

**YEAR 2020-21 SATISFACTION WITH EDUCATION IN ALBERTA
SCHOOL BOARD TRUSTEE SURVEY INSTRUMENT**

I-1 Hello, my name is _____. May I please speak with _____
(INSERT SCHOOL BOARD TRUSTEE'S NAME)

IF NEEDED: I am calling from CCI Research on behalf of Alberta Education. We are conducting a survey that annually gathers opinions from school board trustees on the education system in Alberta.

IF wants toll free to call back:

The number to phone back is 888-246-8068 x0. If you call us outside of our regular business hours, you can leave us a message with a date and time that you would like us to call you back.

- | | |
|----------------------|------------------------------|
| 1. YES, SPEAKING | GO TO I-2 |
| 2. YES, GETTING THEM | GO TO 1-2 |
| 3. NO, NOT AVAILABLE | RECORD CALL BACK INFORMATION |
| 4. NO, REFUSAL | CODE REFUSAL |

I-2 [show if I-1=2 "Hello, my name is _____."] I'm calling from CCI Research on behalf of Alberta Education. We are conducting a survey that annually gathers opinions on the education system in Alberta.

We are looking for information about the level of satisfaction with Alberta's education system, and to find out possible areas that can be improved or looked into further.

Are you willing to participate in this survey with me? It will take approximately 15 minutes to complete [IF Francophone board: and can be completed in either English or French].

- | | |
|--------------|------------------------------|
| 1, YES | Go to I-3 |
| 2. NO, LATER | RECORD CALL BACK INFORMATION |
| 3. NO, NEVER | CODE REFUSAL |

If more information is requested by person who answers telephone read section below.

1. If the respondent is questioning the survey and the validity of it:

We can provide you with a contact name and phone number if you would like. You can contact Jim Peck of Alberta Education at 780-422-1963 if you would like to know more about the survey. There is toll-free access to this number within Alberta if you dial 310-0000 first.

2. If the respondent wants to know who we are:

We are calling from CCI Research, a survey research firm. We have been contracted by Alberta Education to conduct this survey to gather opinions on the education system in Alberta.

3. If the respondent wants to know why we are calling from Ontario:

We are a Canadian Company that conducts research for government and the education sector across the country. We have been contracted by Alberta Education to conduct this survey.

4. If the respondent wants to call us back/pass the number along to respondent.

The number to phone back to complete the survey, or schedule a time to do so, is 888-246-8068 x0

I-3 Alberta Education recognizes that COVID-19 has resulted in an unprecedented school year and that this may impact your responses to the survey. Your experiences and opinions given throughout this survey will help us understand how well key aspects of the school system have worked during this school year.

Please remember your answers are completely confidential and will be grouped together with others for reporting purposes. You are free to refuse to answer any question at any time. Also remember, while answering the questions please provide your opinions based on your role as a school board member.

Please note, this call may be monitored or recorded for quality assurance purposes.

SECTION A
[To be completed by 300 Respondents]

1. How satisfied are you with the quality of education students are receiving in your jurisdiction? Are you ...? **(READ SCALE)**
 - 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

2. In your opinion, has the quality of education at schools in your jurisdiction improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**
 - 1 Improved
 - 2 Stayed the same
 - 3 Declined
 - 8 Refused
 - 9 Don't Know/Not Applicable

3. In your opinion, has the quality of the Alberta K to 12 system improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**

- 1 Improved
- 2 Stayed the same
- 3 Declined
- 8 Refused
- 9 Don't Know/Not Applicable

3B. In your experience over the last three years, have the following improved, stayed the same, or declined at schools in your jurisdiction? **(REPEAT SCALE IF NECESSARY)**

- 1 Improved
- 2 Stayed the same
- 3 Declined
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable
 - a. The school learning environment
 - b. Engagement of students in school
[Interviewer prompt if needed: The involvement of students in their studies and school activities.]
 - c. Information about student achievement
 - d. Communication of plans for school improvement
 - e. The accountability of school to parents
[Interviewer prompt if needed: How responsible the school is in providing accurate information on student progress and school activities, as well as accepting input from parents.]

4. Would you strongly agree, agree, disagree or strongly disagree with the following statement? **(DO NOT READ SCALE)**

The highest priority of Alberta's education system is the success of the student

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

5. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Students in your jurisdiction find school work interesting
 - b. Students in your jurisdiction find school work challenging
 - c. Students in your jurisdiction clearly understand what they are expected to learn at school
 - d. Students in your jurisdiction are safe at school
 - e. Students in your jurisdiction are safe on the way to and from school
 - f. Teachers in your jurisdiction care about their students
 - g. Students in your jurisdiction are treated fairly by adults at their schools
 - h. Students in your jurisdiction treat each other well at school
6. Would you strongly agree, agree, disagree or strongly disagree that the curriculum focuses on what students need to learn in each of the following areas? **(ROTATE) (READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Reading
 - b. Writing
 - c. Mathematics
 - d. Science
 - e. Social Studies
- 6A. Would you strongly agree, agree, disagree or strongly disagree with each of the following statements? **(REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Students in your jurisdiction are getting better at reading
 - b. Students in your jurisdiction are getting better at writing

- c. Students in your jurisdiction are getting better at mathematics
 - d. Students in your jurisdiction are getting better at science
7. How satisfied are you with the variety of subjects available to students in your jurisdiction? Are you . . .? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
8. How satisfied are you with the opportunities students in your jurisdiction have to learn about the following topics? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Music
 - b. Drama
 - c. Art
 - d. Computers
 - e. Health
 - f. Another language
 - g. Careers
9. How satisfied are you with the opportunities students in your jurisdiction have to participate in physical education? Are you ...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

10. How satisfied are you with the quality of teaching at schools in your jurisdiction? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
11. How satisfied are you that the leadership at the provincial level effectively supports and facilitates teaching and learning? Are you ...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
12. How satisfied are you that *YOUR* input into the education of students is considered by Alberta Education? Are you ...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
13. How satisfied are you that students in your jurisdiction are **taught** attitudes and behaviours to be successful at work when they leave school? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

14. How satisfied are you that students in your jurisdiction **demonstrate** attitudes and behaviours to be successful at work when they leave school? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ]Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
15. How satisfied are you that Alberta's education system is contributing to students' development of ...? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ]Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Intellectual skills
 - b. Social skills
 - c. Physical abilities
 - d. Emotional well-being
 - e. Spiritual awareness
16. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Students in your jurisdiction arrive at school ready to learn
 - b. Students in your jurisdiction are encouraged at school to be involved in activities that help the community
 - c. Students in your jurisdiction are encouraged at school to try their best
 - d. Students in your jurisdiction follow the rules
 - e. Students in your jurisdiction help each other when they can
 - f. Students in your jurisdiction respect each other
 - g. Students can easily access programs and services at school to get help with school work

- h. Students in your jurisdiction can get help at school with problems that are not related to school work
 - i. When students need it, teachers in your jurisdiction are available to help them
 - j. Students receive the individual attention they require from teachers
 - k. Schools provide the learning resources, such as text books, software, audio and video materials, that meet student needs
 - l. Students in your jurisdiction are encouraged to express their opinions and engage in an exchange of ideas
 - m. Students in your jurisdiction are encouraged to take part in classroom discussions and activities
 - n. Students in your jurisdiction have opportunities to work together on projects with their classmates
 - o. Students in your jurisdiction are recognized for the positive things they do at school
17. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Schools in your jurisdiction promote physical activity
 - b. Students in your jurisdiction are learning about how to stay healthy
[Interviewer prompt if needed: Examples for learning about how to stay healthy are: to get plenty of sleep, eat nutritious foods, get plenty of exercise, and reduce stress]
 - c. Students in your jurisdiction have healthy food choices in the cafeteria, canteen, vending machines, and at classroom and school events
18. How satisfied or dissatisfied are you that students in your jurisdiction can access the following services in a timely manner at school when needed? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Academic counselling
 - b. Career counselling
 - c. School learning commons **(READ TEXT IN BRACKETS** previously, school library services)
 - d. Supports for students with disabilities

- e. Student assessment services for students with learning difficulties
 - f. Services (**READ TEXT IN BRACKETS** beyond regular instruction) that help students to read and write
19. Would you strongly agree, agree, disagree or strongly disagree that recent Bachelor of Education graduates are well prepared to meet their responsibilities as teachers? (**DO NOT READ SCALE**)
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Refused
 - 9 Don't Know/Not Applicable
20. Thinking back over the past three years, to what extent do you agree or disagree that professional development opportunities made available to teachers in your jurisdiction have...? (**READ SCALE, REPEAT IF NECESSARY**)
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Effectively addressed the professional development needs of teachers
 - b. Contributed significantly to the on-going professional development of teachers
 - c. Been focused on the priorities of the jurisdiction
21. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following? (**REPEAT SCALE IF NECESSARY**)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. The facilities at schools in your jurisdiction meet the learning needs of students
(Interviewer prompt: Facilities are things like science labs, computer labs, art rooms, and construction fabrication shops.)

- b. The facilities at schools in your jurisdiction meet the program delivery needs of teachers
(Interviewer prompt: Facilities are things like science labs, computer labs, art rooms, and construction fabrication shops.)
- c. The schools in your jurisdiction have enough space to meet the learning needs of students
- d. The schools in your jurisdiction have enough space to meet the program delivery needs of teachers
- e. The equipment at schools in your jurisdiction meets the learning needs of students
(Interviewer prompt: Examples for equipment are: computer equipment, audio visual equipment, laboratory equipment, shop equipment, sports equipment, and musical equipment.)
- f. The equipment at schools in your jurisdiction meets the program delivery needs of teachers
(Interviewer prompt: Examples for equipment are: computer equipment, audio visual equipment, laboratory equipment, shop equipment, sports equipment, and musical equipment.)
- g. The gym, playground, and other facilities such as sports fields and fitness areas at schools in your jurisdiction meet the daily physical activity needs of students

SECTION B
[To be Completed by 150 Respondents]

22. Would you strongly agree, agree, disagree, or strongly disagree that the education students receive in Kindergarten to Grade 9 adequately prepares them to succeed in high school in the following subject areas? **(ROTATE) (REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Language Arts
 - b. Mathematics
 - c. Science
 - d. Social Studies

23. The next questions ask your level of satisfaction with programs and services such as counselling or speech therapy. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following?

(REPEAT SCALE IF NECESSARY)

- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. The accessibility of programs and services for students in your jurisdiction
 - b. The effectiveness of programs and services for students in your jurisdiction
 - c. The efficiency of programs and services for students in your jurisdiction

- 24A. To what extent do you agree or disagree that the learning commons (**READ TEXT IN BRACKETS** previously, the library) in schools in your jurisdiction provide students with access to, and guidance on, the use of...? (**READ SCALE**)

- a. Online public access catalogues (OPAC)
 - b. Online licensed and open access resources
 - c. Print and digital learning resources that address students' diverse learning and developmental needs
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

- 24B. To what extent do you agree or disagree that the learning commons (**READ TEXT IN BRACKETS** previously, the library) in schools in your jurisdiction provide students with exposure to resources that ...? (**READ SCALE**)
- a. Recognize and respect Indigenous knowledge and ways of knowing of the First Nations, Métis and Inuit people
 - b. Reflect and support the cultural and linguistic perspectives of Francophone communities
 - c. Reflect and support the cultural and linguistic perspectives of First Nations, Métis and Inuit communities
- 1 Strongly agree
2 Agree
3 Disagree
4 Strongly disagree
8 [DO NOT READ] Refused
9 [DO NOT READ] Don't Know/Not Applicable
25. To what extent does the school learning commons (**READ TEXT IN BRACKETS** previously, the school library) in your school jurisdiction **contribute** to students' learning success? Would you say...? (**READ SCALE**)
- 1 A lot
2 Some
3 Very little
4 Not at all
8 [DO NOT READ] Refused
9 [DO NOT READ] Don't Know/Not Applicable
26. To what extent are parents or guardians in your jurisdiction involved in decisions about their children's education? Would you say...? (**READ SCALE**)
- 1 A lot
2 Some
3 Very little
4 Not at all
8 [DO NOT READ] Refused
9 [DO NOT READ] Don't know/Not Applicable

27. How satisfied are you with the opportunity for parents or guardians in your jurisdiction to be involved in decisions about their children's education? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
28. To what extent are parents or guardians involved in decisions at schools in your jurisdiction? Would you say...? **(READ SCALE)**
- 1 A lot
 - 2 Some
 - 3 Very little
 - 4 Not at all
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't know/Not Applicable
29. How satisfied are you with the opportunity for parents or guardians to be involved in decisions at schools in your jurisdiction? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
30. How satisfied are you that the input of parents or guardians into decisions at schools in your jurisdiction is considered? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

31. How satisfied are you that the input of parents or guardians into the education of students is considered by the school board of your jurisdiction? Are you...? **(READ SCALE)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ]Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

32. How satisfied are you that the public is receiving value for money spent in schools in your jurisdiction? Are you? **(READ SCALE)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

32B. And finally, would you strongly agree, agree, disagree or strongly disagree that the education system in Alberta is appropriately funded? **(DO NOT READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

SECTION C
[To be Completed by 150 Respondents]

33. Would you strongly agree, agree, disagree or strongly disagree that the school councils in your jurisdiction are fulfilling their advisory role? **(DO NOT READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

34. Would you strongly agree, agree, disagree or strongly disagree with the following statements? In your jurisdiction ... **(ROTATE) (REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Teachers help students achieve learning expectations
 - b. Teachers help students achieve high standards
- 34B. Would you strongly agree, agree, disagree or strongly disagree with the following statements related to bullying in your school jurisdiction? **(REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Bullying is a serious problem at schools in your jurisdiction
 - b. Students at schools in your jurisdiction report incidents of bullying to teachers or the school administration
 - c. At schools in your jurisdiction, appropriate action is taken if a student is bullied

35. To what extent do you agree with each of the following statements related to technology in student learning? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Students in your jurisdiction have the computer skills **(READ TEXT IN BRACKETS)** such as using word processing, or creating spreadsheets and charts) necessary to support their studies
 - b. Students in your jurisdiction have skills to create multimedia presentations **(READ TEXT IN BRACKETS)** with sound, pictures, video) for their projects/assignments
 - c. Students in your jurisdiction have sufficient access to computers at schools to do their school work
 - d. Students in your jurisdiction use the internet to do research on assignment topics
 - e. Educational technology **(READ TEXT IN BRACKETS)** such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors) can help accommodate different learning styles of students
 - f. Educational technology **(READ TEXT IN BRACKETS)** such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors) can encourage student interest in learning
 - g. Students in your jurisdiction use technology **(READ TEXT IN BRACKETS)** such as the internet, cell phones, smartphones and social media) responsibly, meaning safely, knowledgeably and appropriately by protecting privacy
36. Thinking about the teaching profession in general, would you strongly agree, agree, disagree or strongly disagree with each of the following statements? The teaching profession requires teachers to ... **(ROTATE) (READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Have specialized knowledge and skills
 - b. Apply their specialized knowledge and skills using reasoned judgment
 - c. Provide a very valuable service to society

37. And finally, would you strongly agree, agree, disagree or strongly disagree with the following statements? **(REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - a. Alberta's education system uses research and consultation with Albertans to guide policy decisions
 - b. Alberta Education uses on-going evaluation of the education system to improve student learning
 - c. Alberta's education system ensures access to quality education to all students regardless of where they live
 - d. Alberta's education system is accountable to the public
 - e. Alberta's education system communicates effectively with the public

Comment – **(DO NOT ASK)** Enter any additional comments respondent wants to share.

- 9 [DO NOT READ] No comment

We've reached the end of the survey. On behalf of Alberta Education, I'd like to thank you very much for your time and cooperation.