from an external organization to reports from the organization.
- 2. Agreed information from reports that originated within the Ministry to source reports. In addition, I tested the procedures used to compile the underlying data into source reports.
- 3. Checked that the presentation of results is consistent with the stated methodology.
- 4. Checked that the results presented are comparable to stated targets, and information presented in prior years.
- 5. Checked that the performance measures, as well as targets, agree to and include results for all of the measures presented in Budget 2002.

As a result of applying the above procedures, I found no exceptions. However, these procedures do not constitute an audit, and therefore I express no opinion on the performance measures included in the 2002-2003 Annual Report of the Ministry of Executive Council.

FCA Auditor General

Edmonton, Alberta July 30, 2003

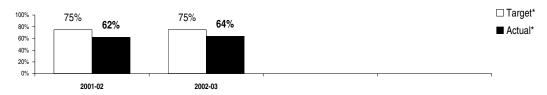
Public Affairs Bureau – Performance Measures

Goal 1

Increase Communications with Albertans in the Areas They Identify as Top Priorities

Public Satisfaction with Government Communications in Priority Areas

This measure is linked to Goal One. It rates Albertans' satisfaction with information they receive about Alberta government activities in areas that are a priority for them.



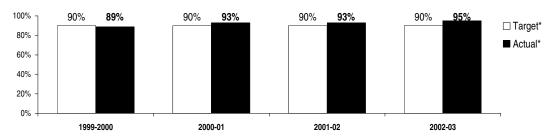
(*Represents the total of "very" and "somewhat" satisfied responses. Prior year's results restated to reflect changes.)

Source: Environics

2002-03 results reflect telephone interviews with 1,000 adult Albertans conducted from March 10 to March 16, 2003. Respondents were randomly selected from across the province. A sample of this size within the given population produces results that are reliable to within plus or minus 3.1 per cent 19 times in 20. Respondents were asked to choose from very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied. Figures shown reflect the averaged results of multiple questions. No response replies are not included in the calculation of results. Minor changes were made to the survey questions in 2002-03, however the changes are not considered to be substantive.

Government Client Satisfaction

This measure is related to Goal One. It rates government client satisfaction levels with communications services provided by the Bureau.

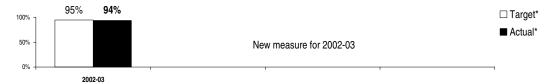


(*represents the total of "very" and "generally" satisfied responses)

Communications Directors provided lists of 623 departmental clients. Clients were contacted via e-mail and provided with a link to a Web address that allowed them to complete and submit their surveys online. The survey was conducted in March and April 2003. Responses were received from 301 clients. The survey results were compiled internally by the Bureau. Respondents were asked to choose from very satisfied, generally satisfied, generally dissatisfied or very dissatisfied. "Doesn't Apply" and no response replies are not included in the calculation of results.

Alberta Connects Efficiency

This is a new measure for Goal One. It tracks the percentage of Alberta Connects e-mail questions answered within the target response time of 72 hours. Alberta Connects is an e-mail service that allows Albertans to ask questions about any Alberta Government program or service.



(*represents % of questions receiving responses within 72 hours)

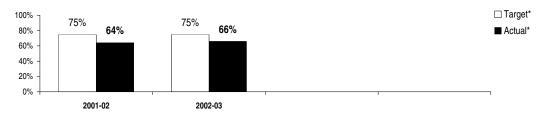
Results reflect the total percentage of Alberta Connects questions answered within 72 hours in the 2002-03 fiscal year. Results are compiled from a database that records the length of time required to answer each question received. This measure was not included in the 2002-05 Business Plan.

Goal 2

Make Government Information More Accessible to Albertans

Public Satisfaction with Access to Government Information

This measure is related to the Bureau's Goal Two. It rates Albertans' satisfaction with their ability to access the government information they need, when they need it. The word access has been added to the name of the measure to provide a clearer description of its purpose.

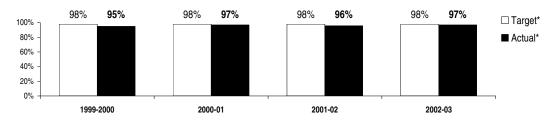


(*Represents the total of "very" and "somewhat" satisfied responses. Prior year's results restated to reflect changes.) Source: Environics

2002-03 results reflect telephone interviews with 1,000 adult Albertans conducted from March 10 to March 16, 2003. Respondents were randomly selected from across the province. A sample of this size within the given population produces results that are reliable to within plus or minus 3.1 per cent 19 times in 20. Respondents were asked to choose from very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied. Figures shown reflect the averaged results of multiple questions. No response replies are not included in the calculation of results. Minor changes were made to the survey questions in 2002-03, however the changes are not considered to be substantive.

Public Satisfaction with the Service Alberta Call Centre

This measure relates to the Bureau's Goal Two. It rates the satisfaction levels of Albertans using the Service Alberta Call Centre (formerly called the RITE Centre) to access government and obtain information. Results were previously reported together with the Queen's Printer Bookstore customer survey, which is now reported under Goal Three. The change in reporting allows for a clear link between each measure and its related goal. Prior years' results have been restated to reflect the change.

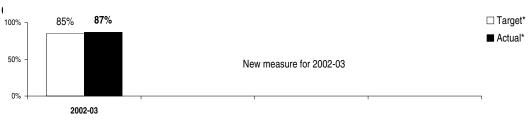


(*Represents the total of "very" and "generally" satisfied responses. Prior years' results restated to reflect changes.)

Results reflect the responses of 354 Call Centre users during telephone interviews conducted between April 7 and April 28, 2003. Those surveyed were selected from a total respondent list of 582 names compiled in March and April when Service Alberta Call Centre users were asked if they would participate in a satisfaction survey. The survey results were compiled internally by the Bureau. The figures shown reflect the averaged results of multiple questions. Respondents were asked to choose from very, generally, not very or not at all. "Doesn't Apply" and no response replies are not included in the calculation of results.

User Satisfaction with the Alberta Government Home Page

This new measure relates to the Bureau's Goal Two. It tracks user satisfaction with the Alberta Government Home Page by asking them how useful they find the page in helping them locate the information they need.



(*represents the total of "very" and "somewhat" useful responses)

Source: Environication

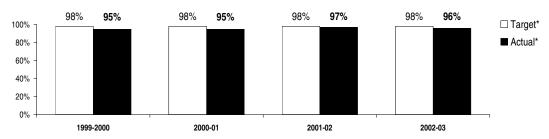
2002-03 results reflect telephone interviews with 1,000 adult Albertans conducted from March 10 to March 16, 2003. Respondents were randomly selected from across the province. A sample of this size within the given population produces results that are reliable to within plus or minus 3.1 per cent 19 times in 20. The 470 respondents who indicated they had visited the Home Page were asked to choose from very useful, somewhat useful, not very useful or not at all useful. No response replies are not included in the calculation of results. This measure was not included in the 2002-05 Business Plan.

Goal 3

Deliver Products and Services That Allow Us To Meet Customer Needs and Revenue Projections

Customer Satisfaction with the Queen's Printer Bookstore

This measure is related to the Bureau's Goal Three. It rates the satisfaction levels of Queen's Printer Bookstore customers with the products and services available. Results were previously reported together with results for Service Alberta Call Centre user survey, which appears under Goal Two. The change allows for a clear link between each measure and its related goal. Prior years' results have been restated to reflect the change.

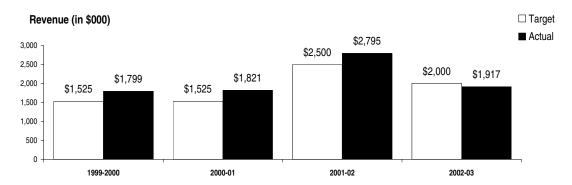


(*Represents the total of "very" and "generally" satisfied responses. Prior years' results restated to reflect changes.)

Results were obtained through surveys mailed to a selection of customers who had purchased products from the Bookstore in 2002-03 or approximately one in every 20 customers. Respondents were also provided with a Web address and given the option of completing an online version of the survey. Of the 984 surveys sent, 171 were returned by mail and 10 were completed online. The survey took place in April 2003. The survey results were compiled internally by the Bureau. The figures shown reflect the averaged results of multiple questions. Respondents were asked to choose from very satisfied, generally satisfied, generally dissatisfied or very dissatisfied. "Doesn't Apply" and no response replies are not included in the calculation of results.

Maintaining Revenue

This measure is related to the Bureau's Goal Three. It compares authorized revenue projections with the results actually achieved.



The Bureau generates revenue through the sale of legislation, government publications and other materials from Queen's Printer Bookstores in Edmonton and Calgary. Actual revenue results are taken from the audited financial statements of Executive Council. Increases for 2001-02 are related to sales of the Revised Statutes of Alberta (RSA2000).

Ministry of Executive Council

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March 31, 2003

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AUDITOR'S REPORT

To the Members of the Legislative Assembly

I have audited the statement of financial position of the Ministry of Executive Council as at March 31, 2003 and the statements of operations and changes in financial position for the year then ended. These financial statements are the responsibility of the Ministry's management. My responsibility is to express an opinion on these financial statements based on my audit.

I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

The Ministry is required to follow the corporate government accounting policies and reporting practices established by Alberta Finance, including the following policy that is an exception from Canadian generally accepted accounting principles. Capital assets costing less than \$15,000 have been expensed in the year acquired and have not been recognized as an asset in the accompanying statement of financial position. Consequently, the annual amortization of these assets has not been recognized in the statement of operations. In my opinion an amount of approximately \$141,000 representing the net book value of these assets as at March 31, 2003, should be recognized in these financial statements. The effect of this understatement of assets is to understate expenses by approximately \$113,000 for the year ended March 31, 2003.

In my opinion, except for the effects of the matter discussed in the preceding paragraph, these financial statements present fairly, in all material respects, the financial position of the Ministry of Executive Council as at March 31, 2003 and the results of its operations and the changes in its financial position for the year then ended in accordance with Canadian generally accepted accounting principles.

FCA Auditor General

Edmonton, Alberta May 22, 2003

MINISTRY OF EXECUTIVE COUNCIL STATEMENT OF OPERATIONS

Year ended March 31, 2003

(in thousands)

,		20	2002			
		Budget		Actual	Actual	
	(Schedule 3)					
Revenues (Schedule 1)						
Fees, Permits, and Licenses	\$	-	\$	1	\$	-
Other Revenue		2,000		1,935		2,799
		2,000		1,936		2,799
Expenses - Directly Incurred (Note 2b and Schedule 7) Voted (Schedules 1, 2, 4)						
Office of the Premier/Executive Council		4,871		4,792		4,707
Public Affairs		10,173		10,051		10,102
		15,044		14,843		14,809
Valuation Adjustments						
Provision for Vacation Pay		-		58		(5)
·		15,044		14,901		14,804
Net Operating Results	\$	(13,044)	\$	(12,965)	\$	(12,005)

The accompanying notes and schedules are part of these financial statements.

MINISTRY OF EXECUTIVE COUNCIL STATEMENT OF FINANCIAL POSITION

March 31, 2003

(in thousands)

		2003	 2002
ASSETS			
Cash	\$	216	\$ 287
Accounts Receivable		150	190
Advances		-	3
Inventory for Resale		304	572
•	\$	670	\$ 1,052
LIABILITIES			
Accounts Payable and Accrued Liabilities	\$	2,351	\$ 2,194
Deferred Revenue		64	57
	-	2,415	2,251
NET LIABILITIES			
Net liabilities at Beginning of Year		(1,199)	(962)
Net Operating Results		(12,965)	(12,005)
Net Transfer from General Revenues		12,419	11,768
Net Liabilities at End of Year		(1,745)	(1,199)
	\$	670	\$ 1,052

The accompanying notes and schedules are part of these financial statements.

MINISTRY OF EXECUTIVE COUNCIL STATEMENT OF CHANGES IN FINANCIAL POSITION

Year ended March 31, 2003

(in thousands)	 2003	 2002		
Operating Transactions Net Operating Results Non-cash Items	\$ (12,965)	\$ (12,005)		
Valuation Adjustments	58	(5)		
	(12,907)	(12,010)		
Decrease (Increase) in Accounts Receivable Decrease in Advances Decrease in Inventory for Resale Increase in Accounts Payable and Accrued Liabilities Increase (Decrease) in Deferred Revenue Cash Used by Operating Transactions	 40 3 268 99 7 (12,490)	(92) 1 88 276 (7) (11,744)		
Financing Transactions Net Transfer from General Revenues	12,419	11,768		
Net Cash (Used) Provided	(71)	24		
Cash, Beginning of Year	287	263		
Cash, End of Year	\$ 216	\$ 287		

The accompanying notes and schedules are part of these financial statements

MINISTRY OF EXECUTIVE COUNCIL NOTES TO THE FINANCIAL STATEMENTS

Year Ended March 31, 2003

NOTE 1 AUTHORITY

The Ministry of Executive Council operates under the authority of the Government Organization Act, Chapter G-10, Revised Statutes of Alberta 2000.

NOTE 2 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES AND REPORTING PRACTICES

The recommendations of the Public Sector Accounting Board of the Canadian Institute of Chartered Accountants are the primary source for the disclosed basis of accounting. Recommendations of the Accounting Standards Board of the Canadian Institute of Chartered Accountants, other authoritative pronouncements, accounting literature, and published financial statements relating to either the public sector or analogous situations in the private sector are used to supplement the recommendations of the Public Sector Accounting Board where it is considered appropriate. These financial statements are prepared in accordance with the following accounting policies that have been established by government for all ministries.

(a) Reporting Entity

The reporting entity is the Ministry of Executive Council. This entity consists of the activities of the Office of the Premier/Executive Council and Public Affairs.

All departments of the Government of Alberta operate within the General Revenue Fund (the Fund). The Fund is administered by the Minister of Finance. All cash receipts of departments are deposited into the Fund and all cash disbursements made by departments are paid from the Fund. Net transfer (to) from General Revenues is the difference between all cash receipts and all cash disbursements made.

(b) Basis of Financial Reporting

Revenues

All revenues are reported on the accrual method of accounting. Cash received for which goods or services have not been provided by year end is recorded as deferred revenue.

Dedicated Revenue

Dedicated revenue initiatives provide a basis for authorizing spending. Dedicated revenues must be shown as credits or recoveries in the details of the Government Estimates for a supply vote. If actual dedicated revenues are less than budget and total voted expenses are not reduced by an amount sufficient to cover the deficiency in dedicated revenues, the following year's voted expenses are encumbered. If actual dedicated revenues exceed budget, the Ministry may, with

the approval of the Treasury Board, use the excess revenue to fund additional expenses on the program. Schedule 1 discloses information on the Ministry's dedicated revenue initiative.

Expenses

Directly Incurred

Directly incurred expenses are those costs the Ministry has primary responsibility and accountability for, as reflected in the Government's budget documents.

In addition to program operating expenses like salaries, supplies, etc., directly incurred expenses also include:

- amortization of capital assets.
- pension costs which comprise the cost of employer contributions for current service of employees during the year.
- valuation adjustments which include changes in the valuation allowances used to reflect
 financial assets at their net recoverable or other appropriate value. Valuation adjustments
 also represent the change in management's estimate of future payments arising from
 obligations relating to vacation pay, guarantees and indemnities.

Incurred by Others

Services contributed by other entities in support of the Ministry's operations are disclosed in Schedule 7.

Assets

Financial assets of the Ministry are limited to financial claims, such as advances to and receivables from other organizations, employees and other individuals as well as inventories held for resale. Inventories consist of statutes, pamphlets and other publications held for resale. Inventories are valued at the lower of cost or net realizable value.

Assets acquired by right are not included. The threshold for capitalizing new systems development is \$100,000 and the threshold for all other capital assets is \$15,000. All land is capitalized. The Ministry has no capital assets that meet these thresholds.

Liabilities

Liabilities represent all financial claims payable by the Ministry at fiscal year end.

Net Liabilities

Net liabilities represents the difference between the carrying value of assets held by the Ministry and its liabilities.

Valuation of Financial Assets and Liabilities

Fair value is the amount of consideration agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act.

The fair values of accounts receivable, advances, accounts payable and accrued liabilities are estimated to approximate their book values.

NOTE 3 DEFINED BENEFIT PLANS

(in thousands)

The Ministry participates in the multi-employer pension plans, Management Employees Pension Plan and Public Service Pension Plan. The Ministry also participates in the multi-employer Supplementary Retirement Plan for Public Service Managers. The expense for these pension plans is equivalent to the annual contribution of \$952 for the year ended March 31, 2003 (2002 - \$846).

At December 31, 2002, the Management Employees Pension Plan reported a deficiency of \$301,968 (2001 – surplus \$5,338) and the Public Service Pension Plan reported an actuarial deficiency of \$175,528 (2001 – actuarial surplus \$320,487). At December 31, 2002, the Supplementary Retirement Plan for Public Service Managers had an actuarial surplus of \$6,472 (2001 – actuarial deficiency \$399).

The Ministry also participates in two multi-employer Long Term Disability Income Continuance Plans. At March 31, 2003, the Bargaining Unit Plan reported an actuarial deficiency of \$14,434 (2002 - \$8,646) and the Management, Opted Out and Excluded Plan an actuarial deficiency of \$3,053 (2002 - \$2,656). The expense for these two plans is limited to employer's annual contributions for the year.

NOTE 4 COMPARATIVE FIGURES

Certain 2002 figures have been reclassified to conform to the 2003 presentation.

NOTE 5 SUBSEQUENT EVENT

Effective April 1, 2003, the operations of Alberta Connects with an annual expense of \$2 million, has been transferred to Executive Council from Health & Wellness.

NOTE 6 APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved by the Senior Financial Officer and the Deputy Minister.

Schedule 1

Dedicated Revenue Initiatives

Year ended March 31, 2003

(in thousands)		2003							
	Authorized	Actual							
Public Affairs	Dedicated	Dedicated	(Shortfall)/						
	Revenues	Revenues	Excess						
2.0.4 Alberta Queen's Printer	\$ (2,000	0) \$ (1,917)	\$ (83) (1)						

2.0.4 The Alberta Queen's Printer Bookstore generates revenue through the sale of legislation documents and other government publications.

The revenues and expenses of these initiatives are included in the Ministry's Statement of Operations

⁽¹⁾ Shortfall is deducted from current year's authorized budget, as disclosed in schedules 3 and 4 to the financial statements.

Schedule 2

Expenses - Directly Incurred Detailed by Object

Year ended March 31, 2003

(in thousands)

	2003				2002		
		Budget		Actual	Actual		
Voted							
Salaries, Wages and Employee Benefits	\$	12,100	\$	12,327	\$ 11,368		
Supplies and Services		2,773		2,347	3,274		
Supplies and Services from Support Service Arrangements with Related Parties (a)		30		30	30		
Financial Transactions and Other		141		139	137		
Total Voted Expenses	\$	15,044	\$	14,843	\$ 14,809		
Statutory							
Valuation adjustments							
Provision (Decrease) for Vacation Pay	\$	-	\$	58	\$ (5)		

⁽a) The Ministry receives financial reporting services from the Department of Finance.

Budget				\$ Schedule 3
Year ended March 31, 2003				
(in thousands)	02-2003 stimates	_	stment	02-2003 Budget
Revenues Other Revenue	\$ 2,000	\$	-	\$ 2,000
Expenses Voted Expenses Office of the Premier/Executive Council Public Affairs	4,871 10,173 15,044		- (83) (83)	4,871 10,090 14,961
Statutory Expenses Valuation Adjustments Provision for Vacation Pay	-		-	<u> </u>
Total Expenses	 15,044		(83)	14,961
Net Operating Results	\$ (13,044)	\$	(83)	\$ (12,961)

⁽a) Adjustment includes dedicated revenue shortfall (Schedule 1).

Schedule 4

Comparison of Expenses - Directly Incurred by Element to Authorized Budget

Year ended March 31, 2003

(in thousands)

(iii uiousaiius)	2002-2003Adjustments2002-200Estimates(a)Budget			2002-2003 (b) Actual Expense		Unexpended (Over Expended)				
Voted Expense										
Office of the Premier/Executive Council										
1.0.1 Office of the Premier/Executive Council	\$	4,616	\$	-	\$	4,616	\$	4,583	\$	33
1.0.2 Office of the Lieutenant Governor		255		-		255		209		46
		4,871		-		4,871		4,792		79
Public Affairs										
2.0.1 Administrative Services		976		-		976		1,452		(476)
2.0.2 Communication Services		5,438		-		5,438		5,232		206
2.0.3 Communications Technologies		615		-		615		555		60
2.0.4 Alberta Queen's Printer		1,841		(83)		1,758		1,600		158
2.0.5 Publishing Services		605		-		605		565		40
2.0.6 RITE System		698		-		698		647		51
	_	10,173		(83)		10,090		10,051		39
Total Voted Expenses	\$	15,044	\$	(83)	\$	14,961	\$	14,843	\$	118
<u> </u>	===	- 7-	·	(3-2)	•	7	·	, , ,	•	
Statutory Expenses										
Valuation Adjustments	\$	-	\$	-	\$	-	\$	58	\$	(58)
Total Statutory Expenses	\$	-	\$	-	\$	-	\$	58	\$	(58)

⁽a) Adjustment includes dedicated revenue shortfall.

⁽b) Includes achievement bonus of \$598.

Schedule 5

Salary and Benefits Disclosure

Year Ended March 31, 2003

		2002		
	Salary (1)	Benefits & Allowances (2)	Total	Total
Senior Officials				
Deputy Minister (3) (4)	\$229,948	\$71,862	\$301,810	\$275,905
Chief of Staff (3) (4)	176,573	55,528	232,101	202,989
Director, Southern Alberta Office (3) (5)	121,984	65,101	187,085	124,551
Deputy Secretary to Cabinet (4)	157,370	39,986	197,356	176,995
Director of Communications (3)	121,495	26,359	147,854	137,363
Deputy Chief of Staff	108,983	23,129	132,112	115,487
Managing Director, Public Affairs Bureau (4)	154,112	39,956	194,068	173,398
Executives				
Office of the Premier / Executive Council				
Chief of Protocol	103,599	17,577	121,176	96,158
Executive Director, Policy Coordination	98,949	14,746	113,695	100,765
Public Affairs Bureau				
Executive Director, Communications Resources	111,816	24,604	136,420	121,947
Executive Director, Corporate Communications (3)	130,686	31,761	162,447	144,080
Director, Human Resources and Administration (3)	107,198	26,546	133,744	105,087

- (1) Salary includes regular base pay, bonuses, overtime and lump sum payments.
- (2) Benefits and allowances include the government 's share of all employee benefits and contributions or payments made on behalf of employees including pension, health care, dental coverage, group life insurance, short and long term disability plans, WCB premiums, professional memberships and tuition fees.
- (3) Benefits and allowances includes the following vacation payouts: Deputy Minister \$NIL (2002 \$11,057); Chief of Staff \$8,629 (2002 \$8,694); Director, Southern Alberta Office \$36,592 (2002 \$NIL); Director of Communications \$1,539 (2002 \$5,463); Executive Director, Corporate Communications \$2,197 (2002 \$4,425); Director, Human Resources and Administration \$3,545 (2002 \$NIL).
- (4) Automobile provided, no dollar amount included in benefits and allowances.
- (5) The position was occupied by two individuals for one month during the year. The original incumbent terminated March 31, 2003.

Schedule 6

Related Party Transactions

Year ended March 31, 2003

(in thousands)

Related parties are those entities consolidated or accounted for on a modified equity basis in the Province of Alberta's financial statements. Related parties also include management in the Ministry.

The Ministry and its employees paid or collected certain taxes and fees set by regulation for permits, licenses and other charges. These amounts were incurred in the normal course of business, reflect charges applicable to all users, and have been excluded from this Schedule.

The Ministry had the following transactions with related parties recorded on the Statement of Operations and the Statement of Financial Position at the amount of consideration agreed upon between the related parties:

	Other Entities						
	2	003	2	002			
Revenues							
Other	\$	146	\$	339			
Expenses directly incurred Other Services	\$	581	\$	457			
Receivable from	\$	2	\$	1			

The above transactions do not include support service arrangement transactions disclosed in Schedule 2.

The Ministry also had the following transactions with related parties for which no consideration was exchanged. The amounts for these related party transactions are estimated based on the costs incurred by the service provider to provide the service. These amounts are not recorded in the financial statements and are disclosed in Schedule 7.

		Other Entities						
	į	<u>2003</u>	<u>2002</u>					
Expenses - Incurred by Others								
Accommodation	\$	601	\$	697				
Legal		25		21				
Air Transportation		1,991		1,510				
	\$	2,617	\$	2,228				

Allocated Costs

Year Ended March 31, 2003

Schedule 7

(in thousands)	2003									2002	
	Expenses		Expense	es - Inc	curred by	y Othe	ers		uation stments	Total	Total
Program	(1)		modation Costs		egal vices	Tran	Air sportation		ation Pay	Expenses	Expenses
Office of the Premier/ Executive Council	\$ 4,792	\$	7	\$	10	\$	1,991	\$	15	\$ 6,815	\$ 6,233
Public Affairs	10,051		594		15		-		43	10,703	10,799
	\$ 14,843	\$	601	\$	25	\$	1,991	\$	58	\$ 17,518	\$ 17,032

 $^{1) \} Expenses - Directly \ Incurred \ as \ per \ Statement \ of \ Operations, excluding \ valuation \ adjustments.$

Alphabetical List Of Entities' Financial Statements In Ministry 2002-03 Annual Reports

ENTITIES INCLUDED IN THE CONSOLIDATED GOVERNMENT REPORTING ENTITY

Ministry, Department, Fund or Agency

Ministry Annual Report

Agriculture Financial Services Corporation Agriculture, Food and Rural Development

Alberta Alcohol and Drug Abuse Commission Health and Wellness

Alberta Energy and Utilities Board Energy

Alberta Foundation for the Arts Community Development

Alberta Gaming and Liquor Commission

Alberta Government Telephones Commission, The

Finance

Alberta Heritage Foundation for Medical Research Endowment Fund

Alberta Heritage Savings Trust Fund

Revenue

Revenue

Alberta Heritage Scholarship Fund Revenue

Alberta Heritage Science and Engineering Research Endowment Revenue

Alberta Historical Resources Foundation, The Community Development

Alberta Insurance Council Finance
Alberta Municipal Financing Corporation Finance

Alberta Parairing Administration Corporation Finance

Alberta Pensions Administration Corporation Finance
Alberta Petroleum Marketing Commission Energy

Alberta Research Council Inc. Innovation and Science

Alberta Risk Management Fund Revenue
Alberta School Foundation Fund Learning

Alberta Science and Research Authority

Innovation and Science

Alberta Securities Commission Revenue
Alberta Social Housing Corporation Seniors

Alberta Sport, Recreation, Parks and Wildlife Foundation Community Development

Alberta Treasury Branches Finance
ATB Investment Services Inc. Finance

Child and Family Services Authorities: Children's Services

Awasak Child and Family Services Authority

Calgary Rocky View Child and Family Services Authority

Child and Family Services Authority Region 13 Child and Family Services Authority Region 14 Diamond Willow Child and Family Services Authority Hearthstone Child and Family Services Authority Keystone Child and Family Services Authority

Ma' Mowe Capital Region Child and Family Services Authority

Metis Settlements Child and Family Services Authority

Neegan Awas'sak Child and Family Services Authority

Ribstone Child and Family Services Authority

Sakaigun Asky Child and Family Services Authority

Sakaw-Askiy Child and Family Services Authority

Silver Birch Child and Family Services Authority

Southeast Alberta Child and Family Services Authority

Sun Country Child and Family Services Authority

West Yellowhead Child and Family Services Authority

Windsong Child and Family Services Authority

Credit Union Deposit Guarantee Corporation Finance

ENTITIES INCLUDED IN THE CONSOLIDATED GOVERNMENT REPORTING ENTITY

Ministry, Department, Fund or Agency

Crop Reinsurance Fund of Alberta

Department of Agriculture, Food and Rural Development

Department of Children's Services Department of Community Development

Department of Energy Department of Finance Department of Gaming

Department of Health and Wellness Department of Innovation and Science

Department of Learning Department of Revenue Department of Seniors

Department of Solicitor General

Department of Sustainable Resource Development Environmental Protection and Enhancement Fund

Gainers Inc.

Government House Foundation, The

Historic Resources Fund

Human Rights, Citizenship and Multiculturalism Education Fund

iCORE Inc. Lottery Fund

Ministry of Aboriginal Affairs and Northern Development¹

Ministry of Agriculture, Food and Rural Development

Ministry of Children's Services Ministry of Community Development Ministry of Economic Development¹

Ministry of Energy Ministry of Environment¹ Ministry of Finance

Ministry of Executive Council¹

Ministry of Gaming

Ministry of Government Services¹ Ministry of Health and Wellness

Ministry of Human Resources and Employment¹

Ministry of Infrastructure¹

Ministry of Innovation and Science

Ministry of International and Intergovernmental Relations¹

Ministry of Justice¹ Ministry of Learning

Ministry of Municipal Affairs¹

Ministry of Revenue Ministry of Seniors

Ministry of Solicitor General

Ministry of Sustainable Resource Development

Ministry of Transportation¹

Ministry Annual Report

Agriculture, Food and Rural Development Agriculture, Food and Rural Development

Children's Services Community Development

Energy Finance Gaming

Health and Wellness Innovation and Science

Learning Revenue Seniors

Solicitor General

Sustainable Resource Development Sustainable Resource Development

Finance

Community Development Community Development Community Development Innovation and Science

Gaming

Aboriginal Affairs and Northern

Development

Agriculture, Food and Rural Development

Children's Services Community Development Economic Development

Energy Environment Finance

Executive Council

Gaming

Government Services Health and Wellness

Human Resources and Employment

Infrastructure

Innovation and Science

International and Intergovernmental

Relations

Justice Learning

Municipal Affairs

Revenue Seniors

Solicitor General

Sustainable Resource Development

Transportation

EXECUTIVE COUNCIL

2002-2003 ANNUAL REPORT

¹ Ministry includes only the department so separate department financial statements are not necessary.

ENTITIES INCLUDED IN THE CONSOLIDATED GOVERNMENT REPORTING ENTITY

Ministry, Department, Fund or Agency

Ministry Annual Report

Community Development

Sustainable Resource Development

Finance

N.A. Properties (1994) Ltd.

Natural Resources Conservation Board

Persons with Developmental Disabilities Boards:

Calgary Region Community Board Central Region Community Board **Edmonton Region Community Board** Michener Centre Facility Board² Northeast Region Community Board Northwest Region Community Board

Provincial Board

South Region Community Board

Provincial Judges and Masters in Chambers Reserve Fund Finance Supplementary Retirement Plan Reserve Fund Finance

Victims of Crime Fund Solicitor General

Wild Rose Foundation. The Community Development

ENTITIES NOT INCLUDED IN THE CONSOLIDATED GOVERNMENT REPORTING **ENTITY**

Fund or Agency	Ministry Annual Report

Alberta Cancer Board Health and Wellness Alberta Foundation for Health Research Innovation and Science Alberta Heritage Foundation for Medical Research Innovation and Science Alberta Heritage Foundation for Science and Engineering Research Innovation and Science Alberta Mental Health Board Health and Wellness

Alberta Teachers' Retirement Fund Board Learning

Municipal Affairs Improvement Districts' Trust Account

Local Authorities Pension Plan Finance

Long-Term Disability Income Continuance Plan - Bargaining Unit **Human Resources and Employment** Long-Term Disability Income Continuance Plan - Management, Human Resources and Employment

Opted Out and Excluded

Management Employees Pension Plan Finance Provincial Judges and Masters in Chambers Pension Plan Finance **Public Post Secondary Institutions** Learning

Public Service Management (Closed Membership) Pension Plan Finance Public Service Pension Plan Finance

Regional Health Authorities Health and Wellness

School Boards Learning

Special Areas Trust Account, The Municipal Affairs

Special Forces Pension Plan Finance Supplementary Retirement Plan for Provincial Judges and Masters in Finance

Chambers

Supplementary Retirement Plan for Public Service Managers Finance

Workers' Compensation Board **Human Resources and Employment**

² Dissolved July 23, 2002