

**YEAR 2020-21 SATISFACTION WITH EDUCATION IN ALBERTA
PARENT SURVEY INSTRUMENT**

I-1 Hello, my name is _____ and I am calling on behalf of Alberta Education from CCI Research. We are conducting a study that annually gathers opinions of parents on the education system in Alberta to find out possible areas that can be improved or looked into further.

May I speak to a person in this household who is a parent or guardian of a child in the Alberta Kindergarten to Grade 12 school system?

- | | |
|--|------------------------------------|
| 1. YES, SPEAKING | GO TO I-2 |
| 2. YES, I'LL GO GET THEM | GO TO I-1a |
| 3. NO, NOT AVAILABLE | RECORD CALL BACK INFORMATION |
| 4. NO, REFUSAL | CODE REFUSAL |
| 5. NO CHILDREN IN HOUSEHOLD IN SCHOOL SYSTEM | THANK YOU VERY MUCH FOR YOUR TIME. |

I-1a Hello, my name is _____ and I am calling on behalf of Alberta Education from CCI Research. We are conducting a study that annually gathers opinions of parents on the education system in Alberta to find out possible areas that can be improved or looked into further.

Are you a parent or guardian of a child in the Alberta Kindergarten to Grade 12 school system?

- | | |
|------------------|---|
| 1. YES, SPEAKING | GO TO I-2 |
| 2. NO | I AM SORRY BUT WE CAN ONLY SPEAK TO PARENTS OR GUARDIANS OF CHILDREN IN THE ALBERTA K TO 12 SCHOOL SYSTEM |

If more information is requested by person who answers telephone read section below.

1. If unsure of what Alberta Education is:

Alberta Education is the Alberta government department that oversees Alberta's education system. The department is responsible for basic learning, including Kindergarten to Grade 12.

2. If the respondent is questioning the survey and the validity of it:

We can provide you with a contact name and phone number if you would like. You can contact Jim Peck of Alberta Education at 780-422-1963 if you would like to know more about the survey. There is toll-free access to this number within Alberta if you dial 310-0000 first.

3. If the respondent wants to know who we are:

We are calling from CCI Research, a survey research firm. We have been contracted by Alberta Education to conduct this survey to gather opinions on the education system in Alberta.

4. If the respondent wants to know why we are calling from Ontario:

We are a Canadian company that conducts research for the government and the education sector across the country. We have been contracted by Alberta Education to conduct this survey.

5. If the respondent wants to know how we know they have a child in the school system in the household or how we got their phone number:

The Alberta Education student information system indicates that you have a child in the K-12 school system. CCI Research has received random samples of contact information from Alberta Education. We do not receive any information other than contact information about the survey participants. We are bound to manage all information in accordance with the *Freedom of Information and Protection of Privacy Act* and our contractual obligations to Alberta Education.

6. If the respondent states that they have recently completed a survey questionnaire from Alberta Education:

Alberta Education is currently conducting two separate surveys. The paper survey questionnaire you filled out is part of a new survey that collects information about elementary, junior high and high schools in Alberta. This telephone survey collects information about Alberta's education system on a provincial level. In the future, Alberta Education will be working with school jurisdictions to coordinate these activities for greater efficiency and effectiveness. Thank you for your patience. Would you still like to continue?

7. Last day for callbacks is April 30, 2021
8. Approximate survey length is 20 minutes.
9. If the respondent wants access to the study results:

A summary report of last year's survey results is available on the Alberta Education website: <https://www.alberta.ca/education-provincial-satisfaction-surveys.aspx>

Results from this year's surveys will be made available in the fall.

10. Call in information

If asked for a phone number to call us back at their convenience you can offer this number: 888-246-8068 ext. 0 They may need to provide either their home phone number (the number we originally called) when calling back in so we can verify them within the survey.

I-2 Are you willing to participate in this survey with me? It will take approximately 20 minutes to complete [IF Francophone: and can be completed in either English or French].

- | | |
|-------------|------------------------------|
| 1. YES | Go to I-3 |
| 2. NO-LATER | RECORD CALL BACK INFORMATION |
| 3. NO-NEVER | CODE REFUSAL |

I-3 Alberta Education recognizes that COVID-19 has resulted in an unprecedented school year and that this may impact your responses to the survey. The Ministry thanks teachers, parents, guardians, and students for their diligence as everyone works through the challenges of learning in a COVID-19 environment. Your experiences and opinions given throughout this survey will help the Ministry understand how well key aspects of the school system have worked during this school year.

Please remember your answers are completely confidential and will be grouped together with others for reporting purposes. You are free to refuse to answer any question at any time.

Please note, this call may be monitored or recorded for quality assurance purposes.

Demographic Questions
[To be completed by 800 Respondents (All)]

A. What gender do you identify with? Would that be male, female, another, or would you prefer not to disclose? **(DO NOT READ ITEMS)**

- 1 Male
- 2 Female
- 3 Another (please specify)
- 4 Prefer not to disclose

B. Are there any children in this household who are attending kindergarten, elementary, junior or senior high school in Alberta?

- 1 Yes
- 2 No **(Thank and Terminate)**
- 8 [DO NOT READ] Refused **(Thank and terminate)**

C. Are you the parent or guardian of these children? **(DO NOT READ LIST)**

- 1 Yes
- 2 No **(Ask to speak to person – arrange call back if necessary)**
- 8 Refused **(Thank and terminate)**

D1. Do you have any children in...? **(READ ITEMS, MULTIPLE RESPONSES)**

- | <u>Yes</u> | <u>No</u> | | |
|------------|-----------|-----------------------|--|
| 1 | 2 | D1a. Kindergarten/ECS | D2a. If yes, How many children do you have in ...? |
| 1 | 2 | D1b. Grades 1 to 2 | D2b. If yes, How many children do you have in ...? |
| 1 | 2 | D1c. Grades 3 to 6 | D2c. If yes, How many children do you have in ...? |
| 1 | 2 | D1d. Grades 7 to 9 | D2d. If yes, How many children do you have in ...? |
| 1 | 2 | D1e. Grades 10 to 12 | D2e. If yes, How many children do you have in ...? |
- Refused **GO TO E**

D3. **(IF MORE THAN ONE CHILD)** For the purposes of this survey, out of the children you have attending school, we would like you to select the child with the most recent birthday.
[INTERVIEWER PROMPT: Most recent is child with the last birthday.] What grade is this child in?

IF ONE CHILD: Now, could you please tell me the exact grade your child is in?

(DO NOT READ ITEMS)

(BASE AVAILABLE RESPONSE LIST ON RESPONSE GIVEN IN D2)

- 1 Early Childhood Services (ECS)
- 2 Kindergarten
- 3 1
- 4 2
- 5 3
- 6 4
- 7 5
- 8 6
- 9 7
- 10 8
- 11 9
- 12 10
- 13 11
- 14 12
- 15 [DO NOT READ INITIALLY; PROVIDE AS OPTION IF CHILD DOES NOT FIT IN OTHER CATEGORIES] Ungraded/congregated/cluster/segregated setting
- 98 [DO NOT READ] Refused
- 99 [DO NOT READ] Don't Know/Not Applicable

E. Is this child in ...? **(READ ITEMS)**

- 1 A public school
- 2 A Roman Catholic separate school
- 3 A private school
- 4 A Francophone school
- 5 Another type of school such as a Charter School or Home School (SPECIFY)

- 8 [DO NOT READ] Refused **(continue)**

F. What gender identity does your child identify with? Would that be male, female, another, or would you prefer not to disclose? **(DO NOT READ ITEMS)**

- 1 Male
- 2 Female
- 3 Another (please specify
- 4 Prefer not to disclose

G. In the context of the COVID-19 pandemic, how is your child CURRENTLY attending school...? **(READ ITEMS)**

- 1 In person, i.e. in a regular school classroom
- 2 Remotely from home due to COVID-19,
- 3 Both in person at school and remotely from home on a rotational basis
- 4 Doing an online program, but not due to COVID-19
- 5 Other (e.g., home school) please specify:

Gi. **(If response to G is option 2, i.e., “remotely from home due to COVID-19”)** When learning remotely from home, is your child learning ...? **(READ ITEMS)**

- 1 Online on a personal computer/or laptop/or chrome book
- 2 At home using study materials, but not online (e.g., workbooks or other study materials)
- 3 Other, please specify.....

SECTION A
[To be completed by 800 Respondents (All)]

We would now like to talk to you about your opinions on the education **THIS** child is receiving.

1. How satisfied are you with the quality of education your child is receiving? Are you ...? **(READ SCALE)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 2 below should be asked only to parents of Grades 3-12 students)

2. In your opinion, has the quality of education at your child's school improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**
- 1 Improved
 - 2 Stayed the same
 - 3 Declined
 - 8 Refused
 - 9 Don't Know/Not Applicable

(Note: Question 3 below should be asked only to parents of Grades 3-12 students)

3. In your opinion, has the quality of the Alberta K to 12 system improved, stayed the same, or declined in the past three years? **(DO NOT READ SCALE)**
- 1 Improved
 - 2 Stayed the same
 - 3 Declined
 - 8 Refused
 - 9 Don't Know/Not Applicable

(Note: Question 3B below should be asked only to parents of Grades 3-12 students)

- 3B. In your experience over the last three years, have the following improved, stayed the same, or declined? **(REPEAT SCALE IF NECESSARY)**
- 1 Improved
 - 2 Stayed the same
 - 3 Declined
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. The school learning environment
 - b. Engagement of students in school
[Interviewer prompt if needed: The involvement of students in their studies and school activities.]
 - c. Information about student achievement
 - d. Communication of plans for school improvement
 - e. The accountability of school to parents
[Interviewer prompt if needed: How responsible the school is in providing accurate information on student progress and school activities, as well as accepting input from parents.]

4. Would you strongly agree, agree, disagree or strongly disagree with the following statement?

The highest priority of Alberta's education system is the success of the student. **(DO NOT READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

5. Would you strongly agree, agree, disagree or strongly disagree with the following statements? **(REPEAT SCALE IF NECESSARY)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. The leadership at your child's school effectively supports and facilitates teaching and learning
- b. The leadership at your child's school jurisdiction effectively supports and facilitates teaching and learning
- c. The leadership at the provincial level effectively supports and facilitates teaching and learning

6. Would you strongly agree, agree, disagree or strongly disagree that the curriculum focuses on what your child needs to learn in each of the following areas? **(ROTATE) (REPEAT SCALE IF NECESSARY)**

- a. Reading
 - 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- b. Writing
- c. Mathematics
- d. Science
- e. Social Studies

- 6A. Would you strongly agree, agree, disagree or strongly disagree with each of the following statements? **(REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Your child is getting better at reading
 - b. Your child is getting better at writing
 - c. Your child is getting better at mathematics
 - d. Your child is getting better at science
7. To what extent do you agree with each of the following statements? **(ROTATE) (READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Your child finds school work interesting
 - b. Your child finds school work challenging
 - c. Your child clearly understands what he or she is expected to learn
 - d. Your child is encouraged at school to be involved in activities that help the community
 - e. Your child is encouraged to try his or her best
 - f. Students at your child's school follow the rules
 - g. Students at your child's school take responsibility for their actions
 - h. Students at your child's school help each other when they can
 - i. Students at your child's school respect each other
 - j. Students treat each other well at your child's school
 - k. Your child is safe at school or during remote learning
 - l. Your child is safe on the way to and from school
 - m. Teachers care about your child
 - n. Your child is treated fairly by adults at school
 - o. Students at your child's school volunteer for activities that help others
 - p. Students at your child's school respect the diversity among people
 - q. Students at your child's school are encouraged to participate in school activities such as attending special events or helping in the learning commons **(READ TEXT IN BRACKETS: previously, the library)**
 - r. Students at your child's school are encouraged to get involved in global issues, such as the environment, world hunger, disaster relief

8. How satisfied are you with the variety of subjects available to your child at school? Are you...?
(READ SCALE)

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

9. How satisfied are you with the opportunities your child has to learn about the following topics?
(ROTATE) (READ SCALE, REPEAT IF NECESSARY)

- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Music
 - b. Drama **(Note: ask only to parents of Grades 7-12 students)**
 - c. Art
 - d. Computers
 - e. Health
 - f. Careers **(Note: ask only to parents of Grades 7-12 students)**
 - g. Another language **(Note: ask only to parents of Grades 7-12 students) (Go to 9g1 if response is dissatisfied or very dissatisfied)**

9g1. **(If response to 9g is dissatisfied or very dissatisfied)** Which language would you like your child to have the opportunity to learn that is currently not being offered?
[Specify _____]

- 9 [DO NOT READ] Don't Know

10. How satisfied are you with the opportunities your child has to participate in physical education? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 11 below should be asked only to parents of Grades 7-12 students)

11. How satisfied are you that your child is **taught** attitudes and behaviours to be successful at work when he or she leaves school? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 12 below should be asked only to parents of Grades 7-12 students)

12. How satisfied are you that high school students **demonstrate** attitudes and behaviours to be successful at work when they leave school? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 13 below should be asked only to parents of Grades 7-12 students)

13. How satisfied are you that your child is **taught** the knowledge, skills and attitudes necessary for learning throughout his or her lifetime? Are you...? **(READ SCALE)**
(INTERVIEWER PROMPT IF NEEDED: Students who are prepared for learning throughout their lifetime demonstrate literacy, numeracy, computer skills, motivation to learn, adaptability, self-confidence and the ability to access learning opportunities.)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 14 below should be asked only to parents of Grades 7-12 students)

14. How satisfied are you that high school students **demonstrate** the knowledge, skills and attitudes necessary for learning throughout their lifetime? Are you...? **(READ SCALE) (INTERVIEWER PROMPT IF NEEDED:** Students who are prepared for learning throughout their lifetime demonstrate literacy, numeracy, computer skills, motivation to learn, adaptability, self-confidence and the ability to access learning opportunities.)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

(Note: Question 15A below should be asked only to parents of Grades 7-12 students)

- 15A. Would you strongly agree, agree, disagree or strongly disagree that school is contributing to your child's ability to develop clear career goals? **(DO NOT READ SCALE)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Refused
 - 9 Don't Know/Not Applicable

(Note: Question 15B below should be asked only to parents of Grades 7-12 students)

- 15B. How satisfied are you that school is contributing to your child's ability to transition effectively from school to work (**READ TEXT IN BRACKETS:** for example, adapting to a work place), or from school to post-secondary studies? Are you...? (**READ SCALE**)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
16. How satisfied are you with the quality of teaching at your child's school? Are you...? (**READ SCALE**)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
17. How satisfied are you that your input into decisions at your child's school is considered? Are you...? (**READ SCALE**)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

18. How satisfied are you that your input into the education of students is considered by the school board of your jurisdiction? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
19. How satisfied are you that your input into the education of students is considered by Alberta Education? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
20. To what extent are you involved in decisions about your child's education? Would you say...? **(READ SCALE)**
- 1 A lot
 - 2 Some
 - 3 Very little
 - 4 Not at all
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
21. How satisfied are you with the opportunity to be involved in decisions about your child's education? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable

22. To what extent are you involved in decisions at your child's school? Would you say...? **(READ SCALE)**
- 1 A lot
 - 2 Some
 - 3 Very little
 - 4 Not at all
 - 8 [DO NOT READ]Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
23. How satisfied are you with the opportunity to be involved in decisions at your child's school? Are you...? **(READ SCALE)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
24. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ]Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. There is mutual respect between teachers and students at your child's school
 - b. There is mutual trust between teachers and students at your child's school

25. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. Your child's school promotes physical activity
- b. Your child is learning about how to stay healthy
[Interviewer prompt if needed: Examples for learning about how to stay healthy are: to get plenty of sleep, eat nutritious foods, get plenty of exercise, and reduce stress]
- c. Your child has healthy food choices in the school cafeteria, canteen, vending machines, and at classroom and school events

26. To what extent do you agree with each of the following statements? **(READ SCALE, REPEAT IF NECESSARY)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. Your child arrives at school or begins remote learning ready to learn
- b. Your child can easily access programs and services to get help with school work
- c. Your child can get help from school with problems that are not related to school work
- d. When your child needs it, teachers at your child's school are available to help him or her

27. How satisfied are you that Alberta's education system is contributing to your child's development of ...? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Intellectual skills
 - b. Social skills
 - c. Physical abilities
 - d. Emotional well-being
 - e. Spiritual awareness

(Note: Question 28 below should be asked only to parents of Grades 7-12 students)

28. How satisfied are you that your child's school is contributing to the development of ...? **(READ SCALE, REPEAT IF NECESSARY)**
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Your child's ability to use numbers
 - b. Your child's ability to think and solve problems
 - c. Your child's ability to communicate
 - d. Your child's ability to manage information from a variety of areas
 - e. Your child's ability to demonstrate positive attitudes and behaviours
 - f. Your child's ability to take responsibility for his/her own learning
 - g. Your child's ability to be adaptable – work as an individual or within a team
 - h. Your child's ability to learn continuously
 - i. Your child's ability to work safely
 - j. Your child's ability to work with others towards a common goal
 - k. Your child's ability to participate and contribute in projects and tasks
 - l. Your child's ability to understand abstract concepts
 - m. Your child's ability to be honest and ethical in dealing with other people
 - n. Your child's ability to be punctual and finish work on time
 - o. Your child's ability to manage money, credit and personal finances
 - p. Your child's ability to lead a group or a team
 - q. Your child's ability to help in keeping the environment clean

r. Your child's ability to make fair decisions

29. Would you strongly agree, agree, disagree or strongly disagree with the following statements?
(REPEAT SCALE IF NECESSARY)

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. Your child's school provides the learning resources, such as text books, software, audio and video materials, that meet the needs of your child
- b. Your child receives the individual attention he or she requires from teachers
- c. Your child has opportunities to work together on projects with his or her classmates

30. Would you strongly agree, agree, disagree or strongly disagree with the following statements?
(REPEAT SCALE IF NECESSARY)

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. Your child is able to learn in a way that best suits his or her learning style
- b. Your child gets the support he/she needs to be successful in school
- c. You get support from the school to help your child succeed
- d. The school engages you in a way that helps your child succeed

31. To what extent do you agree with each of the following statements? **(ROTATE) (READ SCALE, REPEAT IF NECESSARY)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. The subjects **(READ TEXT IN BRACKETS: such as math, science, and social studies)** that your child is learning at school have practical applications in the real world

b. Your child's school is helping struggling students keep up in their studies

32. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following? **(REPEAT SCALE IF NECESSARY)**

a. The facilities at your child's school

(Interviewer prompt: Facilities are things like science labs, computer labs, art rooms, and construction fabrication shops.)

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

b. The equipment at your child's school

(Interviewer prompt: Examples for equipment are: computer equipment, audio visual equipment, laboratory equipment, shop equipment, sports equipment, and musical equipment.)

33. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following? **(REPEAT SCALE IF NECESSARY)**

a. Your child's school has enough space to meet your child's learning needs

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

b. Your child's school building is well-maintained

c. Your child's school building meets your child's physical needs

d. The gym, playground, and other facilities such as sports fields and fitness areas at your child's school meet the daily physical activity needs of your child

34. How satisfied or dissatisfied are you that your child can access the following services in a timely manner at school when needed? **(READ SCALE, REPEAT IF NECESSARY)**
- a. Academic counselling **(Note: ask only to parents of Grades 7-12 students)**
 - 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - b. Career counselling **(Note: ask only to parents of Grades 7-12 students)**
 - c. School learning commons **(READ TEXT IN BRACKETS: previously, school library services)**
 - d. Services **(READ TEXT IN BRACKETS: beyond regular instruction)** that help your child to read and write

(Note: question 35 below should be asked only to parents of Grades 7-12 students)

35. Would you strongly agree, agree, disagree, or strongly disagree that the education students receive in Kindergarten to Grade 9 adequately prepares them to succeed in high school in the following subject areas? **(ROTATE) (REPEAT SCALE IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Language Arts
 - b. Mathematics
 - c. Science
 - d. Social Studies

SECTION B
[To be Completed by 400 Respondents, Remainder Go To Section C]

36. In your opinion, how much is school helping your child improve his or her computer skills? Would you say...? **(READ SCALE)**
- 1 Very little
 - 2 Some
 - 3 A lot
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
37. Are you familiar with the school council in your child's school? **(DO NOT READ SCALE)**
- 1 Yes
 - 2 No
 - 8 Refused
 - 9 Don't Know/Not Applicable
- IF YES, PROCEED. IF NO, REFUSED, or DK/NA GO TO Q42**
38. Does the school council influence decisions made at your child's school? **(DO NOT READ SCALE)**
- 1 Yes
 - 2 No
 - 8 Refused
 - 9 Don't Know/Not Applicable
39. Do you strongly agree, agree, disagree or strongly disagree that the school council in your child's school is fulfilling their advisory role? **(DO NOT READ SCALE)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly Disagree
 - 8 Refused
 - 9 Don't Know/Not Applicable

40. Do you strongly agree, agree, disagree or strongly disagree that the school council is an effective way of being involved in your child's school? **(DO NOT READ SCALE)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly Disagree
 - 8 Refused
 - 9 Don't Know/Not Applicable
41. Are you a member of a school council? **(DO NOT READ SCALE)**
- 1 Yes
 - 2 No
 - 8 Refused
 - 9 Don't Know/Not Applicable

(Note: Question 42 below should be asked only to parents of Grades 7-12 students regardless of how they answer 37)

42. To what extent do you agree with each of the following statements related to technology in student learning? **(READ SCALE. READ TEXT IN BRACKETS. REPEAT IF NECESSARY)**
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Your child has computer skills **(READ TEXT IN BRACKETS: such as using word processing, or creating spreadsheets and charts)** necessary to support his/her studies
 - b. Your child has skills to create multimedia presentations **(READ TEXT IN BRACKETS: with sound, pictures, video)** for his/her projects/assignments
 - c. Your child has sufficient access to computers at school to do his/her school work
 - d. Your child has access to a computer at home to do his/her school work
 - e. Your child uses the internet to do research on assignment topics
 - f. Educational technology **(READ TEXT IN BRACKETS: such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors)** can help accommodate different learning styles of students
 - g. Educational technology **(READ TEXT IN BRACKETS: such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors)** can encourage student interest in learning

- h. Your child uses technology (**READ TEXT IN BRACKETS:** such as the internet, cell phones, smartphones and social media) responsibly, meaning safely, knowledgeably and appropriately by protecting privacy
43. Are you very satisfied, satisfied, dissatisfied or very dissatisfied that you are receiving value for money that is spent in your child's school? (**DO NOT READ SCALE**)
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 Refused
 - 9 Don't Know/Not Applicable
- 43B. Would you strongly agree, agree, disagree or strongly disagree that the education system in Alberta is appropriately funded? (**DO NOT READ SCALE**)
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Refused
 - 9 Don't Know/Not Applicable

SECTION C

[To be Completed by 400 Respondents]

44. Thinking about your child's teachers, would you strongly agree, agree, disagree or strongly disagree with each of the following statements? My child's teachers... (**ROTATE**) (**REPEAT SCALE IF NECESSARY**)
- a. Help students achieve learning expectations
 - 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
 - b. Help students achieve high standards

45. Thinking about THE TEACHING PROFESSION IN GENERAL, would you strongly agree, agree, disagree or strongly disagree with each of the following statements? The teaching profession requires teachers to ... **(ROTATE) (REPEAT SCALE IF NECESSARY)**

- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Have specialized knowledge and skills
 - b. Apply their specialized knowledge and skills using reasoned judgment
 - c. Provide a very valuable service to society

The next two questions ask your level of satisfaction with programs and services such as counselling or speech therapy.

46. Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following? **(REPEAT SCALE IF NECESSARY)**

- a. the accessibility of programs and services for students at your child's school
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- b. the effectiveness of programs and services for students at your child's school
 - c. the efficiency of programs and services for students at your child's school

47. Would you strongly agree, agree, disagree or strongly disagree that you get the information you need to access programs and services that meet your child's learning needs? **(DO NOT READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

47B. Would you strongly agree, agree, disagree or strongly disagree with the following statements related to bullying in your child's school? **(REPEAT SCALE IF NECESSARY)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

- a. Bullying is a serious problem in your child's school
- b. Students in your child's school report incidents of bullying to teachers or the school administration
- c. Your child's school takes appropriate action if a student is bullied

48A. To what extent do you agree or disagree that the learning commons **(READ TEXT IN BRACKETS: previously, the library)** in your child's school provides your child with access to and guidance on the use of print and digital learning resources that address your child's diverse learning and developmental needs? **(READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

49A. To what extent do you agree or disagree that the learning commons **(READ TEXT IN BRACKETS: previously, the library)** in your child's school provides exposure to resources that ... **(READ SCALE)**

- a. Recognize and respect Indigenous knowledge and ways of knowing of the First Nations, Métis and Inuit people
- b. Reflect and support the cultural and linguistic perspectives of Francophone communities
- c. Reflect and support the cultural and linguistic perspectives of First Nations, Metis and Inuit communities

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

50. To what extent does the school learning commons (**READ TEXT IN BRACKETS**: previously, the school library) at your child's school **contribute** to his/her learning success? Would you say...? (**READ SCALE**)

- 1 A lot
- 2 Some
- 3 Very little
- 4 Not at all
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

51. Has your child received special support to meet his or her unique needs? (**DO NOT READ SCALE**)

- 1 Yes
- 2 No (**SKIP TO Q53**)
- 8 Refused (**SKIP TO Q53**)
- 9 Don't Know/Not Applicable (**SKIP TO Q53**)

52. How satisfied or dissatisfied are you with the special support your child has received? Are you...? (**READ SCALE**)

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 [DO NOT READ] Refused
- 9 [DO NOT READ] Don't Know/Not Applicable

53. Does your child have a private tutor to get additional help in his or her studies? (**DO NOT READ SCALE**)

- 1 Yes (**GO TO Q53Bi**)
- 2 No (**SKIP TO Q54**)
- 8 Refused (**SKIP TO Q54**)
- 9 Don't Know/Not Applicable (**SKIP TO Q54**)

53Bi. **[If yes to Q53 above]** In which subjects is your child receiving private tutorial services?
(DO NOT READ ITEMS. SELECT ALL THAT APPLY.)

- 1 Math
- 2 Science
- 3 English
- 4 Social Studies
- 5 Other (list the responses)
- 8 Refused
- 9 Don't know

54. Would you strongly agree, agree, disagree or strongly disagree that your child's school is committed to on-going evaluation to improve student learning? **(DO NOT READ SCALE)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

The next few questions will be about Alberta's education system as a whole, which includes elementary, junior, and senior high schools.

55. Would you strongly agree, agree, disagree or strongly disagree with the following statements?
(REPEAT SCALE IF NECESSARY)

- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 [DO NOT READ] Refused
 - 9 [DO NOT READ] Don't Know/Not Applicable
- a. Alberta's education system is accountable to the public
 - b. Alberta's education system communicates effectively with the public
 - c. Alberta's education system ensures access to quality education to all students regardless of where they live

Comment – **(DO NOT ASK)** Enter any additional comments respondent wants to share.

-
- 9 [DO NOT READ] No comment

We've reached the end of the survey. On behalf of Alberta Education, I'd like to thank you very much for your time and cooperation