

Maintenance Enforcement Program (MEP)

Family Law Information Centres

Alberta Family Law Information Centres (FLIC) provide free help to individuals about family law matters. FLIC can:

- provide information about the process and documents required to deal with child or spousal support under the Divorce Act, the Family Law Act, or the Interjurisdictional Support Orders Act
- provide general information on parenting, guardianship, custody, access, property division, grandparents' rights, protection orders and common-law rights
- provide how-to booklets with forms and information about court procedures for various court applications without legal representation. There are instructions for maintenance issues such as support orders, variation orders, stays of enforcement and adjusting arrears. Packages are also available about other family law issues including custody, access, time with a child, and restraining or protection orders
- answer questions about child support guidelines related to:
 - income calculation
 - calculation of additional expenses
 - standard of living tests necessary for undue hardship claims
- estimate the amount of child support that might be paid or received under the Child Support Guidelines

FLIC includes the Child Support Resolution Office in Edmonton and the Dispute Resolution Office in Calgary. These offices provide an alternative process for resolving child support disputes.

FLIC does not complete court forms or go to court for individuals. This service also cannot give legal, accounting or tax advice. Consult a lawyer for legal advice and talk to an accountant or tax specialist for accounting or tax advice.

Alberta Family Law Information Centre's website at https://albertacourts.ca/resolution-and-court-administration-serv/family-justice-services/family-law-information provides family law information, forms, court information and more through an easy-to-use online interactive information portal.

For additional information, contact the FLIC offices in:

Calgary 403-2<mark>97</mark>-6981* Edmonton 780-415-0404* Grande Prairie780-833-4234* Lethbridge 403-388-3102* Medicine Hat 403-529-8716* Red Deer 403-755-1468*

- MEP has other Information Sheets, on a variety of helpful topics. To see them, visit MEP's website at www.albertamep.gov.ab.ca.
- To contact MEP, phone 780-422-5555 or *toll-free in Alberta at 310-0000.
- To view information about your MEP file, log in to MEP Accounts Online on MEP's website and select "Account login".