

August 27, 2021

Janice Colobong, Alberta Health Services  
5<sup>th</sup> Floor, North Tower, Seventh Street Plaza  
10030 107 Street  
Edmonton AB T5J 3E4

Dear Madam:

**Subject: William Aage Wilkie – Public Fatality Inquiry  
Response to Recommendations**

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Please find enclosed a copy of the Honourable Judge J.A. Glass's report to the Minister of Justice and Solicitor General. This report will be publicly released on September 17, 2021.

The following recommendations made by His Honour may impact Alberta Health Services:

1. All staff, correctional and health care, should be required to document recurring absences from the medication line, changes in the demeanor and presentation of inmates in the ORCA system.
2. All staff should be briefed on any remarkable changes in the presentation of inmates at all shift changes and document those briefings in the ORCA system or readily accessible note book at the guard station.
3. All correctional staff, including AHS staff, should be required to complete annual training sessions that specifically address inmate suicide signs and suicide prevention techniques.
4. AHS should develop a checklist for new admissions to a correctional facility to include specific reference to determining whether an inmate had prior admissions on ORCA and when readily available, to review patient records from the prior admission.
5. The ORCA system be revised to indicate on an inmate's opening screen whether there had been prior mental health or suicidal concerns, watches or attempts. These warning should not be subject to expiry and removed from the screen, rather an indication that they are either active or inactive be noted.

6. Any inmate files that are stored offsite be provided as quickly as possible when the inmate's mental health is noted by staff as a concern or there are prior mental health or suicide alerts noted on the ORCA system.
7. Corrections and AHS management review and update their file management practices at the Remand Centre, specifically with respect to file archiving/merging and patient notations to ensure that staff at the facility is fully aware of inmate backgrounds. This would include information received from third parties such as Corrections Services Canada (CSC).
8. Corrections and AHS management review and make clear to staff at the Remand Centre who has the responsibility for uploading and updating AHS information into the ORCA system. In addition, all Health Care team members should have access to ORCA.
9. Corrections and AHS staff should be educated annually as to the type of medical information that can be shared and disclosed in regards to an inmate. These guidelines must be followed by all corrections and AHS staff.

I ask that you please advise the following:

1. Whether Alberta Health Services accepts in principle, does not accept, or has a different response to the recommendations;
2. A brief explanation of why that decision was made; and
3. If Alberta Health Services intends to accept the recommendations, or to implement different measures, what steps will be taken in that regard.

A response to this enquiry is not mandatory. However, be advised that any response received will be publicly released and posted on the Open Government Portal:

<https://open.alberta.ca/opendata/responses-to-public-fatality-inquiry-recommendations>.

If a response has not been received by January 17, 2022, (four months after the public release date), that information will also be made publicly available.

Thank you for your cooperation in this matter.

Yours truly,

*Original Signed*

Abid Mavani  
Fatality Inquiry Coordinator