STANDARD EVALUATION SHEET: OM 1 Community Policing	C	NC	P	N/A
1. Policies / procedures supporting community consultation / survey (1.1)				
2. Consultation including				
a. Minimum every 4 years				
b. Methodology: design and statistics (sample, methods)				
c. Identify community needs, concerns, expectations				
d. Performance of police organization				
e. Perception of personnel conduct while performing duties				
f. Personnel involvement with community and citizens				
g. Perception of safety and security in community				
h. Recommendations for improvement				
i. Level of satisfaction				
3. Analysis summary of findings including				
a. Performance of organization				
b. Demographic and geographic impacts				
c. Identified needs, concerns, expectations				
d. Implications for business plan (current and future)				

See [relevant guidelines] best practices.
Notes: (Output supports business planning, problem solving, community coordination)

OM 1.1 – Formally consult with the community every four years (at a minimum) to identify community needs, concerns and expectations regarding policing. The process shall address at a minimum:
a. the performance of the police service.
b. how police personnel are perceived to conduct themselves while performing their duties.
c. the involvement of police officers with their community and its citizens.
d. public perceptions regarding safety and security in the community.
e. recommendations for improvement.
f. citizens' level of satisfaction.

Compliance:
Proof
Interpretation:
Community survey that contains, at a minimum, questions that will address each of the bullets. Survey can take the form of phone, mail-out, interview or forum. The survey should address a statistically sound proportion of the service population.
Bullets (a), (d), (e), (f) – self explanatory.
Bullet (b) – This bullet is meant to address how police comport themselves in the eyes of the public.
Bullet (c) - This is to measure community policing concepts, involvement of the police with the community (ie. youth involvements, building community connections)
OM 1.2 – The police service shall take appropriate steps to address identified community needs, concerns and expectations.