

Licensing and Registering Your Business

The Government of Alberta licenses or registers businesses under the *Consumer Protection Act*, *Charitable Fund-raising Act*, *Cemeteries Act* and the *Cooperatives Act*.

Businesses requiring a licence

The following types of businesses and persons are required to be licensed or registered by Service Alberta (municipal licensing or approvals may also be required):

- Auctions
- Cemeteries
- Cemetery pre-need contract sales and salespersons
- Charitable organizations
- Collection and debt repayment agencies
- Collectors and debt repayment agents
- Cooperatives
- Direct (door-to-door) sellers
- Energy marketing companies and energy marketers
- Employment agencies
- Fund-raising businesses
- Home Inspection Business
- Home Inspectors
- Monument sales and monument salespeople
- Payday lenders
- Prepaid contractors
- Retail home sales (mobile homes, modular homes, packaged homes)
- Time Share and Points-based Time Share contracts
- Travel clubs

It is an offence to operate a business without the required licence. Other types of businesses may be licensed through other government departments,

municipalities or agencies. Some businesses do not need any type of licence.

Although a business may hold a licence or a registration, it is not an endorsement of the company nor does it guarantee the quality of goods or services offered.

Applying for a business licence or registration

If you are not sure if your particular business requires a provincial business licence or registration or to get a copy of the licensing or registration forms, visit our website at <https://www.alberta.ca/get-a-business-licence.aspx> or call Service Alberta toll-free in Alberta at 1-877-427-4088 or contact a Service Alberta licensing officer:

Edmonton

3rd Floor, 10155-102 Street
Edmonton, Alberta, T5J 4L4
780-422-1335

Be sure to provide all the information required on the application form and attach all the required documents. If you do not provide what is needed, your licence may be delayed or refused.

Security

Some businesses are required to provide a security as part of the licensing requirements as an additional protection for consumers.

A consumer may be able to claim on the business' security if it has been negligent in performing its services. For more information on the need for and amount of security required, contact Service Alberta.

For more information regarding this content visit <https://www.alberta.ca/business-licences.aspx> or call 1-877-427-4088

This publication is intended to provide general information only and is not a substitute for legal advice.

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Direct Sales Licence

The *Consumer Protection Act* and applicable regulations require specific information to be included in a direct sales contract worth more than \$25. A direct sale is one that is negotiated or concluded away from the seller's normal place of business (i.e. in a customer's home).

Visit <https://www.alberta.ca/direct-sellers-licence.aspx> or call toll-free in Alberta at 1-877-427-4088 for more information on direct door-to-door sales.

Additional contract requirements are also required for prepaid contracting and energy marketing businesses. When you apply for a business licence, you will be provided with the information you need for your type of business.

Operating without the correct licence could affect your direct sales contract. Consumers have a legal right to cancel the contract within one year from the date they signed the contract if:

- The business is not properly licensed;
- The contract doesn't contain the required information; or
- The goods are not delivered or if the services have not commenced within 30 days of the contract date or an amended contract date.

Responsibilities as a licensee

Once you are licensed, you must notify Service Alberta of any changes to your business that might affect your licence or registration, such as:

- A change in ownership. Provincial licences are not transferable. You must notify Service Alberta within 15 days of a change of ownership.
- A change of business location or mailing address (within 15 days of the change).
- Any change in the services offered by the business (e.g. a prepaid contractor licensed to build decks and fences expands to constructing garages or a vacuum salesperson decides to sell cookware). Some licences are specific to products or services.

Please note that until your licence is amended to reflect the change in services, you are not licensed to carry out those additional services. To do so is an offence under the *Consumer Protection Act*.

Business licence search

You can check to see if a business is licensed by Service Alberta by using the Business Licence search feature on our website at <http://servicealberta.ca/find-if-business-is-licensed.cfm>. The following information is available:

- Whether a business is licensed by Service Alberta
- The legal business and company name
- The address of the business
- The provincial licence type
- Whether the business has posted a security or is required to post one

Corporate Registry Services

Service Alberta is responsible for the *Business Corporations Act*, *Partnership Act*, *Companies Act*, *Societies Act*, *Religious Societies Land Act*, *Cooperatives Act* and the *Cemetery Companies Act*. Companies, corporations or partnerships will register their business to confirm the existence and ownership of the business and to determine the business' liabilities and responsibilities. Registration of a trade name or sole proprietorship officially records the owner and the name of the business.

For more information on business registrations, call the **Consumer Contact Centre** toll-free in Alberta at 1-877-427-4088 or visit our website at <https://www.alberta.ca/register-business-name.aspx>.

You may want to get advice from a lawyer or accountant to help you determine the type of business registration, if any, that is most appropriate for you.

Registration of a business name

To register a corporation, partnership or trade name, you must file information with a registry agent or law

firm that is trained and authorized to complete one or more types of business registration. Service Alberta registers societies and non-profit companies directly.

To find an authorized service provider for trade name, partnership or corporation registration:

- Look under Licence and Registry Services in the yellow pages of the telephone book
- Contact your local registry agent
- Call Corporate Registry at 780-427-7013

Three main business types

The three main types of business organizations registered with Corporate Registry Services are trade names or sole proprietorships, partnerships and limited companies or corporations.

Trade name or sole proprietorship

This is considered the simplest type of business. It can only have one owner.

Partnership

Joint partners sign a formal agreement that indicates who is responsible for the obligations and liabilities of the business. There are three kinds of partnerships: ordinary partnership, limited partnership and limited liability partnership.

Limited company or corporation

The words limited, incorporated or corporation (or their abbreviations Ltd., Inc. or Corp.) indicate the business is incorporated. This means a distinct legal entity or corporate person has been established that is separate from the business owners. A corporation is normally formed to protect the shareholders from certain liabilities and obligations or to provide some tax advantages.

For more information

Kings's Printer Bookstore

The Act(s) and regulation(s) may be purchased from the King's Printer Bookstore:

10611 - 98 Avenue, Edmonton, Alberta T5K 2P7

Edmonton: (780) 427-4952

Toll-free in Alberta: 310-0000 then 780-427-4952

These are also free for you to download in the "pdf" or "html" formats at <https://www.alberta.ca/alberta-kings-printer.aspx>

Consumer Contact Centre

Edmonton: (780) 427-4088

Toll-free in Alberta: 1-877-427-4088

<https://www.alberta.ca/service-alberta.aspx>

For more information on licensing requirements in the Funeral, Insurance, Automotive, or Real Estate Industry contact:

Alberta Funeral Services Regulatory Board

Edmonton: 780-452-6130

Toll-free in Alberta: 1-800-563-4652

www.afsrb.ab.ca

Alberta Insurance Council

Edmonton: 780-421-4148

Calgary: 403-233-2929

www.abcouncil.ab.ca

Alberta Motor Vehicle Industry Council

Edmonton: 780-466-1140

Toll-free in Alberta:

Investigations: 1-877-979-8100

Licensing: 1-877-979-8100

www.amvic.org

Real Estate Council of Alberta

Calgary: 403-228-2954

Toll free in Alberta: 1-888-425-2754

www.reca.ab.ca

If you are looking for information about starting or expanding your business, or about government programs or services, contact

The Business Link

Edmonton: 780-422-7722

Calgary: 403-475-7466

Toll-free in Alberta: 1-800-272-9675

<https://businesslink.ca/>