

Certification Bulletin:

COVID-19 – Water and Wastewater Operator Updates

Renewal Fees

Because of Covid-19, Certification section have decided to **defer the payment of all renewal fees** until January 2021.

Renewal opens July 1

Those renewing this year will receive an email notification reminding them of the December 31 deadline. After December 31, all un-renewed certificates will become inactive and will need to be reactivated using the usual ceu requirement for your certificates.

Training

We are ecstatic to see many of our training providers pivoted to accommodate our operators in this challenging situation and have released new and current online training and webinars. Please refer to their individual websites for further information (AWWOA, ATAP, WCW, Boots on the Ground, etc.)

IMPORTANT!

Exams and Scheduling

It is business as usual for Certification. Please apply for your exam using Compliance365. We will process your application once a supervisor has

verified your experience and the Advisory Committee will review it at the next meeting (July 2). All exams are computer-based and held in one of the nine testing centers across Alberta. After your approval, PSI will notify you regarding when to schedule and pay for your exam.

Testing centers will be using PSI Protective Equipment Policy. PSI has an adjusted policy on the use of facemasks and gloves based on recommendations of the CDC:

- Candidates will be required to provide their own facemasks and gloves
- Facemasks will be removed during check-in process to verify identity and take photo
- Candidates are responsible for disposing of used facemasks and gloves securely outside of the test center

Calgary testing center is open for computer-based testing. We will extend exam windows to provide more time for candidates to write their exams.

It is our hope that more testing centers across the province will reopen. Please check PSI website to see tentative dates for AB testing center locations - <https://www.psonline.com/important-notice-update-concerning-covid-19-coronavirus/>

If by July 30 testing centers are still not open, we will extend the window further, you will NOT need to re-apply for your exam.