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# French Policy 2024-28 Action Plan

Enhancing services in French to support the vitality of the Francophonie in Alberta



Alberta

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## Message from the Minister



Alberta's Francophone communities are an essential part of our province, as they have been for more than 200 years. In fact, Alberta continues to have one of the largest and fastest growing French-speaking populations in Canada outside of Québec. This is why Alberta's government is committed to supporting the vitality of the Francophonie for years to come through the ongoing implementation of the French Policy.

Being the Minister responsible for Alberta's Francophonie is truly an honour. I am proud of the work we have done so far to improve access to French resources and services for French-speaking Albertans. This includes working with communities in 2023 to update the French Policy and successfully implement more than 30 initiatives within my department alone.

Other government departments also achieved huge milestones. For example, creating a French Services Branch in Alberta Education, real-time interpretation at court counters and courtrooms with the Language Line, a full range of career and employment services in French, and a toolkit to help healthcare staff access interpretation and translation services.

I am pleased to share the third French Policy Action Plan, which outlines actions Alberta's government will take to bring the renewed French Policy to life. It includes actions that will increase government's ability to expand service delivery in French. This plan shows our commitment to enhancing services in early childhood, education, health, justice, immigration, social services, economic development, as well as arts, culture and heritage.

It is essential that we keep up with the changing landscape and make improvements to French services so that they continue to be relevant for French-speaking Albertans. That is why I have met with the Francophone communities to understand what is important to and needed by French-speaking Albertans. As we continue to move forward with our action plan, I will make sure initiatives are relevant, making the best use of our resources.

As we set a path for the next five years, I look forward to seeing what more we can do to better the lives for all French-speaking Albertans.

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## Background

### The Francophonie in Alberta

In addition to being one of Canada's two official languages, French continues to be the most widely spoken language in Alberta after English<sup>1</sup>. Alberta's Francophonie is the fourth largest in Canada outside Quebec, after Ontario, New Brunswick and British Columbia, and the province also welcomes a larger proportion of French-speaking immigrants than the national average<sup>2</sup>. Alberta's French-speaking population carries forward a rich and important piece of the province's history and culture. As this population grows and continues to become more diverse, so does the vast provincial network of Francophonie organizations and institutions that support its vitality and contribute to the entire province's past, present and future cultural and economic wealth<sup>3</sup>.

### The French Policy

To support the continued vitality of Alberta's Francophone communities, the [Government of Alberta's French Policy](#)—adopted in June 2017 and updated in March 2023—guides government departments, agencies, boards and commissions in enhancing services in French.

The policy provides government with clear guidelines to enhance meaningful engagement, dialogue and collaboration with the Francophonie, leading to the ongoing and incremental development of services and supports in French that respond to the needs of Alberta's French-speaking population.

### The Action Plan

This action plan outlines ministries' planned initiatives to implement the French Policy. In addition to new actions, the plan is focused on enhancing and maintaining existing services in French, as well as removing barriers that prevent access to these services. Its content is reflective of ongoing relationships built between government and Francophonie stakeholders since the adoption of Alberta's French Policy.

Initiatives outlined in this action plan embody the French Policy's guiding principles, aims and approaches. They are aligned under the following pillars:

- strengthening **government's capacity** to provide services in French;
- enhancing **recognition and visibility** efforts;
- supporting the **ongoing development and vitality** of Alberta's French-speaking communities;
- improving **service delivery and development**;
- increasing targeted **communications**; and
- developing **dialogue, collaboration and representation** initiatives.

Ministries, agencies, boards and commissions decide which initiatives are included in the plan. They are responsible to implement the plan and have the flexibility to modify, defer, reconsider or add initiatives according to available resources, new opportunities and evolving priorities for government and for French-speaking Albertans.

## Resources

The Government of Alberta has made great strides in enhancing French-language services throughout the province and continues to offer a variety of services and supports in French. Within available resources, the Government of Alberta will continue its work to implement the French Policy, including negotiating for its fair share of federal official languages funding.

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<sup>1</sup> According to Statistics Canada (2021), more than 261,000 Albertans speak French, and 88,000 identify French as their first official language. Since 1996, Alberta's Francophone population has grown by 40 per cent and enrolment in Francophone schools has increased by almost 270 per cent.

<sup>2</sup> In a January 2017 report, Statistics Canada notes that Francophone population growth is projected to be the highest in Alberta and the territories. The scenarios predict a 25 per cent to more than 50 per cent increase in Alberta by 2036.

<sup>3</sup> Alberta can continue to expect positive economic impacts resulting from the growth of its French-speaking population. According to a study conducted by the Conference Board of Canada (2019), bilingualism outside of Quebec economically benefit diversification of trade, exports and imports as well as jobs and economic growth.

## Francophonie Stakeholders

While the French Policy and this action plan are commitments from government, French-speaking Albertans play an essential role in both enhancing services in French and cultivating the vitality of the Francophonie. This action plan has been informed by Francophonie stakeholders' feedback and may evolve as departments continue to engage with members of Alberta's Francophonie—a diverse and active community comprised of a vast network of organizations and institutions across sectors and regions that contribute to the Francophonie's development and vitality.

Within this network, the Government of Alberta formally acknowledges the *Association canadienne-française de l'Alberta* (ACFA) and Francophone regional school authorities (*Fédération des conseils scolaires francophones de l'Alberta*; FCSFA) as key partners for the ongoing implementation of the French Policy and all initiatives outlined in this action plan.

The table below outlines just a few of the other community organizations and government departments working together to implement this action plan.

<b>Sectors</b>	<b>Examples of relevant Francophonie stakeholder organizations</b> <i>Please note that the names in italics are translations provided for comprehension purposes only</i>	<b>Examples of relevant government departments</b> <i>Including their relevant agencies, boards and commissions</i>
<b>Arts, Culture and Heritage</b>	Regroupement artistique francophone de l'Alberta <i>Francophone Artists Collective of Alberta</i> Société historique francophone de l'Alberta <i>Francophone Historical Society of Alberta</i>	Arts, Culture and Status of Women Indigenous Relations
<b>Economic Development</b>	Association bilingue des municipalités de l'Alberta <i>Alberta Bilingual Municipalities Association</i> Parallèle Alberta <i>Organization supporting Francophone economic development and employment in Alberta</i>	Affordability and Utilities Agriculture and Irrigation Energy and Minerals Environment and Protected Areas Forestry and Parks Jobs, Economy and Trade Technology and Innovation Tourism and Sport Transportation and Economic Corridors
<b>Education</b>	Campus Saint-Jean, University of Alberta Canadian Parents for French—Alberta Centre francophone de l'éducation à distance <i>Francophone Centre for Distance Learning</i> Conseil français (de l'Alberta Teachers' Association) <i>The French Specialist Council of the Alberta Teachers' Association</i> Conseils scolaires (Centre-Est, Centre-Nord, FrancoSud, du Nord-Ouest) <i>Francophone School Authorities</i> Consortium provincial francophone (pour le perfectionnement professionnel en éducation) <i>Francophone Provincial Consortium (for professional development in education)</i> Fédération des conseils scolaires francophones de l'Alberta <i>Federation of Francophone School Boards of Alberta</i> Fédération des parents francophones de l'Alberta <i>Federation of Francophone Parents of Alberta</i> Francophonie jeunesse de l'Alberta <i>Francophone Youth of Alberta</i>	Advanced Education Children and Family Services Education Infrastructure Jobs, Economy and Trade Seniors, Community and Social Services

Sectors	Examples of relevant Francophonie stakeholder organizations <i>Please note that the names in italics are translations provided for comprehension purposes only</i>	Examples of relevant government departments <i>Including their relevant agencies, boards and commissions</i>
	Post-secondary institutions offering French-language programming and the <i>Certificat canadien de l'éducation des adultes</i> <i>Société historique francophone de l'Alberta</i> <i>Francophone Historical Society of Alberta</i>	
<b>Health and Physical Activity</b>	Centre de santé communautaire Saint-Thomas <i>St. Thomas Community Health Centre</i> Fédération des aînés franco-albertains <i>Federation of Francophone Seniors of Alberta</i> Fédération du sport francophone de l'Alberta <i>Francophone Sports Association of Alberta</i> Réseau Santé Albertain <i>Francophone Health Network of Alberta</i>	Health Mental Health and Addiction Tourism and Sport
<b>Immigration</b>	Centre d'accueil pour nouveaux arrivants francophones <i>Francophone Newcomers Welcome Centre</i> Francophonie Albertaine Plurielle <i>Francophone Newcomers Network of Alberta</i> La Cité des Rocheuses <i>Calgary's Francophone Resource Centre</i> Portail de l'Immigrant Association <i>Immigrant Association Services Hub</i> Réseau en immigration francophone de l'Alberta <i>Francophone Immigration Network of Alberta</i>	Immigration and Multiculturalism
<b>Justice</b>	Association des juristes d'expression française de l'Alberta <i>Association of Alberta for French-Speaking Legal Professionals</i>	Justice (and Alberta courts) Public Safety and Emergency Services
<b>Social Services</b>	Alliance Jeunesse-Famille de l'Alberta Society <i>Youth and Family Alliance of Alberta</i> Centre d'appui familial du Sud de l'Alberta <i>Southern Alberta Family Support Centre</i> Coalition des femmes de l'Alberta <i>Women's Coalition of Alberta</i> Comité FrancoQueer de l'Ouest <i>Western Canada FrancoQueer Association</i> Fédération des aînés franco-albertains <i>Federation of Francophone Seniors of Alberta</i> Institut Guy-Lacombe de la famille <i>Guy-Lacombe Family Institute</i> Military Family Resource Centre	Arts, Culture and Status of Women Children and Family Services Seniors, Community and Social Services

Since January 2018, French-speaking Albertans—in all their geographical, cultural and demographic diversity—also have a voice in French Policy implementation through the work of the **Alberta Advisory Council on the Francophonie**. The Council meets at least three times per year and provides direct advice to the Minister of Arts, Culture and Status of Women that informs French Policy implementation and has contributed to the development of this action plan. Council's focus includes:

- identifying priorities to strengthen the community's vitality by developing and enhancing services in French;
- improving the development and delivery of government services in French;
- optimizing the use of existing provincial funding and of federal funding for services in French; and
- evaluating the effectiveness of the French Policy in achieving its intended outcomes.

## 2024-28 Action Plan Initiatives

### Strengthening Government Capacity to Provide Services in French

Building government's capacity to develop services in French is central to the Government of Alberta's success in implementing the French Policy.

Lead Ministry	Planned Actions
Arts, Culture and Status of Women	Build government's overall capacity to enhance and develop services and supports in French through initiatives such as: <ul style="list-style-type: none"> <li>- securing additional funding through the Canada-Alberta Agreement on French Language Services;</li> <li>- hiring French Services Coordinators responsible for key programs, as needed; and</li> <li>- supporting departments in recruiting new French-speaking employees, as needed.</li> </ul>
Arts, Culture and Status of Women	Guide, support and monitor French Policy implementation and reporting across government.
Arts, Culture and Status of Women	Increase Francophonie and French Policy awareness across the Alberta Public Service.
Arts, Culture and Status of Women	Create a bilingual Community Development Officer position to liaise with and provide support to Francophone non-profit organizations.
Communications and Public Engagement	Establish a communications advisor position within the Communications Branch at Arts, Culture and Status of Women with expertise and understanding of information and engagement needs of Francophone stakeholders and Albertans.
Executive Council	Facilitate translation and interpretation services to departments through the Government of Canada's Federal Translation Bureau and the Association of Translators and Interpreters of Alberta.
Executive Council	Support departments hosting delegations from French-speaking countries.
Infrastructure	Develop a staff directory of French-speaking Infrastructure employees to support ad hoc communication with Albertans and identify vacant or new positions where proficiency in French would be an asset.
Justice	Recruit a bilingual Firearms Information Officer for the new Alberta Chief Firearms Office to provide information in both French and English.
Municipal Affairs	Assess the competency of ministry staff to provide service in French to stakeholders.
Public Service Commission	Support departments, agencies, boards and commissions in identifying and recruiting to roles that require or benefit from French proficiency.
Public Service Commission	Increase awareness of the French Policy within the Alberta Public Service through communications to employees.
Technology and Innovation	Support departments in developing technology solutions that will enable them to offer new and enhanced services in French for Albertans.
Treasury Board and Finance	Provide reports and analysis to ministries on Alberta's French-speaking population.



## Enhancing Recognition and Visibility Efforts

Government acknowledges and celebrates the province's rich French-speaking heritage through Francophonie symbols and special distinctions, such as raising the Franco-Albertan Flag to kick off Alberta Francophonie Month each March. These actions, along with the new programs outlined below, represent a comprehensive approach to enhancing the visibility of Alberta's Francophonie, fostering a greater appreciation for the province's Francophone history and its ongoing contributions to Alberta's cultural diversity.

Lead Ministry	Planned Actions
Arts, Culture and Status of Women	Increase the visibility of Alberta's Francophonie and raise awareness about Francophonie symbols, such as the Franco-Albertan Flag.
Arts, Culture and Status of Women	Promote volunteer recognition initiatives such as the Stars of Alberta Volunteer Recognition Program and Alberta's Northern Lights Program, by offering promotional materials in French.
Transportation and Economic Corridors	Explore opportunities to promote the visibility of Alberta's French-speaking diaspora by implementing bilingual traffic signs around Francophone communities.

## Supporting Ongoing Development and Vitality

The Government of Alberta's actions are driven by a desire to support the ongoing development and vitality of Alberta's French-speaking communities, encouraging its diverse cultural expressions for future generations. The actions outlined in this plan improve access to French-language education, including child care and post-secondary opportunities. Ministries responsible for education are working to make transitions smoother for Francophone students, and significant efforts are being made to ensure that Francophone perspectives are integrated into the curriculum.

Additionally, economic development actions focus on providing French-speaking Albertans with essential services, such as utility billing assistance, career and employment services and access to French-language resources in transportation, tourism and environmental education.

## Education

Lead Ministry	Planned Actions
Advanced Education	Increase access to French-language postsecondary learning opportunities by working with postsecondary institutions to deliver additional programming, support professional learning activities and develop research initiatives through the Official Languages in Education Program.
Advanced Education	Periodically meet with partner ministries (i.e., Education) to foster awareness and connection with each other's work and facilitate smooth transitions for French-speaking Albertans as part of francophone education.
Advanced Education	Enhance learner pathways and mobility for Francophone education and French-language programming for students transitioning into and within post-secondary through the launch of a renewed, post-secondary institution-led provincial French Articulation Committee, in collaboration with key stakeholders.
Advanced Education	Offer important information related to regulated professions in French as part of government's efforts to attract and retain a qualified workforce.
Education	Promote new or existing provincial assessment resources and/or services in French to support francophone education stakeholders.
Education	Ensure that all curriculum is available simultaneously in French and English. Ensure that French First Language and Literature, and French Immersion Language Arts and Literature are developed with consideration of stakeholder needs and feedback.

Lead Ministry	Planned Actions
Education	Ensure that authentic, respectful and appropriate francophone perspectives are present throughout the curriculum with consideration of stakeholder feedback.
Education	Develop and acquire resources related to implementation of French curriculum to support French education stakeholders.
Education	Engage with francophone education stakeholders to support francophone education that is substantially equivalent.
Education	Engage with French education partners to support French-language programming to ensure that all Albertans, whether they speak French as a first or second language, have access to quality French-language education.
Education	Ensure that French education partners have access to information in French at the same time as English information is available.
Education	Maximize investments in French education through the federal government's <i>Action Plan for Official Languages 2023–2028: Protection-Promotion-Collaboration</i> and other federal funding streams to promote parental choice in education and to ensure the highest educational outcomes for students in French-language education.
Education	Ensure capital funding policies, processes and resources/tools support francophone regional authority capital requests, in support of Education's mandate to promote parental choice in education.
Education	Ensure meaningful engagement with Francophonie stakeholders through timely, relevant and clear communication from the department.
Education	Work with Advanced Education to promote the <i>Certificat canadien de l'éducation des adultes</i> as an alternative pathway to the Alberta High School Equivalency Diploma.
Environment and Protected Areas	Enhance access to Bow Habitat Station's environmental education resources and programs, including the Environmental Student Action Challenge and Fish in Schools initiatives.
Jobs, Economy and Trade	Support Francophone children and families with access to culturally relevant child care through the development of new child care spaces.
Jobs, Economy and Trade	Increase availability of child care resources in French for Francophone organizations, families and communities.
Municipal Affairs	Maintain and promote access to the French version of <i>Building Communities Through Local Government Teacher Resource</i> .
Municipal Affairs	Maintain and promote access to French versions of <i>Local Authorities Election Act</i> forms required for candidates and returning officers in local school board or municipal elections.

## Economic Development

Lead Ministry	Planned Actions
Affordability and Utilities	Provide mediation services to French-speaking Albertans requiring utility billing assistance.
Affordability and Utilities	Identify, translate and promote relevant utilities consumer advocate materials for French-speaking Albertans requiring utility industry information.

Lead Ministry	Planned Actions
Agriculture and Irrigation	Identify, translate and promote relevant information related to the Food Processing Development Centre and the Agrivalue Processing Business Incubator and services.
Energy and Minerals	Identify, translate and promote relevant and meaningful information related to the stewardship and responsible development of energy and mineral resource systems to French-speaking Albertans.
Forestry and Parks	Develop and promote access to publications and web content in French on Alberta Parks.
Jobs, Economy and Trade	Enhance and promote resources and services in French for workers, such as occupational health and safety information, employment standards, Workers Compensation Board materials and interpretation services available at Appeals Commission hearings.
Jobs, Economy and Trade	<p>Support programs and resources for Francophone entrepreneurs and small businesses through grants and Biz Connect.</p> <p>Biz Connect also makes referrals to Parallèle Alberta, a non-profit organization supporting Francophone economic development and employment in Alberta, which includes support for entrepreneurs throughout the business cycle from start to succession.</p>
Seniors, Community and Social Services	Foster collaboration on French-language career and employment services for Albertans and newcomers at a government level.
Seniors, Community and Social Services	Foster collaboration on French-language career and employment services between government and Francophonie stakeholders.
Seniors, Community and Social Services	Enhance career and employment resources and services in French by providing operational funding to service providers and increasing content on the ALIS.ab.ca website.
Seniors, Community and Social Services	Promote and increase accessibility of career and employment resources and services in French through Alberta's Employment Services Directory, the ALIS outreach program and the Alberta Supports Contact Centre.
Service Alberta and Red Tape Reduction	Enhance and promote the availability of online consumer publications and resources in French.
Transportation and Economic Corridors	Identify, translate and promote relevant resources for drivers, such as driver's guides.
Transportation and Economic Corridors	Translate and promote all standard Alberta driving curricula, such as Class 5, Professional Driver Improvement Course and the Defensive Driver Course.
Transportation and Economic Corridors	Using a phased approach, offer all driver's knowledge tests in French, beginning with the Class 7 knowledge test.
Transportation and Economic Corridors	Support French-speaking driving instructors by providing the Driver Instructor Development Guide in French.
Tourism and Sport	Support Francophone tourism businesses and communities by enabling the development and promotion of Francophone tourism experiences to grow the visitor economy in Alberta.

## Improving Service Delivery and Development

Alberta's government is committed to improving service delivery in French, ensuring that French-speaking communities receive high-quality services comparable to those available in English. Efforts span various sectors, and include supporting Francophone organizations, enhancing cultural service delivery and providing health and justice resources in French.

Services in French that are currently provided or developed in the future must be practical and respond to the real needs of the French-speaking community. Once a service is provided, government will ensure it is usable, accessible and of comparable quality to the equivalent service available in English.

### Arts, Culture and Heritage

Lead Ministry	Planned Actions
Arts, Culture and Status of Women	Support Francophone non-profit organizations by offering learning materials and tools in French, including webinars, web content and presentations.
Arts, Culture and Status of Women	Promote and increase access to community grant programs by offering information sessions and webinars in French.
Arts, Culture and Status of Women	Explore options to increase French projects through the Alberta Made Production Grant, Project Script Development Grant, as well as programs to support live music and recording.
Arts, Culture and Status of Women	Enhance the value of the Alberta Foundation for the Arts (AFA) collection by encouraging Francophone artists to self-identify through AFA grants.
Arts, Culture and Status of Women	Enhance service delivery in French at the Provincial Archives of Alberta and digitize and enhance physical and virtual access by the public.
Arts, Culture and Status of Women	Ensure that collections, exhibitions and learning programs at the Royal Alberta Museum reflect the experiences of the Francophonie.
Arts, Culture and Status of Women	Enhance the visitor experience of French-speaking Albertans at the Royal Tyrell Museum.
Arts, Culture and Status of Women	Improve the Francophone visitor experience at other Alberta historic sites and museums with audio-based information about exhibits and historic sites where bilingual text panels do not exist.
Arts, Culture and Status of Women	Support Alberta's Francophone artists and culture through the Alberta Culture Days Grant program.

### Health and Physical Activity

Lead Ministry	Planned Actions
Health	Offer key resources related to continuing care programs and/or legislation in French.
Health	Continue funding the Saint Thomas Community Health Centre through an Alternative Relationship Plan (ARP) to deliver integrated and interdisciplinary primary health care services to the Francophone community.
Health	Identify, translate and promote access to key public health information in French.
Health	Continue to increase the access to professional medical interpreters in French across all Alberta Health Services sites.
Health	Increase availability of and promote access to Alberta Health Services information and educational materials in French.

Lead Ministry	Planned Actions
Health	Continue to support bilingual Alberta Health Services staff with the provision of language proficiency testing.
Health	Increase public awareness about access to Alberta Health Services' interpretation and translation services through community engagement and promotional materials.
Health	Explore options to schedule inter-facility EMS transfer in French through the existing I/Request tool.
Health	Provide information in French on government-sponsored health benefits plans.
Mental Health and Addiction	Ensure Albertans can access a continuum of recovery-oriented supports in French that meet their unique needs to improve their mental health by enhancing and promoting resources for patients, offering 211 Alberta and telephone support services and more.
Tourism and Sport	Explore options to increase opportunities for French-speaking Albertans to participate in sport, physical activity and recreation in French.
Tourism and Sport	Maintain and promote access to National Coaching Certification Program training module in French.

## Justice

Lead Ministry	Planned Actions
Justice	Implement official languages rights in divorce proceedings under the amendment to the <i>Divorce Act</i> .
Justice	Enhance Court and Justice Services' collection of French language proficiency to increase the size of French-speaking juror pools.
Justice	Identify, maintain, enhance, create and promote key online and print justice resources in French.
Justice	Build the Courts' and Court and Justice Services' capacity to enhance and develop information and resources in French.
Municipal Affairs	Maintain, promote and support the ability of applicants to the Land and Property Rights Tribunal to request interpreters to assist them during the proceedings.
Public Safety and Emergency Services	Enhance and develop services and supports in French to combat trafficking in persons through public awareness resources and education materials.
Public Safety and Emergency Services	Explore the development of online and print resources, and public reporting in French to support access to and transparency of the future Police Review Commission, an independent agency that will intake police complaints for Alberta.

## Immigration

Lead Ministry	Planned Actions
Immigration and Multiculturalism	Increase access to information in French on funding available through ethnocultural and anti-racism grant programs.
Immigration and Multiculturalism	Promote Alberta as a destination for French-speaking newcomers.

Lead Ministry	Planned Actions
Immigration and Multiculturalism	Strengthen the provision of settlement services in French provided to Francophone newcomers.
Immigration and Multiculturalism	Strengthen the provision of employment and training services for French-speaking newcomers in areas of labour market need.
Immigration and Multiculturalism	Provide opportunities for French-speaking newcomers to be nominated through the Alberta Advantage Immigration Program (AAIP).
Immigration and Multiculturalism	Offer information in French related to the International Qualifications Assessment Service (IQAS) program by providing and promoting website in French to promote program's accessibility to Francophone clients.

## Social Services and Community Supports

Lead Ministry	Planned Actions
Affordability and Utilities	Identify, translate and promote relevant information related to housing, insurance and cost of living issues.
Arts, Culture and Status of Women	Support Francophone groups by enhancing resources and tools in French on the government's Women's Hub and engaging in French on topics such as gender-based violence.
Children and Family Services	<p>Support French-speaking families receiving child intervention services by ensuring that translation and interpretation services are available to, and utilized, by child intervention staff. This includes access to translation services at women's shelters.</p> <p>Children and Family Services provides child intervention practitioners with access to confidential over-the-phone interpretation services through the Language Line at no cost to clients. Services are available in 200+ languages, including French.</p>
Children and Family Services	<p>Support access to culturally relevant prevention and early intervention services for Francophone children, youth and families through engagement with relevant community organizations and initiatives such as:</p> <ul style="list-style-type: none"> <li>- The Francophone Family Resource Network (comprised of Institut-Guy Lacombe de la famille and Société de la Petite Enfance et de la Famille du Sud de l'Alberta). This includes identifying opportunities to expand or enhance access to Family Resource Network services throughout the province;</li> <li>- Triple P, to promote and increase access to Positive Parenting courses in French.</li> </ul>
Children and Family Services	As part of the overall strategy to update and create user-friendly publicly accessible information for Albertans fleeing violence, translate materials, resources and web presence to French.
Municipal Affairs	Maintain and promote access to French-language print and e-resources available through local public library portals and the Alberta public library network.
Seniors, Community and Social Services	Maintain, enhance and promote services, tools and support in French for vulnerable Albertans, such as information brochures from the Office of the Public Guardian and Trustee.
Seniors, Community and Social Services	Maintain, enhance and promote housing resources and services offered in French.
Seniors, Community and Social Services	Maintain, enhance and promote seniors' resources and services offered in French.

## Increasing Targeted Communications

Increased communications in French is an important part of government's commitment to expanding supports for the Francophone community. Government's goal is for French-language services to become more visible and accessible to French-speaking Albertans. This includes promoting government services available in French, ensuring ministerial correspondence received in French is replied to in French and releasing social media content in French.

Lead Ministry	Planned Actions
Arts, Culture and Status of Women	Work with all departments to: <ul style="list-style-type: none"> <li>- ensure existing government services available in French are visible, accessible and promoted to French-speaking Albertans;</li> <li>- support ministerial correspondence units so that letters and emails received in French are responded to in French; and</li> <li>- ensure timely release of relevant social media content in French on government accounts.</li> </ul>
Communications and Public Engagement	Ensure a coordinated and consistent approach to government-wide public engagement efforts with Francophone stakeholders and Francophone Albertans.
Communications and Public Engagement	Maintain regular translations of priority government information in French language.
Communications and Public Engagement	Increase consistency and timeliness of French language communications content for Francophone Albertans.
Communications and Public Engagement	Increase availability of content and access to key government communications information, in French language.
Infrastructure	Increase communication, resources and services related to capital projects such as hospitals, schools and government facilities, by offering relevant web content, social media content and public announcements in French.
Transportation and Economic Corridors	Increase the visibility and accessibility of transportation related information for French-speaking Albertans by developing new tools such as a French-language selection option on relevant websites.

## Developing Dialogue, Collaboration and Representation Initiatives

The Government of Alberta considers Francophonie stakeholders as valuable partners in the development and delivery of services and other supports in French. Government will work collectively with them to develop and deliver French-language services and supports.

Lead Ministry	Planned Actions
Arts, Culture and Status of Women	Ensure French-speaking Albertans have a voice in French Policy implementation by: <ul style="list-style-type: none"> <li>- coordinating the Alberta Advisory Council on the Francophonie; and</li> <li>- working with departments to establish other multistakeholder committees, as appropriate, in areas that are a priority for Alberta's Francophonie.</li> </ul>
Energy and Minerals	Utilize the Engaging Communities Practice Group to identify and disseminate information regarding learning opportunities and community engagement initiatives pertaining to the Francophone community.
Environment and Protected Areas	Offer engagement materials and sessions in French on relevant environmental initiatives.
Immigration and Multiculturalism	Continue to inform government's strategic implementation of the French Policy through the work of the Francophone Immigration Committee, including meetings

	with community representatives, and supporting initiatives such as welcoming Francophone immigrants, and developing the Francophone workforce.
Indigenous Relations	Promote and support dialogue between Francophone and Indigenous communities in Alberta to facilitate understanding of provincial Indigenous initiatives and opportunities for collaboration, as opportunities arise.
Infrastructure	Consider Francophone community perspectives when developing and reviewing policies, procedures, guidelines, frameworks and legislation related to infrastructure projects.
Jobs, Economy and Trade	Foster dialogue and collaboration between government and Francophonie stakeholders by meeting with Francophonie stakeholders and participating in Francophonie events, as needed.
Justice	Improve and facilitate access to justice in French by coordinating the multistakeholder Justice in French Advisory Committee.