

Service Fees

The Maintenance Enforcement Program (MEP) does not charge any fees for its standard services. However, the *Maintenance Enforcement Act* and the *Maintenance Enforcement Regulation* allow MEP to charge fees for certain services. MEP uses the funds collected from service fees to pay for additional resources that improve service for all clients.

Re-registration of a Closed File: \$205 per instance

The re-registration fee applies if the file was closed after October 1, 2008 and:

- The client who initially opened the file closes it and then asks for it to be re-opened; or
- MEP closed the file because the client who opened the file did not comply with some request (e.g. because the creditor did not provide their direct deposit information, or continued accepting direct payments from the debtor after MEP asked them not to), and the client asks MEP to re-open the file.

The re-registration fee does **not** apply if:

- The client is registering for the first time;
- A file was closed because the terms of the court order were not enforceable, but now there are new circumstances (including a new court order or change in child circumstances) which allow MEP to enforce;
- A file was closed before October 1, 2008 (when the service fee was introduced).

Creditors do not pay the re-registration fee up front. Instead, MEP collects the fee only after MEP receives enough funds to cover at least one full month of current support owing. Debtors seeking to re-register a file they previously registered and then closed are asked to pay the re-registration fee at the time of re-registration.

Third-party Service of Documents: \$51.50 per instance

Some court orders allow individuals to serve documents on debtors or creditors through third parties such as MEP. This is called *substitutional service*. MEP charges \$51.50 to cover the cost of serving the documents on the appropriate party. This fee is payable when the service is requested.

Interest Charges

When interest is charged on a file, MEP keeps twenty percent of any interest MEP collects to offset some of the costs of charging and collecting interest. For more information on interest, including when interest is charged and how interest is calculated, see *Interest Charges* (catalogue #99025).

- MEP has other Information Sheets, on a variety of helpful topics. To see them, visit MEP's website at www.albertamep.gov.ab.ca.
- To contact MEP, phone 780-422-5555 or toll-free in Alberta at 310-0000.
- To view information about your MEP file, log in to *MEP Accounts Online* on MEP's website and select "Account login".