



Recreation use and experience survey results

Highwood Pass Area, Kananaskis Country, Alberta
Spring – Fall 2022

Recreation Use and Experience Survey Results: Highwood Pass Area Spring - Fall 2022

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Executive Summary

From June 3, 2022, to September 25, 2022, Alberta Environment and Parks (currently: Forestry and Parks) conducted a recreation use and experience survey in the Highwood Pass area of Kananaskis Country.

The purpose of this study was to better understand the distribution, use and experience of visitors to the Highwood Pass corridor area. Findings from this survey, combined with anecdotal and observational data about visitors to this area, will provide the Government of Alberta and recreation stewardship groups better insights on which to base recreation planning and management decisions.

Quantitative, random and structured recreation use surveys provide valuable insights and information to planners and managers of Crown land, local stakeholders and trail stewardship organizations working in these areas. If the survey is replicated in the future, it could provide a comparison of changes to recreation use and experience and provide recommendations for improvements that can be made to make recreational experiences in these highly valued places even better.

Study Purpose and Scope

The purpose of this study was to better understand the distribution, use and experience of visitors in the Highwood Pass corridor (see Figure 1). From June 3, 2022 to September 25, 2022, a recreation use and experience survey was conducted in person at day use and staging areas along the highway.

The survey results provide quantitative data to support anecdotal and observational data of users as a baseline for understanding recreation use and experience of visitors in the area in the spring, summer and fall.

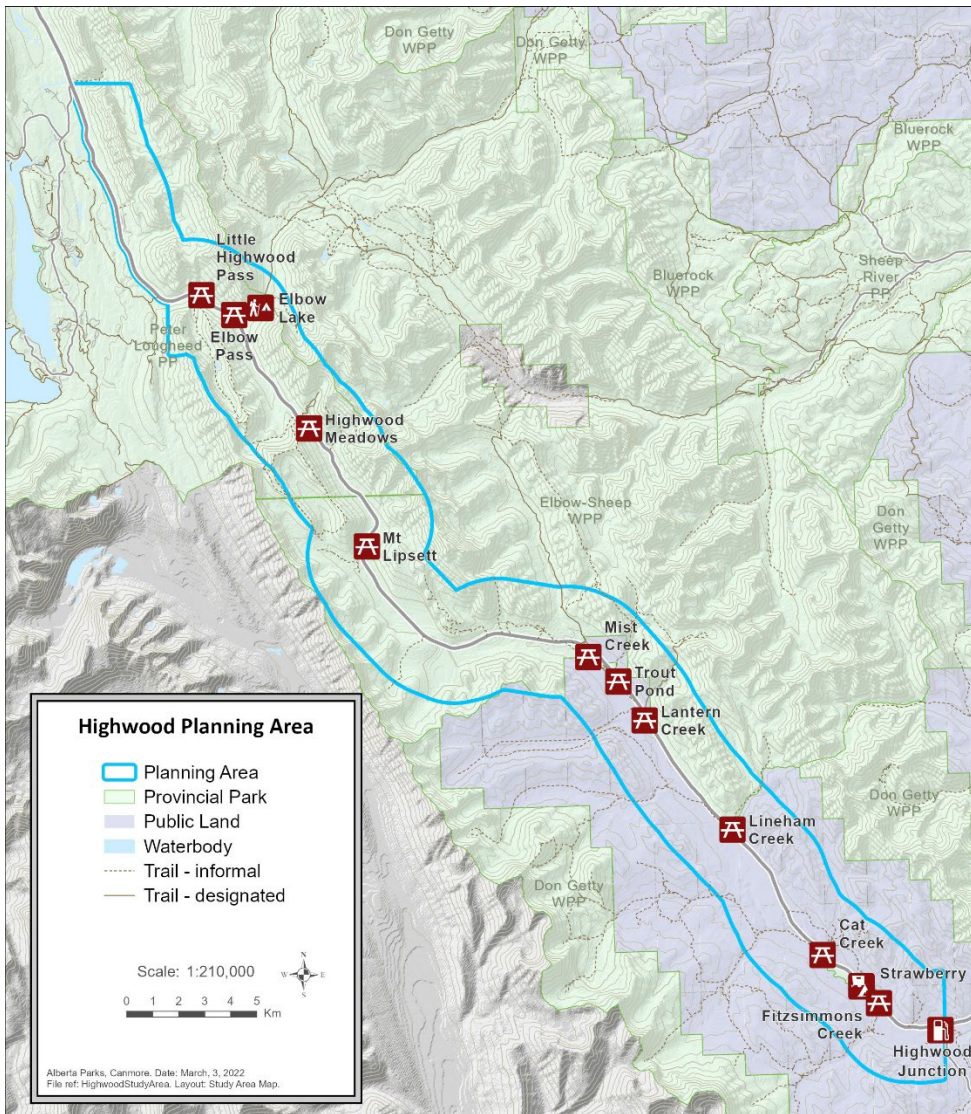


Figure 1 Study Area

Survey Design and Methodology

The survey was based on a standardized recreation use and experience survey developed for visitors anywhere on Crown land in Alberta. The survey was uploaded to the Survey 123 App and administered in person. The questions were carefully chosen to be applicable to the variety of places, activities and experiences in Alberta and allow for comparison across geographic areas and time periods. The survey questions were a combination of closed and open-ended questions. Questions are displayed as section headers throughout this report.

The survey was conducted by Alberta Environment and Parks (AEP) Parks and Lands Division staff and volunteers (all are now part of the Ministry of Forestry and Parks as part of a recent re-organization). An orientation to the survey and survey delivery was conducted to ensure the survey was administered consistently and to prepare for questions that may be asked on the rationale and use of survey results.

A deliberate sampling schedule was used to ensure that responses were not biased to a particular day of the week or time of the day. A rapid assessment approach was used, borrowing from other rapid assessment approaches used to assess natural resource and social condition in other fields – such as rural appraisal and participatory rural appraisal in sustainable development. When using the rapid assessment method, surveying is conducted over a short sampling period thought to be representative of weekend/weekday use within a two month season. The sampling period includes two weekend days when use is highest, a Friday or Monday where use is usually higher than other weekdays, and a fourth day to represent middle of the week use.

Visitors were surveyed during three visitation periods: 1) in June before the highway opens on June 15; 2) in July or August; and 3) in September, during the popular larch season. Sampling was done during the busiest seven hours of the day, timing was informed by traffic counters and the advice of conservation officers.

A total of 360 responses were received during the study; the number of respondents by time period are shown in the table below.

Table 1 Time Period of Survey and Number of Respondents

Time Period	RESPONDENTS
June	142
July-August	99
September	120

In June, staff surveyed visitors from the either side of the closure gates In July/August and in September, staff surveyed visitors at the following parking areas (listed from north to south):

- Highwood Meadows Day Use
- Arethusa informal parking area
- Mt Lipsett undesignated trail parking area
- Mt Lipsett Day Use
- Mist Creek informal parking area
- Trout Pond Provincial Recreation Area (PRA)
- Lantern PRA
- Lineham Creek
- Cat Creek PRA
- Strawberry PRA
- Fitzsimmons Creek PRA

There is one campground in the area, Strawberry Equestrian in Strawberry PRA. Only one survey was conducted in the campground, as such this survey does not represent that use type. Little Highwood Pass and Elbow Pass were closed due to construction.

The representativeness of survey results to the total number of users is difficult to determine. It requires first an estimate of the total number of visitors, which are not counted in an exact way in these areas. An automated traffic counter along Highway 541,

west of Longview and 0.5 km from the Kananaskis Country border, provides the most reliable source from which to estimate visitor volumes. The traffic counter recorded 38,924 vehicles (one-way) between June 3, 2022 and September 25, 2022.¹ This number should be adjusted for frequency of visitors and vehicle occupancy. Thirty-one percent of respondents indicated that they visited twice per month, once a week or more than once per week. The average vehicle occupancy based on this survey was 2.54.² Adjusting for these two factors, an estimated 80,000 people visited the area during the survey period. Survey sampling research methods require 266 responses for a population of 15,000-200,000 across all sites, to produce a 95% confidence level with a 6% margin of error.³ This confidence level and margin of error can be assumed for this study, which included 360 responses, while taking into account the other limitations on the representation of user types in the study mentioned above.

The survey results are provided in this report in following sections:

- demographics and geography
- recreation use
- overnight accommodations
- visitor experience
- trip sources and planning

A conclusion section completes the report with recommendations to improve the survey and conduct it over time to allow for comparisons over time.

¹ Some of this traffic would have been turning south at Highwood Junction on Highway 40 and toward Cataract Creek Public Land Use Zone. Alberta Transportation turning movement estimates that 21% of eastern traffic turns south in the summer, as such traffic volumes estimates to Highwood Pass could be reduced by this much.

² Survey results show much similar vehicle occupancy than the two people per vehicle has been used an estimate by GOA calculations for the area in recent years.

³ An estimate of 80,000 unique visitors; survey confidence and margin of error calculations can be estimated at <https://www.surveymonkey.com/mp/sample-size-calculator/> or <https://www.qualtrics.com/blog/calculating-sample-size/>

Results

Demographics and Geography

Table 2 Respondents Gender

GENDER	JUNE	JULY/ AUG	SEPT	ALL
Male	61.0%	49.0%	44.1%	52.1%
Female	39.0%	50.0%	55.1%	47.3%
Transgender	0.0%	1.0%	0.8%	0.6%
Prefer Not to Say	0.0%	0.0%	0.0%	0.0%

Table 3 Respondents Age Class

AGE CLASS	JUNE	JULY/ AUG	SEPT	ALL
Under 15	0.0%	0.0%	0.0%	0.0%
15 to 24	4.2%	12.2%	8.2%	7.2%
25 to 34	12.0%	22.4%	27.6%	18.3%
35 to 44	17.6%	15.3%	23.5%	17.5%
45 to 54	17.6%	23.5%	25.5%	20.3%
55 to 64	21.8%	10.2%	17.3%	16.1%
65 or Older	26.8%	16.3%	20.4%	20.6%

Table 4 Respondents Education

EDUCATION	JUNE	JULY/ AUG	SEPT	ALL
High school (or some)	4.3%	8.2%	5.8%	5.9%
Some post-secondary	5.0%	12.2%	10.8%	8.9%
College or technical school graduation	22.1%	19.4%	20.0%	20.7%
Undergraduate university graduation	35.7%	39.8%	39.2%	38.0%
Graduate/professional university graduation	32.9%	20.4%	24.2%	26.5%
Prefer Not to Say	4.3%	8.2%	5.8%	5.9%

Table 5 Age Class for All Party Members

AGE CLASS	JUNE	JULY/ AUG	SEPT	ALL
Under 15	2.0%	9.0%	9.7%	6.7%
15 to 24	5.4%	13.6%	7.3%	8.4%
25 to 34	10.0%	19.8%	15.8%	14.8%
35 to 44	16.1%	12.7%	16.7%	15.4%
45 to 54	16.1%	16.1%	20.7%	17.7%
55 to 64	21.1%	11.0%	11.6%	14.9%
65 or Older	29.3%	17.8%	18.2%	22.1%

Table 6 Respondents Household Income

HOUSEHOLD INCOME	JUNE	JULY/ AUG	SEPT	All
Under 50 K	5.7%	11.3%	5.0%	7.0%
50 K to 100K	20.7%	23.7%	28.3%	24.1%
Over 100K	55.7%	48.5%	49.2%	51.5%
Prefer not to say	17.9%	16.5%	17.5%	17.4%

Geographic Location of Respondents

Question: Please provide your postal code

Overall 89.5% of respondents were from Alberta. Approximately 47% were from the City of Calgary and 4.4% from Canmore and 2.8% from Cochrane. The forward sorting location TOL includes the people from communities of Bragg Creek, Pridis Green, Millarville Nanton, Exshaw, Champion, Black Diamond, and Longview, representing 3.9% of respondents. Forward sorting location TOK represented 1.4% respondents, specifically from the communities of Cardston, Raymond, Blairmore, Cowley and Aden (See Figure 2). Geographic representation varies by different time periods (See Figure 3, Figure 4, and Figure 5).

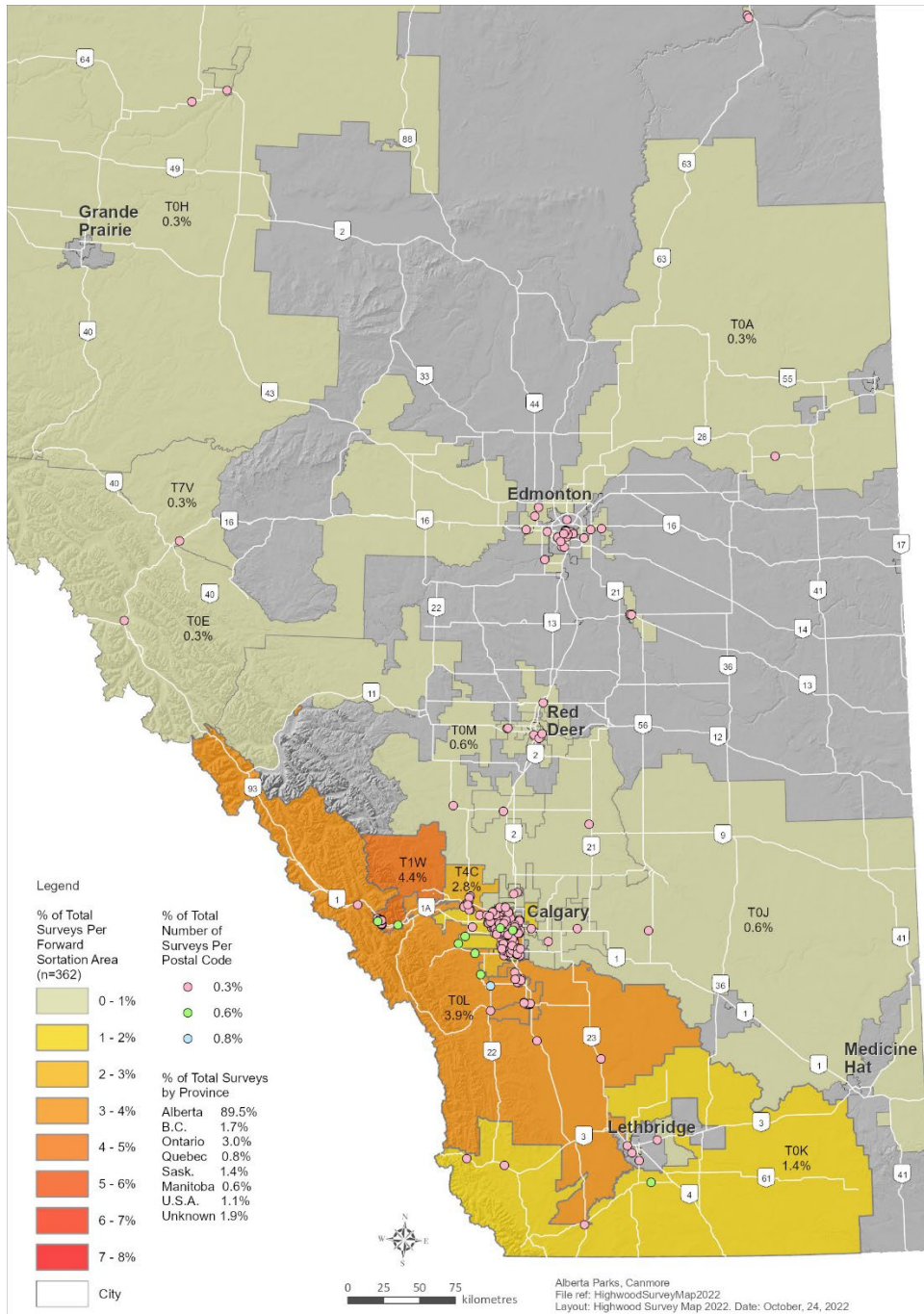


Figure 2 Geographic Location of All Survey Respondents

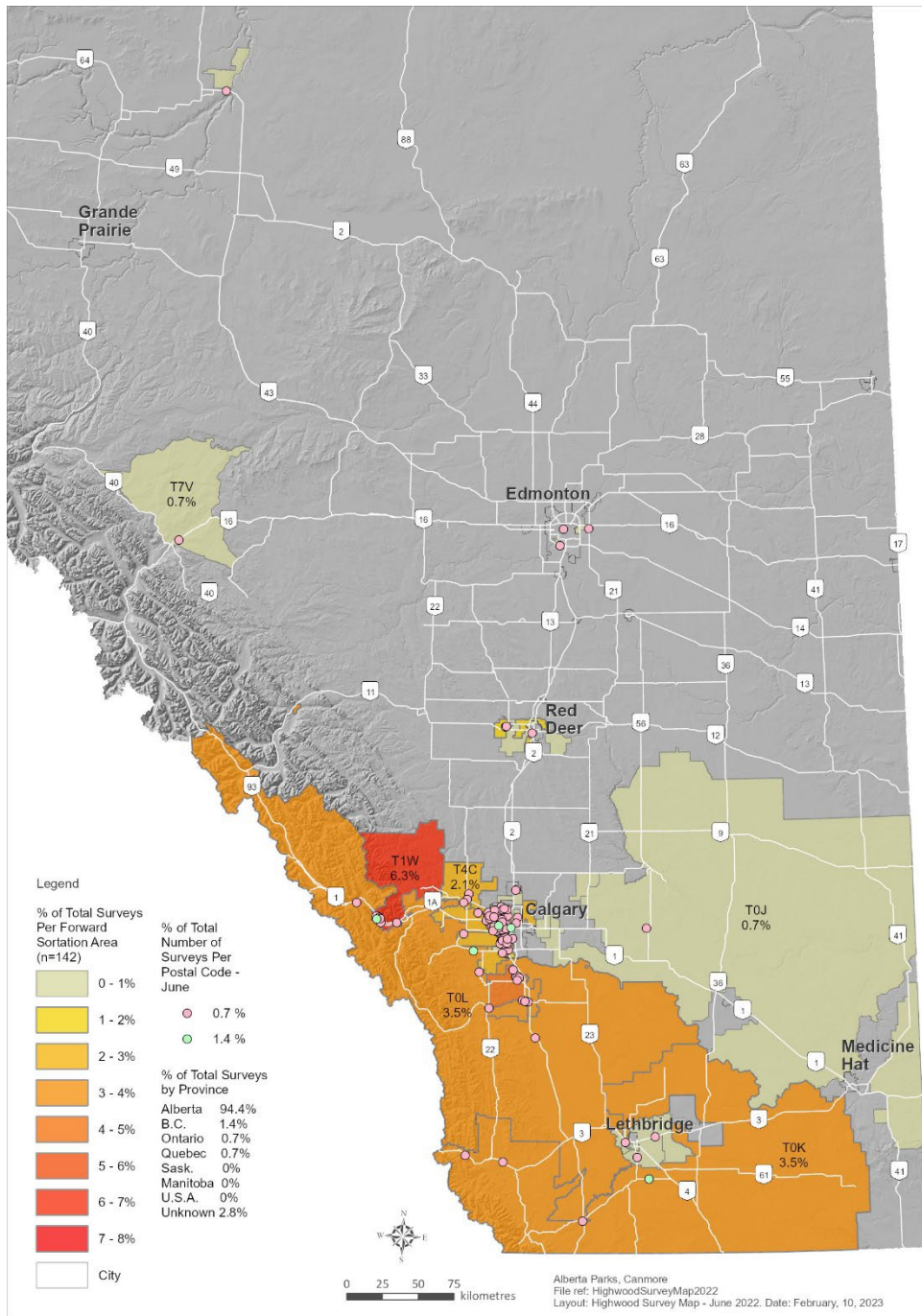


Figure 3 Geographic Location of June Survey Respondents

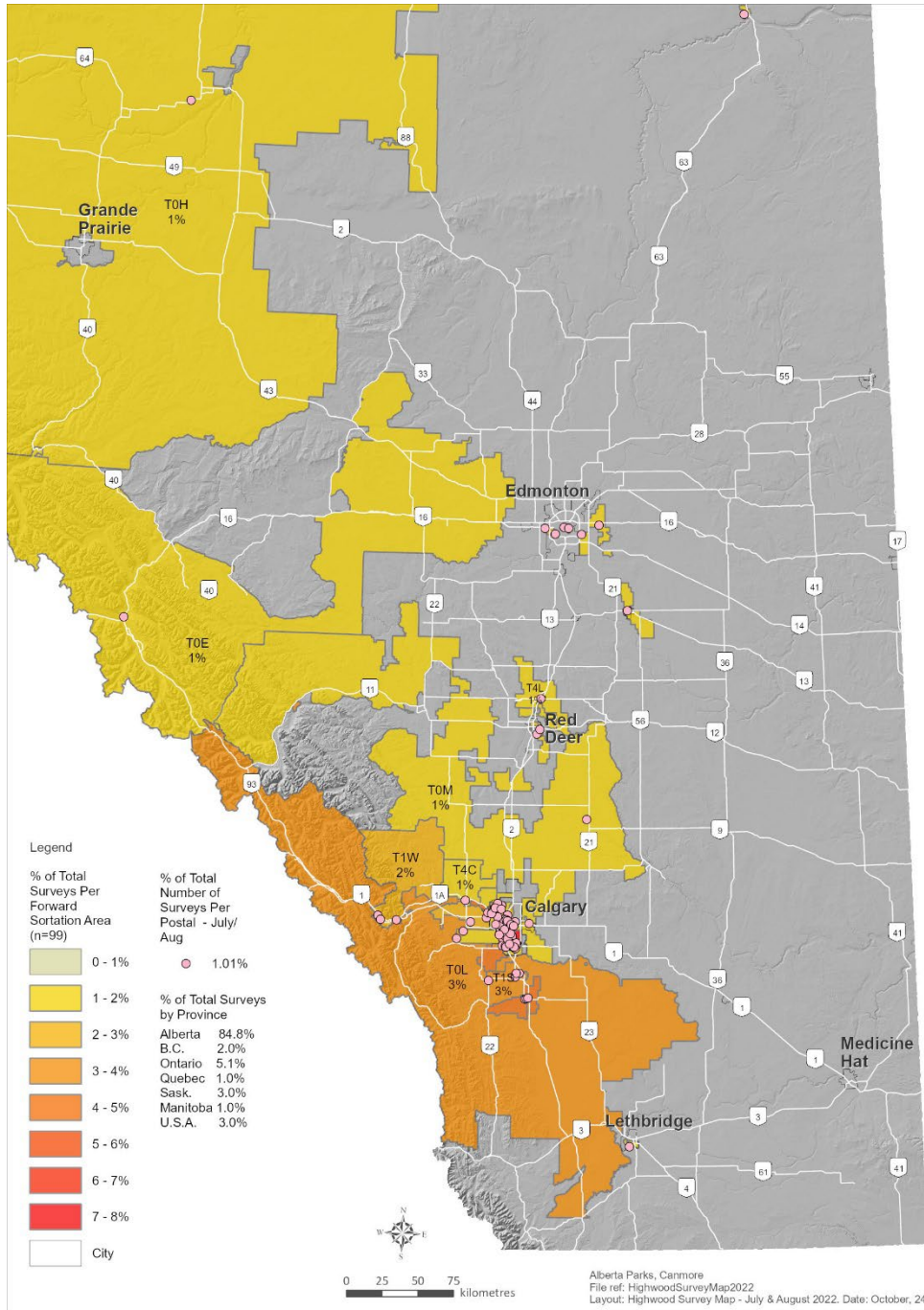


Figure 4 Geographic Location of July and August Survey Respondents

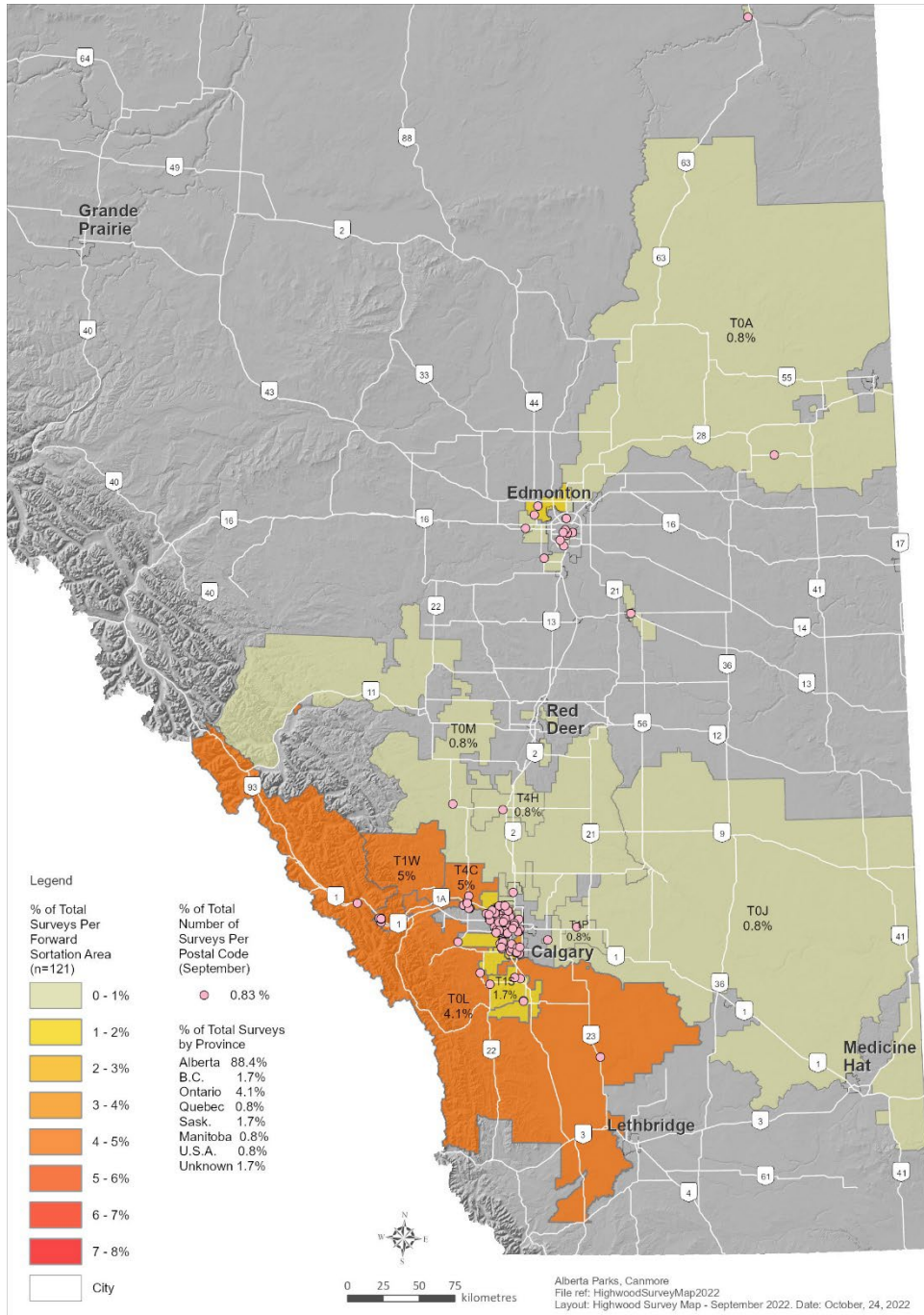


Figure 5 Geographic Location of September Survey Respondents

Recreation Use

Activities and Skill Level

Question: Please indicate the outdoor recreation activity(ies) you participated in while visiting this area

Table 7 Respondents Activity(ies)

ACTIVITY TYPE	JUNE	JULY/ AUG	SEPT
Hiking	12.6%	79.8%	95.0%
Sightseeing	0.7%	28.3%	24.2%
Horseback Riding	0.0%	3.0%	0.0%
Mountain Biking	0.0%	3.0%	2.5%
Road Biking	90.9%	3.0%	2.5%
Trail Running	2.1%	2.0%	1.7%
Wildlife Viewing	2.1%	13.1%	10.8%
Picnicking	0.0%	8.1%	11.7%
Swimming	0.0%	10.1%	2.5%
Canoeing	0.0%	2.0%	1.7%
Camping	2.8%	6.1%	2.5%
Fishing	0.0%	7.1%	0.8%
Other	0.7%	4.0%	2.5%

Other activity responses included driving support vehicle for road cyclists, road motorcycling and photography.

Question: For this activity/these activities, please assess your level of ability: Expert, intermediate and beginner

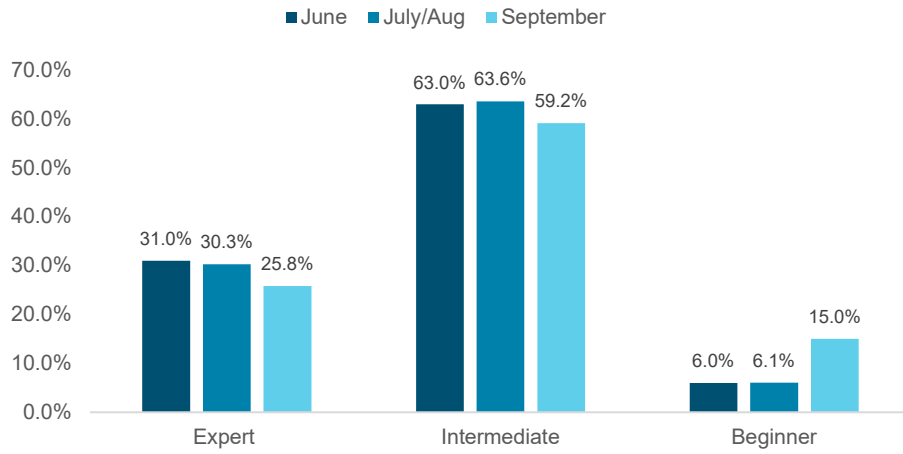


Figure 6 Respondents Skill Level by Time Period

Question: What trails were you on during this trip?

Table 8 Trails that Respondents Used

TRAIL AREA AND TRAIL NAMES	NUMBER OF RESPONSES
Ptarmigan	58
Pickle Jar	41
Arethusa/Little Arethusa	33
Pocaterra Ridge/ Cirque	20
Cat Creek	18
Mt Lipsett	6
Rawson	6
Highwood Meadows	5
Grizzly Col	3
Mist Mountain	3
Junction Hill	3
Baldy	2
Rae Glacier	2

Trails mentioned once:

- Barrel
- Bill Milne
- Boulton Creek
- Carnarvon
- Chester Lake
- Elbow Pass
- High Rockies Trail
- Lake of the Horns
- Legacy Trail
- Lineham Ridge
- Mirror Creek
- Mount Hauffman
- Rock Glacier
- Rummel Lake
- Strawberry
- Three Isle Lake
- Three Sisters
- Titan Falls
- Troll Falls
- Trout Ponds
- Upper Lake
- Wedge
- Wind Point

Visitation Frequency

Question: How often do you come to this area during this time period (June before gate opens, July/August or September/October?)

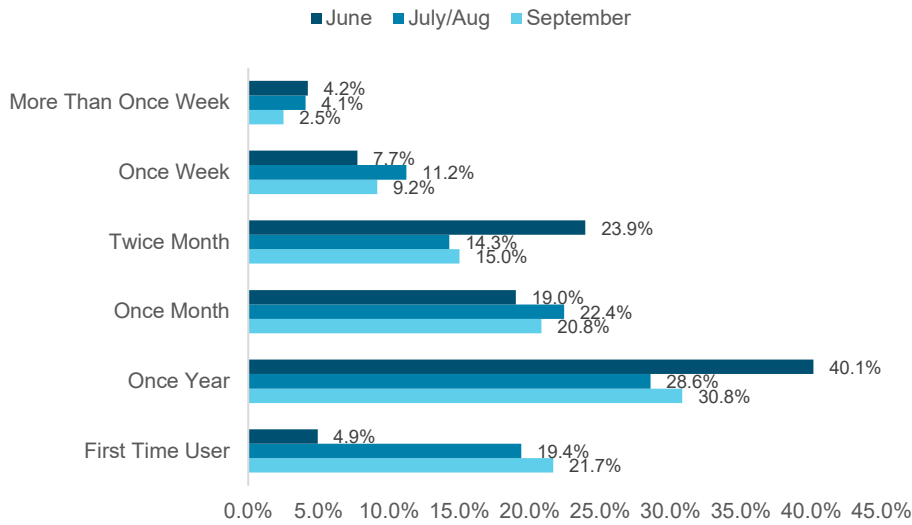


Figure 7 Respondents Visitation Frequency

Party Size

Question: How many people in your party were taking part in this activity/these activities?

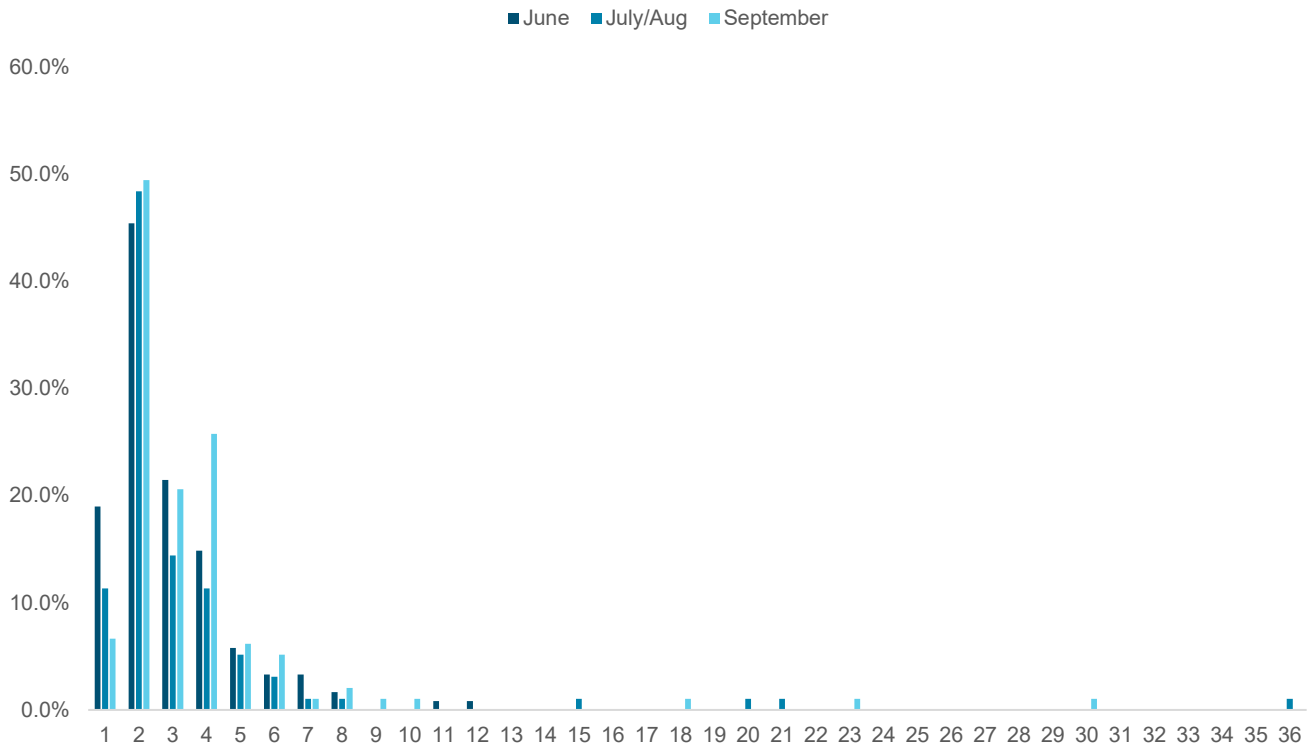


Figure 8 Percentage of Party Sizes

Table 9 Party Sizes

	JUNE	JULY/ AUG	SEPT
Total people in all parties	409.0	354.0	455.0
Average party size	2.9	3.5	3.6

Question: Thinking about your most recent trip, how many vehicles did your party arrive in?

The answer to this question was used to calculate the average number of people per vehicle, by dividing the number of people in a party by the number of vehicles. This information can be used to estimate total visitor volume when multiplied by the vehicle volumes measure by the automatic traffic counters.

Table 10 Average number of people per vehicle

	JUNE	JULY/AUG	SEPT	ALL
Average number of people per vehicle	2.03	2.58	2.56	2.54

Accommodations

Question: When visiting this location, did you stay overnight?

Table 11 Overnight Use

OVERNIGHT	JUNE	JULY/ AUG	SEPT
Yes	1.6%	22.2%	14.1%
No	98.4%	77.8%	88.3%

Question: Did you camp, stay in a hotel, motel, B&B or lodge, stay in a private home or cabin or other?

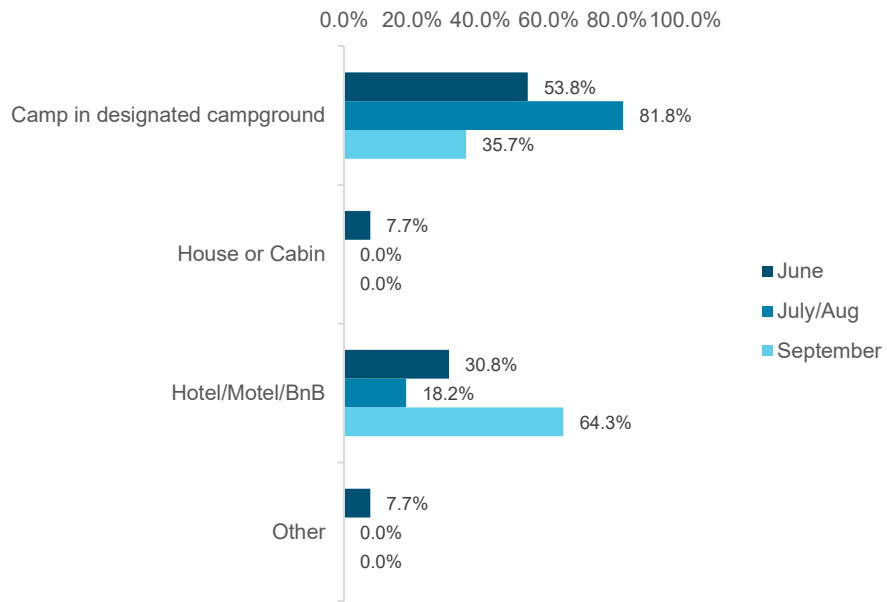


Figure 9 Types of Accommodations for Overnight Visitors

Visitor Experience

Question: Considering your preferred activities, are there enough locations in Alberta where you can participate at your desired skill level? N=340

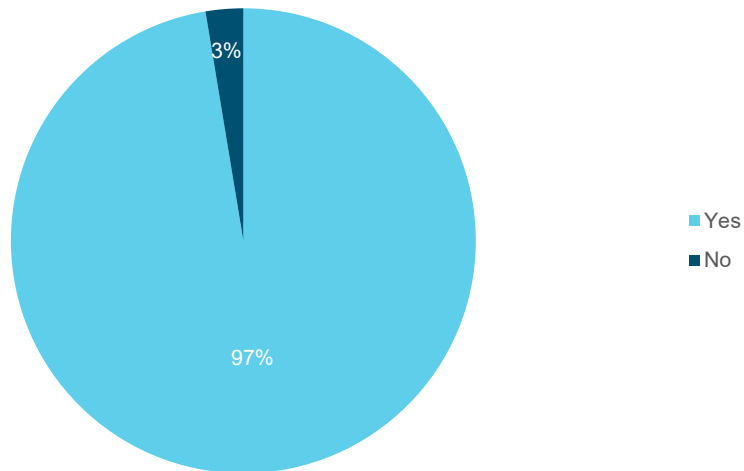


Figure 10 Percentage of Yes, No and No Answer Responses to Availability of Locations for Skill Level

When respondents said no, they were asked "what's missing?" Below tallies the total number of responses by themed answer.

June

- More closed roads for road cycling/ roads closed longer (11)
- More trails (4)
- More campsites/ winter campsites (3)
- Wider shoulders on roads (1)
- More places for ebikes (1)
- Plow the road in early season for cyclists (1)
- Accessible experiences (1)

July/ August

- No responses

September

- More downhill mountain bike trails (1)

Question: What is the main reason you chose this area for the outdoor recreational activities you took part in?

Table 12 Summary of main themes of reasons for choosing the area for outdoor recreation activities

REASONS	JUNE	JULY/AUG	SEPT
Beautiful/ Views/ Wildlife/ Love the area	36.4%	38.9%	68.8%
Quiet/ less people	5.4%	11.6%	9.2%
Highest paved road in Canada/Signature ride	3.9%	1.1%	4.5%
Know the area/ Do it every year	3.1%	5.3%	4.5%
Recommended by friends or in hiking guide/ New to the area	1.6%	10.5%	12.5%
Close to home/ pavement access	6.2%	11.6%	18.8%
Fun/ Enjoyment	2.3%	1.1%	8.0%
Difficulty level- Easy/ Short Hike/ Hard/Challenge	9.3%	4.7%	14.3%

Question: Do you have any suggestions for improvements to this area that would make your outdoor recreational experience even better?

A summary of the most frequent response types is included below. More details on the suggestions for improvement by time period and frequency are shown in Appendix A.

- Improve highway/ potholes/ sweep and plough the highway earlier
- Open bathrooms earlier
- Create bike entrance through gates
- Add bike lane on shoulder/ widen or improve shoulder
- Keep the highway closed longer
- Cell service/Emergency phones
- Cancel the Kananaskis Conservation Pass
- Control cows on the highway
- More Parks personnel presence
- Parking lot improvements at Highwood Meadows, Lantern Creek, Arethusa, Mount Lipsett undesignated, Mist hot springs
- Staging amenities (toilets, garbage, picnic tables) at Arethusa, Mount Lipsett and Mist hot springs undesignated
- Signage and wayfinding on trails (Pocaterra Ridge, Arethusa, Mist Hotspring, Mount Lipsett, Cat Hills, Pickle Jar)
- Trail maintenance (Ptarmigan Cirque, Pocaterra Ridge, Arethusa, Mount Lipsett, Pickle Jar)
- Improve Government of Alberta website with better navigation information on trails and education for beginners

Question: While recreating in this area, was there any part of your visit that positively affected your experience? Check all that apply.

Table 13 Factors positively affecting experience

FACTORS POSITIVELY AFFECTING RECREATION EXPERIENCE	JUNE	JULY/AUG	SEPT
Knowledgeable staff or ambassadors	51.8%	45.4%	32.0%

Cleanliness of facilities	42.4%	38.1%	25.8%
Seeing or encounters with wildlife	61.2%	50.5%	20.6%
Signage	34.5%	17.5%	15.5%
Being/meeting other people	39.6%	20.6%	29.9%
Wildness	75.5%	79.4%	79.4%
Well maintained facilities and trails	41.7%	40.2%	37.1%
Quiet/ Lack of People	65.5%	58.8%	41.2%
Lack of human infrastructure	37.4%	27.8%	34.0%
Well-designed parking and road access	0.0%	30.9%	38.1%
Other	1%	0.0%	2.1%

**Question: While recreating in this area, was there any part of your visit that negatively affected your experience?
Check all that apply.**

Table 14 Factors negatively affecting experience

FACTORS NEGATIVELY AFFECTING RECREATION EXPERIENCE	JUNE	JULY/ AUG	SEPT/ AUG
Noise from other users, such as parties.	5.0%	6.2%	3.1%
The potential to encounter bears or cougars?	0.7%	3.1%	2.1%
The cleanliness of amenities such as washrooms?	5.0%	5.2%	4.1%
Litter (small items, food wraps, etc.)?	8.6%	9.3%	13.4%
Garbage (cars, reno garbage, appliances, household garbage, sewage, etc.)?	4.3%	3.1%	1.0%
Overcrowding, too many people?	3.6%	4.1%	19.6%
Lack of parking?	5.8%	3.1%	24.7%
Lack of signage/poor signage?	1.4%	8.2%	15.5%
Motorized recreation use, such as OHVs, dirt bikes and 4x4s?	0.0%	0.0%	0.0%
Observing environmental damage to the area caused by users (erosion, damage to trees, etc.)?	1.4%	1.0%	6.2%
Vandalism to infrastructure?	1.4%	0.0%	0.0%
Observing human infrastructure (e.g., power lines, wind turbines?)	0.7%	0.0%	1.0%
Observing clear cuts (forestry operations, seismic lines)?	2.2%	1.0%	1.0%
Lack of infrastructure (trails, day use areas, off/loading ramps, corrals, etc.)?	2.2%	0.0%	4.1%
Lack of amenities? (such as washrooms, picnic tables etc.)	5.8%	1.0%	14.4%
Other	10.1%	9.3%	1.0%

In the “Other” category, respondents had the following responses:

June

- No cell service
- Snow
- No toilet paper or sanitizer (2)
- Gravel on road
- Weather

July/ August

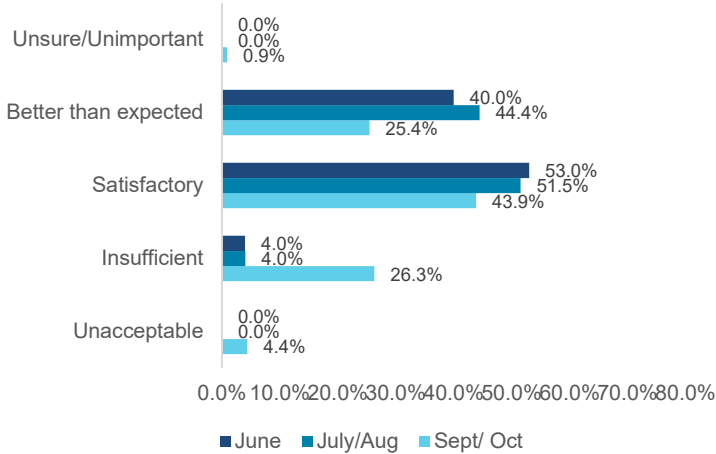
- Didn't know about the closures
- Bugs (2)
- Lack of picnic tables
- Deteriorating road conditions
- Dirty bathroom

September

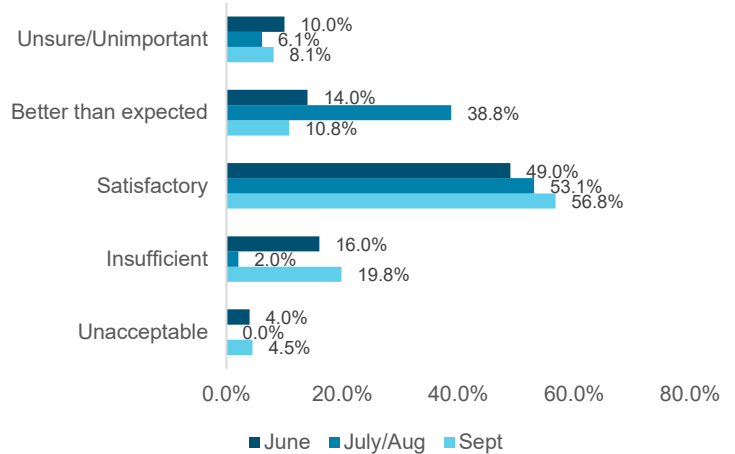
- No responses

Question: Please rate how the following features and conditions met your expectations.

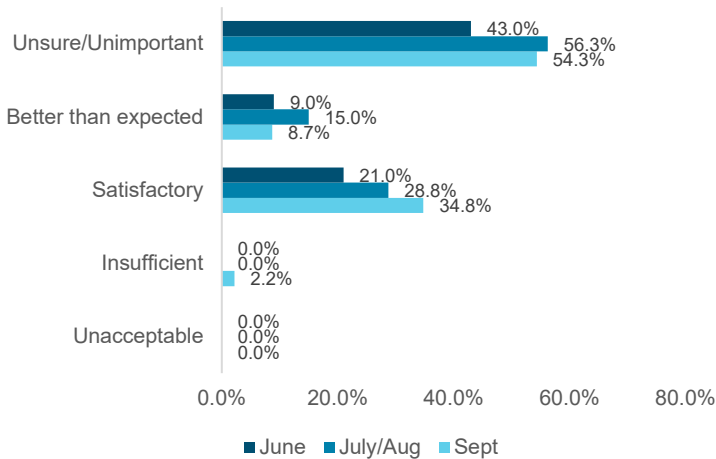
Road Access and Parking



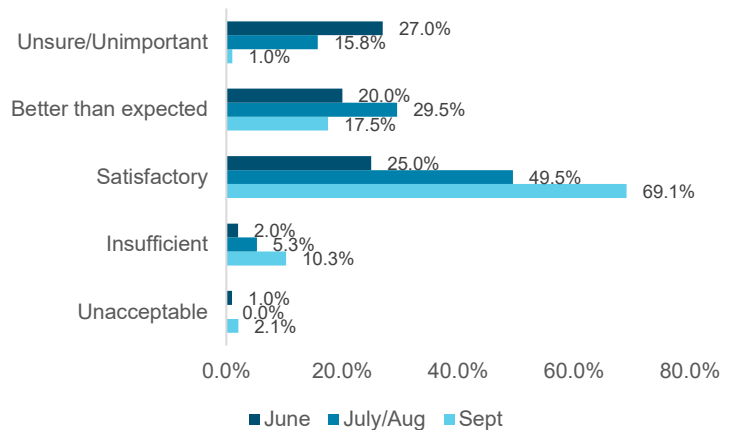
Staging, Day Use and Amenities



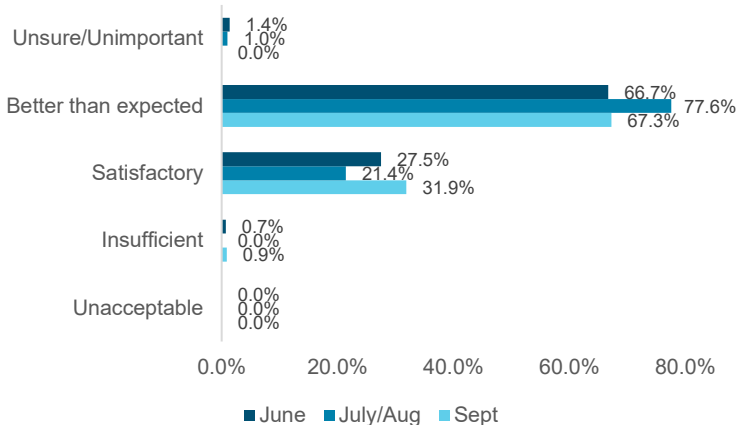
Camping



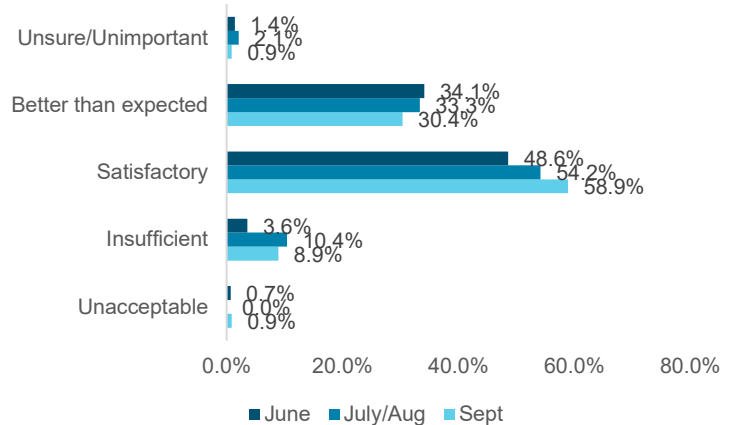
Trail Design and Condition (e.g. suitable difficulty, quality of trail, on-trail issues)



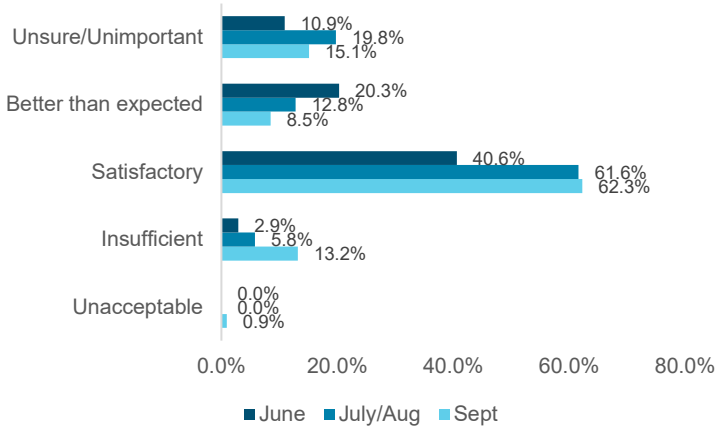
Naturalness (e.g. the character of the area, feeling of remoteness, natural vs artificial features)



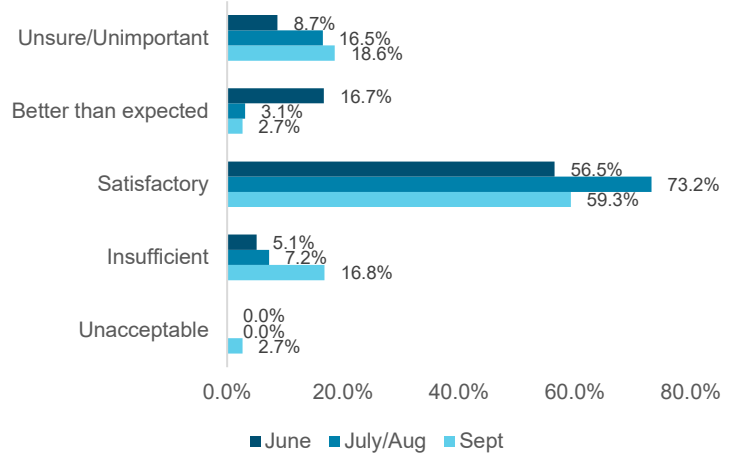
Signs of Human Use or Disturbances (e.g. garbage and litter, human or domestic animal waste)



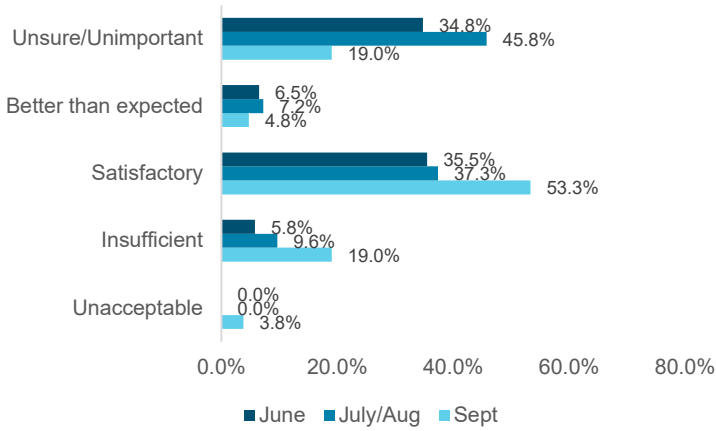
Other Uses or Users
(e.g. too many, too few; other activities)



Public Safety Presence or Absence



Availability of Services On-Site (e.g. rentals, guiding, site information, cell service)



Question: There are many reasons why people take part in outdoor recreation. Please check all that apply to you personally in terms of why you participate in outdoor recreation.

Table 15 Reasons for Participating in Outdoor Recreation

REASONS FOR OUTDOOR RECREATION	JUNE	JULY/AUG	SEPT
Fitness and health	98.4%	73.7%	82.4%
Connecting to nature	96.9%	91.9%	96.6%
Connecting with friends	76.7%	59.6%	67.2%
Improving skills	69.0%	49.5%	56.3%
Experiencing challenges	34.1%	26.3%	20.2%
Finding solitude/tranquility	70.5%	69.7%	65.5%
Thrill seeking	0.0%	0.0%	0.0%
Passing on skills to the next generation	60.5%	35.4%	37.0%
Meeting people/making new acquaintances	32.6%	17.2%	15.1%
Participation in competitive activities	14.7%	0.0%	0.0%
Using specific equipment or technology	17.8%	11.1%	24.4%
Other	0.8%	4.0%	0.8%

The 2.4% of respondents who selected “Other” said spending time with family as the reason for recreating.

Trip Sources and Planning

Question: When you are planning an outdoor recreational outing what information do you need (choose all that apply)

Table 16 Information Needed to Plan Outdoor Recreation Outing

INFORMATION NEEDS	JUNE	JULY/AUG	SEPT
Trail Closures	60.5%	54.8%	67.3%
Trail Conditions	58.1%	53.6%	59.6%
Campsite Availability	18.6%	16.7%	9.6%
Regulations and rules pertaining to my planned activities	18.6%	19.0%	15.4%
Weather	96.1%	84.5%	88.5%
Maps	44.2%	56.0%	46.2%
Information about what activities are available	14.0%	13.1%	9.6%
Information about what is available to see and do in the nearest communities	7.0%	2.4%	7.7%
Information about what activities and services are available in nearest communities	11.6%	0.0%	5.8%
Avalanche conditions	27.1%	10.7%	15.4%
Amenities available (or not available)	16.3%	6.0%	13.5%
Other	9.3%	2.4%	1.9%
Do not need information	4.7%	2.4%	3.8%

Question: What are your main sources of information used to plan your outdoor recreational outings?

Table 17 Information Sources Used to Plan Outdoor Recreation Outing

INFORMATION SOURCES	JUNE	JULY/AUG	SEPT
AEP social media (Facebook, Twitter, etc.)	26.0%	20.2%	19.2%
Visitor centre	26.0%	15.5%	13.5%
Non-government social media	38.0%	17.9%	25.0%
AEP website	54.0%	36.9%	46.2%
Non-government websites	51.0%	42.9%	40.4%
Phone AEP	4.0%	2.4%	0.0%
Friends or family	50.0%	29.8%	19.2%
Campground guides	6.0%	2.4%	1.9%
Maps published by the Government of Alberta	13.0%	9.5%	1.9%
Maps published by others (e.g., Gem trek, Mapbook)	20.0%	8.3%	7.7%

Apps such as AllTrails, TrailForks, Backcountry Navigator, Avenza, etc.	42.0%	46.4%	46.2%
Travel magazines	2.0%	0.0%	0.0%
Information kiosks	9.0%	2.4%	0.0%
Retail stores	2.0%	0.0%	0.0%
Trade shows	1.0%	0.0%	0.0%
Other	12.0%	8.3%	1.9%

Question: What improvements are need to information/educational products to help you plan your trip?

The themed responses are summarized by time period below.

June

- Information about when road is ploughed and bikeable
- Biking map with trip lengths
- Education about cleaning up
- Snow conditions at the Pass via a camera/ snow line report
- Better information on restricted areas
- Difficult to call in and get accurate information
- Publicize the closure as an opportunity
- Online forum to post about road conditions
- Bear sightings

July/August

- Improve signage/ trailhead maps
- Information on elevation gain on trails
- Government of Alberta website needs to be easier to navigate
- Add a beginner hiker section to the website
- Information on where to buy the Kananaskis Conservation Pass (nowhere in the Sheep to buy one)
- Trailhead signage from parking lot
- More signage markers on trails
- GOA website needs to be easier to navigate
- Bear reports in an area

September

- Make the Government of Alberta website easier to navigate
- Have a part of the website where you can put in trail comments for updated conditions
- Trail signage

Conclusions and Next Steps

The survey results provide a snapshot of users at in the Highwood Pass area in the spring, summer and fall of 2022. The results include information on users' demographic, geography, activities, skill level, accommodations, party sizes, and experience. The data from this survey helps understand existing recreation use and may be used to inform the planning and management of Crown land in the Highwood Pass area in the future.

Interviewers had recommendations for changes and improvements to the survey, such as:

- Allow for a shortened survey when needed. It took about 8 minutes to complete the full survey and this can be long for some respondents. As needed, interviewees omitted the trip sources and planning related questions, in order to shorten the survey when the respondent was short on time.
- Although camping, equestrian use and hunting occur in the study area, interviewing people doing these activities can be challenging. Taking time to interview campers takes time away from interviewing users at day use sites and so it was quickly determined that this survey would leave this activity type out. An exit survey for campers would be more efficient. Equestrian users and hunters are small in number and seeking them out and waiting for them at trailheads can take a long time. A separate survey for these user groups, connecting to them through user groups would be more efficient.
- Since first administering this survey in 2019, the questions have been adapted as needed to context or for clarity. Some additional recommendations include:
 - Reasons for recreating: Add family to "Connecting with friends or family"
 - Rating of features and conditions: Separate Road access and parking into two categories

Finally, the survey results should provide inspiration to others who wish to understand and quantify recreation use and experience elsewhere in the province. Administering the standardized survey can be done in a cost-effective manner, through partnerships between government and stewardship groups, where volunteers can help administer and government staff work to analyze the results.

Appendix A

Suggestions for Improvements

Question: Do you have any suggestions for improvements to this area that would make your outdoor recreational experience even better?

The themed responses are summarized by time period below.

June

Highway

- Improve highway/ potholes/ sweep and plough the highway (12)
- Create bike entrance through gates (7)
- Add bike lane on shoulder/ widen or improve shoulder (4)
- Keep the highway closed longer (4)
- Secondary gate so main gate can open sooner (1)
- Control traffic (1)
- Place something over cattle guard (1)
- Lower speed limits (1)

Amenities/ Signage/ Services

- Open bathrooms (10)
- Cell service (4)
- Potable water (3)
- Emergency phones (2)
- Signage along highway for cyclists on location of next washroom (2)
- Improve signage (2)
- Picnic table/ shelter at pass (2)
- Info kiosk at gate (2)
- Garbage management at gates (2)
- Picnic tables at gate (1)
- Open Highwood House earlier (1)
- Tea house at Mist creek (1)
- Signage at the gate about where bathrooms are located (1)
- Signage about lack of cell service (1)

Parking

- More parking (2)
- Parking lot at gate (2)

Trails

- Updated trail guide (1)
- Accessible trails (1)
- More bike trails (1)
- Trail report (1)

Other

- Cancel the Kananaskis Conservation Pass (4)
- Less people (1)

July/ August

Highway

- Improve highway (1)
- Bike lanes on side of highway (1)

Amenities/Signage/Services

- Cell coverage (3)
- More Parks personnel presence (2)
- Improved signage (1)
- Improved trail markers (2)
- No fire pits at Pickle Jar (1)
- Signage to the trail/cross walk at Lantern (2)
- Garbage Bins at Rawson Lake (1)
- Garbage at Pickle Jar Trailhead for dog waste (1)
- Toilets at Pickle Jar lakes (1)
- Camping pads at Pickle Jar (1)
- Dog bins with recognition of those that carry it out (1)
- Potable water/water fountain at Highwood Meadows (1)
- Better trail signage at Highwood Meadows (1)

Parking

- More parking at Lantern (1)
- More parking- Highwood Meadows (1)

Trails

- More bike paths (1)
- Bridge across the Creek between Lake 1 and 2 (1)
- Hill is too steep down to the Lakes (Pickle Jar) (1)
- Trail maintenance- Pickle Jar (1)
- Improve trail condition on Pocaterra Cirque (1)
- Directional signage at Ptarmigan (1)
- Address trail braiding at Ptarmigan (1)
- Signage to keep people on trail at Ptarmigan (1)
- Kilometre markers on the trail- Ptarmigan (1)
- Add gravel to wet areas of trail – Ptarmigan (1)

Education and Outreach

- More education for people on how to hike safely (1)
- Education on how to dispose of waste- info at kiosk (1)

Other

- Control cows on the road (2)
- Get rid of KCP (1)
- People with dogs off leash make us unsafe (1)
- Don't add more regulation (1)

September

Amenities/Signage/Services

- Electric vehicle charging (1)
- Signage (2)
- Cell service (3)
- Mist Mountain signage, more parking, garbage can, washroom (4)
- Signage at Arethusa (4)
- Emergency phones (1)
- Outhouse at Old Ford Campsite- along Cat Creek (1)
- Nicer Bathrooms, place to sit to breastfeed (1)
- Opportunities for dogs off-leash (1)
- Signage at Parking Area for Pickle Jar (1)
- Signage to Carnarvon (1)
- More toilets at Highwood Meadows (1)

Parking

- Parking lot improvements- Arethusa (washroom, garbage cans, picnic tables) (14)
- Staging at Mount Lipsett undesignated (signage, washrooms) (3)
- More parking - Highwood Meadows (16)
- Close parking lots and tell people to move on when full (1)
- Bigger parking lot at Lantern Creek (1)

Trails

- Signage for Pocaterra Ridge/Cirque (7)
- Leave Arethusa as it is to not encourage people (1)
- Trail maintenance (1)
- Trail maintenance - Highwood Meadows trails (3)
- Authorize Pocaterra Ridge (1)
- Bridge over Cat Creek to get to Cat Hills hike (1)
- Trail markers to deal with trail braiding on Pickle Jar (1)
- Better description of trails at Highwood Meadows (1)

Education and Outreach

- Don't advertise larch hikes (1)
- More staff presence on the landscape (2)
- Safety education information (1)

Other

- Pave Spray Lakes Road (2)
- Get cows off the Road/ out of area (2)
- Too many people/ desire less people (3)
- Raise the park fee to keep people away (1)
- Increase the number of vehicles that can be registered under the KCP (1)
- More opportunities for motorized (1)
- Hard copy KCP pass to exchange among vehicles (1)
- Get rid of KCP pass (2)