# Alberta Health Primary Health Care - Community Profiles

## Community Profile: Valleyview Health Data and Summary

Version 2, March 2015

Aberta Government

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#### Note:

Qualifiers such as 'higher than', 'much lower than', 'similar to' etc. are used throughout the community profile to compare local geographic area (LGA) indicator values to the provincial average. Note that the qualifiers 'similar' and 'comparable' are chosen to describe situations in which the LGA indicator value is either identical or very close to the provincial average. For further details on these qualifiers please refer to Appendix A.

#### Suggested Citation:

Alberta Health Primary Health Care – Community Profiles, Community Profile: [insert LGA name], Health Data and Summary, Version 2, March 2015

## INTRODUCTION

Primary Health Care provides an entry point into the health care system and links individuals to medical services and social and community supports. The Government of Alberta is currently working to improve primary health care delivery within the province. The Primary Health Care Strategy has three strategic directions: enhancing the delivery of care, cultural change, and building blocks for change. Primary health care services in Alberta are delivered in a variety of settings and by a range of providers. Current primary health care models in Alberta include: primary care networks, stand-alone physician clinics, community health centres, urgent-care centres, community ambulatory care centres, medi-centres, and university health centres.

To assist with primary health care planning, Alberta Health has developed a series of reports to provide a broad range of demographic, socio-economic and population health statistics considered relevant to primary health care for communities across the province. Alberta Health Services divides the province into five large health service Zones, and these Zones are subdivided into smaller geographic areas called local geographic areas (LGAs). The Alberta Health "Community Profile" reports provide information at the Zone and LGA level for each of the 132 LGAs in Alberta.

The Community Profiles (Profiles) are intended to highlight areas of need and provide relevant information to support the consistent and sustainable planning of primary health services. Each Profile offers an overview of the current health status of residents in the LGA, indicators of the area's current and future health needs, and evidence as to which quality services are needed on a timely basis to address the area's needs.

Each report includes sections that present Zone and LGA level information. In addition, the Profile includes Appendices containing sources of additional information about the community (e.g. Health Link Alberta and community services).

The Zone level section opens with a Zone map that puts the specific LGA into context and includes health-related statistics at the Zone level (the highest geographic breakdown next to the full provincial view). Some of the Zone level health indicators are unique to this section and are not currently available at the LGA level.

The LGA section of the Profile is divided into a number of sub-sections and is the core component of each report. The population size of LGAs varies substantially from very small in rural areas to large in metropolitan centers. A compendium of health related information on demographics, prevalence rates, emergency visits, maternal and child health and more, is included in this section. In addition, information on indicators of need (relating to utilization, health population needs and social determinants of health) is also provided.

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Furthermore, each Community Profile contains information on access statistics, offering some additional insight into existing needs that are not being met, as well as the utilization of non-local facilities by LGA residents. A map of selected health services available in each LGA, together with a listing of these locations, is also included in each report.

While the current Profile contains data at both the Zone and LGA level, information could be updated or added to the profile if it is provided by the community. For more information contact *primaryhealthcare@gov.ab.ca*.

#### Note:

Various data sources are used to compile the Community Profiles. The Profiles are developed through the collaboration of the Primary Health Care Branch, Health Analytics Branch, Surveillance and Assessment Branch in Alberta Health, along with Statistics Canada and Alberta Health Services.

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## COMMUNITY PROFILE SUMMARY

## Local Geographic Area: Valleyview

The community profile contains a large number of demographic, socio-economic and health related indicators intended to provide a better understanding of the community's current and future health needs. The summary that follows provides a brief overview of some of the key indicators for the local geographic area (LGA), Valleyview. For a more in depth look at the data, please refer to the various sections of the report.

#### **POPULATION HEALTH INDICATORS**

- Health status indicators are available solely at the zone level. The percentage of obese people in the North Zone (which includes Valleyview) was much higher than the provincial percentage in 2013 (27.4% North Zone vs. 19.3% AB). (Table 1.2)
- The North Zone reported a higher proportion of inactive people compared to the provincial proportion during the same year (43.8% North Zone vs. 42.6% AB). (Table 1.2)

#### DEMOGRAPHICS

- Valleyview's population increased by 13.5% between 1994 and 2014 (compared to a 56% increase for Alberta) and currently stands at 8,023 people. (Figure 2.2)
- The largest age group in the LGA, in 2014, was 35-64 year olds who accounted for 38.0% of the population compared to 40.4% for Alberta. (Figure 2.1)
- Children 17 and under made up 25.6% of the LGA's population compared to 22.2% for Alberta, while individuals 65 and older accounted for 12.9% of the population in the LGA and 11.3% in Alberta. (Figure 2.1)

#### **SOCIO - ECONOMIC INDICATORS**

- Valleyview had a much higher proportion of First Nations and Inuit people compared to Alberta (20.3% vs. 3.4% AB). (Table 3.1)
- The percentage of female lone-parent families was lower than the provincial percentage (10.1% vs. 11.1% AB). (Table 3.2)
- A much higher proportion of families with an after-tax low-income level were reported in the LGA compared to Alberta (16.6% vs. 10.7% AB). (Table 3.2)
- The most common non-official languages spoken at home in the LGA were: Aboriginal Languages, German, Tagalog (Pilipino, Filipino), Korean, and Spanish. (Table 3.2)

#### CHRONIC DISEASE PREVALENCE

• In 2012, the disease with the highest prevalence rate (per 100 population) in Valleyview was hypertension. The rate associated with this disease was 1.1 times higher than the provincial rate (13.0 vs. 12.3 AB). (Figure 4.2)

#### MATERNAL HEALTH

• From 2009/2010 to 2011/2012, Valleyview's birth rate per 1,000 women was higher than the provincial rate (28.6 vs. 26.8 AB) and the teen birth rate per 1,000 women was higher than Alberta's teen rate (37.6 vs. 17.4 AB). (Table 5.1)

#### SEXUALLY TRANSMITTED INFECTIONS

• The highest sexually transmitted infections (STI) rate per 100,000 population in the LGA, in 2011/2012 - 2013/2014, was reported for chlamydia. 2 of the top 4 STI rates in the LGA were higher than the provincial rates, where comparisons could be made. (Table 6.1)

#### MORTALITY

• The mortality rate (per 100,000 population) due to all causes was higher in the LGA, in 2011-2013, compared to the province (585.0 vs. 452.2 AB) and the most frequent cause of death reported between 2004 and 2013 was neoplasms. (Figures 7.2 and 7.3)

#### EMERGENCY AND INPATIENT SERVICE UTILIZATION

- Semi and non-urgent emergency visits accounted for 81.6% of all emergency visits in 2013/2014. (Table 8.1)
- Acute Upper Respiratory Infections were the most common reason for emergency visits (among select conditions) in 2013, and had a much higher rate (per 100,000 population) compared to the provincial rate (14,335.2 vs. 3,748.0 AB). (Figure 8.4)
- Mental & behavioural disorders due to psychoactive substance use, ischemic heart diseases, and pneumonia were the top three main reasons for inpatient separations (among selected conditions) in 2014, and inpatient separation rates were higher than the provincial rates for 4 of 7 diagnoses. (Figure 9.2)

#### **MENTAL AND BEHAVIOURAL DISORDERS**

- Mental and behavioural disorders are particularly important from a population health perspective. In 2013, Valleyview's emergency department (ED) visit rate for mental and behavioural disorders was higher than the provincial ED visit rate per 100,000 population (1,326.9 vs. 633.3 AB). (Figure 8.4)
- The inpatient discharge rate associated with mental and behavioural disorders was much higher than Alberta's discharge rate per 100,000 population (344.8 vs. 120.0 AB). (Figure 9.2)
- During 2004 to 2013 mental and behavioural disorders accounted for 3.8% of all deaths in the LGA. (Figure 7.3) Note that deaths due to the top 8 disease categories are displayed in Figure 7.3, while the remaining disease categories are grouped into the generic 'Other'.

#### PRIMARY HEALTH CARE INDICATORS OF COMMUNITY PRIMARY CARE NEED

During a mapping project conducted by Alberta Health Services in 2012, 13 indicators relating to primary health care needs were developed for each local geographic area. Some of these indicators relate to primary care utilization and availability of primary care services, while others refer to health conditions or health status such as incidence and prevalence of diseases. One additional indicator included, life expectancy at birth, was seen as a strong determinant of health status. Stratification by geographic peer groups (metro, metro moderate, urban, rural, rural remote) was applied to some of these indicators to account for substantially different rates across groups. The following indicators have been highlighted for this LGA:

- Valleyview's separation rate for ambulatory care sensitive conditions (per 100,000 population) was 1.7 times higher than the corresponding rural provincial rate (1,197.1 vs. 708.8 AB rural). (Table 10.1)
- The age-standardized rate for people with three or more chronic diseases per 100 population was higher in Valleyview compared to the province (3.0 vs. 2.2 AB). (Table 10.1)
- The dollar gap between actual and predicted community and primary care per capita billings during 2006/2007 and 2008/2009 was \$-20.54 in Valleyview compared to the \$-2.92 rural provincial average. (Table 10.1)
- Residents of Valleyview had a life expectancy at birth of 77.6 years compared to 80.5 years for Alberta. (Table 10.1)

#### ACCESS TO HEALTH CARE SERVICES

- Valleyview residents received ambulatory care services at facilities located outside the LGA. In 2013/2014, these visits made up 33.8% (or 8,917 visits) of all ambulatory care visits and most such visits (i.e. 49.5% of all external visits) were to the Queen Elizabeth II Hospital in Grande Prairie (LGA of City of Grande Prairie). (Tables 11.1 and 11.2)
- In 2013/2014, inpatient separations outside the LGA made up 59.8% (or 643) of all inpatient separations for Valleyview residents and most of them (i.e. 70.1% of all external inpatient separations) occurred at the Queen Elizabeth II Hospital in Grande Prairie (LGA of City of Grande Prairie). (Tables 11.1 and 11.2)

# **Zone Level Information**

This section contains information presented at the highest geographic breakdown level before rolling up to a full provincial view. The map of Alberta has been partitioned into five geographic zones (Calgary Zone, Central Zone, Edmonton Zone, North Zone, and South Zone), representing the health zones within Alberta Health Services. A variety of health indicators are unique to this section and are only captured at this level of geography due to either sampling and variability errors, or unavailability of data at the level of local geographical areas.



## Alberta North Zone

## **POPULATION HEALTH INDICATORS**

Table 1.1 shows the zone-level population distribution compared to the province, by age group and gender, for the most recent fiscal year available. Children under the age of one were defined as infants, while the pediatric age group consists of all minors excluding infants. People with no age information available were categorized as unknown.

	North Zone		Alberta <sup>2</sup>			
		Population				
	Female	Male	Total	Female	Male	Total
	241,302	260,065	501,367	2,090,074	2,137,807	4,227,881
Perc	entage Dis	stribution of	f Population I	by Age Group	DS	
Age Group	Female	Male	Total	Female	Male	Total
Infants: Under 1	0.7%	0.8%	1.5%	0.6%	0.7%	1.3%
Pediatric: 1-17	11.3%	11.9%	23.3%	10.2%	10.7%	20.9%
18-34	13.3%	14.2%	27.6%	12.9%	13.3%	26.1%
35-64	18.3%	20.5%	38.7%	19.7%	20.7%	40.4%
65-79	3.3%	3.6%	6.9%	4.3%	4.1%	8.4%
80 & Older	1.2%	0.9%	2.0%	1.8%	1.2%	2.9%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

In 2014, the largest age group was 35-64 year olds, accounting for 38.7% of the overall population in the North Zone and 40.4% of the population in Alberta. Children 17 and under comprised 24.8% of North Zone's overall population, compared to 22.2% for Alberta. In addition, residents 65 and older accounted for 8.9% of North Zone's overall population, 2.4 percentage points lower than the corresponding provincial proportion.

Table 1.2 shows zone-level health status indicators compared to the province for the two most recent fiscal years available.

_		North Zone				Alberta	
			Body Mass	Index (BMI) <sup>3</sup>			
Category	Year	Female	Male	Total	Female	Male	Total
Under Weight	2012	2.8%	0.0%	1.3%	3.0%	0.7%	1.8%
Under Weight	2013	2.4%	0.5%	1.4%	3.6%	0.6%	2.0%
Normal Weight	2012	39.9%	28.8%	34.0%	50.6%	39.2%	44.6%
Normal Weight	2013	41.8%	30.0%	35.3%	53.1%	35.5%	43.8%
Over Weight	2012	28.9%	41.1%	35.5%	28.1%	40.8%	34.8%
Over weight	2013	24.9%	44.9%	35.9%	25.5%	43.3%	34.9%
Obese	2012	28.3%	30.1%	29.2%	18.3%	19.3%	18.8%
	2013	30.9%	24.5%	27.4%	17.9%	20.6%	19.3%

		North Zone			Alberta		
Physical Activity <sup>3</sup>							
Category	Year	Female	Male	Total	Female	Male	Total
Active or moderately	2012	52.7%	50.0%	51.2%	54.4%	55.4%	54.9%
active	2013	62.2%	50.9%	56.2%	56.2%	58.6%	57.4%
Inactive	2012	47.3%	50.0%	48.8%	45.6%	44.6%	45.1%
Inactive	2013	37.8%	49.1%	43.8%	43.8%	41.4%	42.6%
			Smc	oking <sup>3</sup>			
Daily smokers	2012	23.6%	22.7%	23.1%	12.7%	20.8%	16.8%
Daily Shlokers	2013	17.1%	25.4%	21.5%	11.7%	18.6%	15.2%
Never/former/	2012	76.4%	77.3%	76.9%	87.3%	79.2%	83.2%
occasional smokers	2013	82.9%	74.6%	78.5%	88.3%	81.4%	84.8%
Self-Perceived Mental Health <sup>3</sup>							
Excellent or Very	2012	67.7%	69.3%	68.5%	69.3%	72.7%	71.0%
Good	2013	70.7%	70.9%	70.8%	73.1%	72.8%	72.9%
Poor Fair or Good	2012	32.3%	30.7%	31.5%	30.7%	27.3%	29.0%
	2013	29.3%	29.1%	29.2%	26.9%	27.2%	27.1%

#### TABLE 1.2 Health Status Indicators for Zone versus Alberta Residents, 2012 and 2013 (continued)

The percentage of obese people in the North Zone in 2013 was much higher than the provincial percentage (27.4% vs. 19.3% AB) and there was a higher proportion of inactive people compared to Alberta (43.8% vs. 42.6% AB). In addition, a higher percentage of daily smokers was reported at the zone level compared to the province in 2013 (21.5% vs. 15.2% AB) and a lower proportion considered themselves as having excellent or very good mental health (70.8% vs. 72.9% AB).

Table 1.3 reports the infant mortality rates per 1,000 live births for the zone and the province, for the most recent calendar years available.

 TABLE 1.3 Zone versus Alberta Infant Mortality Rates (per 1,000 live births)

 Years 2011 - 2013

Infont Mortalit	North Zone y Rate (per 1,000 b	Alberta
2011	7.3	5.1
2012	3.8	4.1
2013	4.4	4.5

The infant mortality rates in the North Zone varied between 3.8 per 1,000 births in 2012 and 7.3 per 1,000 births in 2011. Compared to Alberta, infant mortality rates in the North Zone were higher for 1 of the 3 calendar years.

Sources: Canadian Community Health Survey Provincial Share Files

Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry Files, Alberta Health

- Postal Code Translation File, Alberta Health
- Alberta Vital Statistics Births and Deaths Files

**Notes:** <sup>1</sup> Population covered represents number of people covered under the Alberta Health Care Insurance Plan (AHCIP)

- <sup>2</sup> Alberta population figure was calculated based on valid Alberta postal codes.
- <sup>3</sup> See Appendix A for definition.

Methodology:

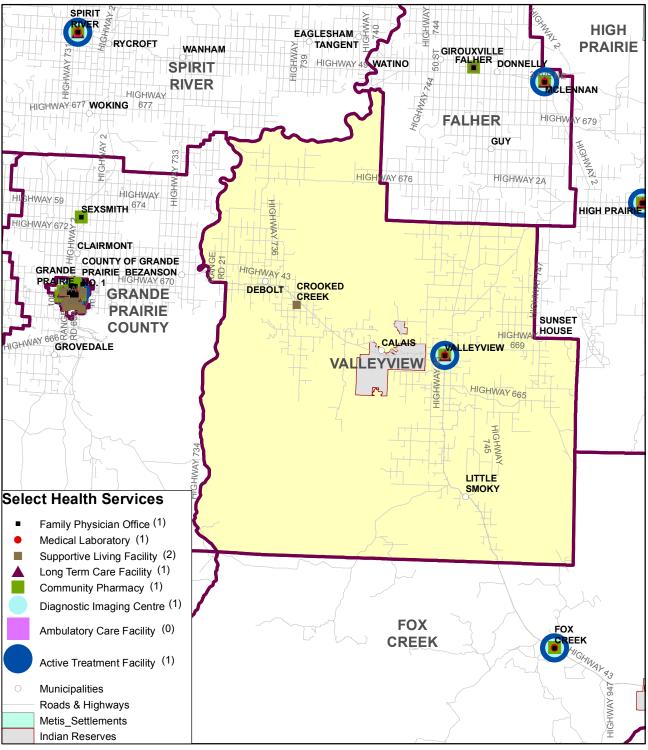
Surveillance and Assessment Branch, Alberta Health (As of Nov 2014) See link: http://www.ahw.gov.ab.ca/IHDA\_Retrieval

# Local Geographic Area Level Information

This section contains information presented at the level of the local geographic area and is more granular than the information at the zone level. Local geographic area refers to 132 geographic areas created by Alberta Health (AH) and Alberta Health Services (AHS) based on census boundaries. The Federal Census (2011) and National Household Survey (2011) information is custom extracted by Statistics Canada at the local geographic area level. The population of these areas varies from very small in rural areas to large in metropolitan centers.



Population (2014): 8,023



Prepared by Health Analytics Branch, Alberta Health

Note: For additional details regarding the selected health service facilities in the above map please refer to Appendix D.

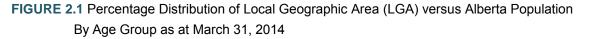
#### DEMOGRAPHICS

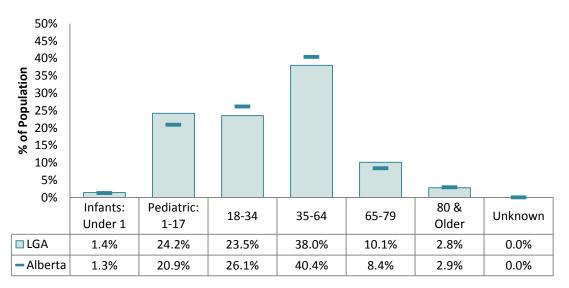
Table 2.1 shows the population distribution of the local geographic area broken down by age group and gender, for the most recent fiscal year available. Specific age groups have been identified. Children under the age of one were defined as infants, while the pediatric age group includes all minors excluding infants. People with no age information available were categorized as unknown.

Local Geographic Area Population					
Age Group	Female	Male	Total		
Infants: Under 1	47	66	113		
Pediatric: 1-17	922	1,017	1,939		
18-34	923	964	1,887		
35-64	1,472	1,577	3,049		
65-79	374	438	812		
80 & Older	112	111	223		
Unknown	0	0	0		
Total	3,850	4,173	8,023		

## **TABLE 2.1** Distribution of Population Covered<sup>1</sup> by Age and GenderAs at March 31, 2014

Figure 2.1 profiles the population distribution by age group for both the local geographic area and Alberta, for the most recent fiscal year available.





In 2014, the largest age group was 35-64 year olds, accounting for 38.0% of the overall population. Children 17 and under comprised 25.6% of Valleyview's overall population, compared to 22.2% for Alberta. In addition, residents 65 and older accounted for 12.9% of Valleyview's overall population, 1.6 percentage points higher than the corresponding provincial proportion.

The population counts for each year between 1994 and the most recent fiscal year are provided in Figure 2.2.

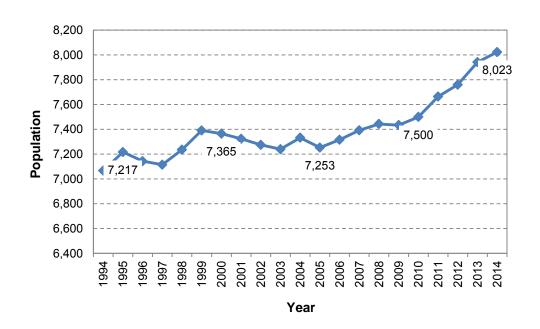


FIGURE 2.2 Local Geographic Area Population Covered as at End (i.e. Mar 31) of Fiscal Years 1994 - 2014

The population of Valleyview increased by 13.5% between 1994 and 2014. A low of 7,067 individuals was reported in 1994 and a peak of 8,023 people was reported in 2014.

#### Sources:

Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry File, Alberta Health Postal Code Translation File, Alberta Health

#### Notes:

<sup>1</sup> Population covered represents number of people covered under the Alberta Health Care Insurance Plan (AHCIP)

## SOCIO-ECONOMIC INDICATORS

Tables 3.1 and 3.2 highlight a number of indicators relating to social determinants of health such as family income, housing and educational attainment. Values for the local geographic area and Alberta are listed as proportions, raw numbers, or dollar amounts, depending on the indicator.

TABLE 3.1 Population Percentage of First Nations with Treaty Status<sup>1</sup> and Inuit as at March 31, 2011

First Nations with Treaty Status and Inuit Population					
	Alberta				
Percent of Population that is First Nations or Inuit	20.3%	3.4%			

## TABLE 3.2 Socio-Economic Indicators<sup>2</sup> for Local Geographic Area versus Alberta Residents, 2011

Family Compos	sition	
	Valleyview	Alberta
Percent (Number of) Male Lone-Parent Families	4.6% (90)	3.4% (33,705)
Percent (Number of) Female Lone-Parent Families	10.1% (195)	11.1% (110,800)
Percent (Number of) 65 Years of Age and Older Who Live Alone	21.0% (170)	25.0% (91,355)
Percent (Number of) Persons not in Census Family <sup>1</sup>	13.7% (920)	17.3% (616,065)
Percent (Number of) Census Family Persons	86.2% (5,785)	82.7% (2,951,865)
Average Number of Persons per Census Family	3.0	3.0
Family Incor	ne	
	Valleyview	Alberta
Percent (Number of) of Families with After-Tax Low-Income <sup>1</sup>	16.6% (322)	10.7% (105,875)
Percent (Number) of Private Households with an After-Tax Income ≥ \$100,000 in 2010	17.5% (445)	27.8% (386,990)
Average Census Family Income	\$80,509	\$116,232
Housing		
	Valleyview	Alberta
Percent Living in Owned Dwellings	78.4%	73.6%
Percent Where Greater Than 30% of Income Is Spent on Housing for Homeowners	13.9%	18.4%
Average Value of Dwelling	\$240,185	\$398,839
Percent of Homeowners Who Have Homes in Need of Major Repairs	15.9%	7.0%
Percent Living in Rented Dwellings	12.2%	25.7%
Percent Where Greater Than 30% of Income Is Spent on Housing for Renters	38.9%	38.6%
Percent Living in Band Housing <sup>1</sup>	9.4%	0.7%

Compared to Alberta, Valleyview had a much higher proportion of First Nations people (20.3% vs. 3.4% AB). The proportion of female lone-parent families was lower than the provincial proportion (10.1% vs. 11.1% AB). In addition, the proportion of male lone-parent families in Valleyview was higher than the provincial proportion (4.6% vs. 3.4% AB).

Furthermore, a much higher percentage of families had an after-tax low-income level compared to the province (16.6% vs. 10.7% AB). Compared to Alberta, the percentage of people who spent 30% or more of their income on housing related expenses was 4.5 percentage points lower in Valleyview. In addition, a higher proportion of people in Valleyview lived in dwellings they owned (78.4% vs. 73.6% AB).

Mobility			
	Valleyview	Alberta	
Percent who lived at the Same Address One Year Ago	90.0%	84.8%	
Percent who lived at the Same Address Five Years Ago	69.3%	55.1%	
Langua	ge		
	Valleyview	Alberta	
Percent Who Do Not Speak English or French	0.2%	1.4%	
Percent of Households Where a Non-Official Language Is Spoken at Home	3.6%	10.5%	
Top Five Non-Official Languages Spoken at Home <sup>3</sup>	Aboriginal Languages, German, Tagalog (Pilipino, Filipino), Korean, and Spanish	Panjabi (Punjabi), German, Tagalog (Pilipino, Filipino), Chinese (n.o.s.), and Spanish	
Immigration			
	Valleyview	Alberta	
Total Number of Immigrants	285	644,115	
Percent of Immigrants Who Arrived in the Last Five Years	0.0%	4.0%	
Top Five Places of Birth for Recent Immigrants <sup>4</sup>	N/A	Philippines, India, China, United Kingdom, and United States	
Educational At	tainment		
	Valleyview	Alberta	
Percent with No High School Graduation Certificate	35.0%	12.3%	
Percent with High School Graduation Certificate	26.7%	23.8%	
Percent with Apprenticeship, Trades Certificate or Diploma	15.3%	12.2%	
Percent with College, Other Non-University Certificate, or Diploma	14.3%	21.4%	
Percent with University Certificate, Diploma or Degree	8.5%	30.3%	

TABLE 3.2 Socio-Economic Indicators<sup>2</sup> for LGA versus Alberta Residents, 2011 (continued)

Household and Dwelling Characteristics		
	Valleyview	Alberta
Percent Persons in Private Households <sup>1</sup>	98.1%	97.9%
Total Number of Households by Household Type	2,520	1,390,275
Census Family Households	74.6%	69.8%
One-Family-Only Households	68.3%	62.6%
Two-or-More-Family Households	6.3%	7.1%
Non-Family Households	25.4%	30.2%
Total Number of Dwellings by Structural Type	2,525	1,390,275
Single-Detached House	78.8%	63.5%
Moveable Dwelling	13.9%	3.4%
Other Dwelling Including ≥5 Storey Apartment Buildings	6.9%	33.1%

## TABLE 3.2 Socio-Economic Indicators<sup>2</sup> for LGA versus Alberta Residents, 2011 (continued)

Valleyview had a lower proportion of non-English and non-French speaking people compared to Alberta (0.2% vs. 1.4% AB). Also, a lower proportion of immigrants arrived in the last five years in Valleyview compared to the province (0.0% vs. 4.0% AB). Furthermore, Valleyview reported a much higher proportion of people with no high school graduation certificates (35.0% vs. 12.3% AB).

#### Sources:

Federal Census (2011) by LGA - Custom Extract, Statistics Canada National Household Survey (2011) by LGA - Custom Extract, Statistics Canada Postal Code Translation File, Alberta Health

Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry Files, Alberta Health (2011)

#### Notes:

<sup>1</sup> See Appendix A for definition.

<sup>2</sup> N/A indicates that data were not available for a specific metric for this LGA

<sup>3</sup>Less than five languages may be listed if no others were reported. Six or more languages may be listed in the case of ties.

<sup>4</sup> Less than five places of birth may be listed if no others were reported. Six or more places of birth may be listed in the case of ties. Since only a select number of countries was included for each continent, categories like "Other places of birth in Continent X" may appear among the top 5 places of birth listed in Table 3.2; to better understand which countries are included in the "Other..." categories please refer to the list of select counties that appeared distinctly in the data; countries not included in "Other..." but that could appear on they own are listed below:

-> Africa: Algeria, Cameroon, Congo, Egypt, Ethiopia, Mauritius, Morocco, Nigeria, Somalia, Tunisia, South Africa -> Americas (N, S and Central) : Brazil, Colombia, Cuba, Guyana, Haiti, Jamaica, Mexico, Peru, United States, Venezuela -> Asia (incl. Middle East): Afghanistan, Bangladesh, China, Hong Kong Special Administrative Region, India, Iran, Iraq, Israel, Japan, Lebanon, Nepal, Pakistan, Philippines, Saudi Arabia, South Korea, Sri Lanka, Syria, Taiwan, Turkey, United Arab Emirates, Vietnam

-> Europe: France, Germany, Moldova, Poland, Romania, Russian Federation, Ukraine, United Kingdom

#### **CHRONIC DISEASE PREVALENCE**

Figure 4.1 displays the rates per 100 population of the selected chronic diseases in the local geographic area. The prevalence rates refer to the number of diagnosed individuals at a given time and have been standardized by age.

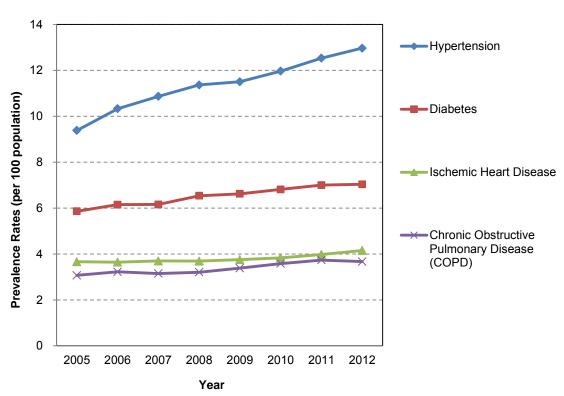
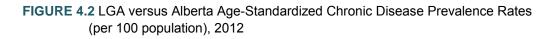
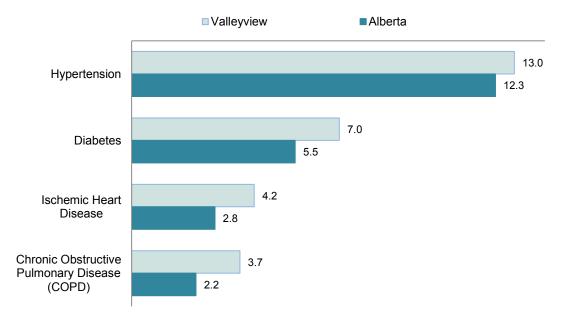


FIGURE 4.1 LGA Age-Standardized Chronic Disease Prevalence Rates<sup>1</sup> (per 100 population) 2005 - 2012

On average, the condition with the highest chronic disease prevalence rate reported for Valleyview during 2005 to 2012 was hypertension. The largest rate of change during this time period was reported for hypertension (on average 0.47 people per 100 population average increase per year). In 2012, Valleyview ranked number 61 in hypertension, number 18 in diabetes, number 8 in ischemic heart disease and number 14 in COPD among prevalence rates reported for the 132 local geographical areas.

Figure 4.2 depicts the age-standardized prevalence rate for 2012 of major chronic diseases, per 100 population, for the local geographic area compared to Alberta.





#### Age-Standardized Prevalence Rates (per 100 population)

In 2012, the Valleyview prevalence rate for hypertension per 100 population was 1.1 times higher than the corresponding rate reported for the province (13.0 vs. 12.3 AB). In addition, Valleyview showed prevalence rates higher than the provincial rates for 4 of the 4 chronic diseases included above.

#### Sources:

Alberta Health Care Insurance Plan (AHCIP) Physician Claims Data, Alberta Health Alberta Health Care Insurance Plan (AHCIP) Quarterly Population Registry Files, Alberta Health Alberta Hospital Discharge Abstract Database (DAD), Alberta Health Postal Code Translation File, Alberta Health Census 1991 Population Data, Statistics Canada

#### Notes:

<sup>1</sup> Age-standardized prevalence rates are adjusted using the direct method of standardization, with weights from Statistics Canada's 1991 census population.

#### Methodology:

Surveillance and Assessment Branch, Alberta Health (As of Nov 2014) See link: http://www.ahw.gov.ab.ca/IHDA\_Retrieval

## MATERNAL AND CHILD HEALTH

Table 5.1 highlights maternal and child health indicators such as birth weight, fertility rate, teen birth rate and prenatal smoking for the local geographic area and Alberta. The indicator information is presented as rates, percentages, or raw numbers, depending on the indicator.

Maternal and Child Health Indicators	Period	Valleyview	Alberta
Number of Births		303	151,845
Percent Low Birth Weights (of Live Births) <sup>1</sup> , less than 2500 gm	2009/2010 - 2011/2012	5.0%	6.7%
Percent High Birth Weights (of Live Births) <sup>1</sup> , greater than 4000 gm		18.8%	10.1%
Birth Rate (per 1,000 population) <sup>1</sup>		28.6	26.8
Fertility Rate (per 1,000 Women 15 to 49 Years) <sup>1</sup>		59.5	52.1
Teen Birth Rate (per 1,000 Women 15 to 19 Years)		37.6	17.4
Percent of Deliveries with Maternal Prenatal Smoking		32.8%	16.2%

#### **TABLE 5.1** Local Geographic Area Maternal and Child Health Indicators for Three-Year Period

During 2009/2010 to 2011/2012, Valleyview's birth rate of 28.6 per 1,000 women was higher than the provincial rate, and the teen birth rate of 37.6 per 1,000 was higher than Alberta's teen birth rate. In addition, a much higher proportion of prenatal smoking cases were reported in Valleyview compared to the province (32.8% vs. 16.2% AB).

Table 5.2 presents the rates for childhood immunization coverage by the age of two for the local geographic area and Alberta. The data is provided for the most recent calendar year available.

DTaP-IPV-Hib (Diphtheria, Tetanus, Pertussis, Polio and Haemophilus Influenza B) Dose 4 of 4			
Age Group	Period	Valleyview	Alberta
By Age Two	2013	72.7%	74.3%
MMR (Measles, Mumps, and Rubella)			
By Age Two	2013	72.3%	85.7%

#### TABLE 5.2 Childhood Immunization Coverage Rates, 2013

By the age of two, 72.7% of children in Valleyview (in 2013) had been vaccinated against DTaP-IPV-Hib (compared to 74.3% for AB), while 72.3% had received MMR vaccines (compared to 85.7% for AB).

#### Sources:

Alberta Hospital Discharge Abstract Database (DAD), Alberta Health Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry File, Alberta Health Alberta Vital Statistics Births File Regional Immunization Applications Immunization and Adverse Reaction to Immunization (Imm/ARI) Postal Code Translation File, Alberta Health

#### Notes:

<sup>1</sup> See Appendix A for definition.

#### Methodology (Childhood Immunizations):

Surveillance and Assessment Branch, Alberta Health (As of Nov 2014) See link: http://www.ahw.gov.ab.ca/IHDA\_Retrieval

#### COMMUNICABLE DISEASES

Table 6.1 lists the rates of Sexually Transmitted Infections (STI) for the most recent three-year periods available, for the local geographic area and Alberta.

# **TABLE 6.1** Top 5 Sexually Transmitted Infection (STI)<sup>1</sup> Rates (per 100,000 population)By Three-Year Period

STI (per 100,000 population)			
Period	Disease	Valleyview	Alberta
	Chlamydia	470.8	365.6
2010/2011 - 2012/2013	Gonorrhea	107.0	41.9
	Non-Gonococcal Urethritis	8.6	35.9
	Mucopurulent Cervicitis	4.3	7.7
	Syphilis	N/A	8.8
	Chlamydia	535.3	377.0
2011/2012 - 2013/2014	Gonorrhea	101.2	46.8
	Non-Gonococcal Urethritis	12.6	36.3
	Mucopurulent Cervicitis	4.2	7.4
	Syphilis	N/A	8.3

Valleyview's highest STI rate per 100,000 population in 2011/2012 - 2013/2014 was reported for chlamydia and this rate was higher than the provincial rate (535.3 vs. 377.0 AB).

2 of the top 4 STI rates in Valleyview were higher than the provincial rates for STIs in 2011/2012 - 2013/2014 (where comparisons could be made).

Sources:

Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry Files, Alberta Health Communicable Disease Reporting System (CDRS) Postal Code Translation File, Alberta Health

Notes:

<sup>1</sup> See Appendix A for definition.

## MORTALITY

Figure 7.1 displays the age-standardized mortality rates<sup>1</sup>, per 100,000 population, for the three selected causes of death and all causes combined. Data is provided for each three-year period between 2004 and 2013. The age-standardized mortality rate by cause of death is a measure of the frequency (rate) at which deaths occur in a given population due to a certain cause.

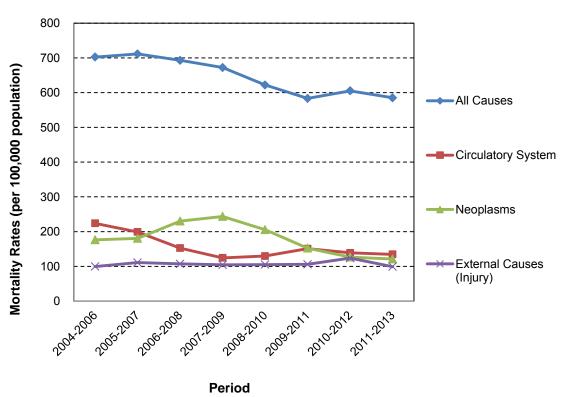
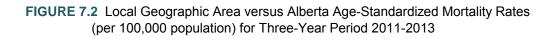
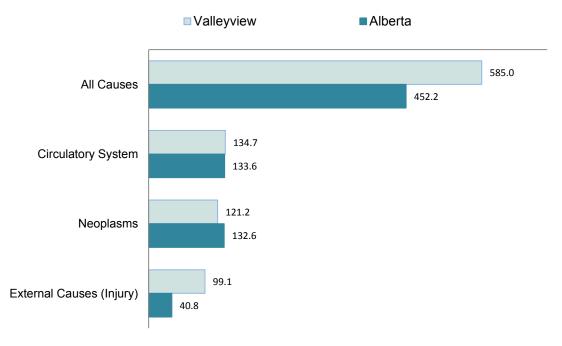


FIGURE 7.1 Local Geographic Area Age-Standardized Mortality Rates<sup>1</sup> (per 100,000 population) By Three-Year Period

The three-year mortality rates for Valleyview ranged between 583.3 and 711.2 per 100,000 population during the study period. The three selected causes of death, namely, diseases of the circulatory system, neoplasms, and external causes accounted for 59.4% to 71.3% of all deaths from 2004 - 2006 to 2011 - 2013.

The mortality rates per 100,000 population for the three selected causes of death<sup>2</sup> and all causes combined are displayed in Figure 7.2 for both the local geographic area and Alberta, for the most recent three-year period available. The mortality rates have been standardized by age.



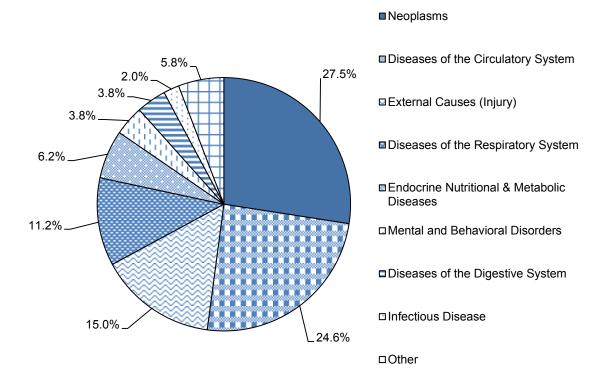


## Age-Standardized Mortality Rates (per 100,000 population)

For all causes, Valleyview reported a higher mortality rate compared to the provincial rate (585.0 vs. 452.2 AB). In 2011 - 2013, diseases of the circulatory system was the main cause of death for Valleyview, with an associated mortality rate similar to the provincial rate per 100,000 population (134.7 vs. 133.6 AB). In addition, mortality rates were higher than the provincial rates for 2 of the 3 selected causes of death reported in Valleyview.

Figure 7.3 illustrates the distribution of deaths by cause of death for the local geographic area, over the most recent 10-year period available. The legend presents causes of death in descending order of magnitude.





Between 2004 and 2013 neoplasms accounted for 27.5% of all deaths reported in Valleyview. More than three-quarters of all reported deaths were due to four major causes: neoplasms, diseases of the circulatory system, external causes (injury), and diseases of the respiratory system.

#### Sources:

Alberta Vital Statistics Death File

Alberta Health Care Insurance Plan (AHCIP) Quarterly Population Registry Files, Alberta Health Postal Code Translation File, Alberta Health

Census 1991 Population Data, Statistics Canada

Notes:

<sup>1</sup> Age-standardized mortality rates are adjusted using the direct method of standardization, with weights from Statistics Canada's 1991 census population.

<sup>2</sup> Cause of death is derived from International Classification of Diseases 10 (ICD10) coding system.

## **EMERGENCY SERVICE UTILIZATION**

Table 8.1 describes emergency visits by triage level<sup>1</sup> for patients residing in the local geographic area, for the three most recent fiscal years.

**TABLE 8.1** Emergency Visits for Patients Residing in the Local Geographic Area by Triage Level

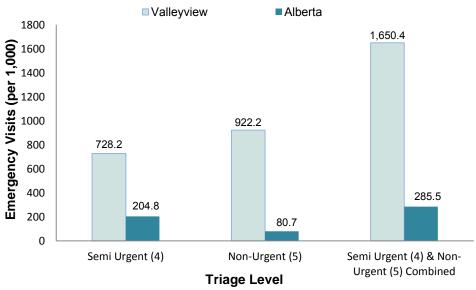
 Fiscal Years 2011/2012 - 2013/2014

Triage Level	Emergency Visits		
mage Level	2011/2012	2012/2013	2013/2014
Resuscitation (1) and Emergency (2) Combined	234	324	300
Urgent (3)	1,068	1,065	1,003
Semi Urgent (4)	5,042	5,909	5,842
Non-Urgent (5)	7,626	7,374	7,399
Unknown	2,611	2,012	1,686
Total	16,581	16,684	16,230

The volume of emergency visits for patients residing in Valleyview decreased by 2.1% between 2011/2012 and 2013/2014. In addition, semi-urgent and non-urgent visits combined accounted for 81.6% of all emergency visits in 2013/2014.

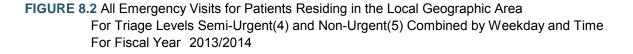
Figure 8.1 shows emergency visit rates by semi-urgent and non-urgent triage levels for patients residing in the local geographic area and Alberta, for the most recent fiscal year available.

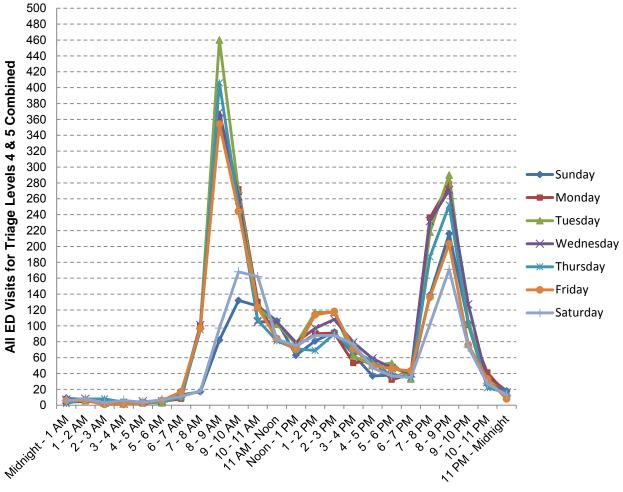




Valleyview's combined semi-urgent and non-urgent emergency visit rate per 1,000 population was much higher than the provincial rate in 2013/2014 (1650.4 vs. 285.5 AB). Semi-urgent emergency visits occurred at a 3.6 times higher rate in Valleyview compared to Alberta (728.2 vs. 204.8 AB).

A time profile of the number of emergency visits by day of the week is shown in Figure 8.2. Data covers both semi-urgent and non-urgent emergency visit triage levels during the most recent fiscal year available, for patients residing in the local geographic area.





Time

The peak total number of emergency visits for Valleyview in 2013/2014 was reported for Tuesdays between 8 - 9 AM (460 emergency visits). The volume of emergency visits was low during the early morning hours and declined gradually throughout the day after peaking somewhere between late morning and early afternoon.

#### Sources:

Ambulatory Care Data, Alberta Health Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry File, Alberta Health Postal Code Translation File, Alberta Health

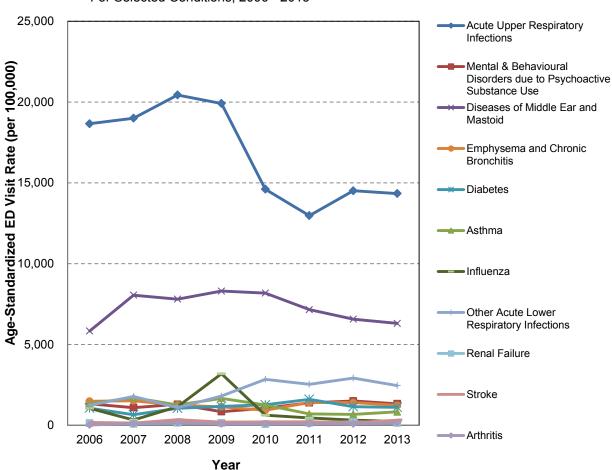
#### Notes:

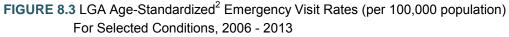
<sup>1</sup> See Appendix A for definition.

<sup>2</sup> In order to be consistent with the type of services expected to be provided by primary health care, the analysis above focused only on semi-urgent and non-urgent emergency triage levels.

#### **EMERGENCY SERVICE UTILIZATION**

Figure 8.3 provides age-standardized emergency visit rates<sup>1</sup> for selected health conditions per 100,000 population for each year beginning in 2006. Emergency department visit rates are defined as the number of visits to emergency departments due to a certain condition, divided by the total population of the local geographic area.

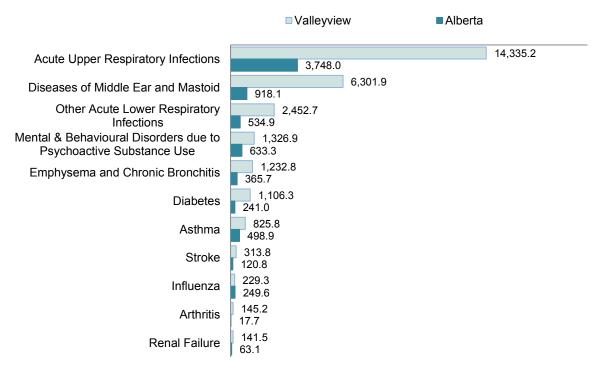




On average, the highest emergency visit rates, for selected health conditions, reported for Valleyview during 2006 to 2013 were due to acute upper respiratory infections. In addition, among selected health conditions, the largest rate of change among emergency visits during this time period was reported for acute upper respiratory infections (on average, 957 emergency visits per 100,000 population decrease per year).

Age-standardized emergency visit rates per 100,000 population, by selected health conditions, for the most current year available, are shown in Figure 8.4 for both the local geographic area and Alberta.

#### FIGURE 8.4 LGA versus Alberta Age-Standardized Emergency Visit Rates (per 100,000 population) For Selected Conditions, 2013



#### Age-Standardized Emergency Rates (per 100,000 population)

In 2013, the three most common reasons for emergency visits, among selected health conditions, were: acute upper respiratory infections, diseases of middle ear and mastoid, and other acute lower respiratory infections. Among selected health conditions, the most common reason for emergency visits in 2013, acute upper respiratory infections, had a much higher rate in Valleyview compared to the provincial rate per 100,000 population (14,335.2 vs. 3,748.0 AB). Furthermore, Valleyview showed emergency rates higher than the provincial rates for 10 of the 11 selected conditions.

Sources: Ambulatory Care Data, Alberta Health Alberta Health Care Insurance Plan (AHCIP) Quarterly Population Registry Files, Alberta Health Postal Code Translation File, Alberta Health Census 1991 Population Data, Statistics Canada Notes: <sup>1</sup> See Appendix A for definition. <sup>2</sup> Age-standardized rates are adjusted using the direct method of standardization, with weights from Statistics Canada's 1991 census population. Methodology: Surveillance and Assessment Branch, Alberta Health (As of Dec 2014) See link: http://www.ahw.gov.ab.ca/IHDA\_Retrieval

#### **INPATIENT SERVICE UTILIZATION**

Table 9.1 describes inpatient separation<sup>1</sup> rates per 1,000 population for patients residing in the LGA and Alberta accessing health facilities across all of Alberta. The rate of inpatient separations is the ratio between the total number of separations and the total local population, for each year.

**TABLE 9.1** Inpatient Separation Rates (per 1,000 population) for Patients Residing in the LGA versus Alberta, Fiscal Years 2011/2012 - 2013/2014

Inpatient Separation Rates (per 1,000 population)			
Fiscal Years	Valleyview	Alberta	
2011/2012	138.9	88.7	
2012/2013	133.4	87.5	
2013/2014	125.4	86.1	

Valleyview's inpatient separation rate for patients residing in the local geographic area varied between 125.4 in 2013/2014 and 138.9 in 2011/2012. In addition, in 2013/2014, the inpatient separation rate for patients residing in Valleyview was 1.5 times higher than the provincial rate (125.4 vs. 86.1 AB).

Figure 9.1 presents inpatient separation rates for selected health conditions (per 100,000 population), for patients residing in the local geographic area, for the fiscal years 2006/2007 through 2013/2014. The rates have been standardized by age.

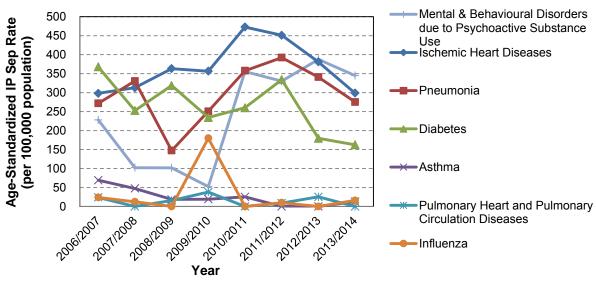
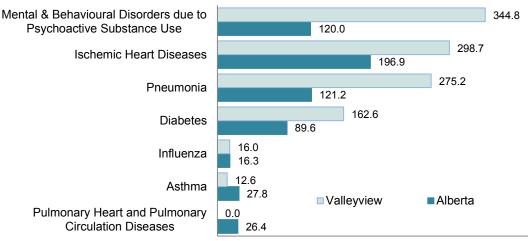


FIGURE 9.1 LGA Age-Standardized<sup>2</sup> Inpatient Separation (IP Sep) Rates (per 100,000 population) For Selected Conditions, 2006/2007 - 2013/2014

On average, the highest inpatient separation rates, among selected health conditions, reported in Valleyview during 2006/2007 to 2013/2014 were due to ischemic heart diseases. These rates reached a high of 472.8 per 100,000 population in 2010/2011 and a low of 298.1 per 100,000 population in 2006/2007. In addition, among selected conditions, the largest inpatient separation rate of change during this time period was reported for mental & behavioural disorders due to psychoactive substance use (on average 38 inpatient separations per 100,000 population increase per vear).

Figure 9.2 presents inpatient separation rates per 100,000 population for patients residing in the local geographic area, compared to provincial rates, for the most recent fiscal year and selected health conditions.



#### FIGURE 9.2 LGA versus Alberta Age-Standardized IP Sep Rates (per 100,000 population) For Selected Conditions, 2013/2014

Age-Standardized IP Sep Rates (per 100,000 population)

In 2013/2014, the three highest inpatient separation rates were reported for mental & behavioural disorders due to psychoactive substance use, ischemic heart diseases, and pneumonia. The most common reason for inpatient separations in Valleyview was mental & behavioural disorders due to psychoactive substance use, which had a much higher rate compared to the provincial rate per 100,000 population (344.8 vs. 120.0 AB). Additionally, Valleyview's inpatient separation rates were higher than the provincial rates for 4 of the 7 diagnoses.

#### Sources:

Alberta Hospital Discharge Abstract Database (DAD), Alberta Health Alberta Health Care Insurance Plan (AHCIP) Quarterly Population Registry Files, Alberta Health Postal Code Translation File, Alberta Health

Census 1991 Population Data, Statistics Canada

**Notes:**<sup>1</sup> See Appendix A for definition.

<sup>2</sup> Age-standardized rates are adjusted using the direct method of standardization, with weights from Statistics Canada's 1991 census population.

#### Methodology:

Surveillance and Assessment Branch, Alberta Health (As of Dec 2014) See link: http://www.ahw.gov.ab.ca/IHDA\_Retrieval

#### PRIMARY HEALTH CARE INDICATORS OF COMMUNITY PRIMARY CARE NEED

As a result of consultations and analysis during the summer of 2012, 13 indicators were identified to help determine the need for new or additional primary health care services across all local geographic areas throughout Alberta. Six of these indicators were related to utilization, another six were associated with health population needs and a final indicator, life expectancy at birth, is seen as a reflection of health status.<sup>1</sup> The indicators are standardized by age, where appropriate, to allow comparison of information across local geographic areas and the province. The bullets below present the underlying issues that these indicators will address.

• Health status indicators help show the burden of disease in the population that could be monitored and/or improved by primary health care services (e.g. the proportion of the population with diabetes);

• Utilization indicators determine if there is a gap between population health needs and available health care services and suggests where this gap exists (e.g. use of emergency departments for non-urgent health care).

Table 10.1 profiles recent data for these indicators for both the local geographic area (LGA) and Alberta. Due to considerable differences in population densities and travel times to a variety of health services, the various LGAs have been categorized into five geographic peer groups: rural, rural remote, urban, metro, and metro moderate. This grouping (stratification) was applied to 7 of the 13 indicators below. For these indicators, the LGA indicator value is compared to the corresponding geographic peer group average (rather than the Alberta average) to allow for a more reasonable comparison between LGAs with similar characteristics.

	Utilization Indicators	Valleyview	Alberta / Geographic Peer Group Average
1*	Travel: Percentage of Total Family Physician Claims Outside the Recipient's Home Local Geographic Area, 2010/2011	29.9%	31.0%
2*	Ambulatory Care Sensitive Conditions - Age- Standardized Separation Rate (per 100,000 population), 2003 to 2011	1,197.1	708.8
3	Continuity of Care, 2010	18.4%	14.0%
4*	ED Visits Related to Mood Disorders (Age- Standardized, per 100,000 population), 2003 to 2011	800.5	469.8
5*	ED Visits Related to Anxiety Disorders (Age- Standardized, per 100,000 population), 2003 to 2011	1,897.4	948.6
6*	ED Visits Related to Injuries (Age-Standardized, per 100,000 population), 2003 to 2011	28,431.7	19,823.7

TABLE 10.1. Proposed Primary Health Care Indicators of Community Primary Care Need

	Health Status Indicators	Valleyview	Alberta / Geographic Peer Group Average
7	Diabetes Prevalence (per 100 population), 2010	6.8	5.1
8	Chronic Obstructive Pulmonary Disease Prevalence Rate (per 100 population), 2010	3.3	1.8
9	Age-Standardized Rate of People with Three or more Chronic Diseases (per 100 population), 2010	3.0	2.2
10	Influenza Vaccines for Those 65 and Over, 2011/2012	37.9%	40.6%
11*	Predicted Primary Health Care Utilization, 2006/2007 to 2008/2009	\$106.80	\$117.51
12*	Primary Health Care Service Gap, 2006/2007 to 2008/2009	-\$20.54	-\$2.92
	Social Determinant of Health	Valleyview	Alberta / Geographic Peer Group Average
13	Life Expectancy at Birth, 2000 to 2011	77.6	80.5

#### TABLE 10.1. Proposed Primary Health Care Indicators of Community Primary Care Need (continued)

\* Note: For these indicators, the Valleyview indicator value is compared to the Alberta rural average to allow for a more reasonable comparison between LGAs with similar characteristics.

Each of the 13 indicators displayed for Valleyview is described below.

#### **Indicator 1:**

The percentage of total Family Physician claims outside the recipient's home local geographic area is a proxy for access to primary care facilities. This indicator is stratified by geographic peer groups (metro, metro moderate, urban, rural, rural remote) due to substantially different rates across groups. While the indicator provides values for all LGAs, the values are more informative for rural and rural remote areas (as travel inside urban areas has different meaning and impact).

For patients residing in Valleyview a similar percentage of Family Physician services was provided outside the recipient's home local geographic area compared to the rural provincial average (29.9% vs. 31.0% AB rural).

#### **Indicator 2:**

The Canadian Institute of Health Information (CIHI) has recognized ambulatory care sensitive conditions (ACSC) separation rates as a valid proxy indicator for the robustness of a primary care system. The ACSC indicator measures the aggregate acute care separation rate, per 100,000 population, over one year for the following seven conditions: Angina, Asthma, Congestive Heart Failure, Chronic Obstructive Pulmonary Disorder, Diabetes, Epileptic Convulsion or Seizure, and Hypertension. A disproportionately high rate is presumed to reflect problems in obtaining access to appropriate primary care.

This indicator is stratified by geographic peer groups (metro, metro moderate, urban, rural, rural remote) due to substantially different rates across groups.

Valleyview's separation rate for ambulatory care sensitive conditions (per 100,000 population) was 1.7 times higher than the corresponding rural provincial rate (1,197.1 vs. 708.8 AB rural).

#### **Indicator 3:**

Continuity of care describes the percentage of patients with minor or severe chronic illnesses that have access to their family physician less than 50% of the time. Higher values indicate areas with higher proportions of "unhealthy" or "sick" patients who are weakly attached to their Family Physician. Lower values are preferable.

Valleyview's percentage of patients with minor or severe chronic illnesses with a low degree of continuity of care was higher than the percentage reported in Alberta (18.4% vs. 14.0% AB).

#### **Indicator 4:**

The age-standardized emergency visit rates for mood disorder (per 100,000 population) are stratified by geographic peer groups (metro, metro moderate, urban, rural, rural remote) due to substantially different rates across groups.

Valleyview's rate of emergency department visits related to mood disorders (per 100,000 population) was 1.7 times higher than the provincial rural average rate (800.5 vs. 469.8 AB rural).

#### **Indicator 5:**

The age-standardized emergency visit rates for anxiety disorder (per 100,000 population) are stratified by geographic peer groups (metro, metro moderate, urban, rural, rural remote) due to substantially different rates across groups.

Valleyview's rate of emergency department visits related to anxiety disorders (per 100,000 population) was 2.0 times higher than the provincial rural average rate (1,897.4 vs. 948.6 AB rural).

#### **Indicator 6:**

The age-standardized emergency visit rates due to injuries, per 100,000 population, (excluding adverse effects due to drugs/medical procedures) are stratified by geographic peer groups (metro, metro moderate, urban, rural, rural remote) due to substantial differences across groups.

Emergency visits related to injuries occurred at a 1.4 times higher rate in Valleyview, compared to the provincial rural average rate per 100,000 population (28,431.7 vs. 19,823.7 AB rural).

#### **Indicator 7:**

Chronic diseases such as diabetes are a heavy burden for the health care system in terms of both associated costs and the impact they have on an individual's quality of life. This indicator presents the age-standardized diabetes prevalence rate per 100 population.

The prevalence rate for diabetes in Valleyview was higher than the provincial rate (6.8 vs. 5.1 AB).

#### **Indicator 8:**

Chronic diseases such as Chronic Obstructive Pulmonary Disease (COPD) are a heavy burden for the health care system in terms of both associated costs and the impact they have on an individual's quality of life. This indicator presents the age-standardized COPD prevalence rate per 100 population (due to small numbers).

For COPD, the prevalence rate in Valleyview was 1.8 times higher than the provincial rate (3.3 vs. 1.8 AB).

#### **Indicator 9:**

Interdisciplinary care and coordination of services is required for patients with multiple chronic conditions. The age-standardized rate, per 100 population, of people with three or more chronic diseases tracks the proportion of patients with three or more conditions which may include: COPD, diabetes, ischemic heart disease, asthma, and/or kidney disease.

The age-standardized rate for people with three or more chronic diseases per 100 population was higher in Valleyview compared to the province (3.0 vs. 2.2 AB).

#### **Indicator 10:**

The percentage of influenza vaccines administered annually to 65 year olds and over is an important primary health care indicator of preventive services delivered through primary health care. The data for this indicator includes immunizations delivered by community pharmacists and physicians between September 1, 2011 and March 31, 2012.

Valleyview's percentage of the population 65 and over who had been administered influenza vaccines was lower than the provincial percentage (37.9% vs. 40.6% AB).

#### **Indicator 11:**

The Health Human Resource Forecasting and Simulation Model (HHRFSM) predicts future need/use of primary health care services by residents, based on the characteristics of the individuals and their community.

HHRFSM predicts future primary health care utilization in terms of costs, specifically the expected per capita billings for general practitioner visits. The indicator constitutes a composite measure of relative health need based on personal characteristics (e.g. age, gender), health status (e.g. chronic diseases, inpatient status) and various socio-economic factors (e.g. educational level, income level).

The dollar value for community and primary care billings per capita during 2006/2007 to 2008/2009 was \$106.80 in Valleyview, 9.1% lower than the \$117.51 rural provincial average.

#### **Indicator 12:**

The primary health care service gap is measured as the difference between actual and predicted per capita billings for community and primary care services from HHRFSM (see indicator 11). A positive value indicates the average resident is receiving more primary health care services than expected; negative values indicate fewer services received than expected. Stratification by the geographic peer group (metro, metro moderate, urban, rural, rural remote) was applied to this indicator due to substantially different rates across groups.

The dollar gap between actual and predicted community and primary care per capita billings during 2006/2007 and 2008/2009 was \$-20.54 in Valleyview compared to the \$-2.92 rural provincial average.

#### **Indicator 13:**

The life expectancy at birth correlates highly with determinants of health and is a good predictor of future health related costs. This measure is considered a significant indicator of overall population health.

Valleyview had a lower life expectancy at birth in comparison to the provincial life expectancy (77.6 years vs. 80.5 years AB).

#### Sources:

Health Human Resource Forecasting and Simulation Model, Alberta Health Interactive Health Data Application (IHDA), Surveillance and Assessment Branch, Alberta Health Clinical Risk Grouper (CRG) Application, Alberta Health Alberta Provider Directory, Alberta Health Alberta Health Care Insurance Plan (AHCIP) Physician Claims Data, Alberta Health Stakeholder Registry File, Alberta Health Alberta Hospital Discharge Abstract Database (DAD), Alberta Health Ambulatory Care Data, Alberta Health Wait List Registry, Alberta Health Alberta Health Care Insurance Plan (AHCIP) Quarterly Population Registry Files, Alberta Health Case Costing Files, Alberta Health Postal Code Translation File, Alberta Health Alberta Blue Cross Claims Data, Alberta Health Census 2006 Population Data, Statistics Canada Canadian Community Health Survey (CCHS), Statistics Canada Long Term Care Funding File, Alberta Health Continuing Care Bed Survey, Alberta Health

**Notes:** <sup>1</sup> For more details see Local Area Family Care Clinic Prioritization Framework Report: <u>http://www.health.alberta.ca/documents/PHC-FCC-Framework-TELUS-2012.pdf</u>

# Local Geographic Area: Valleyview

### ACCESS TO HEALTH CARE SERVICES

Table 11.1 provides the number of ambulatory care visits or inpatient separations made by local area residents to facilities within the local geographic area as well as facilities outside of it. The data is provided for the most recent fiscal year available.

TABLE 11.1 Ambulatory Care Visits and Inpatient Separations for the Local Geographic Area Residents	
To Facilities Located In versus Out of the Local Geographic Area, Fiscal Year 2013/2014	

Ambulatory Care Visits					
Visits Within Local Area of Residence (IN) Visits Outside Local Area of Residence (OUT)		Total Visits	Percent IN	Percent OUT	
17,470	8,917	26,387	66.2%	33.8%	
Inpatient Separations (Seps)					
Seps Within Local Area of Residence	Seps Outside Local Area of Residence	Total Seps	Percent IN	Percent OUT	
433	643	1,076	40.2%	59.8%	

Table 11.2 focuses on ambulatory care visits or inpatient separations made by local area residents to the top three accessed non-local facilities. Of particular interest is the percentage of non-local visits to, or separations from, each of the three facilities out of all non-local visits or separations. These percentages appear in the last column of the table below. The data is provided for the most recent fiscal year available.

# TABLE 11.2 Top 3 Non-Local Ambulatory Care Facilities Accessed by Local Residents Fiscal Year 2013/2014

Local Residents Accessing Non-Local Ambulatory Care Facilities					
Ambulatory Care Facility Name	Facility Municipality	Facility LGA	Number of OUT Visits	% of Total OUT Visits	
Queen Elizabeth II Hospital	Grande Prairie	City of Grande Prairie	4,411	49.5%	
University of Alberta Hospital	Edmonton	Edmonton - Bonnie Doon	1,304	14.6%	
High Prairie Health Complex	High Prairie	High Prairie	533	6.0%	

# **TABLE 11.2** Top 3 Non-Local Acute Care Hospitals Accessed by Local Residents Fiscal Year 2013/2014 (continued)

Local Residents Accessing Non-Local Acute Care Hospitals					
Hospital Name	Hospital Municipality	Hospital LGA	Number of OUT Seps	% of Total OUT Seps	
Queen Elizabeth II Hospital	Grande Prairie	City of Grande Prairie	451	70.1%	
Royal Alexandra Hospital	Edmonton	Edmonton - Eastwood	54	8.4%	
University of Alberta Hospital	Edmonton	Edmonton - Bonnie Doon	49	7.6%	

#### Sources:

Ambulatory Care Data, Alberta Health Alberta Hospital Discharge Abstract Database (DAD), Alberta Health Alberta Health Care Insurance Plan (AHCIP) Annual Population Registry File, Alberta Health Postal Code Translation File, Alberta Health

# Definitions

# Appendix A

#### After-Tax Low Income Measure

Income status can be measured in several different ways in household surveys. For the standard products of the National Household Survey, the line chosen is a relative measure: the after-tax low-income measure (LIM-AT). For this measure, the income used is after-tax income of households. There are no regional variations to account for prices or cost of living differences: all applicable households in Canada face the same line adjusted for household size. This line is set at half the median of adjusted household after-tax income. To account for potential economies of scale, the income of households with more than one member is divided by the square root of the size of the household. All household members are considered to share the household income and are attributed the same income status.

Note: Low-income estimates in the 2011 National Household Survey. For the 2011 National Household Survey (NHS), low-income statistics are presented based on the after-tax low-income measure (LIM-AT). This measure is not related to the low-income cut-offs (LICO) presented in the 2006 Census and prevalence rates are conceptually not comparable. Because of the sensitivity of certain income indicators to differences in methodology and response patterns, direct comparisons to establish trends with low-income estimates from other household surveys, administrative programs or the 2006 Census are discouraged. The prevalence rates observed in the NHS at the national level are generally 1 to 2 percentage points higher than seen for similar concepts in other programs. However, analysis of the NHS data suggests that it is valid to compare low-income data for different sub-populations within the NHS (i.e., for different geographic areas or demographic groups). For more information, refer to the Income Reference Guide, National Household Survey, Catalogue no. 99-014-X2011006. Age - Refers to the age at last birthday before the reference date, that is, before May 10, 2011. (Statistics Canada)

### Age Standardization

Age standardization is a technique applied to make rates comparable across groups with different age distributions. A simple rate is defined as the number of people with a particular condition divided by the whole population. An age-standardized rate is defined as the number of people with a condition divided by the population within each age group. Standardizing (adjusting) the rate across age groups allows a more accurate comparison between populations that have different age structures. Age standardization is typically done when comparing rates across time periods, different geographic areas, and or population sub-groups (e.g. ethnic group).

### **Band Housing**

For historical and statutory reasons, shelter occupancy on reserves does not lend itself to the usual classification by standard tenure categories. Therefore, a special category, band housing, has been created for 1991 Census products. Band housing also appears in the 1996, 2001, and 2006 Census products. In 2011, band housing appeared in the NHS Survey instead of the Census (Statistics Canada)

### **Birth Rate**

The birth rate is the number of live births, of a given geographic area in a given year, per 1,000 population of the same geographic area in the same year. (Statistics Canada)

### Body Mass Index (BMI)

The BMI is a method of classifying body weights by health risk level, which is adopted by the World Health Organization (WHO). Guidelines were put in place by Health Canada to clearly define this index.

The BMI is computed as an individual's weight (in kilograms) divided by the square of their height (in meters). The standard BMI categories used are: underweight, normal, overweight and obese (classes I-III). For the purposes of this report, the following categories were used:

BMI Categories	BMI	
under weight	less than 18.50	
normal weight	18.50 to 24.99	
overweight	25.00 to 29.99	
obese	30.00 or greater	

Obesity has been linked with many chronic diseases, including hypertension, type 2 diabetes, cardiovascular disease, osteoarthritis and certain types of cancer. (Statistics Canada, Canadian Community Health Survey)

#### Canadian Triage and Acuity Scale (CTAS)

The CTAS is a scale to categorize patients according to the type and severity of their initial presenting signs and symptoms at the Emergency Department that helps to determine priorities for treatment. The CTAS is used to determine the triage level. There are 5 levels, with level 1 being the most urgent and level 5 the least urgent.

#### Triage Level 1 – Resuscitation

Patients are categorized as having conditions that are threats to life or limb (or imminent risk of deterioration) requiring immediate aggressive interventions.

#### Triage Level 2 – Emergent

Patients are categorized as having conditions that are a potential threat to life, limb or function, requiring rapid medical intervention or delegated acts.

#### Triage Level 3 – Urgent

Patients are categorized as having conditions that could potentially progress to a serious problem requiring emergency intervention. These conditions may be associated with significant discomfort or affecting ability to function at work or activities of daily living.

#### Triage Level 4 – Less Urgent (Semi urgent)

Patients are categorized as having conditions that are related to patient age, distress, or potential for deterioration or complications and would benefit from intervention or reassurance within 1-2 hours.

#### Triage Level 5 - Non Urgent

Patients are categorized as having conditions that may be acute but non-urgent as well as conditions which may be part of a chronic problem with or without evidence of deterioration. The investigation or interventions for some of these illnesses or injuries could be delayed or even referred to other areas of the hospital or health care system.

#### Triage Level 9 – Unknown

The information regarding this particular level is included in the National Ambulatory Care Reporting System Manual available through CIHI.

For further details please refer to the link below: http://www.calgaryhealthregion.ca/policy/docs/1451/Admission\_over-capacity\_AppendixA.pdf

#### Census

The census is a survey that collects data from all the members of a population, whether it's people or businesses. The most common use of the term "Census" is the population Census of Canada which is taken at 5-year intervals which counts persons and households and a wide variety of characteristics. In fact, some of the Census questions are asked on a sample basis i.e. in the past every fifth household receives a long-form questionnaire asking additional questions.

For 2011, Statistics Canada did not use a mandatory long-form questionnaire as part of the census. Information previously collected by the mandatory long-form census questionnaire was collected as part of the new voluntary National Household Survey (NHS).

Collection of the NHS began within four weeks of the May 2011 Census. Approximately 4.5 million households received the NHS questionnaire.

The 2011 Census questionnaire consisted of the same eight questions that appeared on the 2006 Census short-form questionnaire, with the addition of two questions on language. (Statistics Canada)

#### **Census Family**

A family as defined by the Census includes one of the following: a married couple (with or without children of either and/or both spouses), a common-law couple (with or without children of either and/or both partners) or a lone parent of any marital status, with at least one child.

A couple may be of opposite sex or same sex. A couple family with children may be further classified as either an intact family in which all children are the biological and/or adopted children of both married spouses or of both common-law partners, or a stepfamily with at least one biological or adopted child of only one married spouse or common-law partner and whose birth or adoption preceded the current relationship.

Stepfamilies, in turn may be classified as simple or complex. A simple stepfamily is a couple family in which all children are biological or adopted children of one, and only one, married spouse or common-law partner whose birth or adoption preceded the current relationship. A complex stepfamily is a couple family which contains at least one biological or adopted child whose birth or adoption preceded the current relationship.

These families contain children from:

- each married spouse or common-law partner and no other children
- one married spouse or common-law partner and at least one other biological or adopted child of the couple
- each married spouse or common-law partner and at least one other biological or adopted child of the couple. (Statistics Canada)

#### Chinese, n.o.s. (not otherwise specified)

The 2011 census category 'Chinese, n.o.s.' includes responses of 'Chinese' as well as all Chinese languages other than Cantonese, Mandarin, Taiwanese, Chaochow (Teochow), Fukien, Hakka and Shanghainese. (Statistics Canada)

#### Chronic Obstructive Pulmonary Disease (COPD)

The population aged 35 and over who reported being diagnosed by a health professional with chronic bronchitis, emphysema or COPD. (Statistics Canada, Canadian Community Health Survey)

COPD is a progressive disease that makes it hard to breathe. It can cause coughing that produces large amounts of mucus, wheezing, shortness of breath, chest tightness, and other symptoms. Cigarette smoking is the leading cause of COPD. Most people who have COPD smoke or used to smoke. Long-term exposure to other lung irritants (such as air pollution, chemical fumes, or dust) also may contribute to COPD.

#### **Emergency Department (ED) Visit Rate**

The ED visit rate is the number of visits to the emergency department divided by the total population of the local geographic area.

#### Family Care Clinic (FCC)

Family Care Clinics provide primary health care services, such as diagnosis and treatment of illness, immunizations, screening and links to other health services and community agencies. The clinics emphasize health promotion, disease and injury prevention, and self-management and care of chronic disease. FCCs offer extended hours of service and same day access.

#### **Fertility Rate**

The fertility rate is the number of live births per 1,000 women of reproductive age (15 - 49 years) in a population per year. This is a more standardized way to measure fertility in a population than birth rate because it accounts for the percentage of women of reproductive age. (Statistics Canada)

#### **First Nations with Treaty Status**

First Nation is a term that came into common usage in the 1970s to replace the word "Indian". Although the term First Nation is widely used, no legal definition of it exists. Among its uses, the term "First Nations people" refers to the Indian people in Canada, both Status and non-Status.

Starting in 1701, the British Crown entered into solemn treaties to encourage peaceful relationships between First Nations and non-Aboriginal people. Over the next several centuries, treaties were signed to define, among other things, the respective rights of Aboriginal people and governments to

use and enjoy lands that Aboriginal people traditionally occupied. The Government of Canada and the courts understand treaties between the Crown and Aboriginal people to be solemn agreements that set out promises, obligations and benefits for both parties. (Aboriginal Affairs and Northern Development Canada)

#### **Health Status**

Health status is the level of health of the individual, group or population as subjectively assessed by the individual or by more objective measures. (Statistics Canada)

#### **High Birth Weight**

Birth weight is the body weight of a baby at its birth. High birth weight is defined as live births with a weight of 4,500 grams or more, expressed as a percentage of all live births with known weight (Statistics Canada, Vital Statistics, Birth Database)

#### **Hospitalization Rate**

The hospitalization rate is the age-standardized rate of acute care hospitalization, per 100,000 population. (Canadian Institute for Health Information)

#### Infant Mortality Rate

The infant mortality rate is infants who die in the first year of life, expressed as a count and a rate per 1,000 live births. (Statistics Canada, Vital Statistics, Birth and Death Databases)

#### Inpatient

An inpatient is an individual who has been officially admitted to a hospital for the purpose of receiving one or more health services. (Canadian Institute for Health Information: MIS Standards 2011)

#### Inpatient Separations (Seps)

A separation from a health care facility occurs anytime a patient (or resident) leaves because of death, discharge, sign-out against medical advice, or transfer. The number of separations is the most commonly used measure of the utilization of hospital services. Separations, rather than admissions, are used because hospital abstracts for inpatient care are based on information gathered at the time of discharge.

#### Inuit

Inuit are the Aboriginal people of Arctic Canada. As of Sept 2010, it is estimated that about 45,000 Inuit live in 53 communities in: Nunatsiavut (Labrador); Nunavik (Quebec); Nunavut; and the Inuvialuit Settlement Region of the Northwest Territories. Each of these four Inuit groups have settled land claims. These Inuit regions cover one-third of Canada's land mass. Please note that small numbers of Inuit people can be found in various other regions of Canada other than the four regions listed above.

The word "Inuit" means "the people" in the Inuit language called, Inuktitut and is the term by which Inuit refer to themselves. (Aboriginal Affairs and Northern Development Canada)

#### Local Geographic Areas (LGAs)

To assist with primary health care planning, Alberta Health has developed a series of reports to provide a broad range of demographic, socio-economic, and population health statistics considered relevant to primary health care for communities across the province. Alberta Health Services divides the province into five large health service Zones, and these Zones are subdivided into smaller geographic areas called Local Geographic Areas (LGAs). These 132 LGAs reflect areas where given populations live, work and receive most day-to-day services including commercial services and health care.

LGA is defined based on the multiple characteristics listed below.

- population density
- distance from urban centres or major rural centres that provide a variety of services (health and non-health)
- local knowledge about the population, industry type, municipalities, resources, infrastructure, schools, etc.
- travel patterns of populations seeking services (health and non-health)
- place of work and commuting behaviours

#### Low Birth Weight

Birth weight is the body weight of a baby at its birth. Live births less than 5.5 pounds or 2500 grams at birth are considered as babies with low birth weight. Low birth weight is a key determinant of infant survival, health, and development. (Statistics Canada, Vital Statistics, Birth Database)

#### Mortality Rate by Cause of Death

The age-standardized mortality rate by cause of death is a measure of the frequency (rate) at which deaths occur in a given population due to a certain cause. The potential confounding effect of different age structures (i.e. across geographic boundaries or years) is reduced when comparing rates that have been age-adjusted. (Interactive Health Data Application, Alberta Health)

#### Neoplasms

A neoplasm is an unusual new growth of tissue resulted by uncontrolled production of cells. These cells do not coordinate with normal cells and may appear abnormal compared to the normal cells. The term "tumor" is used to name a neoplasm that has formed a lump. Some neoplasms do not form lumps. The neoplasms that spread to the other parts of the body are commonly known as 'Cancers'. (<u>http://www.cancer.gov/cancertopics</u>)

#### National Household Survey

Between May and August 2011, Statistics Canada conducted the National Household Survey (NHS) for the first time. This voluntary, self-administered survey was introduced as a replacement for the long census questionnaire, more widely known as Census Form 2B.

The NHS is designed to collect social and economic data about the Canadian population. The objective of the NHS is to provide data for small geographic areas and small population groups.

For further details around sampling design, topics covered etc. please visit the link below: <a href="http://www12.statcan.gc.ca/nhs-enm/2011/ref/nhs-enm\_guide/guide\_2-eng.cfm">http://www12.statcan.gc.ca/nhs-enm/2011/ref/nhs-enm\_guide/guide\_2-eng.cfm</a> (Statistics Canada).

#### **Physical Activity**

Physical activity is measured as the population aged 12 and over who reported a level of physical activity, based on their responses to questions about the frequency, nature and duration of their participation in leisure time physical activity. Respondents are classified as active, moderately active or inactive based on an index of average daily physical activity over the past three months.

For each leisure time physical activity engaged in by the respondent, an average daily energy expenditure is calculated by multiplying the number of times the activity was performed by the average duration of the activity by the energy cost (kilocalories per kilogram of body weight per hour) of the activity. The index is calculated as the sum of the average daily energy expenditures of all activities. Respondents are classified as follows: 3.0 kcal/kg/day or more = physically active; 1.5 to 2.9 kcal/kg/day = moderately active; less than 1.5 kcal per day = inactive. (Statistics Canada, Canadian Community Health Survey)

#### **Prevalence Rate**

Prevalence is a measure of disease that allows us to determine a person's likelihood of having a disease. Therefore, the number of prevalent cases is the total number of cases of disease existing in a population. A prevalence rate is the total number of cases of a disease existing in a population divided by the total population. (http://www.health.ny.gov/diseases/chronic/basicstat.htm)

#### **Primary Care**

Primary care is the first point of contact that people have with the health care system for medical needs requiring treatment and referral to other services as needed and is usually provided by a family physician or other health care professional. (http://www.albertapci.ca/aboutpcns/primarycare/pages/default.aspx)

#### Primary Care Networks

Primary Care Networks are groups of family doctors that work with Alberta Health Services and other health professionals to coordinate the delivery of primary health services for their patients. (http://www.pcnpmo.ca/AboutPCNs/PCNsInAlberta/Pages/default.aspx)

#### **Private Household**

A private household is a person or a group of people occupying the same dwelling and who do not have a usual place of residence elsewhere in Canada or abroad. The household universe is divided into two sub-universes on the basis of whether the household is occupying a collective dwelling or a private dwelling. The latter is a private household. (Statistics Canada)

#### Qualifier (comparisons between indicator values)

In comparing indicators across local geographic areas (LGAs) and the Province, this report uses qualifiers such as 'higher than', 'lower than', 'similar to', etc. These statements are based on a simple statistical comparison that determines how far apart the indicator values are on the full scale of values for the indicator. For each indicator, the standard deviation (SD) was used as the measuring stick for whether the values are "close" or "far apart". For each indicator, the distance between the LGA value and the provincial (AB) value was measured as number of SDs, and the direction of the difference (plus or minus). For example, if the LGA value is two SDs above the AB value, then the LGA value is said to be 'much higher' than the provincial value. The complete set of comparison criteria is given below.

Qualifier	Distance between values	
Much Lower	below –1.5 SD	
Lower	–1.5 SD to –0.25 SD	
Similar/Comparable	-0.25 SD to +0.25 SD	
Higher	+0.25 SD to +1.5 SD	
Much Higher	+1.5 SD and higher	

#### **Separation Rate**

A separation from a health care facility occurs anytime a patient (or resident) leaves because of death, discharge, sign-out against medical advice or transfer. The separation rate is the total number of inpatient separations divided by the total population.

#### **Self-Perceived Mental Health**

Perceived mental health is a general indication of the number of people in the population suffering from some form of mental disorder, mental or emotional problems or distress, not necessarily reflected in self-perceived health. This data is usually collected through surveys where respondents are asked to rate their mental health as poor, fair, good, very good or excellent. (Statistics Canada, Canadian Community Health Survey)

#### Smoker

As defined by Statistics Canada, 'smokers' are members of the population aged 12 and older who report being a current smoker. A "daily smoker" is someone who reports smoking cigarettes every day (although it does not take into account the number of cigarettes smoked). 'Occasional smokers' refers to those who reported smoking cigarettes occasionally; this includes former daily smokers who now smoke occasionally. (Statistics Canada, Canadian Community Health Survey)

#### **Sexually Transmitted Infection (STI)**

A sexually transmitted infection is an infection that can be transferred from one person to another through sexual contact. (Public Health Agency of Canada)

#### **Teen Birth Rate**

The teenage live birth rate is the number of live births per 1,000 women aged 15 to 19. (E-STAT, Statistics Canada)

# **Community Services**

### **ONLINE RESOURCES**

### 1. Aboriginal Affairs

- Alberta First Nation Community Profiles: <a href="http://pse5-esd5.ainc-inac.gc.ca/fnp/Main/Search/FNListGrid.aspx?lang=eng">http://pse5-esd5.ainc-inac.gc.ca/fnp/Main/Search/FNListGrid.aspx?lang=eng</a> This link provides a collection of information that describes individual First Nation communities across Canada. It also allows you to quickly locate First Nation communities by consulting <u>the interactive map</u>.
- Delegated First Nation Agencies: <u>http://humanservices.alberta.ca/family-community/15540.html</u>
   This link provides a list, a map and contact details of delegated First Nation agencies and
   societies in Alberta.
- Programs and Services for Aboriginal People: <a href="http://www.programs.alberta.ca/Living/648.aspx?N=770+173">http://www.programs.alberta.ca/Living/648.aspx?N=770+173</a>

   This link provides an online resource to programs and services, such as Online Services, Financial Resources, Licensing and Registration, and Publications relevant to Aboriginal people in Alberta.

#### 2. Education

- Alberta Education and Training: <u>http://alberta.ca/educationtraining.cfm</u>
   This link provides resources for schooling in Alberta through primary years to postsecondary and life-long learning.
- Local Resources:
  - Find a directory of your local schools and school boards: <u>http://www.education.alberta.ca/apps/schoolsdir/</u> This link provides a list of school authorities and associated public, private, francophone and early childhood services – school authorities are listed in alphabetical order.

### 3. Employment

 Employment resources: <u>http://www.programs.alberta.ca/Living/5960.aspx?Ns=5246&N=770</u> This link provides resources for finding a job, including career planning, training and development, job search and job postings. It also provides general career and employment resources for self-employed, youth, persons with disabilities, immigrants and aboriginal people.

# Appendix B

- Local resources:
  - Find your local employment resources: <u>http://humanservices.alberta.ca/services-near-you/11959.html</u>
     This link provides employment, training and career services by region. Each region links to a comprehensive list of office locations, job fairs and service directories.

# 4. Family and Children

- Children and Family Services: <u>http://humanservices.alberta.ca/family-community.html</u> This link provides links to programs and services that support families and communities; it provides information on child care, parenting, women's issues, youth programs, safer communities, and family community support services.
- Programs and Services for Children: <u>http://www.programs.alberta.ca/Living/650.aspx?N=770+759</u> This link provides links to featured programs and services such as *Kids Help Phone Online*  and *Traffic Safety Just for Kids*. It also contains activity resources for children such as colouring books and cook books.
- Programs and Services for Parents: <u>http://www.programs.alberta.ca/Living/9281.aspx?N=770+9252</u>

   This link provides resources for parents on childcare, finances and post adoption registration.
- Programs and Services for Youth: <u>http://www.programs.alberta.ca/Living/678.aspx?N=770+177</u>
   This link provides resources on youth programs and services (such as 4-H Clubs of Alberta, *B-Free-Stand Up and Stop Bullying, Get Web Wise and Young Workers*), Online Services (high school transcripts), Financial Resources (scholarship, bursary and grant programs), Licensing and Registration (social insurance number, learner's permit, driver's licence).

# 5. Housing

• Housing and Property:

http://www.programs.alberta.ca/Living/6345.aspx?N=770+599

This link provides information on housing and property in Alberta, including information for tenants and landlords.

- Local Resources:
  - Find your local housing programs and services: <u>http://www.programs.alberta.ca/Living/13810.aspx?Ns=13705+13711+13738&N=770</u>
     This link provides information and links to different local and regional Housing
     Management Bodies in Alberta. It also provides a link to housing information specific to
     seniors, persons with disabilities and homeless persons. Also includes information and
     tips for landlords and tenants.

 Find your local homeless support resources: <u>http://humanservices.alberta.ca/homelessness/14633.html</u>
 This link provides information on support services provided in Edmonton, Fort McMurray,
 Grand Prairie, Lloydminster, Red Deer, Calgary, Medicine Hat and Lethbridge.
 <u>http://humanservices.alberta.ca/homelessness/16050.html</u>
 This link provides information on funding provided to the Outreach Support Services
 Initiative and the Addiction and Mental Health Strategy in the communities of Calgary,
 Edmonton, Grande Prairie, Fort McMurray, Red Deer, Lethbridge and Medicine Hat.

### 6. Seniors

• Alberta Seniors:

http://www.seniors.alberta.ca/

This link provides information and links to the different programs and services to support seniors in Alberta.

http://www.programs.alberta.ca/Living/13772.aspx?Ns=13705+13715&N=770

This link provides information on financial help, health benefits, housing and rent, fraud prevention and personal safety for senior Albertans. It also provides resources for professionals to help their senior clients.

- Local Resources:
  - Find your local seniors' resources: <u>http://www.health.alberta.ca/seniors/contact-seniors.html</u>
     This link provides contact information for Seniors' Programs and Services; and Seniors'
     Information Services Offices in various regions throughout Alberta.

# 7. Social Services

Alberta Human Services:

<u>http://humanservices.alberta.ca/programs-and-services.html</u> This link provides a portal to the variety of programs and services provided by Alberta Human Services.

- Services near you: <u>http://humanservices.alberta.ca/services.html</u>
   This link provides a link to help you locate, among others, your local Service delivery offices, Alberta Works Centres, Child and Family Services Authorities and Employment Services.
  - Alberta Food Bank Network Association: <u>http://www.albertafoodbanks.org/find-food-bank/</u>
     This links to the Alberta Food Banks website and a list of associated community kitchens in different areas and regions of Alberta.
  - Programs and Services for Low-Income Earners: <u>http://www.programs.alberta.ca/Living/9498.aspx?N=770+11437</u> This link contains information about Alberta Works and other social assistance programs for low-income earners.

- Local Services:
  - Find your local community non-profit and voluntary organizations: <u>http://www.programs.alberta.ca/Living/9293.aspx?N=770+9301</u>
     This link provides information on initiatives which support non-profit and voluntary organizations, grant programs and information on how to register a non-profit or charity organization.

\*\*\* To find other local community and social services in your area:

- Find Services in Your Area: <u>http://www.programs.alberta.ca/Search/Results.aspx?q=lethbridge</u>
   This link allows you to select your city or enter your postal code to find different types of
   services in and around your area. Click on the link above and select the "Results Near You"
   button next to the "Search" button.
- Find local services through this province-wide service directory of community, health, social and government services: http://www.informalberta.ca/public/common/index ClearSearch.do

# Health Link Alberta Calls for North Zone

The following listing shows the town/city, number of calls and percentage where the zone was coded as North (including calls from the Mental Health Helpline). Records where the town/city is unknown or where the caller chose not to give demographic information are excluded. The listing is sorted alphabetically by Town/City in ascending order.

	_	
Town/City	# of Calls	%
Abee	10	0.0%
Alberta Beach	197	0.3%
Anzac	51	0.1%
Ardmore	117	0.2%
Ashmont	72	0.1%
Assumption	2	0.0%
Athabasca	618	1.1%
Atikameg	132	0.2%
Atmore	33	0.1%
Barrhead	756	1.3%
Bay Tree	10	0.0%
Bear Canyon	2	0.0%
Beaverlodge	551	1.0%
Bellis	21	0.0%
Berwyn	58	0.1%
Bezanson	87	0.2%
Bloomsbury	5	0.0%
Blue Ridge	54	0.1%
Blueberry	6	0.0%
Mountain	0	0.076
Bluesky	35	0.1%
Bonanza	16	0.0%
Bonnyville	1,150	2.0%
Boyle	202	0.4%
Boyne Lake	18	0.0%
Breynat	2	0.0%
Brownvale	60	0.1%
Brule	17	0.0%
Buffalo Head	44	0.1%
Prairie	++	0.170
Busby	98	0.2%
Cadomin	2	0.0%
Cadotte Lake	109	0.2%
Calais	29	0.1%
Calling Lake	134	0.2%
Camp Creek	16	0.0%
Canyon Creek	30	0.1%

#### Calls by Town/City for the Fiscal Year 2013/2014

Town/City	# of Calls	%
Carrot Creek	23	0.0%
Caslan	144	0.3%
Chard	103	0.2%
Chateh	162	0.3%
Cherhill	40	0.1%
Cherry Grove	64	0.1%
Cherry Point	13	0.0%
Chisholm Mills	2	0.0%
Clairmont	435	0.8%
Cleardale	42	0.1%
Clyde	97	0.2%
Cold Lake	2,386	4.2%
Colinton	60	0.1%
Conklin	85	0.2%
County of Grand	638	1.1%
Crooked Creek	110	0.2%
Dapp	51	0.1%
Darwell	118	0.2%
Deadwood	10	0.0%
Debolt	87	0.2%
Demmitt	12	0.0%
Desmarais	1	0.0%
Dixonville	49	0.1%
Donnelly	31	0.1%
Draper	2	0.0%
Driftpile	67	0.1%
Eaglesham	23	0.0%
Edson	1,180	2.1%
Egremont	14	0.0%
Elk Point	196	0.3%
Ellscott	7	0.0%
Elmworth	10	0.0%
Enilda	60	0.1%
Eureka River	10	0.0%
Fairview	396	0.7%

Town/City	# of Calls	%
Falher	195	0.3%
Faust	58	0.1%
Fawcett	25	0.0%
Fitzgerald	1	0.0%
Flatbush	21	0.0%
Foisy	12	0.0%
Fort Assiniboine	61	0.1%
Fort Chipewyan	1,063	1.9%
Fort Kent	60	0.1%
Fort Mackay	118	0.2%
Fort McMurray	11,641	20.6%
Fort Smith	14	0.0%
Fort Vermilion	417	0.7%
Fox Creek	126	0.2%
Fox Lake	27	0.0%
Frog Lake	133	0.2%
Garden River	19	0.0%
Gift Lake	145	0.3%
Girouxville	98	0.2%
Glendon	134	0.2%
Glenevis	240	0.2%
Goodfare	240	0.0%
Goodfish Lake	233	0.0%
Goodridge	5	0.9%
Gordondale	15	0.0%
Grande Cache	274	0.5%
Grande Prairie	10,287	18.2%
Grassland	29	0.1%
Grimshaw	305	0.1%
Grouard	97	0.3%
Grovedale	184	0.2%
Gundy	1	0.0%
Gunn	173	0.3%
Guy	14	0.0%
Heinsburg	38	0.0%
High Level	897	1.6%
High Prairie	751	1.3%
Hines Creek	77	0.1%
Hinton	899	1.6%
Hondo	15	0.0%
Hotchkiss	15	0.0%
Hylo	25	0.0%
Hythe	23	0.0%
Iron River		0.5%
	19	
Island Lake	5	0.0%

	# of Calls	0/
Town/City Island Lake South	# of Calls	<mark>%</mark> 0.0%
Jarvie	35	0.0%
Jasper	273	0.1%
Jean Cote	7	0.0%
John d'Or Pr.	106	0.2%
Joussard	40	0.1%
Keg River	41	0.1%
Kehewin	121	0.2%
Kikino	33	0.1%
Kinuso	137	0.2%
La Corey	26	0.0%
La Crete	869	1.5%
La Glace	80	0.1%
Lac la Biche	1,025	1.8%
Lafond	18	0.0%
Lake Isle	14	0.0%
Lindbergh	9	0.0%
Little Smoky	12	0.0%
Lone Pine	11	0.0%
Loon Lake	3	0.0%
Mallaig	51	0.1%
Manning	156	0.3%
Marie-Reine	5	0.0%
Marlboro	2	0.0%
Mayerthorpe	261	0.5%
McLennan	99	0.2%
McRae	8	0.0%
Meander River	51	0.1%
Nampa	71	0.1%
Neerlandia	75	0.1%
Nestow	8	0.0%
Newbrook	34	0.1%
Niton Junction	75	0.1%
North Star	8	0.0%
Notikewin	4	0.0%
Onoway	593	1.0%
Opal	9	0.0%
Owlseye Lake	1	0.0%
Paddle Prairie	61	0.1%
Peace River	1,202	2.1%
Peerless Lake	102	0.2%
Peers	31	0.1%
Peoria	1	0.0%
Perryvale	22	0.0%
Pickardville	86	0.0%
	00	0.2/0

#### Health Link Alberta Calls for North Zone (Continued)

Town/City	# of Calls	%
Plamondon	211	0.4%
Radway	40	0.1%
Rainbow Lake	204	0.4%
Red Earth Creek	208	0.4%
Redwater	275	0.5%
Reno	1	0.0%
Riverview	3	0.0%
Robb	17	0.0%
Rochester	76	0.1%
Rochfort Bridge	9	0.0%
Rycroft	86	0.2%
Saddle Lake	382	0.7%
Sangudo	98	0.2%
Sexsmith	622	1.1%
Silver Valley	15	0.0%
Slave Lake	999	1.8%
Smith	90	0.2%
Smoky Lake	185	0.3%
South Baptiste	3	0.0%
Spedden	25	0.0%
Spirit River	152	0.3%
Sputinow	43	0.1%
St Brides	56	0.1%
St Isidore	102	0.2%
St Lina	51	0.1%
St Paul	939	1.7%
St Vincent	37	0.1%
Sunset Beach	2	0.0%
Sunset House	32	0.1%
Swan Hills	126	0.2%

Town/City	# of Calls	%
Tangent	15	0.0%
Tawatinaw	5	0.0%
Thorhild	137	0.2%
Tiger Lily	13	0.0%
Trout Lake	114	0.2%
Valhalla Centre	35	0.1%
Valleyview	448	0.8%
Vega	17	0.0%
Venice	2	0.0%
Vilna	107	0.2%
Vimy	72	0.1%
Wabasca	496	0.9%
Wandering River	42	0.1%
Wanham	50	0.1%
Warspite	7	0.0%
Waskatenau	75	0.1%
Watino	5	0.0%
Wembley	419	0.7%
West Baptiste	2	0.0%
Westlock	776	1.4%
Whispering Hills	4	0.0%
White Gull	1	0.0%
Whitecourt	1,559	2.8%
Whitelaw	21	0.0%
Widewater	53	0.1%
Woking	46	0.1%
Worsley	64	0.1%
Yellowhead County	329	0.6%
Zama City	6	0.0%
Total	56,637	100.0%

#### Source:

Health Link Alberta, Alberta Health Services

# Select Health Services in Local Geographic Area

Appendix D

## Valleyview

### **Active Treatment Hospitals**

Designated Service Type	Name	Address
Small Rural Community Hospital	Valleyview Health Centre	4802 Highway Street East/Est, Valleyview, T0H3N0

Source:

Alberta Health, January 2015

#### Note:

Active Treatment Hospitals refer to Referral Tertiary Care Hospitals, Tertiary Pediatric Hospitals, Cancer Treatment Hospitals, Pediatric Hospitals, Psychiatric Facilities, Rehabilitation Hospitals, Regional & Urban Secondary Level Care Hospitals, Rural Community Hospitals, Small Rural Community Hospitals and Designated Ambulatory Care Hospitals

#### **Community Ambulatory Care Centres**

There are no Community Ambulatory Care Centres in this Local Geographic Area

#### Source:

Alberta Health, January 2015

#### Note:

Community Ambulatory Care Centres refer to Advanced Ambulatory Care Clinics, Urgent Care Centres, Basic Community Ambulatory Care Clinics and Family Care Clinics

#### **Diagnostic Imaging Centres**

Name	Address
Valleyview Health Centre	Imaging Department, 4802 Highway St E, Valleyview, T0H3N0

Source:

Alberta Health, January 2015

#### **Community Pharmacies**

Name	Address
Rexall #7206	4705 50 Ave, Valleyview, T0H3N0

Source:

Alberta Health, January 2015

#### **Medical Laboratories**

Name	Address
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Valleyview Health Centre La	poratory, 4802 Highway St, Valleyview, T0H3N0
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#### Source:

Alberta Health, January 2015

### Long Term Care Accommodation

Name	Address
Valleyview Health Centre	4802 Highway Street East, Valleyview, T0H3N0

#### Source:

Alberta Health, December 2014

#### Supportive Living Accommodation

Accommodation Type	Name	Address
Lodge	Red Willow Lodge	5403 48 Street, Valleyview, T0H3N0
Assisted Living Accommodation	Ridgevalley Home	R.R. #1, Crooked Creek, T0H0Y0

#### Source:

Alberta Health, December 2014

#### Note:

Supportive Living Accommodation refer to Assisted Living Accommodation, Group Home and Lodge

#### **Family Physician Offices**

Name	Address
Valleyview Medical Clinic	43 East Hwy St, Valleyview, T0H3N0

Sources:

Alberta Health Care Insurance Plan (AHCIP) Data, Alberta Health, December 2014 College of Physicians and Surgeons of Alberta, January 2015

#### Note:

The Family Physician Office information is based on available Alberta Health data and College of Physicians and Surgeons of Alberta (CPSA) information. The most current contact information for physicians can be found on the CPSA website at <a href="http://www.cpsa.ab.ca">www.cpsa.ab.ca</a>