

Alberta Aids to Daily Living

Bulletin #135

AADL supports for Ukrainian evacuees Information for Authorizers and Vendors

As a result of the Ukrainian crisis, Alberta has begun to accept Ukrainian evacuees. Some of these evacuees may have medical needs that can be supported through the Alberta Aids to Daily Living (AADL) program. As AADL-approved authorizers and vendors, you may be interacting with some of these evacuees who are looking for support.

This bulletin provides important information to help prepare for assisting Ukrainian evacuees in Alberta.

Authorizations

Upon successful application and acceptance, all eligible Ukrainian evacuees in Alberta will be issued an Alberta Personal Health Number (PHN) under the temporary Alberta Health Care Insurance Plan program set up for this purpose. The card will have a one-year expiry date and will indicate “for use in Alberta only.”

If a Ukrainian evacuee requires medical equipment such as wheelchairs, walkers, raised toilet seats, bathtub safety rails, bath stools or bed handles for short-term needs, authorizers are asked to refer clients to the [Canadian Red Cross Health Equipment Loan Program](#). The program assists people recovering from injury, illness or with mobility issues, allows people to return home from hospital earlier, and supports individuals in palliative care. For more information on the program services within Medicine Hat, Lethbridge, Calgary, Red Deer, Edmonton, Grande Prairie or Fort McMurray, please email: ABHELPProgram@Redcross.ca or contact Rhonda Schwab, Director Regional Operations and Health at 403-302-7562.

If a Ukrainian evacuee client has longer-term needs, and they have exhausted the supports available through the Red Cross, authorizers may then proceed with a regular authorization for recycled medical equipment – checking first with the AADL recycle vendor for equipment in the recycle inventory before proceeding to a new purchase.

Authorizations for clients that meet AADL eligibility criteria will follow the regular processes for whichever benefit the client is being assessed.

If a Ukrainian evacuee requests AADL-funded benefits but does not yet have a PHN, authorizers are requested to direct these individuals to apply for Alberta Health Care Insurance Plan coverage before the authorization can be completed and submitted on the Alberta Blue Cross Online health portal. Upon successful application, the evacuee will be enrolled in the temporary program. Information about the application process can be found online here: <https://www.alberta.ca/ahcip-how-to-apply.aspx>.

Cost-share

While Ukrainian evacuee clients are enrolled in the Ukrainian Evacuee Temporary Health Benefits Program, they will be cost-share exempt. The authorizer, vendor or client can confirm their cost-share status by reaching out to directly to AADL. Please contact either Debbie Sykora at 780-415-2393 or Margaret Boisvert at 780-422-8601 with the client's name, date of birth and PHN, to verify if a client is enrolled under the Ukrainian Evacuee Temporary Health Benefits Program and to confirm their cost-share exemption status.

Provision of Benefits

The provision of, and claims for, AADL benefits to Ukrainian evacuees with a valid authorization will follow the regular AADL processes. Vendors may claim for benefits provided through the Alberta Blue Cross online health portal, as usual.