

# Alberta Aids to Daily Living

## Bulletin #126

### Permobil product recall

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The manufacturer Permobil has informed AADL that the transit option accessory, compatible with wheelchairs TiLite Aero Z and ZRA, has been recalled due to the transit bracket potentially failing in certain instances.

Affected products include the transit option accessory provided for TiLite Aero Z and ZRA, manufactured between January 19, 2017 and June 14, 2021, with serial number range M2005054 to 1231112011.

#### Remediation plan

The recall notification from the manufacturer will be emailed to AADL vendors that provide these products. Permobil will also communicate with all vendors and advise them to stop providing products manufactured within the specified timeframe.

AADL vendors are asked to identify all affected clients, communicate the recall and work with Permobil to replace or repair these products as soon as can be arranged. Permobil is working to find the safest, most expedient solution and will be working closely with vendors to resolve the issue.

AADL authorizers, vendors and other stakeholders will be informed of any updates via AADL bulletins.

#### Action to be taken by affected clients

If you are using the affected product, immediately stop using the product and contact the AADL-approved vendor that provided the TiLite Aero Z or ZRA. In the event of an accident, failure of the transit tie downs could result in a serious injury or death.

**Please refer to the AADL-approved vendor/supplier contact list:**

[www.alberta.ca/assets/documents/aadl/aadl-vendors-wheelchair.pdf](http://www.alberta.ca/assets/documents/aadl/aadl-vendors-wheelchair.pdf)

If your vendor is not on the list, please contact the manufacturer:

Email: [tilite\\_quality@permobil.com](mailto:tilite_quality@permobil.com)

Phone: 1-800-736-0925, option 2

Mail: Attn: TiLite Market Correction - ZRA and AERO Z  
Permobil

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## More information

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