Alberta Health Hospital Reciprocal Claims Guide

For use by Hospitals, Community Ambulatory Care Centers and Urgent Care Centers in Alberta as a guide for submitting Hospital Reciprocal claims.

Alberta Government

April 2018

The Hospital Reciprocal Claims Guide is intended solely as a reference tool and is not a legal document. In the event of conflict between information contained in this guide and any applicable legislation, including the *Alberta Health Care Insurance Act* and/or any Regulations thereunder, the applicable legislation will prevail.

Introduction

The purpose of this manual is to provide Alberta hospitals/health zones with a reference document outlining the policies, guidelines and processes for interprovincial/territorial hospital claims for insured in-patient and outpatient hospital services.

The aim of the *Canada Health Act* is to ensure that all eligible residents of Canada have reasonable access to insured health services without charges related to their provision. Insured persons are eligible residents of a province/territory. A resident of a province/territory is defined in the *Act* as "a person lawfully entitled to be or to remain in Canada who makes his home and is ordinarily present in the province, but does not include a tourist, a transient or a visitor to the province." Persons excluded under the *Act* include members of the Canadian Forces and inmates of federal penitentiaries.

In accordance with the interprovincial hospital reciprocal billing agreements, Alberta hospitals providing insured in-patient and outpatient services to eligible residents of other Canadian provinces/territories are entitled to payment of hospital costs. All provinces/territories participate in the hospital reciprocal billing process.

Under the reciprocal billing agreements, insured hospital in-patient services are payable at the hospital's standard ward or ICU *per diem* rate, as established by the host province/territory. This *per diem* rate is all-inclusive, with exceptions for specified high cost procedures. Outpatient insured services and specified in-patient procedures are payable in accordance with the rates established by the Interprovincial Health Insurance Agreements Coordinating Committee (IHIACC).

As required, Alberta Health Services will be notified through correspondence from Alberta Health regarding changes/updates to the following items:

- hospital reciprocal billing agreements
- service codes
- outpatient rates
- in-patient rates
- high cost procedure rates
- billing rules
- Hospital Reciprocal Claims Guide

Information on the reciprocal billing arrangement for physician claims is not included in this manual.

1.0 Eligibility Requirements for Benefits

In accordance with the portability provisions of the *Canada Health Act*, residents who are temporarily absent from their province/territory of residence must continue to be covered for insured health services during their absence. This allows individuals to travel or be absent from their province/territory of residence, within a prescribed duration, while retaining their health insurance coverage.

1.1 Out-of-province Patient Eligibility Requirements

Patients who are temporarily absent from their province/territory of residence **must provide a valid provincial/territorial health card** when accessing insured health care services. Where the province/territory includes an expiry date on the health card, the card must be valid on the date(s) that the services were provided (See Appendix B – Provincial/Territorial Health Cards.)

Patients who cannot provide a valid health card are directly responsible for the cost of the hospital services provided. **Quoting a number without presenting a card is not acceptable. Hospitals must see the patient's current card and information on each visit. Using the patient's information already on file is not acceptable.** Patients may seek compensation for the payment of insured health services from their province/territory of residence.

If there are eligibility issues with a patient's health card, he/she should contact their provincial/territorial beneficiary registration office to resolve any beneficiary entitlement concerns. Refer to Appendix A of this manual for provincial/territorial Ministry of Health contact information.

If a patient presents an out-of-province personal health card but provides an Alberta address, the patient must be asked if they have recently moved to Alberta. If the patient has lived in Alberta longer than three months, the hospital registration/admitting department must verify the patient's coverage under the AHCIP through Netcare. Alberta Netcare is the name of our provincial Electronic Health Record System. For more information on Alberta Netcare see www.albertanetcare.ca.

Confirmation of the patient's eligibility is needed prior to submitting a claim.

1.2 Persons Excluded from Benefits Under Reciprocal Billing

The *Canada Health Act* definition of "insured health services" excludes services to persons provided under any other Act of Parliament or under the workers' compensation legislation of a province/territory. As such, the reciprocal billing arrangement excludes persons who are members of the Canadian Forces and persons serving a term of imprisonment within a federal penitentiary. The Government of Canada provides coverage to these groups through separate federal programs.

2.0 Excluded Services

The reciprocal billing arrangement for in-patient and outpatient insured hospital services only applies to those services insured by all provincial/territorial health insurance plans. A number of health care services have been identified as uninsured by all or some provinces/territories and are therefore excluded from the interprovincial reciprocal billing agreements.

Claims for excluded services cannot be billed through the reciprocal billing arrangement. Costs for these hospital services are the patient's responsibility and should be billed directly to the patient by the hospital. Patients who pay for a service must be provided with an itemized statement, so they can submit a reimbursement claim to their home provinces/territories health plan or, if applicable, their secondary insurer.

If a service is **NOT** insured in the patient's home province/territory but is insured in Alberta, the patient or the service provider/hospital may seek prior approval for payment from the patient's home province/territory prior to the patient receiving an elective service. Otherwise, the cost of the service is the patient's responsibility.

For emergency services where the service is **NOT** insured in the patient's home province/territory but is insured in Alberta, and there is not enough time to seek prior approval from the patient's home province/territory, the service is always covered by the interprovincial reciprocal billing agreements.

2.1 Excluded In-Patient and Outpatient Hospital Services

Health services that are excluded from reciprocal billing are:

- Surgery for alteration of appearance (cosmetic surgery)
- Surgery for reversal of sterilization
- In-vitro fertilization
- Lithotripsy for gall bladder stones
- Gamma Knife Radiosurgery
- Telemedicine
- Gender reassignment surgery
- Dental services (not including oral surgery) when provided by a dentist
  Note: A dental service provided by a physician is not considered to be an excluded service.
- Acupuncture
- PET Scans
- Genetic screening
- Magnetoencephalography (MEG) Scan

2.2 Other Excluded Services

Other services that are excluded from reciprocal billing are:

- Take home pharmacy (with the exception of the provision of drugs under outpatient service code 06 and 07. See Section 4.6 – Outpatient Services Codes and Rates)
- Home Care
- Charges for hostel care

2.3 Excluded Hospital Services Associated with Excluded Physician Services

Hospital services associated with the following excluded physician services are excluded from reciprocal processing:

- Surgery for alteration of appearance (cosmetic surgery)
- Gender reassignment surgery
- Surgery for reversal of sterilization
- Routine periodic health examinations, including routine eye examinations
- In-vitro fertilization, artificial insemination
- Lithotripsy for gall bladder stones
- Treatment of port wine stains on areas other than the face or neck, regardless of the modality of treatment
- Acupuncture, acupressure, transcutaneous electro nerve stimulation (TENS), moxibustion, biofeedback, hypnotherapy
- Genetic screening and other genetic investigation, including DNA probes
- Procedures still in the experimental/developmental/clinical research phase
- Anaesthetic services and surgical assistant services associated with all of the foregoing
- Services to persons covered by other agencies: Canadian Armed Forces, Workers' Compensation Board, Veterans Affairs Canada, Correctional Service of Canada (federal penitentiaries)
- Services requested by a third party
- Team conference(s)
- Telemedicine
- PET Scans
- Gamma knife radiosurgery

2.4 Excluded Ambulance Services

Air and road ambulance services provided to out-of-province residents are not considered insured health care services by most provincial/territorial health insurance plans. As such, ambulance services are **not** covered under the reciprocal billing arrangement.

Canadians travelling out-of-province are responsible for ambulance costs, within and to/from other provinces/territories.

Residents should contact their provincial/territorial Ministry of Health for information about coverage for out-of-province ambulance services before leaving their province/territory of residence.

The only exception is if the out-of-province patient is transferred by ground ambulance from one hospital to another for diagnostic and therapeutic services and the patient returns to the first hospital within 24 hours, the cost of the transfer is included in the standard ward rate of the first hospital Please refer to item #6 in Section 5.9 of this manual for details.

2.5 Excluded Mental Health Services

Interprovincial reciprocal billing agreements cover mental health services only when provided in an active treatment hospital. Mental health services provided at facilities providing primarily mental health services (mental health facilities) are excluded from reciprocal billing.

Section 2 of the *Canada Health Act* excludes a hospital or institution primarily for the mentally disordered from the definition of a hospital. Facilities such as Centennial Centre, Alberta Hospital Edmonton, Claresholm Centre, Villa Caritas and the Southern Alberta Forensic Psychiatry Centre are standalone psychiatric facilities, not approved hospitals, so services provided to out-of-province patients at these sites cannot be reciprocally billed.

3.0 Claims Submission

Hospital reciprocal claims can be submitted to Alberta Health via H-link or can be mailed to:

Hospital Reciprocal Billing Unit
Alberta Health
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

Fax: 780-422-1958

Claim details are submitted on the following forms:

- Hospital Reciprocal Outpatient Services (AHC0216B)
- Hospital Reciprocal In-Patient Services (AHC0471)

The applicable summary statement must accompany a completed claim form:

- Summary Statement Hospital Outpatient Charges (AHC0562)
- Summary Statement Hospital In-Patient Charges (AHC0483)

3.1 Obtaining Alberta Health Forms

In-patient and outpatient claim forms, summary statement forms and hospital insurance coverage declaration forms can be found at the following website:

www.health.alberta.ca/professionals/resources.html

Hospitals/health zones can choose to use their own computer-generated claim forms and summary statement forms, but first they must be reviewed and approved by Alberta Health to ensure they meet format requirements

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3.2 Time Limit Guidelines

The Interprovincial Health Insurance Agreements Coordinating Committee (IHIACC) policy for submitting reciprocal hospital billing claims states that the **Host Jurisdiction** must submit eligible reciprocal billing claims within 12 months of the date of discharge for in-patient services or within 12 months from the service date for outpatient services.

To allow Alberta Health sufficient time to assess claims within this 12 month period, Alberta hospitals must submit claims to Alberta Health **within ten months** after the patient's date of service for outpatient claims and date of discharge for in-patient claims.

To submit a claim that is more than ten months after the date of service/date of discharge, the hospital must wait until the claim is older than 12 months and obtain **written approval** from the out-of-province patient's home health plan in order for Alberta Health to be able to bill the patient's home province/territory (See Appendix A – Contact Information.)

The request for approval must include:

- patient's name,
- date of birth,
- health care number,
- date of service for outpatient claims or date of admission and discharge for in-patient claims,
- hospital name, and
- reason for the delay in submitting the claim.

When received, the written approval must be sent to Alberta Health as an attachment with the claim submission. If the claim is submitted electronically the written approval must be faxed to Alberta Health.

If authorization of a reciprocal claim older than 12 months is rejected due to inadequate information collection by the hospital seeking reimbursement or written permission to submit an outdated claim has not been obtained, the hospital is not entitled to bill the insured patient directly or to refer the account to a collection agency. These claims must be written off and absorbed within the global budget.

After a WCB denial letter is received, hospitals have 12 months from the date of the WCB denial letter to submit a claim/adjustment. If the claim/adjustment is not submitted within 12 months of the date of the denial letter, the hospital must absorb the cost and cannot charge the patient. The WCB denial letter must be provided to the patient's province/territory of residence with the claim/adjustment.

3.3 Hospital Responsibilities for Submitting Reciprocal Claims

The out-of-province patient must **present their valid health card** in order to receive hospital services eligible under the reciprocal billing arrangement.

The hospital registration/admitting department is responsible for recording the following patient identification details:

- patient's health card number
- patient's surname and first name
- patient's out-of-province address associated with patient's health card, including postal code

If the address is not available, the hospital needs written permission from the patient's home province/territory to bill c/o (care of) that province/territory's Ministry of Health. This is applicable to in-patients only. Written permission should be sent to Alberta Health along with the claim.

- date of birth
- gender
- residency status
- home province/territory
- health card expiry date, if applicable

Accuracy of this information is essential for Alberta Health to assess claims, pay Alberta Health Services and then invoice the patient's home province/territory for payment recovery.

If a patient presents an out-of-province personal health card but provides an Alberta address, the hospital registration/admitting department must confirm that the patient does not have coverage under the AHCIP as well (Refer to Section 1.1 – Out-of-province Patient Eligibility Requirements). Confirmation of the patient's eligibility is needed prior to submitting a claim.

3.4 Submitting Notes/Documents with Claims

The Alberta Health processing system will not recognize notes written directly on claim forms. Special notes/comments must be on a separate paper attached to the summary statement form that accompanies the claim form(s.) Approval letters should also be attached to the summary statement form.

4.0 Outpatient Hospital Claims

4.1 Outpatient Services – Submitting Claims

Claims for outpatient services are submitted on the Hospital Reciprocal Outpatient Services form (AHC0216B.) Completed outpatient claim forms must be accompanied by the Summary Statement Hospital Outpatient Charges form (AHC0562.)

If a patient does not present a valid health card at the time of service, the service is not eligible for reciprocal billing, and the cost of the service is the responsibility of the patient.

The hospital is responsible for completing the Summary Statement Hospital Outpatient Charges form (see Section 4.5) that includes certain mandatory data elements and confirms that the out-of-province patient's health card has been examined and that their address associated with their health card has been recorded in the hospital records.

Information on the summary statement form can be reported for only one hospital and one province/territory per form.

Outpatient claims may be submitted for services provided to eligible out-of-province patients in publicly funded and operated Community Ambulatory Care Centres in Alberta. A list of the Community Ambulatory Care Centres that may charge outpatient fees has been provided to Alberta Health Services and is updated as necessary.

4.2 Outpatient Services – Billing Rules

1. **Claim submission deadline**
   - Claims must be submitted to Alberta Health within ten months from the date of service. (See Section 3.2 - Time Limit Guidelines.)

2. **Card expiry date requirement**
   - The patient's health card expiry date is required on all hospital reciprocal claims for patients from provinces/territories that display this information on their card. (See Appendix B – Provincial/Territorial Health Cards)
   - Exception: Claims for Service Code 05 and 15 do not require the health card expiry date.

3. **Cost of supplies**
   - The rates listed for outpatient services include the cost of supplies normally used in any procedure, but do not include supplies for use by patients after leaving the hospital.
   - Appliances, splints, crutches and canes are excluded from the outpatient rates. These items are the responsibility of the patient and should be charged to the patient.

4. **Multiple outpatient services provided on the same day**
   - When two or more outpatient activities (service codes 01, 02 to 12, 15 and 16) are provided to the same patient on the same day at the same hospital, only one outpatient service can be billed by the hospital (i.e., the one service with the highest rate.)
   - When service codes 01 or 02 and 13 are provided to the same patient, at the same hospital, on the same date of service, the hospital can bill for both services.
   - If you are billing an outpatient visit that occurred just before midnight (patient did not leave hospital) and the patient required a diagnostic procedure (e.g., a CT Scan) during the same visit, only the greater is payable. In this example, the CT Scan is payable but not the outpatient visit.

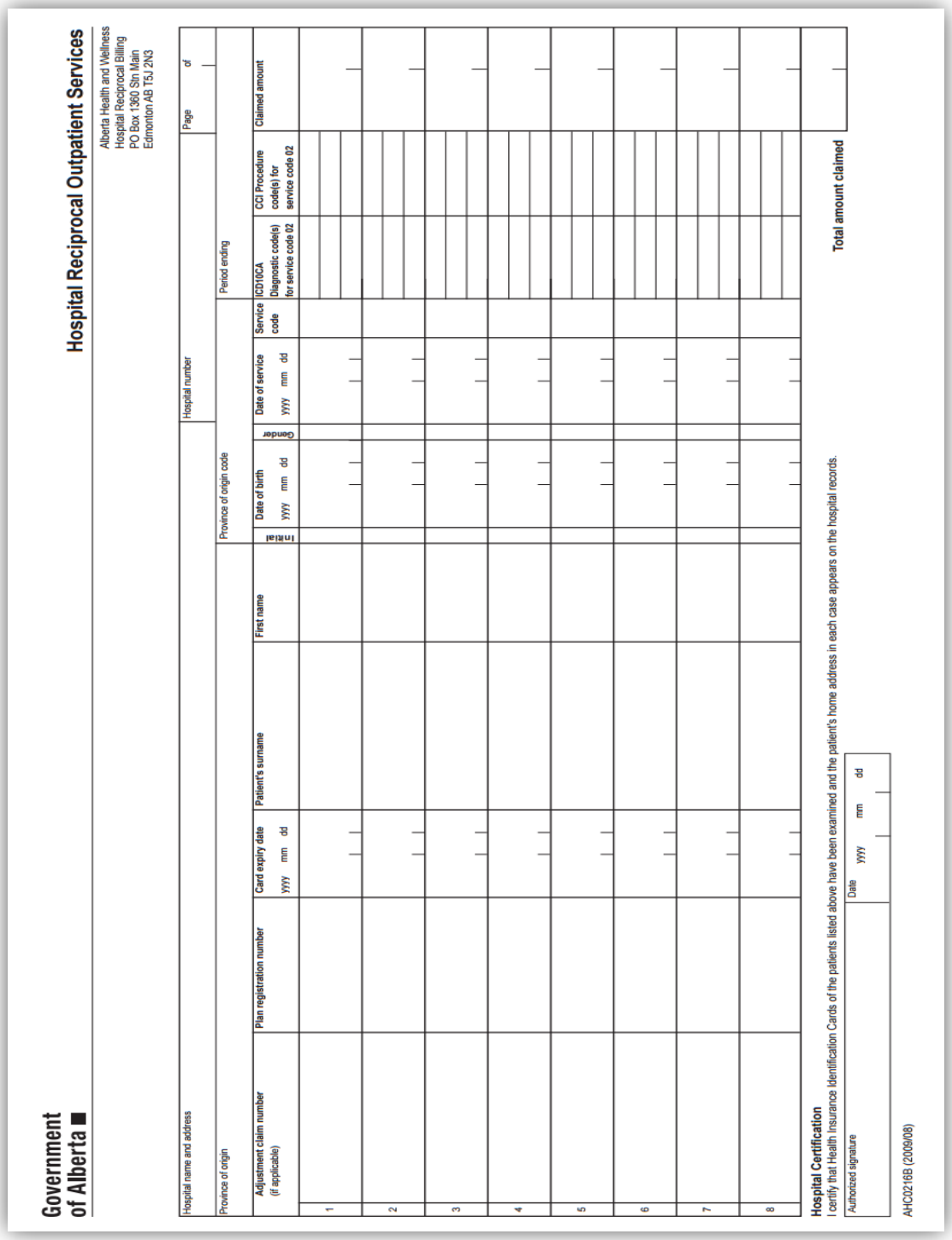
5. **Transfers from one hospital to another hospital**
   - If a patient receives an outpatient service from one hospital and is transferred to another hospital for admission, the hospital providing the outpatient service can bill for this service. The hospital providing the in-patient services may bill at its standard ward or ICU rate, as applicable.

6. **Same day in-patient/outpatient admissions**
   - An outpatient charge can be billed on the same day as an in-patient admission or discharge from the same hospital, as long as the patient is not a registered in-patient at the hospital at the time of service. This includes outpatient service codes 01 to 16.

7. **Outpatient services received while admitted as an in-patient**
   - If a patient receives outpatient services while admitted as an in-patient, the hospital cannot bill for the outpatient services. In these instances the cost of the outpatient services are included in the in-patient per diem rates.
   - Outpatient services provided prior to admission, or after discharge, may be billed in accordance with Rule 6.

8. **Outpatient leaves before being seen**
   - If a patient is registered at a hospital as an outpatient and leaves before being seen by a physician or receiving treatment, code 01 may be billed.

4.3 Hospital Reciprocal Outpatient Services Claim Form (AHC0216B) – Sample



Government of Alberta

Hospital Reciprocal Outpatient Services

Alberta Health and Wellness
Hospital Reciprocal Billing
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

Hospital name and address | Hospital number | Page of

Province of origin | Province of origin code | Period ending

	Adjustment claim number (if applicable)	Plan registration number	Card expiry date yyyy mm dd	Patient's surname	First name	Initial	Date of birth yyyy mm dd	Gender	Date of service yyyy mm dd	Service code	ICD10CA Diagnostic code(s) for service code 02	CCI Procedure code(s) for service code 02	Claimed amount
1													
2													
3													
4													
5													
6													
7													
8													

Total amount claimed

Hospital Certification
I certify that Health Insurance Identification Cards of the patients listed above have been examined and the patient's home address in each case appears on the hospital records.

Authorized signature | Date yyyy mm dd

AHC0216B (2009/08)

4.4 Hospital Reciprocal Outpatient Services Claim Form (AHC0216B) – Field Descriptions

1. **Adjustment claim number**
   - This field is completed **only** when the hospital requests a previously paid claim to be adjusted. Enter the claim number under which the claim was previously paid (See Section 8.2 - Resubmitting an applied (APLY) claim.)

2. **Plan registration number**
   - The patient's out-of-province health care number.

3. **Card expiry date** – Field is entered as yyyy/mm/dd.
   - Exceptions – For provinces/territories that display only a year and month on the health card, enter yyyy/mm.
   - For provinces/territories that do not display an expiry date, leave this field blank (See Appendix B – Provincial/Territorial Health Cards.)

4. **Patient's surname**
   - As it appears on the out-of-province health card. Do not enter dashes, periods or other special characters.

5. **First name**
   - As it appears on the out-of-province health card. Middle name is not required.

6. **Initial**
   - As it appears on the out-of-province health card. Leave blank if not applicable.

7. **Date of birth**
   - As it appears on the out-of-province health card.

8. **Gender**
   - F for female or M for male.

9. **Date of service**
   - The date on which the service was provided.

10. **Service code**
    - The code for the service provided. (See Section 4.6 – Outpatient Services Codes and Rates.)

11. ICD10CA diagnostic code(s) for service code 02

- Enter at least one ICD10CA diagnostic code when claiming service code 02.
- Up to three codes can be entered.
- When applicable, **ensure the decimal is clearly entered** after three characters. No decimal is needed if only three characters are entered.
- Leave this field blank if the claim is not for service code 02.
- For updated versions of the codes, call Canadian Institute of Health Information (CIHI) at 416-549-5402 or e-mail media@cihi.ca

12. CCI procedure code(s) for service code 02

- Enter at least one CCI (Canadian Classification of Health Interventions) code to identify the service provided when claiming service code 02.
- Up to three codes can be entered.
- There is a 10 character limit on this field. **Do not use special characters or decimals**.
- Leave this field blank if the claim is not for service code 02.
- For updated versions of the codes, call Canadian Institute of Health Information (CIHI) at 416-549-5402 or e-mail media@cihi.ca

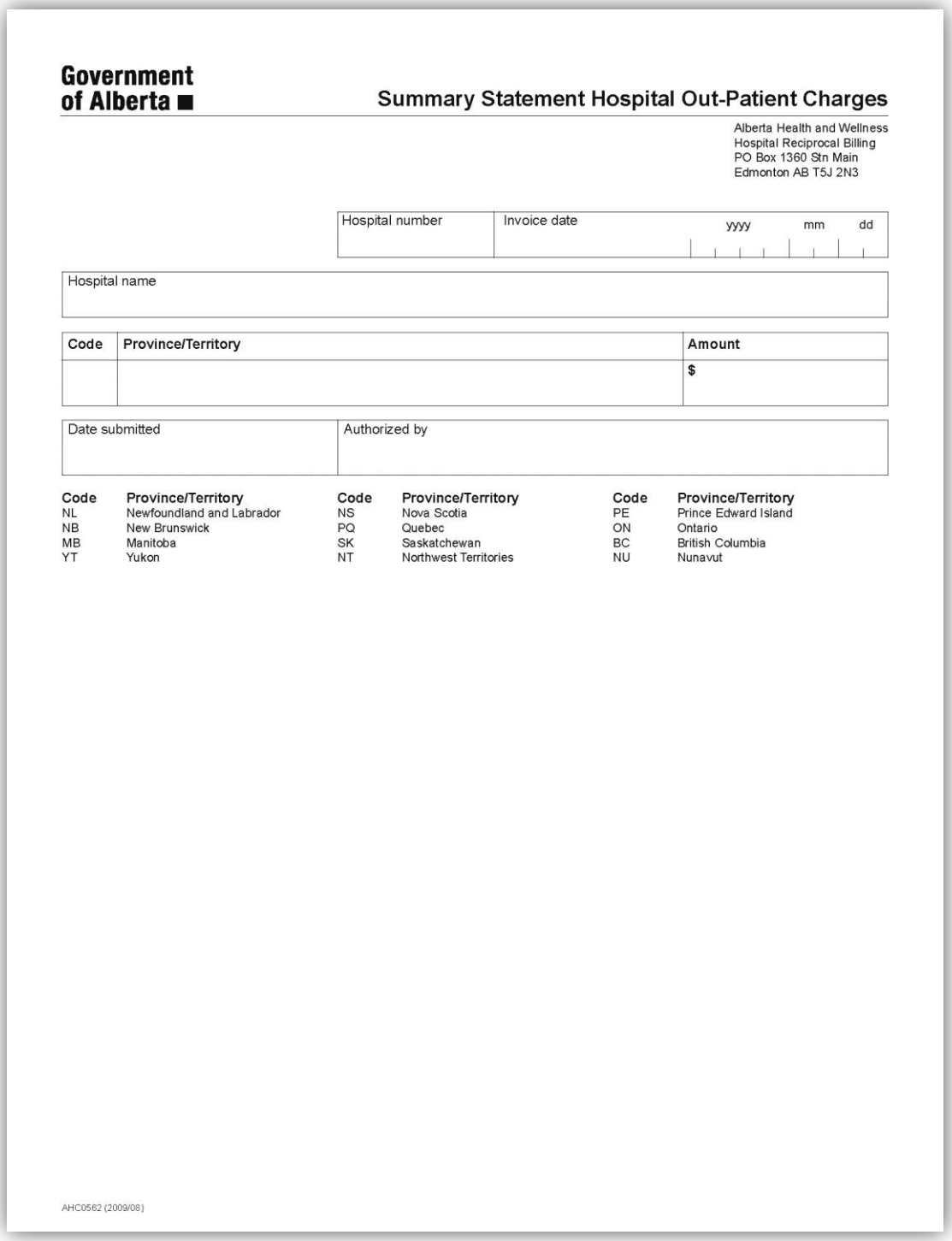
13. Claimed amount

- The amount for the service provided. (See Section 4.6 – Outpatient Services Codes and Rates.)

14. Total amount claimed

- The total for all services billed on the claim form.

4.5 Summary Statement Hospital Outpatient Charges (AHC0562) – Sample



Government of Alberta

Summary Statement Hospital Out-Patient Charges

Alberta Health and Wellness
Hospital Reciprocal Billing
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

Hospital number	Invoice date yyyy mm dd

Hospital name

Code	Province/Territory	Amount
		$

Date submitted	Authorized by

Code	Province/Territory	Code	Province/Territory	Code	Province/Territory
NL	Newfoundland and Labrador	NS	Nova Scotia	PE	Prince Edward Island
NB	New Brunswick	PQ	Quebec	ON	Ontario
MB	Manitoba	SK	Saskatchewan	BC	British Columbia
YT	Yukon	NT	Northwest Territories	NU	Nunavut

AHC0562 (2009/08)

4.6 Outpatient Services Codes and Rates effective on or after April 1, 2018

Service Code	Description	Rate
01	Standard Outpatient Visit, including select discrete high cost diagnostic imaging procedures. Excludes specific services identified within other service codes. See Section 4.7, #1.	**$359**
02	Day Care Surgery – includes high cost interventions of hyperbaric oxygen therapy, Video Capsule Endoscopy and cardiac catheterization (both the diagnostic imaging technical and the nursing clinical care components of this procedure). See Section 4.7, #2.	**$1,385**
03	Hemodialysis	**$496**
04	Computerized Tomography	**$786**
05	Outpatient Laboratory and all other Diagnostic Imaging procedures not specifically listed elsewhere in this schedule of service codes. Includes general radiography, mammography, outpatient laboratory, and referred-in laboratory specimens except for those identified as High Cost Outpatient Laboratory Service Code 15. See Section 4.7, #3.	**$180**
06	Chemotherapy drugs totaling less than $1,000: Bill a visit fee of $359 PLUS the actual acquisition cost of the drugs. No invoice is required. Use code 16 for drug costs totaling $1,000 or more. See Section 4.7, #4.	
07	Cyclosporine/Tacrolimus/AZT/Activase/Erythropoietin/Growth Hormone therapy visit. **$251 plus the actual drug costs**	
08	Extracorporeal Shock Wave Lithotripsy (ESWL) – Lithotripsy for stones within the gallbladder are excluded.	**$1,399**
11	Magnetic Resonance Imaging, per day, including Radiologist services.	**$749**
12	Radiotherapy Services	**$435**
13	Cardiac pacemakers and/or defibrillators (any type)/cochlear implants/PCI with stents/endovascular coils: the invoiced price of the device (invoice required) in addition to the rate applicable to either the Standard Out-patient Visit or Day Care Surgery. In order to bill code 13 the device(s) must total $1,000 or more.	
15	High Cost Laboratory for laboratory services not specifically listed elsewhere in this schedule of service codes, and **above $180:** the rate provided in the host province's schedule of benefits for laboratory medicine applies; or in the absence of a scheduled rate, an amount that is negotiated between the provincial plans. (Genetic screening is excluded.)	
16	Chemotherapy Drugs totaling $1,000 or greater: Bill a visit fee of $359 PLUS the actual acquisition cost of the drugs. Invoice is required. Prior approval must be obtained for drugs over $3,000. See Section 4.7, #11 and Section 4.9.	

4.7 Outpatient Services Codes – Rules of Application

1. **Service Code 01 (Standard Outpatient Visit, including select discrete high cost diagnostic imaging procedures)**
   - Excludes specific services identified within other service codes.
   - An outpatient is an individual who has been officially accepted by a hospital and receives one or more health services without being admitted as an in-patient, whose personally identifiable data is recorded in the registration or information system of the organization and to whom a unique identifier is assigned to record and track services.
   - Select discrete high cost diagnostic imaging procedures include the following:
     - Nuclear medicine - diagnostic images and treatment procedures using radiopharmaceuticals. Includes single photon emission computed tomography (SPECT). Excludes nuclear medicine scans superimposed on images from modalities such as CT or MRI (e.g. SPECT/CT) which have their own service codes.
     - Fluoroscopy – an imaging technique to obtain real-time moving images of a patient through a fluoroscope, developed from the capture of external ionizing radiation on a fluorescent screen.
     - Ultrasound - the production of a visual record of body tissues by means of high frequency sound waves.
     - Interventional/Angiography Studies - the use of radiant energy from x-ray equipment during interventional and angiography studies. These radiographic techniques use minimally invasive methods and imaging guidance to perform studies that replace conventional surgery such as diagnostic arteriography, renal and peripheral vascular interventions, biliary, venous access procedures and embolization.

2. **Service Code 02 (Day Care Surgery)**
   - Includes high cost interventions of hyperbaric oxygen therapy, video capsule endoscopy and cardiac catheterization (both the diagnostic imaging technical and the nursing clinical care components of this procedure.)
   - A day care surgery patient is one who has been pre-booked and registered to receive services from a functional centre that is equipped and staffed to provide day surgery (e.g. an operating room, an endoscopy suite, a cardiac catheterization lab.)

3. **Service Code 05 (Outpatient Laboratory and all other Diagnostic Imaging not specifically listed elsewhere in the Outpatient service codes)**
   - Includes general radiography, mammography, outpatient laboratory, and referred-in laboratory specimens except for those identified as High Cost Outpatient Laboratory (Service Code 15.)
   - General radiography refers to the use of radiant energy from x-ray equipment for general diagnostic purposes. Mammography involves taking an x-ray of breast tissue for screening and/or diagnostic purposes.
   - See Section 4.8 – Billing for Laboratory Services

4. **Service code 06 (Low-Cost Cancer Chemotherapy Services)**
   - The term "Chemotherapy" reflects all drugs used to treat cancer (i.e. Monoclonal antibodies, Tyrosine kinase inhibitors, Angiogenesis inhibitors, etc.)
   - Clinical trial and experimental drugs are not payable.
   - Bill code 06 for chemotherapy drugs when the total cost of drugs provided during a visit is less than $1,000.
   - Claims submitted under Code 06 do not require an invoice.

5. **Service code 07 (Cyclosporin/Tacrolimus/AZT/Activase/Erythropoietine/Growth Hormone therapy visit)**
   - The rate that applies is $251 plus the actual drug costs. For example, if the drug cost is $100, the full cost of $351 ($251 + $100) is claimed.

6. **Service code 08 (Extracorporeal Shock Wave Lithotripsy – ESWL)**
   - Service code 08 has been redefined as "extra-corporeal shockwave lithotripsy" (ESWL) to reflect the more common use of a lithotripter machine over invasive surgery.
   - Lithotripsy procedures other than ESWL will be billed under code 02 (day care surgery.)
   - Lithotripsy for gallstones outside the gall bladder is an excluded service.

7. **Service code 11 (Magnetic Resonance Imaging - MRI)**
   - The hospital can only bill one MRI per day, per patient. Service code 01 cannot be claimed in addition.

8. **Service code 12 (Radiotherapy Services)**
   - The hospital cannot bill service code 01 on the same day as a radiotherapy service.

9. **Service code 13 (Pacemaker/Defibrillators/Cochlear Implants)**
   - When performed on an outpatient basis, the invoice price for the device is claimed using service code 13. The invoice for the device must be submitted along with the claim.
   - A claim for service code 01 or 02, whichever applies, may be billed separately in addition to the claim for code 13.
   - See Appendix D for related CCI Codes.

10. **Service code 15 (High cost referred-in laboratory specimens)**
    - The hospital receiving the specimen bills at the rate listed for the service in Alberta's Schedule of Medical Benefits. If no rate is listed, the service is billed at a rate that is negotiated between the provincial/territorial plans.
    - Service code 15 does not apply to **routine** lab work when the patient is not present. These services are to be submitted using service code 05.
    - Genetic testing is **excluded** from hospital reciprocal processing, and may **not** be billed under service code 15 or any other service code.
    - See Section 4.8 – Billing for Laboratory Services

11. Service code 16 (High-Cost Cancer Chemotherapy Services)

- The term "Chemotherapy" reflects all drugs used to treat cancer (i.e. Monoclonal antibodies, Tyrosine kinase inhibitors, Angiogenesis inhibitors, etc.)
- Clinical trial and experimental drugs are not payable.
- Bill code 16 for chemotherapy drugs when the total cost of drugs provided during a visit is $1,000 or greater.
- Claims submitted with Code 16 must be accompanied by a hospital invoice that must identify the patient (name, health number, date of administration) and the name/actual acquisition cost of the drugs used in the visit.
- Prior approval **must be obtained** for chemotherapy drugs when the total cost of drugs provided during a visit is greater than $3,000. (See Section 4.10 – Requesting Prior-Approval for Chemotherapy Services)
- The prior-approval request and invoice should not include the number of units (vials, tablets, dosage, etc.) so that per unit price cannot be determined.
- Hospitals should not provide treatment until prior approval has been obtained.

4.8 Billing for Laboratory Services

Outpatient claims for lab services (Code 05 and Code 15) may be submitted for services provided to eligible out of province patients who are registered as an outpatient and receive lab services in publicly funded hospitals.

Outpatient claims for lab services (code 05 or code 15) may be submitted for specimen referred to a publicly funded hospital lab for laboratory tests, but where the patient is not present. For the referred-in laboratory specimen, this is a composite fee for all specimens in relation to one patient.

If lab services in addition to another outpatient activity are provided to the same patient on the same day at the same hospital only one outpatient service can be billed by the hospital (i.e.: the one service with the highest rate).

If lab services are provided to an eligible out of province patient at a hospital and a specimen is referred to another hospital for further laboratory testing for the same patient, both facilities can bill an outpatient claim for lab services provided, using their respective facility numbers.

Laboratory services provided to an eligible out of province patient who is not registered as an outpatient in a hospital or are provided at a private lab are not eligible for reciprocal billing under the hospital reciprocal agreements. However, specimen referred for further laboratory testing for the same patient, can be billed through the hospital reciprocal agreements by the hospital receiving the specimen.

How to bill for laboratory services:

Scenarios	Cost = or < $180	Cost > $180
A. Referred in specimen	Code 05	Code 15
B. Patient presents at lab with referral from outside the hospital	Code 05	Code 15
C. Patient seen at emergency/outpatient department and presents at lab on the same day	Code 01	Bill code 01 if the laboratory service cost $359 or less. Bill code 15 if the laboratory service cost more than $359. Only one service code can be billed.
D. Patient seen at emergency/outpatient department and presents at lab on a different day	Code 01 for emergency department visit and code 05 for lab	Code 01 for emergency department visit and code 15 for lab

4.9 Billing for Cancer Chemotherapy Services

	Scenario 1		Scenario 2		Scenario 3	
	Drug	Cost ($)	Drug	Cost ($)	Drug	Cost ($)
STEP 1 - Determining service code, invoice and prior approval requirements						
Drugs provided to the patient:						
April 14, 2018	Drug A	14.22	Drug A	14.22	Drug A	14.22
April 14, 2018	Drug B	2,968.00	Drug B	2,968.00	Drug C	93.39
April 14, 2018	--	--	Drug C	93.39	Drug D	45.10
Total drug costs used to determine: what code to bill, if an invoice is required and if prior approval is required:		2,982.22		3,075.61		152.71
Billing code used (code 06 under $1,000 or if $1,000 or over)	code 16	16		16		06
Invoice required (total is $1,000 or more)		YES		YES		NO
Prior approval required (total is over $3,000)		NO		YES		NO
STEP 2 - Determining the amount to claim						
Visit Amount *		359.00		359.00		359.00
Total Cost Claimed		3,341.22		3,434.61		511.71

* This amount is always the same (equal to out-patient code 01).

4.10 Requesting Prior Approval for Cancer Chemotherapy Services

Prior approval must be obtained for chemotherapy drugs with a cost greater than $3,000. Hospitals should be informed that treatment should not take place until prior approval has been obtained. Hospitals must complete the IHIACC Prior-Approval Request: Out-of-Province Chemotherapy Treatment form to request prior approval from the Home Ministry. Hospitals should refer to the IHIACC Chemotherapy Prior-Approval Contact List for contact information from each jurisdiction on where to fax the form.

The IHIACC Prior-Approval Request: Out-of-Province Chemotherapy Treatment form is available on request by calling the Hospital Reciprocal Billing Unit at 780-422-1958 (Toll Free (within Alberta): 310 0000, then dial 780-427-1479).

Only one prior approval request is needed for patients that require multiple visits. Hospitals should indicate on the prior-approval request form that repeat visits are required.

In emergency situations, where prior approval cannot be obtained in a timely manner, chemotherapy drugs can be reciprocally billed without prior approval. The host province must notify the home province in writing and provide a rationale as to why prior-approval could not be requested, an adjustment can be requested if no rationale is provided.

4.11 IHIACC Prior Approval Request: OOP Chemotherapy Treatment form - Sample

Ministry Approval - For Ministry Use Only
Approved: Denied:
Ministry Official Name:
Signature:
Date *(yyyy-mm-dd)*:

INTERPROVINCIAL HEALTH INSURANCE AGREEMENTS COORDINATING COMMITTEE (IHIACC)

Prior-Approval Request: Out-of-Province Chemotherapy Treatment

Instructions: Use this form to request prior approval from the home jurisdiction for chemotherapy treatments administered to out of province residents in publicly funded hospitals. Prior approval for all claims where the total chemotherapy drug costs are over $3,000 per outpatient visit must be requested.

Part 1: Requester Information:

Requesters Last Name | Requesters First Name | Requesters Title/Position

Phone Number | Extension | Fax Number | Email Address

Part 2: Patient Information:

Last Name | First Name | Middle Name

Date of Birth *(yyyy-mm-dd)* | Sex | Personal Health Number | Phone Number

Enter the patient's complete HOME address in the fields below:

Unit Number | Street Number | Street Name | City | Province | Postal Code

Part 3: Treatment Plan

Enter the patient's clinical diagnosis (condition for which treatment is sought) in the space below.

Estimated Number of Outpatient Chemotherapy Visits | Approval Requested for all visits ☐ Yes ☐ No | Anticipated Treatment Start Date *(yyyy-mm-dd)*

Hospital Name | Hospital Number

In the table below, enter the name and cost of each drug to be used in one chemotherapy treatment. Refer to the home province's website for information regarding drug products covered by the home province.

Drug Name	Drug Cost per Administration
Total	$ 0.00

Part 4: Requester Authorization

I certify that the treatment plan outlined in Part 3 of this form meets the criteria set out by the home provinces drug funding program. I certify that the information contained in this form is correct to the best of my knowledge.

Name of Requester | Date *(yyyy-mm-dd)* | Requesters Signature

5.0 In-patient Hospital Claims

5.1 In-patient Services – Submitting Claims

The Hospital Reciprocal In-patient Services form (AHC0471) is used to submit claims for:

- In-patient stays (per diem ward rate.) Depending on the hospital, separate rates may apply to standard ward beds and ICU beds within the same hospital.
- High cost procedures – Organ transplants and bone marrow and stem cell transplants.

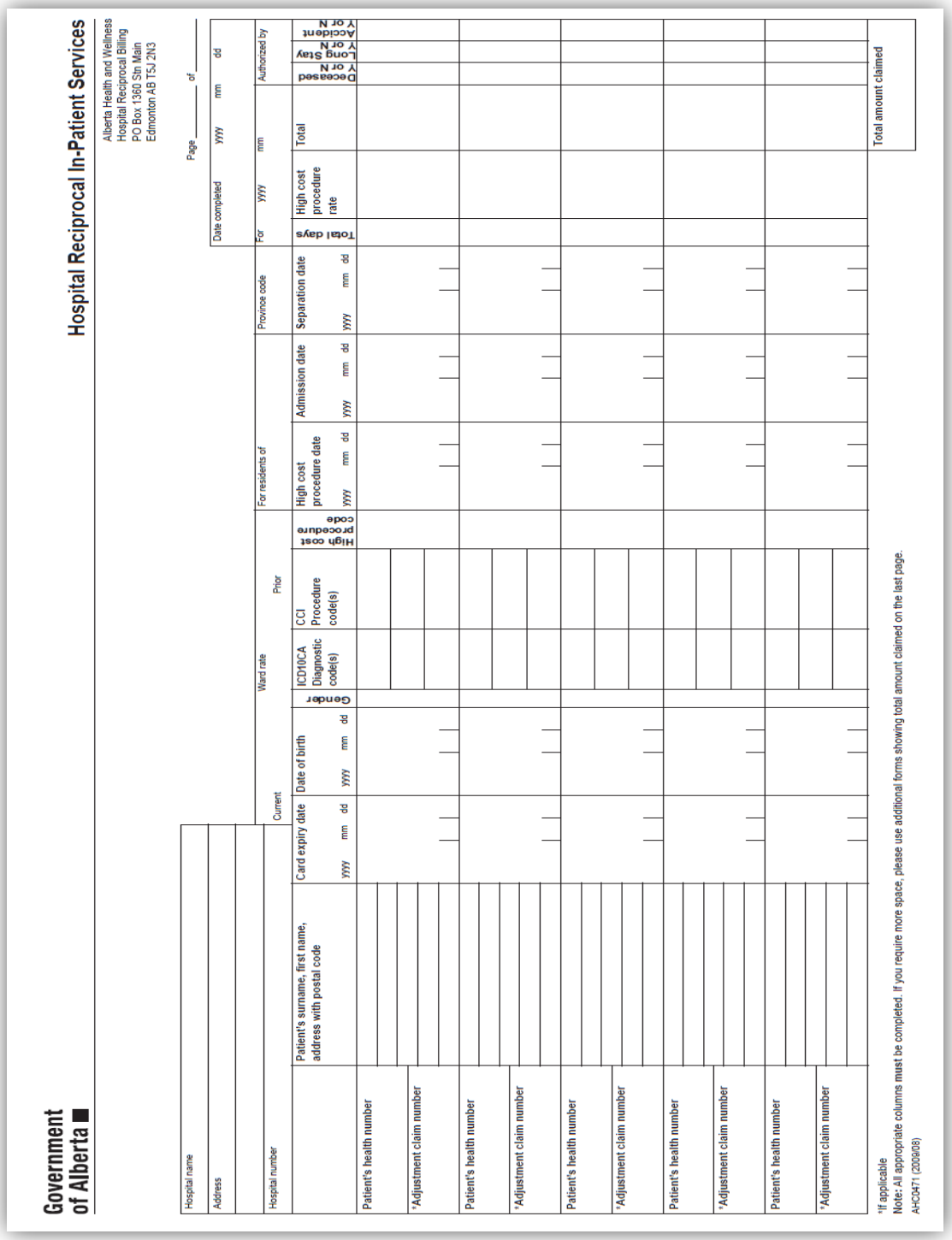
In-patient claim forms must be submitted to Alberta Health with covering Summary Statement Hospital In-Patient Charges forms (AHC0483.)

See Section 5.2 for a sample of the in-patient claim form and Section 5.7 for a sample of the summary statement form.

Claims with standard ward rates must be submitted on **separate claim forms** than claims with ICU rates from the same facility, as the hospital numbers for standard ward beds and ICU beds within the same facility are different.

Information on the summary statement form can be reported for only one hospital number and one province/territory per form. Therefore, standard ward and ICU claims will require **separate summary statement forms**.

5.2 Hospital Reciprocal In-patient Services Claim Form (AHC0471) – Sample



Government of Alberta

Hospital Reciprocal In-Patient Services

Alberta Health and Wellness
Hospital Reciprocal Billing
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

Page ____ of ____

Hospital name

Address

Hospital number

Date completed yyyy mm dd

Patient's surname, first name, address with postal code	Current: Card expiry date yyyy mm dd	Current: Date of birth yyyy mm dd	Current: Gender	Ward rate	Prior: ICD10CA Diagnostic code(s)	Prior: CCI Procedure code(s)	Prior: High cost procedure code	For residents of: High cost procedure date yyyy mm dd	Province code	Admission date yyyy mm dd	Separation date yyyy mm dd	For: Total days	For: High cost procedure rate	Total	Deceased Y or N	Long Stay Y or N	Accident Y or N	Authorized by
Patient's health number																		
*Adjustment claim number																		
Patient's health number																		
*Adjustment claim number																		
Patient's health number																		
*Adjustment claim number																		
Patient's health number																		
*Adjustment claim number																		
Patient's health number																		
*Adjustment claim number																		

Total amount claimed

*If applicable

Note: All appropriate columns must be completed. If you require more space, please use additional forms showing total amount claimed on the last page.

AHC0471 (2009/08)

5.3 In-patient Services Claim Form (AHC0471) – Field Descriptions

1. **Ward rate**
   - This field has two areas: "Current" and "Prior". **Only** the current ward rate is entered. The "Prior" area is **always** left blank (See Section 5.6 - In-patient Services Claim Form – Completing the Ward Rate Field.)

2. **Patient's health number**
   - The patient's out-of-province health care number.

3. **Adjustment claim number**
   - This field is completed **only** when the hospital requests a previously paid claim to be adjusted. Enter the claim number under which the claim was previously paid (See Section 8.2 - Resubmitting an applied (APLY) claim.)

4. **Patient's surname, first name, address with postal code**
   - All elements in this field are mandatory. If not included, the claim will be refused.
     - Do not enter dashes, periods or other special characters.
     - Middle name is not required.
     - The address must be the **out-of-province address** associated with the patient's health card.

If the patient has recently moved to Alberta but still has health coverage in their former province/territory of residence, enter their former out-of-province address, **not** their new Alberta address.

If the out-of-province address is not available, contact the former province/territory to request written approval to submit the claim with an addres provided by the former province/territory. If approved, the approval letter must be sent with the claim. (See Section 3.4 - Submitting Notes/Documents with Claims, as well as Appendix A – Contact Information.)

5. **Card expiry date**
   - This field is entered as yyyy/mm/dd.
   - Exceptions:
     - For provinces/territories that display only a year and month on their health card, enter yyyy/mm.
     - For provinces/territories that display the month as alpha characters on their health card (i.e. yyyy/mmm/dd), enter the month as a numeric value.
     - For provinces/territories that do not display an expiry date, leave this field blank. (See Appendix B – Provincial/Territorial Health Cards.)

6. **Date of birth**
   - As it appears on the out-of-province health card.

7. **Gender**
   - F for female or M for male.

8. **ICD10CA diagnostic code(s)**
   - All in-patient claims require **at least one** ICD10CA diagnostic code.
   - Up to three codes can be entered.
   - When applicable, **ensure the decimal is clearly entered** after three characters. No decimal is needed if only three characters are entered.

9. **CCI procedure code(s)**
   - All claims for high cost procedures and all claims for a hospital stay during which another procedure was performed require at least one CCI (Canadian Classification of Health Intervention) code to identify the service provided.
   - Up to three codes can be entered.
   - **Do not use special characters or decimals**.

10. **High cost procedure code**
    - This field is used when claiming service codes 101 to 323 and 600 to 607. (See Section 6.0 - High Cost Procedures.)

11. **High cost procedure date**
    - If applicable, this field is used to identify the date on which a high cost procedure was performed.

12. **Admission date**
    - The date on which the patient was admitted.

13. **Separation date**
    - The date on which the patient was discharged.

The admission date and separation date fields are completed **only** on claims for in-patient per diem days. Leave these fields blank on claims for high cost procedure service codes. (See Section 6.0 - High Cost Procedures.)

14. **Total days**
    - The total number of days the patient was hospitalized, less the discharge day.

15. **High cost procedure rate**
    - Leave this field blank until further notice. The rate claimed for the high cost procedure is entered in the "Total" field.

16. Total

- This field has two purposes:
    a) When claiming a high cost procedure, enter the high cost procedure rate.
    b) When claiming per diem hospital days, enter the total amount for daily care – the daily ward rate multiplied by the number of days of hospitalization, not including the discharge day.

17. Deceased, long stay, accident

- Y (yes) or N (no), as applicable. If left blank, the field will default to N and the claim will be processed accordingly.
- If long stay, hospital must bill Alberta Health monthly to allow for prompt invoicing to other provinces.

18. Total amount claimed

- The total for all services submitted on the claim form.

5.4 Declaration of In-patient Hospital Insurance Coverage Form

In accordance with the reciprocal billing arrangement, a Declaration of Hospital Insurance Coverage Form **must be completed** by the out-of-province patient for all in-patient hospital claims. Incomplete or missing Declaration of Hospital Insurance Coverage forms will result in an adjustment and a loss of revenue for the hospital.

The form provides patient contact information and identifies which province/territory is responsible for health care coverage.

The Declaration of Hospital Insurance Coverage Form is not a substitute for the presentation and validation of a valid health card.

Before a claim for in-patient services is submitted, the hospital must ensure the patient (or parent/guardian or spouse on the patient's behalf) has signed a completed declaration form. When a patient is unable to sign a declaration form because of their medical condition, an authorized hospital employee (e.g., administrator, registered nurse) may sign the form on the patient's behalf with an explanation of the reason for their signature.

Signed declarations are to be retained by the hospital and provided to Alberta Health **only when requested**. When requested, the declaration must be received by Alberta Health within 30 days of the request date; otherwise, an adjustment will automatically appear on the Statement of Assessment to recover payment.

Superseded

5.5 Declaration of Hospital Insurance Coverage form (AHC0472) – Sample

Government of Alberta

Declaration of Hospital Insurance Coverage

In-Patient Interprovincial Agreement

Patient Identification (Provide information as shown on Health Insurance Card) | **Province of Coverage**

Surname | Given Name(s) | Initials | Date of Birth (Year / Month / Day)

Address registered with Province of Coverage (R.R #, Number and Street, Apartment No.) | Gender ☐ Male ☐ Female

(City, Town, Village) | Postal Code | Current Telephone Number

Health Insurance Number

Date of Effectiveness (Year / Month / Day)

Date of Expiry (Year / Month / Day)

To Be Completed if Patient is Temporarily Present in Host Province

Temporary Address in Host Province if available (R.R #, Number and Street, Apt. No., City, Town, Village) | Province | Postal Code | Telephone Number

Reason for entitlement to insured in-patient hospital services from Province of Coverage:

☐ Vacation/In Transit ☐ Study _____ (Name of Educational Institution)

☐ Medical Referral

☐ Temporary Employment/Business ☐ Other _____ (Please Specify)

Anticipated Duration of Stay

From (Year / Month / Day) To (Year / Month / Day)

☐ Awaiting Eligibility for Coverage in the Province *(other than Host Province)* of _____ Date registered with new Health Insurance Plan ____/____ (Year / Month)

Address registered with Province of Coverage (R.R #, Number and Street, Apt. No., City, Town, Village) | Postal Code | Telephone Number

To Be Completed if Patient has Made a Permanent Move to Host Province

Permanent Address in Host Province (R.R #, Number and Street, Apt. No., City, Town, Village) | Province | Postal Code | Telephone Number

Last Address in former Province (R.R #, Number and Street, Apt. No., City, Town, Village) | Province | Postal Code | Former Telephone Number

Date of Departure from Province of Coverage (Year / Month / Day) ☐ Date of Arrival or ☐ Date of Establishing Residence in Host Province (Year / Month / Day)

Hospital | **Hospital Number**

Name | Location

Additional Information | Admission/Separation Number

Date of Admission (Year / Month / Day)

Declaration of Patient or Representative

I hereby declare, conscientiously believing it to be true and knowing it to have the same effect as if it were made under oath and by virtue of the *Canada Evidence Act*, that I am entitled (or I declare on behalf of the patient that he/she is entitled) to insured hospital services from the Province of Coverage.

X _____ X _____ _____

Signature of Person making Declaration | Witness (Signature of Authorized Hospital Representative) | Date

Name of Declarant if other than Patient *(Please Print)* | Relationship to Patient *(Please specify if other than Parent/Guardian)* ☐ Parent/Guardian

Address of Declarant if other than Patient (R.R #, Number and Street, Apartment No., City, Town, Village, Province) ☐ Same as patient | Postal Code | Telephone Number

AHC0472 (2008/08)

5.6 In-patient Services Claim Form (AHC0471) – Completing the Ward Rate Field

The ward rate field on the in-patient claim form has two areas: "Current" and "Prior".

- Only the current ward rate is entered. "Current" means the ward rate in effect for the date(s) of service being claimed. For an exception, see Section 5.9, bullet #2, "In-patient stay spanning two fiscal years".
- The "Prior" area is always left blank.
- The ward rate entered for each claim on the claim form **must be the approved rate at the date of discharge**.
- See the examples below (Also see Section 5.8 – Standard Ward/Intensive Care Unit (ICU) Per Diem Rates.)

Example 1 – use two claim forms

Patient A – Healthy newborn	Patient B – Adult
Daily ward rate = $825.00	Daily ward rate = $1,108.00

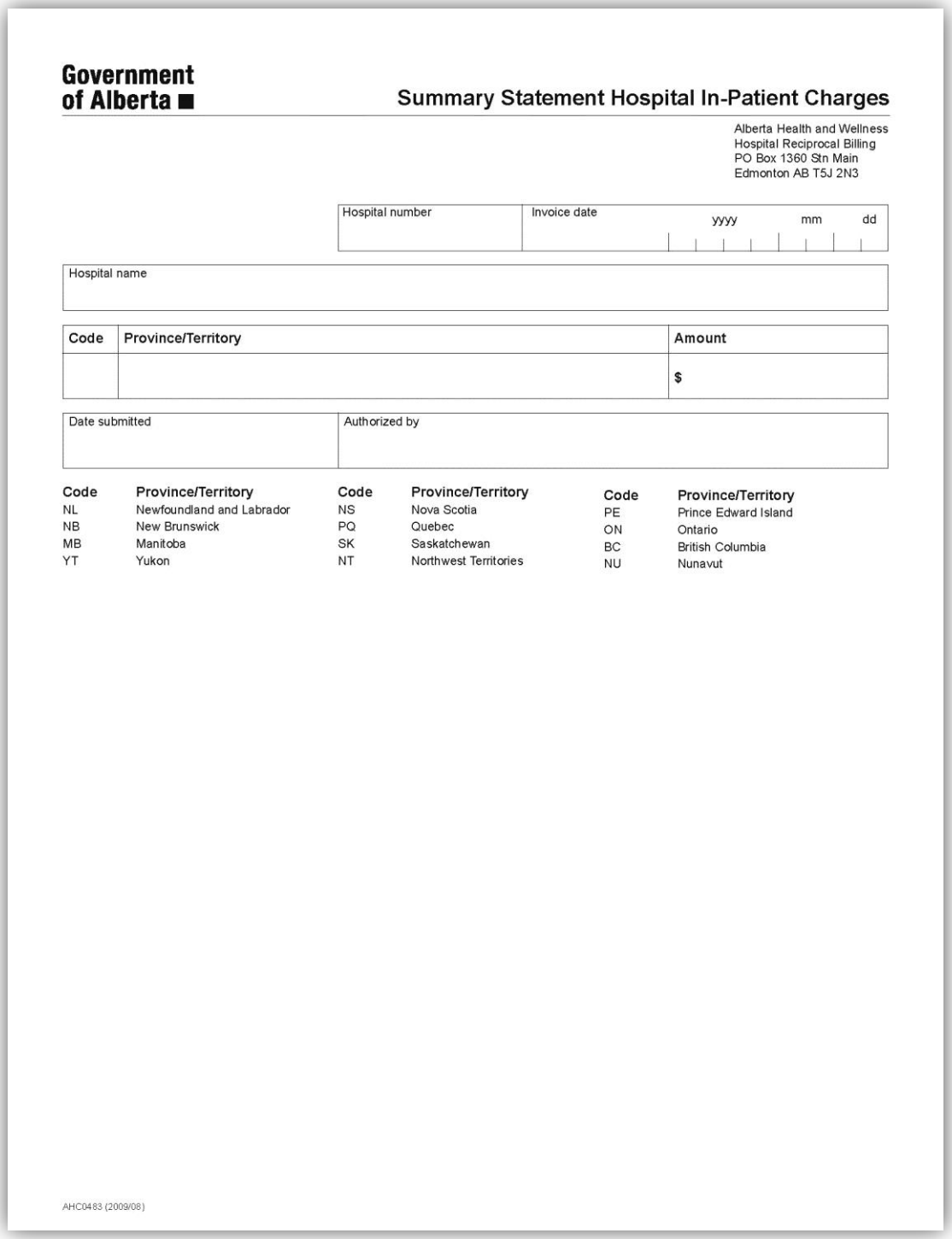
In Example 1, the claims for patient A and patient B must be submitted on **separate claim forms** because the healthy newborn and adult ward rates are different.

Example 2 – use two claim forms

Patient C – Adult	Patient D – Adult
Admission date = March 24, 2018	Admission date = April 2, 2018
Separation date = March 30, 2018	Separation date = April 8, 2018
Daily ward rate = $1,096.00	Daily ward rate = $1,108.00

In Example 2, the claims for patient C and patient D must be submitted on **separate claim forms** because the ward rate was changed effective April 1, 2018.

5.7 Summary Statement Hospital In-Patient Charges (AHC0483) - Sample



Government of Alberta

Summary Statement Hospital In-Patient Charges

Alberta Health and Wellness
Hospital Reciprocal Billing
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

Hospital number	Invoice date (yyyy mm dd)

Hospital name

Code	Province/Territory	Amount
		$

Date submitted	Authorized by

Code	Province/Territory	Code	Province/Territory	Code	Province/Territory
NL	Newfoundland and Labrador	NS	Nova Scotia	PE	Prince Edward Island
NB	New Brunswick	PQ	Quebec	ON	Ontario
MB	Manitoba	SK	Saskatchewan	BC	British Columbia
YT	Yukon	NT	Northwest Territories	NU	Nunavut

AHC0483 (2009/08)

5.8 Standard Ward/Intensive Care Unit (ICU) Per Diem Rates

All claims for insured in-patient stays are billed at the applicable per diem rate specified for each Alberta hospital, as authorized by Alberta Health. When these rates are updated, Alberta Health provides the details in correspondence to Alberta Health Services.

In-patient standard ward and intensive care unit (ICU) services are billed using two different methods:

1) using separate rates for ward and ICU (the split standard ward/ICU method); or
2) using combined standard ward/ICU rate or a standard ward rate.

1. Standard Ward/ICU Billing Method

Hospitals that have implemented the split ward/ICU billing methodology are assigned two separate in-patient per diem rates: one for standard ward services and another for intensive care unit (ICU) services.

- Standard ward per diem rates exclude intensive care unit costs and are billed for in-patient stays of a standard ward nature only.
- The intensive care unit per diem rate is billed for in-patient days provided in ICU. Refer to Section 5.10 for methods on determining the number of patient days spent in ICU.

ICU beds carry a different facility number than the standard ward beds within the same hospital.

- Per diem claims for patients in the standard ward must be submitted with the **three-digit** facility number assigned to the hospital.
- Per diem claims for patients in the ICU must be submitted with the **four-digit** facility number assigned to the hospital.

Claims for standard ward per diem rates and ICU per diem rates from the same hospital must be **submitted on separate claim forms**. These separate claim forms also **require separate Summary Statement forms**, as the facility numbers are different.

2. Combined Rate or Standard Ward Rate Billing Method

Hospitals that have **not** implemented the in-patient split standard ward/intensive care unit billing methodology but provide both standard ward and ICU services are assigned one combined per diem rate inclusive of standard ward and ICU costs. Hospitals that provide only standard ward services use the standard ward rate.

5.9 Rules of Application - Standard Ward/Intensive Care Unit (ICU) Per Diem Rates

1. In-patient admission and discharge date

- When submitting claims for standard ward, ICU or healthy newborn in-patient stays, the per diem hospital rate is multiplied by the number of days of hospitalization, less one day – the discharge date.
- If a patient is admitted and discharged on the same date, that date is considered as one in-patient day stay. This date is entered in both the admission date and separation date fields on the claim form.

2. In-patient stay spanning two fiscal years

When an in-patient stay extends over two fiscal years and the authorized ward rate has changed during the period, the hospital must bill the portion of the stay occurring in each fiscal year at the respective year's ward rate. A fiscal year runs from April 1 to March 31.

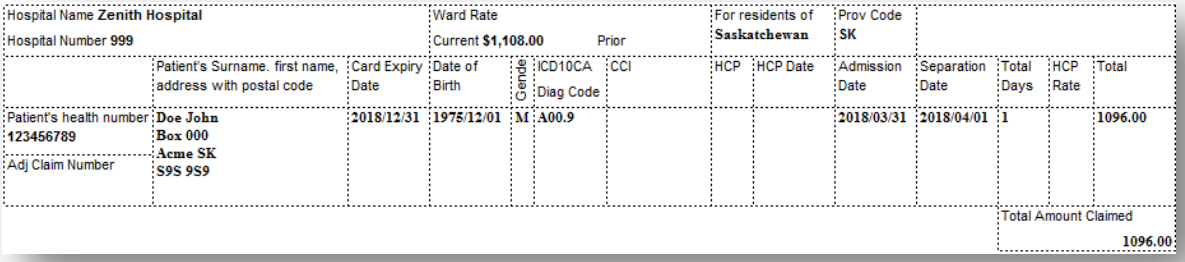
The scenarios described below will assist in calculating claim amounts when there is a rate change during a patient's stay. As two different rates are used, two different claim lines must be submitted. Some high cost procedure and bone marrow/stem cell rates are block rates inclusive of any length of in-patient stay (see Section 6.1 and Section 6.8.) For these block rates the date of discharge is used for billing purposes regardless of services being provided over two fiscal years.

The following scenarios demonstrate the billing concept:

Scenario 1: Ward/ICU rate change on the date of discharge

Admission date:	March 31, 2018
Discharge date:	April 1, 2018
Billable in-patient day(s):	1 in-patient day
Old ward rate:	April 1, 2017 to March 31, 2018 = $1,096.00
New ward rate:	April 1, 2018 = $1,108.00

- Enter all required claim submission data with admission date March 31, 2018 and separation date April 1, 2018.
- Enter $1,108.00 in the "Current" area of the Ward Rate field.
- Enter $1,096.00 in the Total field (old ward rate × 1 day.) The amount claimed is $1,096.00 because the discharge date is not billed.



Hospital Name **Zenith Hospital** / Hospital Number **999**			Ward Rate Current **$1,108.00** Prior				For residents of **Saskatchewan**	Prov Code **SK**					
	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** / Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**A00.9**				**2018/03/31**	**2018/04/01**	**1**		**1096.00**
											Total Amount Claimed **1096.00**		

Scenario 2: Ward/ICU rate change during the in-patient stay

Admission date: March 29, 2018
Discharge date: April 2, 2018
Billable in-patient day(s): 4 in-patient days
Old ward rate: April 1, 2018 to March 31, 2018 = $1,096.00
New ward rate: April 1, 2018 = $1,108.00

- Enter $1,108.00 in the "Current" area of the Ward Rate field.

- Complete two claim lines:

Line 1:
- Enter all required data, with admission date March 29, 2018 and discharge date April 1, 2018.
- Enter $3,288.00 in the Total field (old ward rate × 3 days.)

Line 2:
- Repeat the required data, but with admission date April 1, 2018 and discharge date April 2, 2018.
- Enter $1,108.00 in the Total field (new ward rate × 1 day.)

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current **$1,108.00** Prior				For residents of **Saskatchewan**		Prov Code **SK**				
	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**A00.9**				**2018/03/29**	**2018/04/01**	**3**		**3288.00**
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**A00.9**				**2018/04/01**	**2018/04/02**	**1**		**1108.00**
											Total Amount Claimed **4396.00**		

3. Patient released on a pass

When an out-of-province/territory patient is released from the hospital on a temporary pass and the bed is being retained for that patient, the hospital can bill for the period during which the bed was retained, to a maximum of 72 hours (three in-patient days.)

4. Long-term in-patient stays

Hospitals providing services to an out-of-province patient **must** notify Alberta Health by the 30th day of a patient's in-patient stay, if the patient requires a continuous in-patient stay of more than 30 days. Hospitals must provide updates on the patient's status every subsequent 30th day of a continuous in-patient stay (i.e. notification on day 30, day 60, day 90, etc.).

If a patient is still in hospital at the end of the month, claims **must** be submitted monthly. When claiming monthly, always use the first day **of the next month** as the discharge date. Do not use "SIH" (still in hospital) as the processing system does not recognize this term.

The billing policy above does not apply when billing high cost procedure or bone marrow/stem cell rates. These rates are inclusive of long term hospital stays.

5. Transfers from one hospital to another hospital

- Out-of-province patient is admitted to one hospital, and then transferred to another hospital **on the same day**.
  - Both hospitals can bill the applicable in-patient rate(s) for the date of transfer.

- Out-of-province patient receives an outpatient service from one hospital and is then transferred to another hospital for admission
  - The hospital providing the outpatient service can bill the outpatient rate for that service.
  - The hospital providing the in-patient service can bill the applicable in-patient rate(s.)

- Out-of-province patient is **transferred by ground ambulance** from one hospital to another hospital for diagnostic or therapeutic services and the patient returns to the first hospital within 24 hours
  - The cost of the transfer is included in the per diem rate(s) of the first hospital.
  - The patient should not be billed for the ambulance service.
  - If patient is admitted to second hospital, the first hospital cannot bill for transfer date.

- Out-of-province patient is **transferred by means of transport other than ground ambulance** from one hospital to another hospital for diagnostic or therapeutic services and the patient returns to the first hospital within 24 hours
  - The cost of the transfer is the patient's responsibility.

- Out-of-province patient receives in-patient services at one hospital and then **at a later date** is transferred to another hospital
  - Both hospitals can bill the applicable in-patient rate(s); however, only the second hospital can bill for the date of transfer.
  - For example: Patient receives in-patient services in Hospital A from May 5th to 8th. On May 8th the patient is transferred to Hospital B and receives in-patient services until May 12th. Only Hospital B can bill for May 8th.

6. Same day outpatient/in-patient admissions at the same hospital

A hospital can bill an outpatient rate (service codes 01-16) and an in-patient rate for the same day, as long as the patient is not a registered in-patient at the time the outpatient service is provided.

Rules of application:

- If a patient receives an outpatient service and is later admitted to the same hospital on an in-patient basis on the same day, the hospital can bill for both the outpatient service and the in-patient stay for that day (i.e., the admission date and the date of outpatient service are the same).

- If a patient is discharged from the hospital and is provided an outpatient service at the same hospital on the same day, the hospital can bill for the outpatient service (i.e., the discharge date and the date of the outpatient service are the same).

5.10 Intensive Care Unit (ICU) Days - Calculation and Billing

There are **two methods** for calculating ICU days — billing by hours and minutes, or billing using the midnight rule (billing the ICU per diem rate for those days on which a patient is in ICU as of midnight that day.)

If a patient is admitted and discharged from hospital within 24 hours, that time in hospital is considered as one in-patient day stay regardless of billing by hours and minutes or the midnight rule. However, to claim an ICU day for a hospital stay of less than 24 hours, the **entire stay** must be in ICU.

1. Billing by hours and minutes

The calculation below applies to stays that include Ward and ICU together.

1. Calculate total days of hospitalization (i.e., discharge date – admit date, less one)

2. Calculate the total number of ICU days by following the steps below:
   a. Step 1: Calculate total ICU hours.
   b. Step 2: Calculate the number of ICU days by dividing the total hours calculated in step 1 by 24 (i.e., total ICU hours/24.)
   c. Step 3: If the remainder of hours calculated in step 2 is greater than or equal to 12 hours, round up one day. If the remainder is less than 12 hours, round down.

      Example:
      If total ICU hours = 100, then number of ICU days = 4.17 (100/24.) The remainder (0.17) represents 4 hours, therefore total ICU days equals 4.

3. Calculate ward days (i.e., total days of hospitalization - ICU days = ward days)

4. Note ICU starting date = admit date

Remaining ICU days, if any, are listed as if they occurred immediately after the admit date. For example, if the admit date was April 1 and there were four days in ICU, then report ICU days as April 1, 2, 3 and 4.

Example:
Patient is admitted September 1st and is discharged September 10th. Billing should be completed as follows:

- **ICU**

Admit date: September 1, 2018
Discharge from ICU unit: September 5, 2018
Total days billed: 4 days ICU

- **Ward**

Admit date: September 5, 2018
Discharge from hospital: September 10, 2018
Total days billed: 5 days

Billing clerks should determine appropriate billings for ICU and ward submissions based on the above rules; that is, one form for ICU and one form for Ward, using the **appropriate facility number** for each. The discharge date of the first unit would be the admit date of the second unit.

2. Billing using the midnight rule

If a patient is admitted and discharged from hospital within 24 hours, that time in hospital is considered as one in-patient day stay. However, to claim an ICU day for a hospital stay of less than 24 hours, the **entire stay** must be in ICU.

Examples:

1) If a patient is in ICU from 4 p.m. April 1st to 10:30 p.m. April 2nd, the ICU per diem rate is billed for one day.

2) If a patient is in ICU from 4 p.m. April 1st to 8 p.m. April 1st, no ICU per diem rate is billed.

3) If a patient is in ICU from 11 p.m. April 1st to 2 a.m. April 2nd, the ICU per diem rate is billed for one day.

5.11 Newborn Rates - Calculation and Billing

The table below provides guidance on how to bill for newborns based on their condition and the billing methodology of the hospital (i.e., combined rate or split ward/ICU rate).

Billing Rules for Newborns					
		"Healthy" newborn	**"Unhealthy" newborn**		
			Level of Care Received		
			Standard ward care only	**ICU care only**	**Both standard ward and ICU care**
Billing Methodology	**Combined rate**	healthy newborn rate X number of days	combined rate per diem X number of days		
	Split standard ward/ICU rate	healthy newborn rate X number of days	standard ward care per diem rate X number of days	ICU per diem rate X number of days	***Standard ward and ICU ward stays must be billed on separate lines:*** standard ward care per diem rate X number of days

Note: The healthy newborn rate is not billed when the authorized standard ward care per diem rate and/or the intensive care unit per diem rate is billed.

Refer to Section 5.8 and 5.9 of this manual for ICU days calculation and billing rules.

- For a **healthy newborn**, the hospital bills the healthy newborn rate of $825 per day with a diagnostic code indicating healthy newborn for the first 30 days; thereafter, the in-patient per diem ward rate is billed.
    - Healthy newborn are defined as those newborns that receive care under the diagnostic code Z38** series only.
    - Submit the in-patient stays for the mother and the newborn on separate claim forms, as different per diem rates apply.

- For a newborn diagnosed as **unhealthy** the hospital can bill the authorized combined, standard ward and/or ICU per diem rate with the applicable diagnostic code.
    - Submit the in-patient stays for the mother and the newborn on the same claim form when the per diem rate is the same for both. Use separate claim forms when the ward rates for each are different.

See Section 5.6 for important information on completing the ward rate field on the In-patient Services Claim form.

- If the baby is **stillborn**, the hospital can only claim for the mother.

- Claims for **newborns and for babies up to three months of age** may be submitted using their mother's out-of-province registration number. Claims for babies over three months of age must be submitted using the baby's out-of-province registration number.

Hospitals **must** encourage the out-of-province parent(s) of a newborn to apply **immediately** for health coverage for their infant. Out-of-province parents need to contact their home province of residence as soon as possible to discuss requirements to register their infant, and to complete the process to obtain a health card/number.

Reciprocal claims submitted for babies over three months of age using a parent's health number are subject to adjustment.

- Claims for **twins and triplets up to 1 month of age** may be submitted using their mother's out-of-province registration number. Claims for twins and triplets over 1 month of age must be submitted using the baby's out-of-province registration number.

- **Adoption of newborn –** Do not submit a claim for the newborn if the mother is temporarily absent from her home province/territory and gives birth in Alberta, and the newborn is being placed for adoption in Alberta or is being placed with an Alberta adoption agency. The newborn will have health care coverage in Alberta effective their date of birth, and the newborn's hospital care costs will be included in the funding the hospital receives from Alberta Health Services.

- **Surrogacy –** Do not submit a claim for the newborn born of a surrogacy agreement. Claims for these infants cannot be submitted under the parent's health number. Healthcare coverage for the newborn must first be determined before any billing can occur.

6.0 High Cost Procedures

High cost procedures include:

- Vital organ transplants (service codes 100 to 108),
- Special implants and devices (service codes 310 to 323),
- Bone marrow and stem cell transplants (service codes 600 to 607).

High cost procedure claims are submitted on the Hospital Reciprocal In-Patient Services form (AHC0471).

Only those high cost transplants and special implants/devices identified in Sections 6.1, 6.4 and 6.8 are covered under the reciprocal billing arrangement.

For high cost procedures that fall outside the reciprocal billing arrangement, contact the patient's home jurisdiction to arrange compensation terms.

6.1 High Cost Procedures - Organ Transplants Service Codes and Rates

INTERPROVINCIAL BILLING RATES FOR DESIGNATED HIGH COST ORGAN TRANSPLANTS

(Effective for discharges on or after **April 1, 2018)**

SERVICE CODE	DESCRIPTION	RATE($)
100	Organ Procurement - Out-of-Country	When an organ is acquired from outside Canada, the cost of the organ procurement (for codes 101 to 104 only) can be billed to the recipient's home province using the following formula: the actual out-of-country procurement costs, minus $26,032 for in-country organ procurement. For codes 106 and 108: the actual invoice cost. Do not subtract the in-country procurement cost of $26,032. The actual out-of-country procurement invoice must accompany the reciprocal billing claim.
	Organ Transplants:	
101	Heart	$138,191
102	Heart & Lung	$195,180
103	Lung	$223,189
104	Liver	$141,582
106	Kidney	$38,497
108	Kidney & Pancreas	$47,429

Refer to the Rules of Application for Billing Organ Transplants Services (Section 6.2).

6.2 Rules of Application for High Cost Procedures – Organ Transplants

1. Any separate and distinct in-patient stay (e.g. for pre-procedure assessment, stabilization, or post procedure re-admission etc.) may be billed at the authorized per diem rate.

2. Each outpatient visit separate from any in-patient stay associated with the high cost procedure may be billed at the authorized interprovincial outpatient rate.

3. Procurement is defined as all costs associated with the acquisition, storage, shipment and maintenance of the organ to be transplanted. Procurement includes the hospital and medical cost of maintaining the donor.

4. The recipient's home province/territory is responsible for the associated in-country and out-of-country procurement costs in all cases.

5. Rates for service codes 101 to 104 include the costs associated with an entire in-patient stay, admission to discharge, during which the transplant occurred. Rates for service codes 101 to 104 include the cost of in-country procurement.

6. Rates for service codes 106 and 108 include the costs associated with an entire in-patient stay, admission to discharge, during which the transplant occurred. In-country procurement costs are not included within service codes 106 and 108. The provider jurisdiction can bill the transplant patient's home province/territory the cost of procurement.

7. When an organ is acquired from outside Canada, the cost of the organ procurement (for codes 101 to 104 only) can be billed to the recipient's home province using the following formula: the actual out-of-country procurement costs, minus $26,032 for in-country organ procurement. For codes 106 and 108: the actual invoice cost. Do not subtract the in-country procurement cost of $26,032. The actual out-of-country procurement invoice must accompany the reciprocal billing claim

8. Multiple transplants, same patient, same organ, same stay - due to the low incidence of such cases and due to the general averaging of costs implicit in a single interprovincial procedure rate, no additional amount will be added when billing for such multiple transplants.

9. No additional amount will be billed when an artificial heart is implanted as an interim step prior to a natural heart transplant.

10. Any repeat in-patient stay for the same patient for a repeat transplant of the same organ will be treated as a new case and will be billable at the interprovincial high cost procedure rate as described above.

11. A province/territory may bill the transplant patient's province/territory of residence for the provision of donor testing or preparation services using the transplant recipient's health card number. The province/territory providing the donor testing or preparation services may bill

the transplant patient's province/territory regardless of whether the donor tests positive or negative for transplantation.

12. Transplants listed on this rate schedule represent those high cost transplants for which a separate rate has been approved. For transplants that are not listed herein, only the per diem rate can be billed.

13. If a transplant patient's eligibility changes during the course of the transplant admission, contact your IHIACC representative for appropriate pro-rated billing (See Section 6.11 - Cost Sharing for High Cost Transplants When Patient's Eligibility Changes During Hospitalization.)

6.3 Organ Transplant Codes 100 to 108 – Claim Submission Guidelines

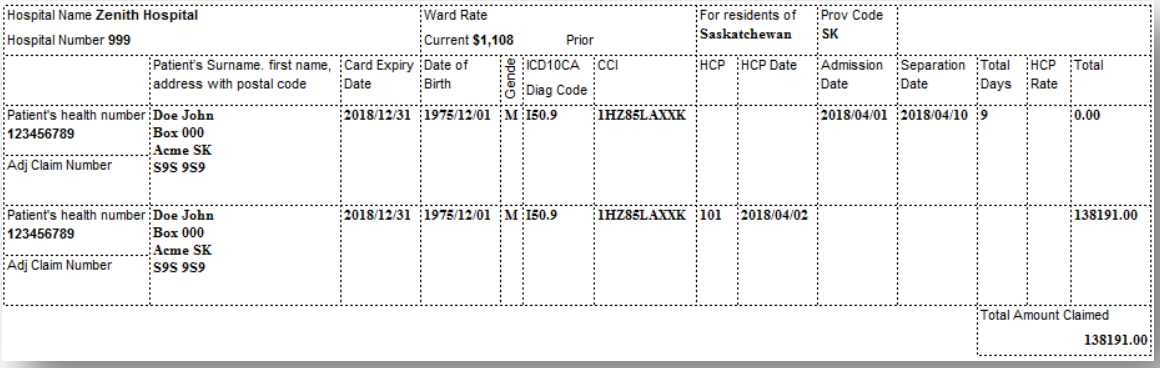
1. **Transplants – service codes 101 to 108**
   The rates for transplant services codes 101 to 108 are all-inclusive; therefore, no per diems can be billed. However, **two claim lines** must be submitted when these procedures are performed.

   - The first claim line identifies the per diem information. Complete all required fields but with 0.00 entered in the "Total" field.
   - The second claim line identifies the high cost procedure information. Enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender), plus:

     - ICD10CA diagnostic code(s)
     - CCI Procedure Code
     - High cost procedure code
     - High cost procedure date
     - Total (the amount claimed for the procedure)

     Leave the following fields **blank** on the second claim line:

     - Admission date
     - Separation date
     - Total days
     - High cost procedure rate



Hospital Name **Zenith Hospital** | Ward Rate Current **$1,108** Prior | For residents of **Saskatchewan** | Prov Code **SK**

Hospital Number **999**

	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**			**2018/04/01**	**2018/04/10**	**9**		**0.00**
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**101**	**2018/04/02**					**138191.00**

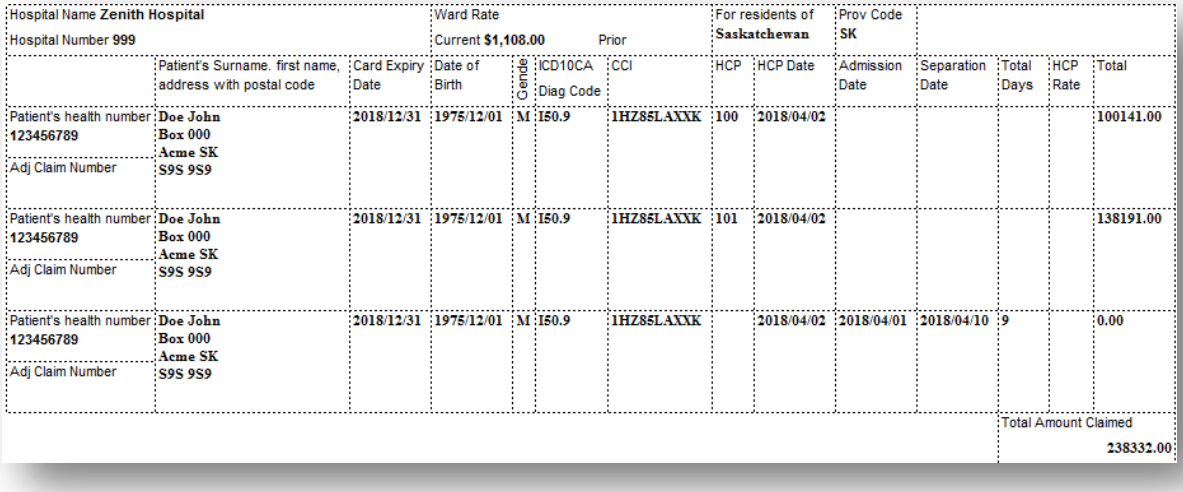
Total Amount Claimed **138191.00**

2. Organ procurement, out-of-country - service code 100

If an organ is acquired from outside the country, service code 100 is billed **in addition to** service code 101-108, as described below. Three claim lines must be submitted.

- **When billing service code 100 with code 101, 102, 103 or 104**
  1. On the first claim line, submit code 100 to bill the invoice cost (in Canadian funds) minus the listed in-country procurement cost.
  2. On the second claim line, submit the applicable high cost transplant code (101, 102, 103 or 104) at the listed rate.
  3. On the third claim line, indicate the admission and discharge dates with 0.00 entered in the "Total" field.

  Enter all the patient identification details on all three claim lines. Submit a copy of the invoice for the out-of-country procurement with the claim. If the invoice is not provided, the claim is refused.



Hospital Name **Zenith Hospital** | Ward Rate Current **$1,108.00** Prior | For residents of **Saskatchewan** | Prov Code **SK**

Hospital Number **999**

	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**100**	**2018/04/02**					**100141.00**
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**101**	**2018/04/02**					**138191.00**
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**		**2018/04/02**	**2018/04/01**	**2018/04/10**	**9**		**0.00**

Total Amount Claimed **238332.00**

- **When billing service code 100 with code 106 or 108**
  1. On the first claim line, submit code 100 to bill the actual invoice cost (in Canadian funds.) Do not subtract the in-country procurement cost.
  2. On the second claim line, submit the applicable high cost transplant code (106 or 108) at the listed rate.
  3. On the third claim line, indicate the admission and discharge dates with 0.00 entered in the "Total" field.

  Enter all the patient identification details on all three claim lines. Submit a copy of the invoice for the out-of-country procurement with the claim. If the invoice is not provided, the claim is refused.

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current **$1,108.00** Prior				For residents of **Saskatchewan**	Prov Code **SK**					
	Patient's Surname, first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**100**	**2018/04/02**					**123620.00**
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**106**	**2018/04/02**					**38497.00**
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**		**2018/04/02**	**2018/04/01**	**2018/04/10**	**9**		**0.00**
											Total Amount Claimed **162117.00**		

3. Billing service codes 101 to 108 spanning two fiscal years

The rates for transplant services codes 101 to 108 are all-inclusive; therefore, no per diems can be billed. However, **three claim lines** must be submitted when these procedures are performed and the hospital stay spans two fiscal years.

- The first claim line identifies the per diem information for the period of the stay that falls within the first fiscal year. Enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender), but with 0.00 entered in the "Total" field.
- The second claim line identifies the per diem information for the period of the stay that falls within the new fiscal year. Enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender), but with 0.00 entered in the "Total" field.

- The third claim line identifies the high cost procedure information. Enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender), plus:

    - ICD10CA diagnostic code(s)
    - CCI Procedure Code
    - High cost procedure code
    - High cost procedure date
    - Total (the amount claimed for the procedure)

  Leave the following fields **blank** on the third claim line:

    - Admission date
    - Separation date
    - Total days
    - High cost procedure rate

Hospital Name **Zenith Hospital**
Hospital Number **999**

Ward Rate
Current **$1,108.00** Prior

For residents of **Saskatchewan**

Prov Code **SK**

	Patient's Surname, first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**			**2018/02/07**	**2018/04/01**	**53**		**0.00**
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**			**2018/04/01**	**2018/04/15**	**14**		**0.00**
Patient's health number **123456789** Adj Claim Number	**Doe John Box 000 Acme SK S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**I50.9**	**1HZ85LAXXK**	**101**	**2018/03/07**					**138191.00**

Total Amount Claimed **138191.00**

6.4 High Cost Procedures - Special Implant/Device Service Codes & Rates

INTERPROVINCIAL BILLING SPECIAL IMPLANT/DEVICE RATES

(Effective for interventions on or after **April 1, 2018**)

For a special implant/device costing $2,000 or more, the rate is the invoiced price of the special implant/device plus the authorized per diem rate(s) of the hospital for any associated in-patient days of stay.

SERVICE CODE	DESCRIPTION
310	Cochlear implants
311	Cardiac pacemakers and/or defibrillators (any type) ICD etc.
312	Aortic valve (aka TAVI)
313	Ventricular assist device
314	Abdominal aorta knitted grafts, stents
315	Cranium screws, wires, mesh, plates used in release/repair
316	Implantation, thalamus and basal ganglia, of electrodes using burr hole approach
317	Artificial knee used in bilateral and unilateral revision/replacement
318	Spinal fixation/fusion rods, grafts, screws
319	Artificial hip used in unilateral replacement (excludes bilateral and revised)
320	Artificial shoulder used in shoulder revision/replacement
321	Stent grafts
322	Expandable stent graft used in endovascular aneurysm repairs (EVAR)
323	Transcatheter pulmonary valve

See Appendix D for applicable CCI codes

6.5 Rules of Application for High Cost Special Implants/Devices

1. Where the total invoice cost of the implants/devices is under $2,000, only the per diem is billable.

2. Where the total invoice cost of the implants/devices is $2,000 or greater, the invoice cost may be billed in addition to the associated in-patient per-diem for the hospital and a copy of the supplier invoice must be provided to the home jurisdiction.

3. Claims must be accompanied by an invoice. The invoice must be the official invoice from the manufacturer. If individual items inserted during the procedure (e.g. implants, device, mesh, pins, screws, etc) cost less than $500, supporting documentation (facility invoice or other) may be submitted in place of a supplier invoice. (See Section 6.6 – Billing for Special Implants/Devices)

Any claims not accompanied by invoices are not to be paid as they will not be accepted by other jurisdictions and will result in a request for an adjustment.

4. Aortic valve (aka TAVI) involves the implantation of xenograft aortic valve replacement without excision of native valve, via transcatheter approach.

5. VAD includes the mechanical pump (all forms: external, implanted or paracorporeal), implant kit, external controller with backup, main AC power source with patient cables, batteries, charger, DC adapter for car, monitor to communicate information regarding VAD function and to enable program setting changes to VAD controller, and necessary accessories including cannulae and circuits specific to the device, blow flow Doppler, water proof VAD shower bag, vests, battery holster and belts.

6. Stent graft procedure is a procedure that uses percutaneous transluminal approach and (endovascular) stent with synthetic graft. EVAR related CCI codes are excluded from this procedure group.

7. Pulmonary valve treatment is a procedure wherein an artificial heart valve is delivered via catheter through the cardiovascular system. The catheter is inserted into the patient's femoral vein through a small access site. The catheter which holds the valve is placed in the vein and guided into the patient's heart. Once the valve is in the right position, the balloons are inflated and the valve expands into place and blood will flow between the patient's right ventricle and lungs.

6.6 Billing for Special Implants/Devices

Item	Scenario 1		Scenario 2		Scenario 3	
	Cost ($)	**Information Required on Invoice**	**Cost ($)**	**Information Required on Invoice**	**Cost ($)**	**Information Required on Invoice**
Mesh	200	Not applicable	200	Facility Cost	200	Facility Cost
Screw 1	550	Not applicable	300	Facility Cost	500	Supplier Cost
Screw 2	200	Not applicable	200	Facility Cost	200	Facility Cost
Wire	0		400	Facility Cost	200	Facility Cost
Pacemaker	1,000	Not applicable	1,000	Supplier Cost	1,000	Supplier Cost
Total	**1,950**		**2,100**		**2,100**	
Billable Amount:	**Per Diem Only**		**2,100**		**2,100**	
Accompanying Invoice Needed:	None		- 1 facility generated invoice listing: mesh, screw 1, screw 2 and wire - supplier generated invoice for: pacemaker		- 1 facility generated invoice listing: mesh, screw 2 and wire. - if items from different supplier separate supplier invoices for: screw 1, pacemaker - if items from same supplier, one supplier invoice for: screw 1, pacemaker	

Facility Generated Invoice:

If any specific component used during a procedure (e.g. a screw) has a unit cost of less than $500.00 (e.g. $120.00 each), regardless of how many may be used, it is acceptable to list this information on one facility generated invoice. Additionally; any other components costing less than $500.00 each; regardless of how many are used; can be added onto the same facility generated invoice.

Supplier Generated Invoice:

If any specific component used during a procedure (e.g. pacemaker) has a unit cost of $500.00 or more (e.g. $510.00 each), regardless of how many may be used, it is acceptable to identify this component on the respective supplier invoice. Additionally; any other components with a cost of $500.00 or more each; regardless of how many are used; should be identified on the respective supplier invoice.

6.7 Special Implant/Devices Codes 310 to 323 – Claim Submission Guidelines

Hospitals may bill the invoice price of the special implanted device plus the authorized per diem rate for any associated in-patient days of stay. Two claim lines must be submitted:

- The first claim line is for the per diem days. Complete all required fields, including the total per diem amount claimed in the "Total" field.
- The second claim line is for the implant device. Enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender), plus:

  - ICD10CA diagnostic code(s)
  - CCI Procedure Code
  - High cost procedure code
  - High cost procedure date
  - Total (the claimed amount for the implant device)

  Leave the following fields **blank** on the second claim line:

  - Admission date
  - Separation date
  - Total Days
  - High cost procedure rate

  The invoice for the device **must** be submitted with the claim.

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current **$1,108.00** Prior				For residents of **Saskatchewan**		Prov Code **SK**				
	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gender	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**147.2**	**1HZ85LAXXK**			**2018/04/01**	**2018/04/13**	**12**		**13296.00**
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**147.2**	**1HZ85LAXXK**	**311**	**2018/04/05**					**18494.00**
											Total Amount Claimed **31790.00**		

Do not submit a per diem claim with a "zero" ward rate if you were previously paid for the per diem days and are now submitting a claim for the special implant. Submit the claim for the special implant **only** and enter the ward rate in the ward rate field on the claim form.

6.8 High Cost Procedures - Bone Marrow and Stem Cell Transplant Rates

INTERPROVINCIAL BILLING RATES FOR BONE MARROW AND STEM CELL TRANSPLANT SERVICES
(Effective for discharges on or after **April 1, 2018**)

Service Code	Service Category	Maximum Length of Stay (MLOS)	Basic Block Rate	Add-on Standard High Cost Per Diem over MLOS
600	Acquisition costs (outside Canada) includes Monoclonal Antibody	--	Invoice Cost	Invoice Cost
601	Adult Autologous <72 hour discharge	--	$30,052	--
602	Paediatric Autologous <72 hour discharge	--	$36,061	--
603	Adult Autologous >72 hour	16 days	$67,621	$2,505
604	Paediatric Autologous >72 hour	13 days	$90,161	$4,506
605	Adult Allogeneic excl. matched unrelated donor (MUD) patients	25 days	$155,611	$2,675
606	Paediatric Allogeneic	25 days	$192,678	$4,843
607	Adult Allogeneic MUD patients	25 days	$187,836	$2,675

6.9 Rules of Application for Bone Marrow and Stem Cell Transplant

1. Any in-patient stay, separate and distinct from an admission for a bone marrow/stem cell transplant (i.e., for pre-procedure assessment, stabilization, etc.), will be billed at the authorized per diem rate of the hospital.

2. Each outpatient visit will be billed at the authorized interprovincial outpatient rate.

3. Each block rate includes all facility costs associated with a single transplant episode including in-patient and diagnostic costs. For purposes of calculating the Maximum Length of Stay, the in-patient stay includes the date of admission but not the date of discharge.

4. The Add-on Standard High Cost Per Diem can be billed for in-patient days in excess of the Maximum Length of Stay during the in-patient admission in which the transplant was performed.

5. Acquisition Costs:

   a) When bone marrow/stem cell is acquired within Canada, the costs are included in the block rate. The transplant centre is responsible for paying the acquisition cost.

   b) When bone marrow/stem cell is acquired from outside Canada, the actual invoice cost paid by the transplant centre can be billed to the recipient's home province/territory. The actual invoice must accompany the reciprocal billing claim.

6. Cases discharged within 72 hours from date of procedure are to be billed at the 72-hour discharge (adult or paediatric) rate by the hospital which performed the transplant service.

7. Paediatric refers to a person 17 years of age and under.

8. Persons who are discharged and develop complications related to a bone marrow or stem cell transplant may be re-admitted for in-patient stays at the authorized per diem rate of the hospital and not the Add-on Standard High Cost Per Diem.

9. Any repeat in-patient stay for the same patient for a repeat bone marrow/stem cell transplant will be treated as a new case and will be billable as described in these Rules.

10. With the exception of acquisition costs in 5(b), claims for bone marrow/stem cell transplants must be billed as a complete claim at the time of discharge.

11. Diagnostic coding is mandatory and should indicate the principal cause or final diagnosis of the transplant case.

12. Bone marrow/stem cell transplants performed as part of clinical trials or for diagnoses for which the treatment is still considered experimental are not eligible for reciprocal billing.

6.10 Bone Marrow and Stem Cell Transplant Codes 600 to 607 – Claim Submission Guidelines

1. Claims for service codes 600 to 607 are to be submitted on separate forms from claims for the other high cost procedure service codes (100-108, 310-323.)

2. When these procedures are performed, one claim is submitted as described below:

   - **For service codes 601 – 602:** enter all patient identification details (health number, name and address, card expiry date [if applicable], date of birth, gender) and:
     - ICD10CA diagnostic code(s)
     - CCI procedure code
     - High cost procedure code and high cost procedure date
     - Total (the basic block rate for the procedure)
     - Leave the ward rate field blank

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current			Prior	For residents of **Saskatchewan**		Prov Code **SK**				
	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**C83.8**	**2MA71HA**	**601**	**2018/04/05**					**30052.00**
											Total Amount Claimed **30052.00**		

   - **For service codes 603 – 607 where MLOS add-on is not being billed:** enter all patient identification details and:
     - ICD10CA diagnostic code(s) and CCI procedure code
     - High cost procedure code
     - Admission and separation date
     - Total days
     - Total (the basic block rate for the procedure)
     - Leave the ward rate field blank

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current			Prior	For residents of **Saskatchewan**		Prov Code **SK**				
	Patient's Surname. first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789** Adj Claim Number	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**C83.8**	**2MA71HA**	**603**		**2018/04/01**	**2017/04/13**	**12**		**67621.00**
											Total Amount Claimed **67621.00**		

- **For service codes 603 – 607 where MLOS add-on is being billed:** enter all patient identification details and:
  - ICD10CA diagnostic code(s) and CCI procedure code
  - High cost procedure code
  - Admission and separation date
  - Total days
  - Total (the total of the basic block rate for the procedure **and** the add-on cost per diem over the block rate)
  - Leave the ward field blank

Hospital Name **Zenith Hospital** Hospital Number **999**			Ward Rate Current				For residents of **Saskatchewan**		Prov Code **SK**				
	Patient's Surname, first name, address with postal code	Card Expiry Date	Date of Birth	Gende	ICD10CA Diag Code	CCI	HCP	HCP Date	Admission Date	Separation Date	Total Days	HCP Rate	Total
Patient's health number **123456789**	**Doe John** **Box 000** **Acme SK** **S9S 9S9**	**2018/12/31**	**1975/12/01**	**M**	**C83.8**	**2MA71HA**	**603**		**2018/04/01**	**2018/04/20**	**19**		**77641.00**
Adj Claim Number													
											Total Amount Claimed **77641.00**		

3. A claim for service code 600 may be submitted in addition to the claim for the procedure when bone marrow/stem cell is acquired from outside Canada. On this claim enter all patient identification details and:
   - ICD10CA diagnostic code(s) and CCI procedure code
   - High cost procedure code (600)
   - Admission and separation date
   - Total days
   - Total (the invoice cost of the material)

4. Bone marrow/stem cell rates are block rates inclusive of any length of in-patient stay (see Section 6.5.) For these block rates the date of discharge is used for billing purposes regardless of services being provided over two fiscal years.

6.11 Cost Sharing for High Cost Transplants When Patient's Eligibility Changes During Hospitalization

For solid organ transplants and bone marrow/stem cell transplants, the cost of the service is shared between the jurisdictions on a pro-rated basis whereby the jurisdiction covering the patient on the day of hospitalization is responsible for the costs up to the eligibility change.

The host and home jurisdictions will agree how to accommodate the pro-rated amount within their respective billing systems. Alberta Hospitals should contact the Hospital Reciprocal Billing Unit for direction on how to submit the claim.

The pro-rated amount is calculated as follows:

For solid organ transplants and bone marrow/stem cell transplants where admission is longer than the MLOS:

1. Calculate the daily rate of the transplant costs:
    a) For organ transplants, this is the block rate/number of days admitted less 1 day
    b) For bone marrow/stem cell transplants, this is the (block rate plus the add-on costs for the additional days past the MLOS)/number of days admitted less 1 day.

2. Multiply the daily rate by the number of days the patient was eligible under the former jurisdiction's coverage.

3. Submit the pro-rated amount and provide letter/documentation stating the change in eligibility and the calculation.

For bone marrow/stem cell transplants where admission and discharge are less than or equal to the MLOS:

1. Calculate the pro-rated percentage

2. Submit the pro-rated amount and provide letter/documentation stating the change in eligibility and the calculation.

Example A

- Resident moves from jurisdiction A to jurisdiction B on January 15
- Applies for coverage in jurisdiction B which will be effective on April 1
- Is admitted into hospital in jurisdiction B on March 1 for lung transplant
- Transplant occurs on March 15 and patient discharged on April 5 (total length of admission = 35 days)
- Lung transplant rate = 223,189.
- Daily cost = $223,189/35 = $6,376.82
- Cost to Jurisdiction A is $197,681.42

Admission date on the reciprocal claim is March 1 and discharge date is March 31.

Example B

- Resident moves from jurisdiction A to jurisdiction B on January 15
- Applies for coverage in jurisdiction B which will be effective on April 1
- Is admitted into hospital in jurisdiction B on March 27 for adult allogeneic stem cell transplant (Code 607)
- Transplant occurs on March 28 and patient discharged on April 17 (total length of admission = 21 days)
- Transplant rate for Code 607 = $187,836 (up to 25 days admission)
- Pro-rated cost = $187,836 * (5/21) = $44,722.86
- Cost to Jurisdiction A is $44,722.86

Admission date on the reciprocal claim is March 27 and discharge date is March 31.

In both scenarios described above, both Jurisdiction B and Jurisdiction A would work together to determine how the apportioned rate will be accommodated within their respective billing systems.

This policy applies to the block rates for high cost transplants only. If the patient is admitted prior to or after the transplant under a separate admission/discharge, then the jurisdiction responsible for coverage on those days is responsible for payment of the separate in-patient stay.

7.0 Processing and Payment of Claims

The hospital reciprocal claims processing system is designed to process and pay claims weekly. Two reports are issued weekly to Alberta Health Services Accounts Receivable to provide information about the claims that were processed during the period:

- **Statement of Assessment**
  This report contains details of claims that were approved for payment, reduced in payment, or refused. It also displays any adjustments made to previously paid claims. The information is organized by hospital number, patient type (in-patient, outpatient) and recovery code. A summary page shows the in-patient and outpatient totals for each province/territory.

- **Statement of Account**
  This report is issued in conjunction with the Statement of Assessment. It reports the total amount being paid for claims and adjustments (if applicable) detailed on the associated Statement(s) of Assessment. The information is organized by hospital number, hospital name, patient type (in-patient or outpatient) and amount paid per hospital.

7.1 Statement of Assessment – Sample

Alberta Health
PO BOX 1360 Stn Main
Edmonton Alberta T5J 2N3

1 2018/05/04
08:23:12
Page 1

STATEMENT OF ASSESSMENT FOR HOSPITAL RECIPROCAL

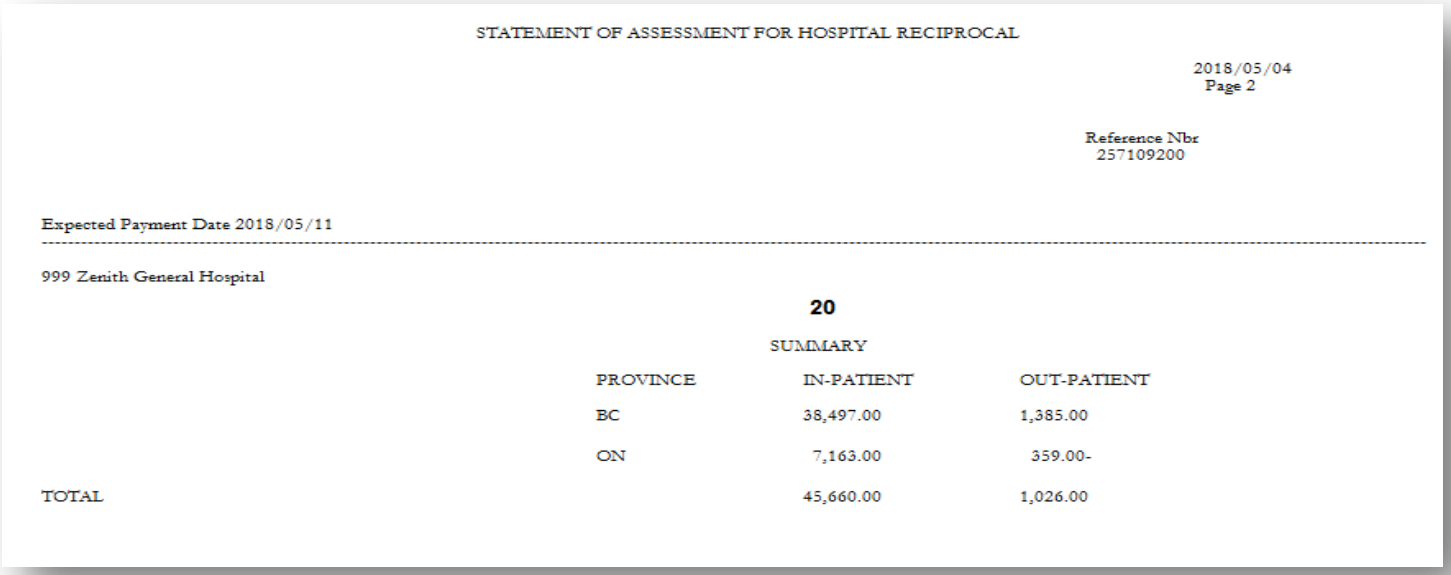
AHS - Edmonton 2
Accounts Receivable/North Twr
Suite 100, 10030 107 St NW
Edmonton AB T5J 3E4

3 Reference Nbr
257109200

Expected Payment Date 2018/05/11 4

999 Zenith General Hospital 5

Patient Name 8	Account Number	Claim Number	Service Start Date	HCP Code	Service Code	Claimed Amount	Assessed Amount	Exp. Code	Result Code	Registration Number
IN-PATIENT										
Recovery Code:										
BC 6		9	10	11		13	14	15	16	17
SMITH, JOHN 7		EDM09HR23794511	2018/04/29	106		38,497.00	38,497.00		APLY	9100045783
DOE, JANE		EDM09HR23778124	2018/04/20			2,090.00	0.00	800	RFSE	9876544444
Total						40,587.00	38,497.00			
ON										
BROWN, BARRY		EDM09HR22354872	2018/04/08			7,163.00	7,163.00		APLY	3932708483
BLUE, TRUDY		EDM09HR22355887	2018/04/03			18,060.00	0.00	67A	APLY	3948545228
Total						25,223.00	7,163.00			
TOTAL 18						65,810.00	45,660.00			
OUT-PATIENT										
Recovery Code:										
BC					12					
WHITE, SUSAN		EDM09HR22875549	2018/04/26		02	1,385.00	1,385.00		APLY	9455298722
Total						1,385.00	1,385.00			
ON										
GREY, JEAN		EDM08HR22987554	2018/04/20		01	359.00	359.00-	RVRSL	APLY	3144154452
GREY, JEAN		EDM08HR22987554	2018/04/20		01	359.00	0.00	96E	APLY	3144154452
Total						718.00	359.00-			
TOTAL 19						2,103.00	1,026.00			



STATEMENT OF ASSESSMENT FOR HOSPITAL RECIPROCAL

2018/05/04
Page 2

Reference Nbr
257109200

Expected Payment Date 2018/05/11

999 Zenith General Hospital

20

SUMMARY

PROVINCE	IN-PATIENT	OUT-PATIENT
BC	38,497.00	1,385.00
ON	7,163.00	359.00-
TOTAL	45,660.00	1,026.00

7.2 Statement of Assessment - Field Descriptions

1. **Statement date —** Date on which the statement was produced.
2. **Statement of Assessment addressee —** Name and address of the organization designated to receive the Statement.
3. **Reference number —** Unique ID number assigned to each Statement of Assessment.
4. **Expected payment date —** Date on which payment is expected to be issued.
5. **Hospital number and name —** Hospital that provided the health care service.
6. **Recovery code —** Code identifying the province/territory where the patient has coverage.
7. **Patient name —** Patient's last name and first name.
8. **Account number —** For internal hospital use only. Account number is not required by Alberta Health.
9. **Claim number —** Unique ID number assigned to each claim by Alberta Health when it is processed. This number is required on any subsequent correspondence to Alberta Health regarding that claim.
10. **Service start date —** Date the service was performed or admission date, as applicable.

11. **HCP code —** High cost procedure code, if applicable.

12. **Service code —** Code describing the service provided, if applicable.

13. **Claimed amount —** Amount claimed for the service provided.

14. **Assessed amount —** Amount to be paid for the service.

If the assessed amount is "0.00" and the result code field displays APLY, assessment has determined that payment is not warranted and the claim has been "paid at zero". Paid at zero does not mean the claim has been "refused". See the result code field explanation for a definition of a refused claim.

If the assessed amount field displays a negative amount (e.g., 288.00–), this indicates that a previously paid claim has been reversed due to an adjustment.

15. **Explanatory code —** Two or three digit code indicating why a claim has been paid at zero, reduced or refused, if applicable (See Appendix C - Statement of Assessment Explanatory Codes.) Only one explanatory code can be displayed on the statement; if there are multiple explanatory codes you will need to contact the Hospital Reciprocal Billing Unit for more information.

16. **Result code —** Code explaining the result of processing a claim. The three possible codes are:

    APLY (applied) **–** The claim has been processed and assessment is complete. An applied claim may be paid in full, reduced in payment, or paid at zero.

    RFSE (refused) **–** Assessment criteria **could not be applied** because essential information was missing or incorrect so the claim has been refused. If appropriate, refused claims should be corrected and resubmitted as a new claim. (See Section 8.1 – Resubmitting a Refused (RFSE) Claim.)

If a claim has been refused several times, contact the Hospital Reciprocal unit for assistance at 780-427-1479 in the Edmonton area, or toll-free within Alberta at 310-0000, then dial 780-427-1479.

17. **Registration number —** Patient's out-of-province registration number.

18. **Total —** Total amount claimed and paid for the hospital's in-patient services.

19. **Total —** Total amount claimed and paid for the hospital's outpatient services.

20. **Summary —** Summary totals by province/territory and patient type.

7.3 Statement of Account - Sample

Alberta Health
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

2018/05/04
08:28:13
Page 1

Statement of Account for Capital Health

AHS - Edmonton **1**
Accounts Receivable/North Twr
Suite 100, 10030 107 St NW
Edmonton AB T5J 3E4

2 Statement Date

Year	Month	Day
2018	05	04

3 Method of Payment: EFT
4 SOA Reference Number: 7878350000

Payee ULI/Name: 50410-9920 AHS - Edmonton **5**
Expected Payment Date: 2018/05/11 **6**

Total Amount Paid: **7** 114,427.00

Payment of Hospital Services provided to Out of Province residents

Hospital Nbr **8a**	Name	Reference **8b**	Amount **8c**	Amount Paid **8d**
999	Zenith Hospital			68,179.00
	In-patient	257109200	35,217.00	
	In-patient	368210100	27,500.00	
	Out-patient	257109200	762.00	
	Out-patient	368210100	4,700.00	
998	Alpha Hospital			46,248.00
	In-patient	769478800	44,148.00	
	Out-patient	769478800	2,100.00	

Total Amount Paid: **7** 114,427.00

7.4 Statement of Account – Field Descriptions

1. **Statement of Account addressee —** Name and address of the organization designated to receive this statement.

2. **Statement date —** Date on which this statement information was produced.

3. **Method of payment —** Means by which the payment will be made. Alberta Health makes hospital reciprocal payments by electronic funds transfer (EFT).

4. **SOA reference number —** Unique ID number assigned to each Statement of Account.

5. **Payee ULI/name —** Unique lifetime identifier (ULI) and the name of the payment recipient.

6. **Expected payment date —** Date on which payment is expected to be issued.

7. **Total amount paid —** Total amount paid to the organization on this Statement of Account.

8. **Payment summary —** This section has four components:

   8a. **Hospital number, name —** Hospital(s) listed on the Statement(s) of Assessment associated with this Statement of Account.

   8b. **Reference —** Reference number(s) of the Statement(s) of Assessment associated with this Statement of Account.

   8c. **Amount —** Amount paid per hospital per patient type on the associated Statement(s) of Assessment.

   8d. **Amount paid —** Amount paid per hospital on the associated Statement(s) of Assessment.

8.0 Resubmissions and Adjustments

While reviewing your Alberta Health Statement of Assessment, you may notice that a claim (whether paid in full, at a reduced rate or at zero) was processed with incorrect information, or should not have been submitted at all. This section describes the action to take when you need to follow up on a processed claim.

An explanatory code will show on the Statement of Assessment to indicate the reason the claim was paid at zero, reduced, refused or adjusted (See Appendix C – Statement of Assessment Explanatory Codes.)

8.1 Resubmitting a Refused (RFSE) Claim

If a claim displays result code **RFSE**, it means the claim transaction was refused. This is usually due to invalid or missing claim data.

If a refused claim needs to be resubmitted for payment, the claim details must be corrected and sent as a **new claim**. The new, corrected claim is now considered the **initial submission** for the service.

When the new, corrected claim is processed, the result is reported on a Statement of Assessment with a **new claim number**.

8.2 Resubmitting an Applied (APLY) Claim

A claim displaying result code **APLY** was either paid in full, **or** paid at a reduced rate, **or** paid at zero. In each case, if an applied claim contains incorrect information, it can be resubmitted.

Follow the steps below to reverse the original submission and replace it with a corrected claim.

Step 1: Resubmit the previously processed claim, with all data elements **identical** to the original submission. Enter a **minus sign (–)** to the left of the amount to be recovered (e.g., –100.00) in the "Claimed Amount" or "Total" field, as applicable to the claim form. When processed, the negative amount will appear on the Statement of Assessment.

(Optional: Along with the claim details, you can also enter the claim number of the original submission in the "Adjustment Claim Number" field, as it appeared on the Statement of Assessment.)

Step 2: Submit a new claim with all mandatory fields completed, **including the corrected data.** This replaces the previous submission that was reversed at step 1, and will appear on the Statement of Assessment with a new claim number.

To initiate recovery of an applied claim that should not have been submitted in the first place and is **not** being replaced by a new claim, follow step 1 only.

Claim resubmissions must be received by Alberta Health **within ten months** after the patient's date of service/date of discharge. (See Section 3.2 - Time Limit Guidelines.)

8.3 Adjustments Requested by the Patient's Home Province/Territory

Out-of-province claims are paid as billed. Any required adjustments due to errors, omissions or patient eligibility can be generated by a request from the out-of-province patient's home health care plan.

There are a number of reasons an adjustment may be requested, including:

- patient eligibility,
- missing/invalid data on claims submission,
- missing patient's out-of-province address,
- incomplete/missing Declaration of Hospital Coverage form,
- incorrect application of IHIACC-approved reciprocal billing rules and rates, or
- duplicate in-patient or outpatient submissions.

For example, if the home province/territory determines that a patient's health care number was not in effect on the date a service was provided and for which a claim was paid to an Alberta hospital, they can ask Alberta Health to recover the payment. If Alberta Health grants the request, an adjustment appears on the Statement of Assessment to the hospital.

- If the previous payment is being recovered in full, two claim lines appear on the Statement:
  - the first line contains the details of the previously paid claim, with a negative amount (e.g., 287.00–) in the Assessed Amount field and RVRSL in the Explanatory Code field.
  - the second line contains the claim details, with 0.00 in the Assessed Amount field and an explanatory code to indicate the reason for the recovery (See Appendix C - Statement of Assessment Explanatory Codes.)

- If the previous payment is being partially recovered, the first claim line reverses the original payment amount as described above, and the second line shows the final paid amount. An explanatory code indicates the reason for the recovery.

Provinces/territories have 18 months from the discharge date (for in-patient services) or service date (for outpatient services) to request an adjustment from Alberta Health.

8.4 Hospital Reciprocal Invoice to Recover Claim Payments

There may be rare instances when adjustments to recover previous Alberta Health payments cannot be completed on the Statement of Assessment. This would occur when the amount to be paid for new, incoming claims is less than the amount owed by the hospital for the recovered claim(s.)

In this case, Alberta Health produces a Hospital Reciprocal Invoice to the hospital and a Hospital Reciprocal Region Invoice Details report, to request a refund of the balance owing.

8.5 Hospital Reciprocal Invoice - Sample

Alberta Health
PO Box 1954 Stn Main
Edmonton AB T5J 2N3

HOSPITAL RECIPROCAL

I N V O I C E

TO Omega Health — DATE 2 2018/05/26

INVOICE NO. 3 678

1 1234 Main Street
Zenith AB T9T 9T9

CUSTOMER NO. 4 57

In-Patient Amount Billed	5	92,120.00
Outpatient Amount Billed	6	164.00
Amount Owing	7	92,284.00

The amount owing represents the outstanding amount owed to Alberta Health for a credit amount not recovered.

Please forward your cheque payable to the Minister of Finance within 30 days of receipt of this invoice.

If you have questions, please contact the Hospital Reciprocal Unit at Tel. No. 780-427-1479.

Note: Please make remittance payable to the Minister of Finance and forward with one copy of this invoice to the attention of Financial and Systems Administration at the above address.

8.6 Hospital Reciprocal Invoice - Field Descriptions

1. **Invoice addressee —** Name and address of the organization designated to receive the invoice.
2. **Date —** Date the invoice was generated.
3. **Invoice number —** ID number of the invoice.
4. **Customer number —** For Alberta Health use only.
5. **In-patient amount billed —** Dollar amount invoiced for in-patient services.
6. **Outpatient amount billed —** Dollar amount invoiced for outpatient services.
7. **Amount owing —** Total amount owing.

8.7 Hospital Reciprocal Region Invoice Details Report - Sample

Alberta Health
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

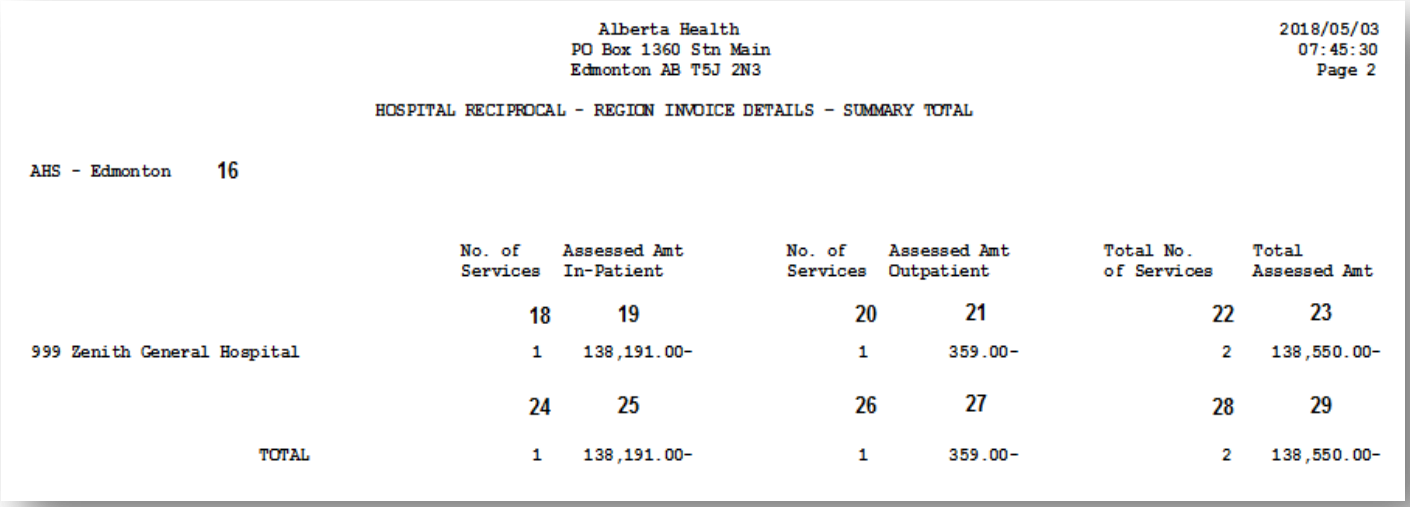
1 2018/05/03
07:45:30
Page 1

HOSPITAL RECIPROCAL - REGION INVOICE DETAILS

2
AHS - Edmonton
Accounts Receivable/North Twr
Suite 100, 10030 107 St NW
Edmonton, AB T5J 3E4

999 Zenith General Hospital 3

Patient Name	Claim Number	Service Start Date	HCP Code	Service Code	Claimed Amount	Assessed Amount	Registration Number	Recovery Code	SOA Reference Number
IN-PATIENT	5	6	7	8	9	10	11	12	13
Smith, John 4	EDM09HR45689222	2018/04/29	101		138,191.00	138,191.00-	9876543210	BC	2299377000
Smith, John	EDM09HR45689222	2018/04/29	101		138,191.00	0.00	9876543210	BC	2299377000
TOTAL				14	138,191.00	138,191.00-			
OUTPATIENT									
Grey, Jean	EDM09HR45656710	2018/04/20		01	359.00	359.00-	9876543210	BC	2559990000
Grey, Jean	EDM09HR45656710	2018/04/20		01	359.00	0.00	9876543210	BC	2559990000
TOTAL				15	359.00	359.00-			



Alberta Health
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

2018/05/03
07:45:30
Page 2

HOSPITAL RECIPROCAL - REGION INVOICE DETAILS - SUMMARY TOTAL

AHS - Edmonton 16

	No. of Services	Assessed Amt In-Patient	No. of Services	Assessed Amt Outpatient	Total No. of Services	Total Assessed Amt
	18	19	20	21	22	23
999 Zenith General Hospital	1	138,191.00-	1	359.00-	2	138,550.00-
	24	25	26	27	28	29
TOTAL	1	138,191.00-	1	359.00-	2	138,550.00-

8.8 Hospital Reciprocal Region Invoice Details Report - Field Descriptions

1. **Statement date —** Date the report was generated.
2. **Invoice details addressee —** Name and address of the organization designated to receive the report.
3. **Hospital number and name —** Hospital that provided the health care service.
4. **Patient name —** Patient's last name and first name.
5. **Claim number —** Unique ID number assigned to the claim by Alberta Health when it was originally processed.
6. **Service start date —** Date the service was performed or the admission date, as applicable.
7. **HCP —** High Cost Procedure code, if applicable.
8. **Service code —** Code identifying the health service provided, if applicable.
9. **Claimed amount —** Amount claimed for the service provided.
10. **Assessed amount —** Amount paid for the service. The first line in the sample shows the reversal of the original paid amount. The second line shows the final assessment result.
11. **Registration Number —** Patient's out-of-province registration number.
12. **Recovery code —** Code identifying the province/territory requesting the adjustment.

13. **SOA reference number —** Reference number of the Statement of Assessment where the claim was originally paid.

14. **Total —** Total value of in-patient services on this report.

15. **Total —** Total value of outpatient services on this report.

16. **Organization name —** Name of the organization to which the report is issued.

17. **Hospital number and name —** Hospital that provided the health care services.

18. **Number of services —** Total number of invoiced in-patient services for the hospital.

19. **Assessed amount in-patient —** Total assessed amount for invoiced in-patient services for the hospital.

20. **Number of services —** Total number of invoiced outpatient services for the hospital.

21. **Assessed amount outpatient —** Total assessed amount for invoiced outpatient services for the hospital.

22. **Total number of services —** Total number of invoiced in-patient and outpatient services for the hospital.

23. **Total assessed amount —** Total assessed amount for invoiced in-patient and outpatient services for the hospital.

24. **Number of services —** Total number of invoiced in-patient services for the organization.

25. **Assessed amount in-patient —** Total assessed amount for invoiced in-patient services for the organization.

26. **Number of services —** Total number of invoiced outpatient services for the organization.

27. **Assessed amount outpatient —** Total assessed amount for invoiced outpatient services for the organization.

28. **Total number of services —** Total number of invoiced in-patient and outpatient services for the organization.

29. **Total assessed amount —** Total assessed amounts for invoiced in-patient and outpatient services for the organization.

APPENDICES

Appendix A – Contact Information

A.1 Alberta Health Contact Information

If you cannot find the information you need in this claim submission guide, contact the Hospital Reciprocal Billing Unit. Office hours are Monday to Friday, 8:15 a.m. to 4:30 p.m. (except for government holidays.)

Telephone (in the Edmonton area): 780-427-1479
Toll-Free (within Alberta): 310-0000, then dial 780-427-1479

Fax: 780-422-1958

Mailing address
Hospital reciprocal claims and related correspondence can be mailed to:

Hospital Reciprocal Billing Unit
Alberta Health
PO Box 1360 Stn Main
Edmonton AB T5J 2N3

A.2 Obtaining Alberta Health Forms

In-patient and outpatient claim forms, summary statement forms and hospital insurance coverage declaration forms can be found online at:

www.health.alberta.ca/professionals/resources.html

A.3 Provincial/Territorial Hospital Reciprocal Billing Contacts

Newfoundland and Labrador
Department of Health
Audit and Claims Integrity
Confederation Building, 1st Floor, West Block
PO Box 8700
St. John's, NL A1B 4J6
Telephone: 709-729-5222
Fax: 709-729-1918

Prince Edward Island
Out-of-Province Coordinator
Medical Affairs
PO Box 2000
16 Garfield Street
Charlottetown, PE C1A 7N8
Telephone: 902-368-6516
Fax: 902-569-0581
Verify Registration numbers:
Telephone: 902-838-0918
Fax: 902- 838-0940

Nova Scotia
Nova Scotia Department of Health & Wellness
PO Box 488
Insured Services, 17th Floor
Halifax, NS B3J 2R8
Telephone: 902-424-7538
Fax: 902-424-2198

New Brunswick
New Brunswick Medicare
Eligibility and Claims
520 King Street, 4th Floor
Fredericton, NB E3B 6G3
Telephone: 506-453-4045
Fax: 506-457-3547

Québec
Regie de l'assurance-maladie du Quebec
CP 6600 Dépôt Q022
Quebec, QC G1K 7T3
Telephone: 418-643-8114
Fax: 418-643-6166

Ontario
Ministry of Health and Long-Term Care Health
Health Services Branch
1055 Princess St
Kingston, Ontario K7L 1H3
E-mail: InterprovinceBilling.MOH@ontario.ca.
Fax: 613-900-0536

Manitoba
Manitoba Health
Hospital Abstract/Reciprocal Billing
300 Carlton Street
Winnipeg, MB R3B 3M9
Telephone: 204-786-7380 or 204-786-7303
Fax: 204-772-2248

Saskatchewan
Saskatchewan Ministry of Health
Medical Services Branch
Claims Analysis Unit
3475 Albert Street
Regina, SK S4S 6X6
Telephone 306-787-3439
Eligibility Confirmation:
Telephone: 306-787-3475, Press #3 when prompted.
Fax: 306-798-0582

British Columbia
Ministry of Health
Out-of-Province Claims
2-1, 1515 Blanshard Street
Victoria, BC V8W 3C8
Telephone: 250-952-1334
Fax: 250-952-1940

Yukon Territory
Insured Health and Hearing Branch
Department of Health & Social Services
Government of Yukon
H-2 Box 2703
Whitehorse, YT Y1A 2C6
Telephone: 867-667-5209
Registration inquiries 867-667-5271
Fax: 867-393-6486

Northwest Territories
Manager of Health Care Eligibility and Insurance Programs
Health Services Administration
Bag Service #9
Inuvik, NT X0E 0T0
Toll Free: 1-800-661-0830 Ext. 161
Fax : 867-777-3197

Nunavut
Health Insurance Programs
Box 889, Rankin Inlet, NU
X0C 0G0
Phone: 867-645-8002
Fax: 867-645-8092

A.4 Provincial/Territorial General Inquiries

Newfoundland and Labrador Medical Care Plan (MCP)
Avalon Region:
Toll-Free 1-866-449-4459
Tel: 709-758-1500
All other areas, Including Labrador:
Toll-Free 1-800-563-1557
Tel: 709-292-4027
E-mail: healthinfo@gov.nl.ca
Website:
http://www.health.gov.nl.ca/health/index.html

Prince Edward Island
PEI General Inquiry: 902-368-6414
Toll free (throughout Canada): 1-800-321-5492
Website:
https://www.princeedwardisland.ca/en/topic/health-and-wellness

Nova Scotia
Nova Scotia Medical Services Insurance (MSI)
General Inquiries: 902-496-7008
E-mail: MSI@medavie.ca
Website:
http://novascotia.ca/dhw/msi/contact.asp

New Brunswick
Main Line: 506-453-8275
Outside the province: 1-506-684-7901
E-mail: http://www.gnb.ca/0051/mail-e.asp
Website:
http://www2.gnb.ca/content/gnb/en/departments/health/contacts/dept_renderer.141.html#contacts

Québec
Service de l'évolution des processus
Régie de l'assurance maladie du Québec
Québec City: 418 646-4636
Montréal: 514-864-3411
Website:
http://www.ramq.gouv.qc.ca/en/contact-us/citizens/Pages/contact-us.aspx

Ontario
Service Ontario, INFOline: 1-866-532-3161
TTY: 1-800-387-5559
Website:
https://www.ontario.ca/page/apply-ohip-and-get-health-card

Note: ServiceOntario does not release Ontario health numbers. Refer to Section A.3 for additional information.

Manitoba
General Inquiries Line: 204-786-7101
Toll free in North America: 1-800-392-1207
Email: insuredben@gov.mb.ca
Website: www.manitoba.ca/health/mhsip

Saskatchewan
Saskatchewan Health Registration: 306-787-3251
Toll free within the province: 1-800-667-7551
E-mail: info@health.gov.sk.ca
Website:
https://www.ehealthsask.ca/Pages/default.aspx

British Columbia
Health Insurance BC Medical Services Plan
Telephone: 604-683-7151
Outside BC: 1-800-663-7100
E-mail: mspenquiries@hibc.gov.bc.ca
Website:
http://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents-contact-us

Yukon Territory
Health Care Insurance Plan
Telephone: 867-667-5209
Toll Free within the Territory: 1-800-661-0408 ext. 5209
E-mail: hss@gov.yk.ca
Website:
http://www.hss.gov.yk.ca/contactus.php

Northwest Territories
Registrar General, Health Services Administration
Telephone: 1-800-661-0830
E-mail: healthcarecard@gov.nt.ca
Website: www.hss.gov.nt.ca/contact-us

Nunavut
Telephone: 867-645-8001
Toll free (throughout Canada): 1-800-661-0833
E-mail: nhip@gov.nu.ca
Website:
http://gov.nu.ca/health/information/nunavut-health-care-plan

Appendix B – Provincial/Territorial Health Cards

B.1 Provincial/Territorial Codes and Health Card Information

The table below provides a summary of the province/territory codes, health card number formats and requirements for entering an out-of-province patient's health card expiry date on a hospital reciprocal claim. A health card with a year and month expiry date (e.g., 2014/12) is valid until the end of the month shown on the card, unless otherwise determined by the health care plan of the patient's province/territory of residence.

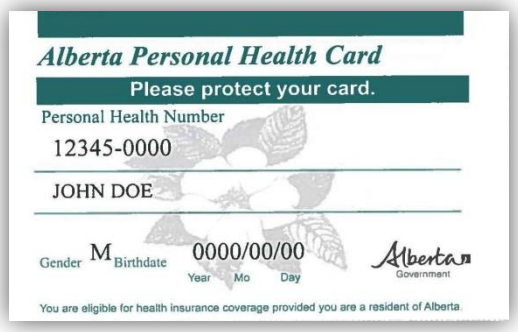
Province/Territory	Province Code	Health Number Format	Health Card Expiry Date Field Requirements
Alberta	AB	9 numeric	Blank (no expiry date on card) or YYYYMMDD
British Columbia	BC	10 numeric	Blank if no expiry date on card, or YYYYMMMDD if expiry date shown on card
Manitoba	MB	9 numeric	Blank (no expiry date on card)
New Brunswick	NB	9 numeric	MMYYYY (partial date only on card)
Newfoundland and Labrador	NL	12 numeric	YYYYMMDD
Northwest Territories	NT	1 alpha character followed by 7 numeric (8 characters in total)	DDMMYYYY
Nova Scotia	NS	10 numeric	YYYYMMMDD
Nunavut	NU	9 numeric	DDMMYYYY
Ontario	ON	10 numeric characters The Ontario photo health card has 10 numeric characters followed by 1 or 2 alpha characters for the version code. The version code should not be keyed for reciprocal billing purposes.	Blank if no expiry date on card, or YYYYMMDD if expiry date shown on card
Prince Edward Island	PE	8 numeric	YYYYMM (partial date only on card) or YYYYMMDD
Quebec	PQ	4 alpha characters followed by 8 numeric (12 characters in total)	YYYYMM (partial date only on card)
Saskatchewan	SK	9 numeric	MMYYYY (partial date only on card)
Yukon	YT	9 numeric	YYMMDD

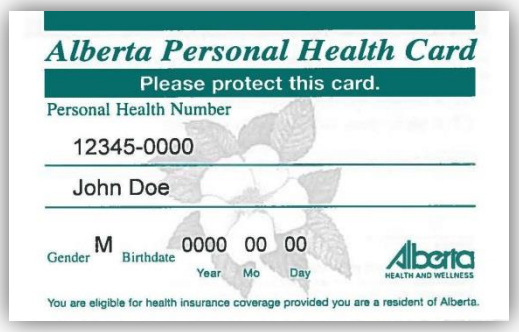
B.2 Valid Provincial/Territorial Health Cards

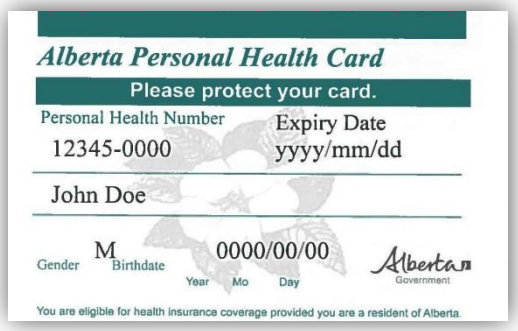
Alberta Health does not provide copies of the Provincial/Territorial Health Care Card Poster. As revised versions of the poster are released by Health Canada, they are posted on the Alberta Health website at
www.health.alberta.ca/professionals/resources.html

ALBERTA

- Alberta personal health cards are not issued annually. New residents and newborns are issued cards when they are registered.
- Replacement cards are issued upon request.
- Information on the card includes the individual's nine-digit personal health number (PHN), name, gender and date of birth.
- Personal Health Cards issued to permanent residents do not have an expiry date.
- Personal Health Cards issued to temporary residents such as foreign workers, students and their dependents' have an expiry date.



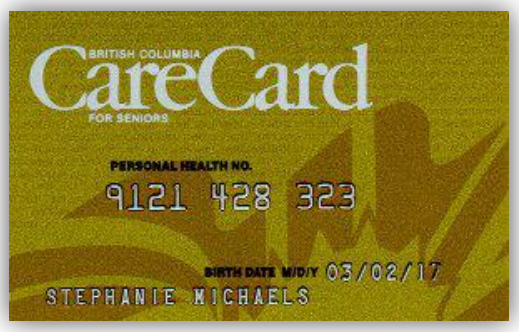




Superseded

BRITISH COLUMBIA

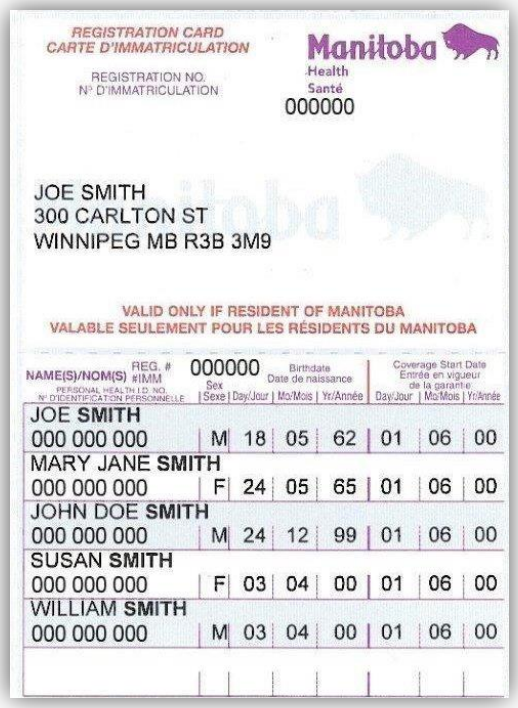
- The regular card is on a white background with the word "CareCard" filling the background in grey.
- The words "British Columbia Care" are blue and "Card" is red. The flag is red, blue, white and yellow. Plan member information is in black.
- A gold CareCard is issued to seniors a few weeks before they reach age 65. It is gold with the words "British Columbia CareCard FOR SENIORS" in white. Plan information is also in white.
- On February 15, 2013, the B.C. provincial government introduced the BC Services Card, which will be phased in over a five-year period. The new card replaces the CareCard. It is secure government-issued identification that British Columbians can use to prove their identity and access provincially-funded health services.

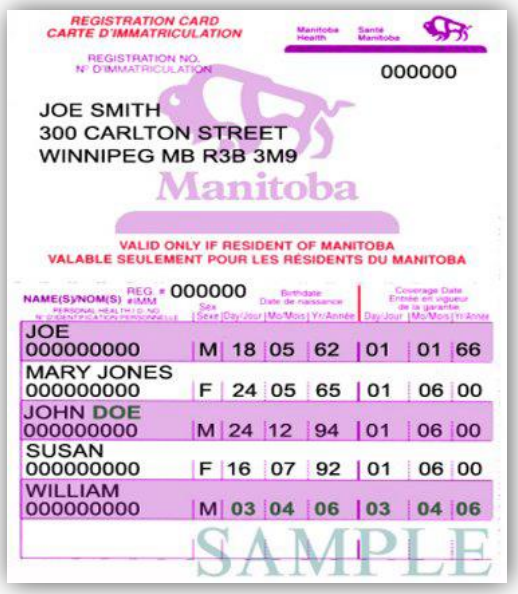


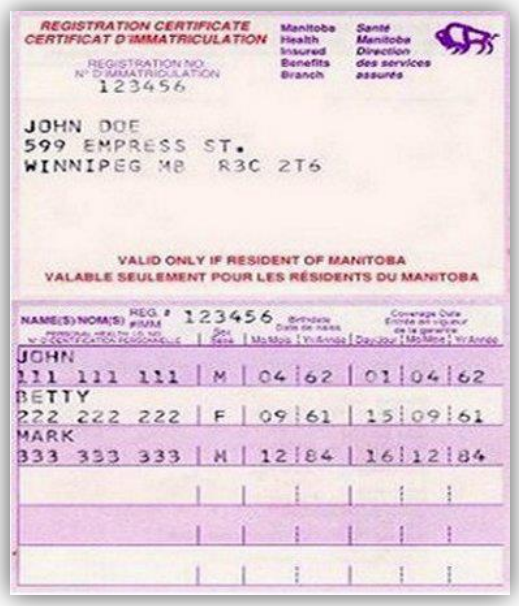
Superseded

MANITOBA

- Manitoba Health issues a card (or registration certificate) to all Manitoba residents.
- It includes a 9-digit lifetime identification number for each family member.
- The white paper card has purple and red print, and includes the previous 6-digit family or single person's registration number, name and address of Manitoba resident, family member's given name and alternate (if applicable), sex, birth date, effective date of coverage, and 9-digit Personal Health Identification Number (PHIN.)



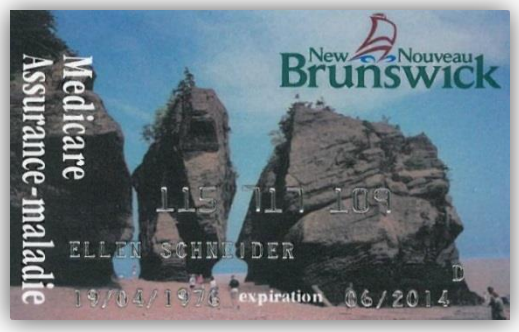


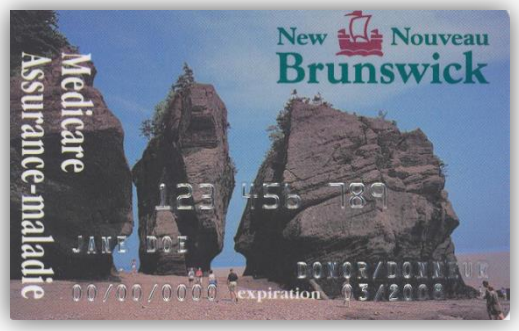


Superseded

NEW BRUNSWICK

- The plastic card with a magnetic strip depicts a New Brunswick scene of the Flowerpot Rocks-Hopewell Cape.
- The New Brunswick logo is displayed in the upper right corner.
- The card contains the 9-digit Medicare registration number, the subscriber's name, date of birth and expiry date of the card.



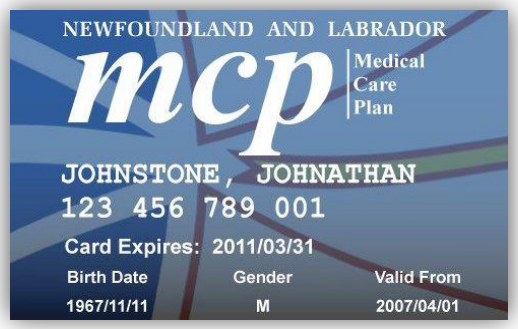


Superseded

NEW FOUNDLAND AND LABRADOR

- The MCP cards contain an individual's name, gender, MCP number and birth date.
- The cards have an expiry date to allow the Department of Health and Community Services to periodically update the MCP database and provide an improved mechanism for accountability.
- Effective November 1, 2017, barcodes have been added to newly issued MCP cards to enable a beneficiary to self-register for scheduled appointments at health care facilities throughout the province.

The Newfoundland and Labrador health card shown below has expired and is no longer valid.



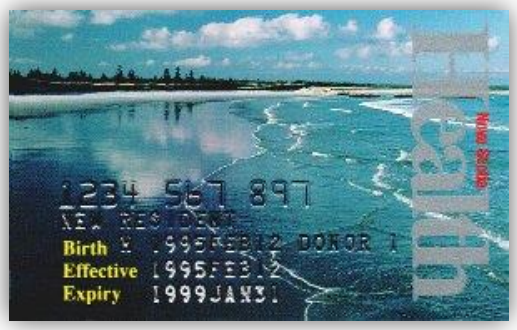
NORTHWEST TERRITORIES

- A new health care card for NWT came into effect in February 2016 showing the new visual elements of the Government of the NWT.
- The new health care card does not affect the NWT residents' health care coverage.
- The old NWT health card, which features a northern landscape as a faint background screen, is valid until 2019.

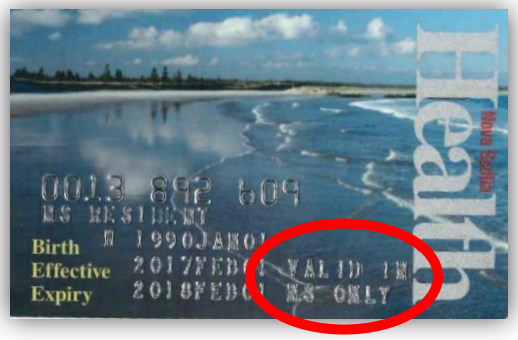
Superseded

NOVA SCOTIA

- Nova Scotia's health card is made of plastic and features a beachscape with clouds in the distance against a blue background.
- The words Nova Scotia (red) and Health (silver) are printed along the right edge.
- The card includes the insured person's ten-digit health insurance number, name, gender and date of birth; the effective date of coverage; and the expiry date of the card. All dates are yyyy/mmm/dd. The numbers and letters are embossed and tipped with silver foil.



Nova Scotia issues a health card that is valid only in Nova Scotia. Persons entering Nova Scotia with a work or student visa may be provided temporary coverage for insured health services. The card clearly states that coverage is valid only in the province of Nova Scotia.



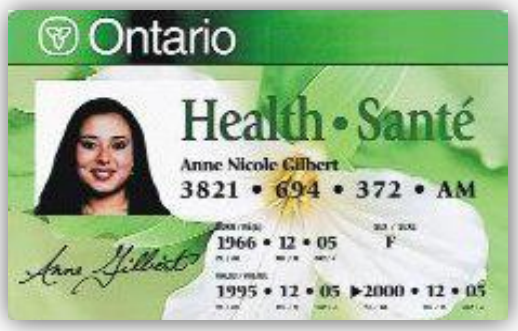
NUNAVUT

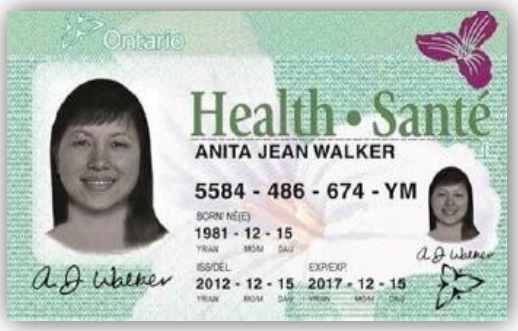
- The Nunavut health card is made of pale grey plastic.
- It features a territorial map of Canada, in red, on which Nunavut is shown in dark grey. A circle is superimposed around the Territory, with the words NUNAVUT CANADA in three languages.
- In the upper portion of the card the word NUNAVUT appears in pale grey, with the word HEALTH superimposed in four languages.
- The card shows the following information: the nine-digit health insurance number, name and date of birth of the insured person, the address and telephone number of the Nunavut administrative services, the signature of the cardholder, as well as the card's expiry date.

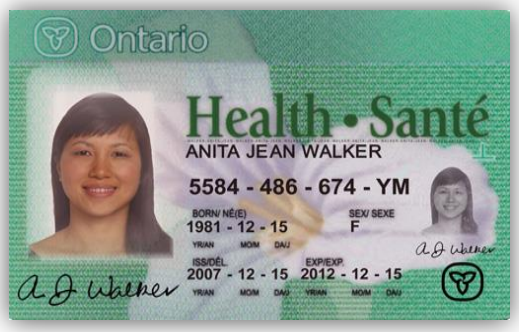
Superseded

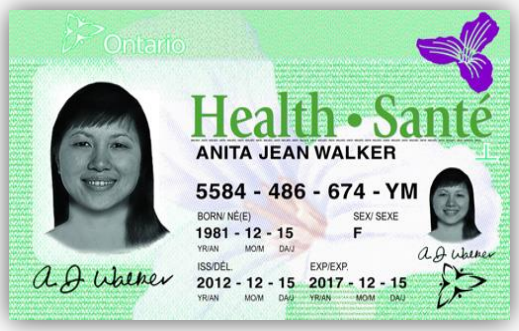
ONTARIO

- Both the red and white and the current photo health card remain acceptable as proof of entitlement to medically necessary insured health services, provided they are valid and belong to the person presenting the card.
- The red and white health card shows the Personal Health Number and name.
- The photo health card contains a Personal Health Number, name, effective date for coverage, termination date for coverage, sex, and the beneficiary's month and year of birth.
- Cards must be signed. Red and white cards are signed on the back, while the photo card is signed on the front.
- Children under the age of 15 ½ years have health cards that are exempt from both photo and signature.





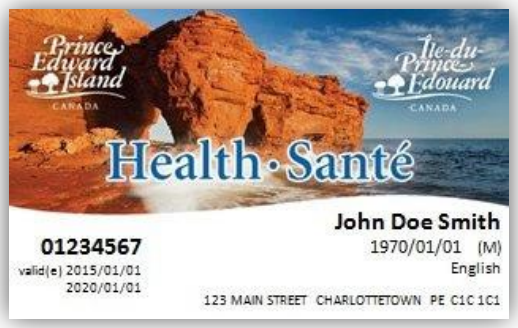


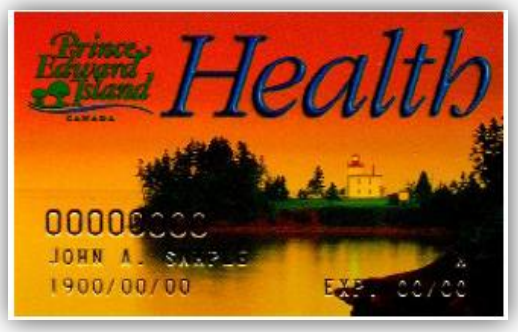


Superseded

PRINCE EDWARD ISLAND

- A new bilingual health care card for PEI came into effect in February 2016 showing a design that prominently features the stunning Darnley shoreline.
- The new card will feature on the front the individual's preferred language of service. The back of the card may include a red heart which shows the owner's intention to be an organ donor.
- The orange health card will be phased out over the next five years as the existing cards expire. Health PEI and other government and non-government organizations will continue to accept the orange health card as long as it is valid.
- Both cards show a unique 8-digit lifetime identification number, the given name(s), birth date and gender of the resident, as well as the expiry date of the health card.





Superseded

QUEBEC

- The Régie issues a Health Insurance Card to persons eligible for the Québec Health Insurance Plan.
- The resident's photograph and signature are both digitized and incorporated into the card. Cards issued to persons not required to provide a photo and a signature, such as children under age 14, have no photo or signature spaces, while cards issued to persons exempt from providing their photo, their signature or both, are marked "exempté" in the appropriate space(s)
- Information appearing on the Health Insurance Card include: resident's first and last name, birth date and gender of the resident, as well as the expiry date (year and month).
- All cards are valid until the last day of the month in which they expire.

In January 2018, Quebec started issuing a new version of their Health Care Card displayed below. Quebec residents will receive the new card when their old card expires. In the meantime the old version remains valid.

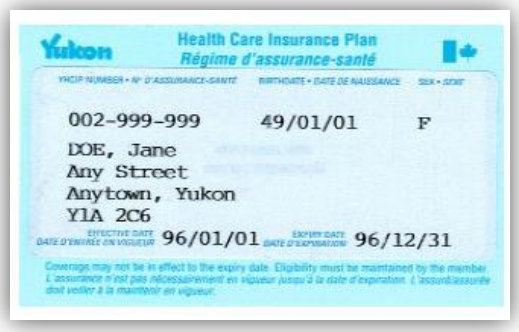
Superseded

SASKATCHEWAN

- The plastic cards are blue above and grey below a green, yellow and white stripe.
- Cards contain a Personal Health Number, name, effective date for coverage, termination date for coverage, sex, beneficiary's month and year of birth and 8-digit Family/Beneficiary number.

YUKON

- The plastic cards are light blue in color with dark blue print.
- A green health care card is issued to Yukon senior citizens registered with the Pharmacare and Extended Benefits programs, replacing the blue health care insurance plan card.
- The green health care card entitles holders to all seniors' benefits, hospital and physician services. Persons are eligible for the card if they are a Yukon resident aged 65 years or older, or if they are 60 years of age or older and married to a living Yukon resident who is 65 years of age or older.



Appendix C – Statement of Assessment Explanatory Codes

C.1 Alberta Health Explanatory Codes

05BA INVALID/BLANK REGISTRATION NUMBER

This claim has been refused as the registration number is:

(a) blank

(b) invalid

20E BENEFIT GUIDE

This is an incorrect health service code. Please refer to the applicable benefits schedule.

23A PRIOR APPROVAL

Payment was refused as:

(a) this service requires prior approval from the patient's provincial health plan and/or

(b) prior approval was not received for this date of service.

25 EXCLUDED SERVICE - RECIPROCAL PROGRAMS

Payment was refused as this service is excluded according to the Reciprocal Agreement. Your claim should be billed directly to the patient or, if applicable, their home provincial health plan.

35D CLAIM TYPE

The claim type is invalid or blank.

39BB AGE RESTRICTION

The patient is not eligible for this service due to age.

39BD DATE OF SERVICE/HEALTH SERVICE CODE DATE CONFLICT

The Health Service Code is not effective on this date of service.

63 CLAIM IN PROCESS

Your claim is being held as:

(a) it requires manual assessment or

(b) the supporting information must be reviewed.

DO NOT SUBMIT A NEW CLAIM as notification of payment or refusal will appear on a future Statement of Assessment.

64 SUPPORTING INFORMATION

Payment was refused as text information, an operative or pathology report, or an invoice is required to support assessment of the claim.

67A PREVIOUS PAYMENT

Payment for this service was refused as:

(a) the claim was previously paid, or

(b) the claim was applied at "0" on a previous Statement of Assessment.

Hospital Reciprocal claims must be resubmitted as described in Section 8.0 – Resubmissions and Adjustments.

67AE PREVIOUS PAYMENT WARD RATE/ICU RATE

Payment was refused as:

(a) the ward rate was previously paid; or

(b) the ICU rate was previously paid.

80G OUTDATED CLAIMS

Payment was refused as the time limit for submission has expired.

95 NEWBORN

Payment was refused as the diagnosis submitted does not agree with the ward rate claimed.

95A INPATIENT/OUTPATIENT SERVICES

Payment was refused as an inpatient and an outpatient service provided at the same hospital on the same day to an individual patient is not payable.

95B DAY OF DISCHARGE

Payment has been reduced as the standard ward rate is not payable for the day of discharge.

95C HIGH COST PROCEDURE/ZERO WARD RATE

Payment has been refused as when a high cost procedure and an inpatient standard ward rate are being claimed, two separate claims must be submitted:

(a) one claim showing the admission and discharge date and an in-patient standard ward rate, with the claimed amount of zero, and

(b) the other claim for the high cost procedure.

95D MULTIPLE TRANSPLANTS SAME HOSPITAL STAY

Payment has been refused as multiple same organ transplants within the same hospital stay are not payable.

95E REDUCED BENEFITS

Payment has been reduced as the number of days between the admit date and discharge date do not agree with the claimed amount.

95F OUTPATIENT SERVICES

Payment has been refused as an outpatient hospital service has been previously paid for this patient for this date of service.

95G MAXIMUM NUMBER OF SERVICES

Payment has been refused as the maximum number of services was paid.

95K CLAIM IN PROCESS

Hold for documentation.

95L OUT-OF-PROVINCE REGISTRATION EXPIRY DATE

Payment has been refused as the out-of-province registration expiry date on the claim must be blank if the out-of-province registration number is blank.

95M UNABLE TO PROCESS UPDATED TRANSACTION

The transaction to update a previously submitted claim cannot be processed as:

(a) the original add transaction cannot be located, or
(b) the result of your original claim is unknown, or
(c) the original claim was previously deleted.

Please review your records and resubmit, if applicable.

95N PATIENT RESTRICTIONS FOR PEDIATRIC CARDIOLOGY HIGH COST PROCEDURE

Payment has been refused as High Cost Procedures 550, 551 and 552 are restricted to paediatric cardiology patients from Saskatchewan, Manitoba, British Columbia, Yukon, Northwest Territories and Nunavut.

95P FACILITY AND DATE FORMAT

The claim transaction was refused as it shows an invalid date format and one of the following is incorrect:

(a) the admission date, or
(b) the service date, or
(c) the facility effective date.

95T INVALID ICD10CA DIAGNOSTIC CODE

Payment was refused as the diagnostic code on the claim is invalid. Only the International Statistical Classification of Diseases and Related Health Problems, 10th Canadian Revision, diagnostic codes (ICD10CA) are acceptable for hospital reciprocal in-patient billing.

95U OTHER PROVINCIAL PLAN RESPONSIBILITY

This claim was refused as payment responsibility is between a health zone and another provincial/territory's health plan.

ADJUSTMENTS REQUESTED BY HOME PROVINCE

96A MOTHER/NEWBORN REGISTRATION NUMBER

This is an adjustment of a previously processed claim. Payment was deducted as the mother's out-of-province registration number may not be used for a baby over the age of three months. Please obtain the baby's correct out-of-province number and resubmit the claim.

96B DECLARATION FORM INCOMPLETE/INCORRECT

This is an adjustment of a previously processed claim. Payment was deducted as the Declaration Form requested by the patient's home province was:

(a) not provided, or
(b) incomplete, or
(c) not signed by the patient or parent/guardian.

96C OUT-OF-PROVINCE PATIENT INFORMATION/CLAIM INFORMATION DISCREPANCY

This is an adjustment of a previously processed claim. Payment was deducted because there is a discrepancy between:

(a) the home province's patient registration information and the patient information submitted; or
(b) the expiry date on the patient's health card and the expiry date on the claim.

96D OUT-OF-PROVINCE PATIENT'S COVERAGE NOT EFFECTIVE

This is an adjustment of a previously processed claim. Payment was deducted as the patient's home province has verified that the patient's health card was not valid on the:

(a) date of service, or
(b) admission date, or
(c) discharge date.

96E INCORRECT CLAIM – ALBERTA RESPONSIBILITY

Our records indicate that the patient was an Alberta resident on the date of service; therefore, this claim has been:

(a) refused, or
(b) adjusted from your previous payment.

96F WORKERS' COMPENSATION BOARD RESPONSIBILITY

This is an adjustment of a previously processed claim. Payment was deducted as we have received information advising this service is the responsibility of the Workers' Compensation Board. This claim should be submitted directly to the Workers' Compensation Board.

96G INCORRECT SERVICE/DATE OF SERVICE/RATE CLAIMED

This is an adjustment of a previously processed claim. Payment was deducted at the request of the patient's home province as an incorrect:

(a) service, or
(b) date of service, or
(c) rate was claimed. Please resubmit a new claim using the correct information, if applicable.

96H SECOND OUTPATIENT VISIT

This is an adjustment of a previously processed claim. Payment was deducted as multiple outpatient visits on the same day for the same patient are not payable.
Note: Charges for additional outpatient visits may not be billed directly to the patient or home province.

ADJUSTMENTS REQUESTED BY ALBERTA HOSPITAL/HEALTH ZONE

97A INCORRECT SERVICE/DATE OF SERVICE/RATE CLAIMED

This is an adjustment of a previously processed claim. Payment was deducted at the request of the Alberta hospital/health zone as an incorrect:

(a) service, or
(b) date of service, or
(c) rate was claimed. Please resubmit a new claim using the correct information, if applicable.

C.2 IHIACC Adjustment/Declaration Request Reason Codes

800 Health card number/plan registration number is invalid/blank; does not pass check digit routine, not on master file.
801 Patient not registered; if in-patient, provide a completed Declaration form.
802 Dependant not on master file/database.
803 Patient's coverage not effective for date of service/admission.
804 Patient's coverage expired prior to date of service/admission.
805 Date of admission prior to Plan registration effective date; provide a completed Declaration form.
806 Date of admission after Plan registration termination date; provide a completed Declaration form.
807 Incomplete patient information on Declaration form.
808 Patient's/parent's/guardian's/representative's signature missing on Declaration form.
809 Patient registered in another province/territory.
810 Patient's health card expired; date of service/admission after expiry date.
811 Provide a Declaration form.
812 Declaration form incomplete, adjustment granted.
813 Declaration form not received, requesting adjustment.
814 No response received to previous request.
815 Request closed – claim received and adjusted.
816 Request closed – rule no longer applies.
817 Invalid adjustment reference indicator.
818 Invalid/blank deceased indicator.
819 Invalid/blank out-of-province/territory registration number expiry date.
820 Admission/separation date blank or invalid.
821 Invalid coding scheme type code.
822 Invalid second visit code.
823 Invalid/blank city name/province/territory.
824 Service code/high cost procedure code not effective for date of service.
825 Invalid/blank patient's surname/given name.
826 Invalid/blank patient's address/postal code.
827 Invalid/blank patient's date of birth.
828 Invalid/blank patient's gender code.
829 Invalid/blank diagnostic code(s.)
830 Invalid/blank procedure code.
831 Invalid/blank high cost procedure code.
832 Invalid/blank outpatient service code.
833 Invalid/blank admission date/billing date.
834 Invalid/blank discharge/billing end date.
835 Invalid/blank outpatient service date.
836 Invalid/blank high cost procedure date(s.)
837 Invalid/blank ward rate.
838 Invalid/blank outpatient rate.
839 Invalid/blank high cost procedure rate(s.)
840 High cost procedure code supplied without corresponding procedure code(s.)

841 Patient discharged within 48 hours of high cost procedure.
842 Invalid/blank hospital number.
843 Original practitioner identifier/specialty code/number of calls/pay to code/service end date are not applicable for Hospital Reciprocal.
844 Invalid/blank submission type (in-patient/outpatient) segment type.
845 High cost procedure date/override amount must be blank if no high cost procedure code.
846 Invalid code scheme.
847 Invalid accident code/indicator/continuous stay type.
848 Invalid/blank adjustment amount.
849 Invalid adjustment reason indicator.
850 Duplicate outpatient claims, same hospital.
851 Duplicate in-patient to outpatient, same hospital.
852 Duplicate in-patient claims, same hospital.
853 Overlapping service/admission dates.
854 Claim over one year old.
855 Adjustment request over the 18 month time limit.
856 Excluded service.
857 Incorrect amount billed.
858 Prior approval required for service provided.
859 Third outpatient visit claimed; hospital must bill patient's province/territory of residence directly.
860 Other reason (province/territory provide reason/explanation)
861 Patient must be 18 years of age or older for procedure.
862 Maximum number of services reached.
863 Multiple outpatient services same hospital.
864 Duplicate claim.
865 Admission/service/billing date less than birth date.
866 Billing end date must be equal or greater than billing start date.
867 Separation date must be equal or greater than admission date.
868 Invalid claim/high cost procedure override amount.
869 Service event code must be 'I' or 'O' for HREC claim type.
870 Admission/Service date prior to 'NU' (Nunavut) effective date.
872 Existing claim not found for incoming delete claim.
873 Declaration received.
874 Address cannot be specified with outpatient claims.
875 Invalid Stay Type.
876 Discharge date cannot be specified with outpatient claims.
877 Service start date cannot be specified with in-patient claims.
878 Service code effective date invalid.

Appendix D – CCI Codes for High Cost Procedures

D.1 Outpatient High Cost Special Implant/Device CCI Codes

Cardiac pacemakers and/or defibrillators (any type)/cochlear implants/stents/endovascular coils:

Cardiac pacemakers and/or defibrillators (any type)

Refers to cardiac devices. Does not include temporary pacemakers or artificial heart.

CCI codes:

Percutaneous transluminal (transvenous) approach or approach NOS:
1HZ53GRNM single chamber rate responsive pacemaker
1HZ53GRNK dual chamber rate responsive pacemaker
1HZ53GRNL fixed rate pacemaker
1HZ53GRFS cardioverter/defibrillator
1HZ53GRFR cardiac resynchronization therapy pacemaker
1HZ53GRFU cardiac resynchronization therapy defibrillator

Percutaneous approach (to tunnel subcutaneously):
1HZ53HAFS cardioverter/defibrillator

Open (thoracotomy) approach:
1HZ53LANM single chamber rate responsive pacemaker
1HZ53LANK dual chamber rate responsive pacemaker
1HZ53LANL fixed rate pacemaker
1HZ53LAFS cardioverter/defibrillator
1HZ53LAFR cardiac resynchronization therapy pacemaker
1HZ53LAFU cardiac resynchronization therapy defibrillator

Open Subxiphoid approach:
1HZ53QANM single chamber rate responsive pacemaker
1HZ53QANK dual chamber rate responsive pacemaker
1HZ53QANL fixed rate pacemaker

Combined open (thoracotomy) approach and percutaneous transluminal (transvenous) approach:
1HZ53SYFS cardioverter/defibrillator
1HZ53SYFR cardiac resynchronization therapy pacemaker
1HZ53SYFU cardiac resynchronization therapy defibrillator

Cochlear Implants:

CCI codes:

1DM53LALK	Implantation of internal device, cochlea, of single channel cochlear implant
1DM53LALL	Implantation of internal device, cochlea, of multi-channel cochlear implant

Category does not include reposition of an existing, previously placed implant (1DM54^^)

PCI (Percutaneous Coronary Intervention) with Stents (including drug eluting stents):

CCI codes:

1IJ50GQNR	Dilation, coronary arteries percutaneous transluminal approach [e.g. with angioplasty alone] using (endovascular) stent only
1IJ50GQOA	Dilation, coronary arteries percutaneous transluminal approach [e.g. with angioplasty alone] using balloon or cutting balloon dilator with (endovascular) stent- 1.IJ.50.GQ-OB Dilation, coronary arteries percutaneous transluminal approach [e.g. with angioplasty alone] using laser (and balloon) dilator with (endovascular) stent
1IJ50GQOE	Dilation, coronary arteries percutaneous transluminal approach [e.g. with angioplasty alone] using ultrasound (and balloon) dilator with (endovascular) stent
1IJ50GUOA	Dilation, coronary arteries percutaneous transluminal approach with thrombectomy using balloon or cutting balloon dilator with (endovascular) stent
1IJ50GUOB	Dilation, coronary arteries percutaneous transluminal approach with thrombectomy using laser (and balloon) dilator with (endovascular) stent
1IJ50GUOE	Dilation, coronary arteries percutaneous transluminal approach with thrombectomy using ultrasound (and balloon) dilator with (endovascular) stent
1IJ50GTOA	Dilation, coronary arteries percutaneous transluminal approach with atherectomy [e.g. rotational, directional, extraction catheter, laser] using balloon or cutting balloon dilator with (endovascular) stent
1IJ50GTOB	Dilation, coronary arteries percutaneous transluminal approach with atherectomy [e.g. rotational, directional, extraction catheter, laser] using laser (and balloon) dilator with (endovascular) stent
1IJ50GTOE	Dilation, coronary arteries percutaneous transluminal approach with atherectomy [e.g. rotational, directional, extraction catheter, laser] using ultrasound (and balloon) dilator with (endovascular) stent

Stent Grafts:

Stent graft procedure is a procedure that uses percutaneous transluminal approach and (endovascular) stent with synthetic graft. EVAR related CCI codes are excluded from this procedure group.

CCI codes:
1IA80GQNRN, 1IB80GQNRN, 1IC80GQNRN, 1IM80GQNRN, 1JE80GQNRN, 1JK80GQNRN, 1KE80GQNRN, 1KG56GQNRN, 1KG80GQNRN, 1KT80GQNRN

Endovascular Coiling:

Endovascular coiling or endovascular embolization, is a surgical treatment for cerebral aneurysms. This is intended to prevent rupture in unruptured aneurysms, and rebleeding in ruptured aneurysms. The treatment uses detachable coils made of platinum that are inserted into the aneurysm using the microcatheter.

CCI codes:

1JW51GPGE Occlusion, intracranial vessels percutaneous transluminal approach using [detachable] coils

D.2 In-patient High Cost Special Implant/Device CCI Codes

Service Code	Description	CCI Codes
310	Cochlear implants	1DM53LALK Implantation of internal device, cochlea of single channel cochlear implant 1DM53LALL Implantation of internal device, cochlea of multi-channel cochlear implant
311	Cardiac pacemakers and/or defibrillators (any type) ICD etc	Percutaneous transluminal (transvenous) approach or approach NOS: 1HZ53GRNM single chamber rate responsive pacemaker 1HZ53GRNK dual chamber rate responsive pacemaker 1HZ53GRNL fixed rate pacemaker 1HZ53GRFS cardioverter/defibrillator 1HZ53GRFR cardiac resynchronization therapy pacemaker

		1HZ53GRFU cardiac resynchronization therapy defibrillator Percutaneous approach (to tunnel subcutaneously): 1HZ53HAFS cardioverter/defibrillator Open (thoracotomy) approach: 1HZ53LANM single chamber rate responsive pacemaker 1HZ53LANK dual chamber rate responsive pacemaker 1HZ53LANL fixed rate pacemaker 1HZ53LAFS cardioverter/defibrillator 1HZ53LAFR cardiac resynchronization therapy pacemaker 1HZ53LAFU cardiac resynchronization therapy defibrillator Open Subxiphoid approach: 1HZ53QANM single chamber rate responsive pacemaker 1HZ53QANK dual chamber rate responsive pacemaker 1HZ53QANL fixed rate pacemaker Combined open (thoracotomy) approach and percutaneous transluminal (transvenous) approach: 1HZ53SYFS cardioverter/defibrillator 1HZ53SYFR cardiac resynchronization therapy pacemaker 1HZ53SYFU cardiac resynchronization therapy defibrillator
312	Aortic valve (aka TAVI). Implantation of xenograft aortic valve replacement without excision of native valve, via transcatheter approach.	1HV90GPXXL Excision total with reconstruction, aortic valve, replacement of valve alone with xenograft tissue valve [e.g. bovine or porcine tissue] using percutaneous transluminal (arterial) (retrograde) approach. 1HV90GRXXL Excision total with reconstruction, aortic valve replacement of valve alone with xenograft tissue valve [e.g. bovine or porcine tissue] using percutaneous transluminal transseptal approach. 1HV90STXXL

		Excision total with reconstruction, aortic valve, replacement of valve alone with xenograft tissue valve [e.g. bovine or porcine tissue] using open approach with closed heart technique [transventricular]. Notes: The CIHI Classifications and Terminologies staff has advised Health Canada that the IHIACC approved service code 312 Aortic valve CCI codes are the most suitable to describe this procedure and confirm a Grade 1 match (best fit). The CCI classification is designed to categorise procedures for analysis and it is not always possible to identify a procedure uniquely.
313	Ventricular assist device. VAD includes the mechanical pump (all forms: external, implanted or paracorporeal), implant kit, external controller with backup, main AC power source with patient cables, batteries, charger, DC adapter for car, monitor to communicate information regarding VAD function and to enable program setting changes to VAD controller, and necessary accessories including cannulae and circuits specific to the device, blood flow Doppler, water proof VAD shower bag, vests, battery holster and belts.	1HP53GPQP Implantation of internal device, ventricle, of ventricular assist pump using percutaneous transluminal approach [e.g. Impella] 1HP53LAQP Implantation of internal device, ventricle, of ventricular assist pump using open approach [e.g. HeartMate, Novacor] The codes assigned include the following, in CCI: Insertion, biventricular assist device [BiVAD] Insertion, left ventricular assist device [LVAD] Insertion, right ventricular assist device [RVAD] Insertion, ventricular assist device [VAD] that for long-term therapy [e.g. destination therapy] that for short-term therapy [e.g. bridge-to-transplant or bridge-to-recovery therapy] The assigned codes do not include adjustment, repositioning or removal of VADs
314	Abdominal aorta knitted grafts, stents	1KA57LAGXA Extraction, abdominal aorta open approach using autograft using device NEC. Additional CCI codes: 1KA80GQNRN, 1KA80LAXXN, 1KA76MZXXN. Knitted graft, Spiral-z iliac stent, reliant stent graft.

315	Cranium screws, wires, mesh, plates used in release/repair	1EA72LANW Release, cranium open approach using plate, screw device (with/without wire or mesh) no tissue used (in the release) 1EA72LANWA Release, cranium open approach using plate, screw device (with/without wire or mesh) with autograft 1EA72LANWQ Release, cranium open approach using plate, screw device (with/without wire or mesh) with combined sources of tissue [e.g. graft and flap] 1EA72LANWG Release, cranium open approach using plate, screw device (with/without wire or mesh) with pedicled flap [pericranial flap] 1EA72LAKD Release, cranium open approach using wire or mesh only no tissue used (in the release) 1EA72LAKDA Release, cranium open approach using wire or mesh only with autograft 1EA72LAKDQ Release, cranium open approach using wire or mesh only with combined sources of tissue [e.g. graft and flap] 1EA72LAKDG Release, cranium open approach using wire or mesh only with pedicled flap [pericranial flap]
316	Implantation, thalamus and basal ganglia, of electrodes using burr hole approach	1AE53SEJA
317	Artificial knee used in bilateral and unilateral revision/replacement	Single component: 1VG53LAPMN, 1VG53LAPMA, 1VG53LAPMK, 1VG53LAPMQ Dual component: 1VG53LAPNN , 1VG53LAPN, 1VG53LAPNA, 1VG53LAPNK, 1VG53LAPNQ Tri component: 1VG53LAPPN, 1VG53LAPP, 1VG53LAPNN, 1VG53LAPPA, 1VG53LAPPQ The host jurisdiction does not need to record the status attribute.

318	Spinal fixation/fusion rods, grafts, screws	1SA74^^ Fixation, atlas and axis (all codes) 1SA75^^ Fusion, atlas and axis (all codes) 1SC74^^ Fixation, spinal vertebrae and 1SC75^^ Fusion, spinal vertebrae EXCLUDING codes with device qualifier XX meaning 'no device used.
319	Artificial hip used in unilateral replacement (excludes bilateral and revised)	- 1.VA.53.^^ with the exception of 1.VA.53.LA-SL-N which is the implantation of a cement spacer only All of CCI code category (rubric) VA53^^ with the exception of 1VA53LASLN which is the implantation of a cement spacer only (i.e. not 1VA53LAPN alone). A note should be added to the invoice that indicates the status and location attribute (status attribute of "P" (primary) and a location attribute of either "L" for left or "R" for right).
320	Artificial shoulder used in shoulder revision/replacement	1TA53LAPM, 1TA53LAPMA, 1TA53LAPMK, 1TA53LAPMN, 1TA53LAPMQ, 1TA53LAPN, 1TA53LAPNA, 1TA53LAPNK, 1TA53LAPNN, 1TA53LAPNQ, 1TA53LAPQ, 1TA53LAPQA, 1TA53LAPQK, 1TA53LAPQN, 1TA53LAPQQ, 1TA53LASLN In every case, the 1TA53^^ code MUST have a STATUS ATTRIBUTE of **R = Revision.** Otherwise, the implant is 'primary' or 'new/first instance'.
321	Stent grafts Stent graft procedure is a procedure that uses percutaneous transluminal approach and (endovascular) stent with synthetic graft. EVAR related CCI codes are excluded from this procedure group.	1IA80GQNRN, 1IB80GQNRN, 1IC80GQNRN, 1IM80GQNRN, 1JE80GQNRN, 1JK80GQNRN, 1KE80GQNRN, 1KG56GQNRN, 1KG80GQNRN, 1KT80GQNRN, 1ID80GQNRN1IA80GQNRN

322	Expandable stent graft used in endovascular aneurysm repairs (EVAR) Endovascular aneurysm repair or endovascular aortic repair (EVAR) is a type of endovascular surgery used to treat an abdominal aortic aneurysm. The procedure involves the placement of an expandable stent graft within the aorta to treat the aortic disease without surgically opening or removing part of the aorta.	1KA80GQNRN, 1KA80LAXXN, 1KA76MZXXN, 1KA50GQOA
323	Transcatheter pulmonary valve Pulmonary valve treatment is a procedure wherein an artificial heart valve is delivered via catheter through the cardiovascular system. The catheter is inserted into the patient's femoral vein through a small access site. The catheter which holds the valve is placed in the vein and guided into the patient's heart. Once the valve is in the right position, the balloons are inflated and the valve expands into place and blood will flow between the patient's right ventricle and lungs.	1HT90GPXXL