

The

Alberta Aids to Daily Living (AADL)

Bulletin 19

December 2014

AADL Office Holiday Hours

The AADL office will be closed from December 24 to 26, and on January 1. December 29–31 there will be limited staff available to process urgent or palliative requests. Please note there may be delays in the time it takes for clients to receive their benefits depending on vendor availability over the holidays.

The Home Care Bed Recycle Depot will be closed on December 24, 25, and January 1.

During this time, consider accessing local equipment loaner pools such as the Canadian Red Cross Equipment Loan Program (HELP). <http://www.redcross.ca/where-we-work/in-canada/alberta/alberta-specific-programs/health-equipment-loan-program>

Whenever possible, have authorizations submitted to AADL well in advance of December 24 to avoid delays in accessing benefits.

