

Who is able to appeal?

An AISH decision can affect many different people including an applicant, a client, a financial administrator, a third party or a sponsor of a landed immigrant. Such a person is referred to as an affected party.

When a decision is made, the affected party is notified in writing of the decision and their right to appeal that decision. If the affected party wishes to appeal the decision, they must provide notice, in writing, outlining their disagreement with the decision and requesting that the matter be referred to the Appeal Panel.

What can be appealed?

The Appeal Panel can generally hear decisions related to eligibility for AISH benefits or amounts of benefits. In some cases, the Appeal Panel may determine that they cannot provide a ruling on a matter as it is outside of their jurisdiction. If so, they will not provide a ruling on the matter.

Examples of matters outside the Appeal Panel's jurisdiction include:

- A Minister's decision, for example the determination of hardship;
- Specific program requirements outlined in the AISH Act and regulations, for example the maximum amount of the monthly AISH living allowance; or
- Director's decisions that are exempt from appeal under the AISH regulations.

A decision made by another program (e.g. Income Support) in Alberta or a program in another Province must be appealed through that program's appeal process.

Can an appeal ruling be appealed?

The decision of the Appeal Panel is final, with no further levels of appeal. However, you may request the Court of Queen's Bench of Alberta undertake a judicial review of the appeal.

For more information contact the Appeals Secretariat at:

Edmonton: 780-427-2709

Calgary: 403-297-5636

Outside Edmonton or Calgary: call 310-0000 (toll free) and then dial 780-427-2709

Web: humanservices.alberta.ca/appeals