

Alberta Aids to Daily Living

Bulletin #105

Demonstration sessions of the Alberta Blue Cross Online Health Portal

Alberta Aids to Daily Living (AADL) authorization and claim processing is being transferred to Alberta Blue Cross in a phased transition process. Please read Bulletin #104 for more information.

By the end of June 2021, authorizations and claims for AADL medical surgical and benchmark mobility benefits will be processed through the Alberta Blue Cross Online Health Portal (OHP).

Medical surgical benefits include:

- Briefs, diapers and liners,
- Catheter supplies,
- Ostomy supplies,
- Injection supplies,
- Burn garments,
- Compression garments (custom and ready made),
- Back and abdominal/inguinal hernia supports, and
- Breast prosthesis.

Benchmark mobility benefits include:

- Walking aids,
- Bathing and toileting aids (small and large), and
- Mattress overlays, transfer aids and accessories.

Pediatric equipment – benchmark benefits only (bath and toileting supports, commodes, sitter/feeder seats)

What is staying the same?

- Alberta Health will continue to be responsible for the AADL program, including benefit eligibility criteria, funding levels, policy direction, governance and product selection. AADL will continue to review exception requests and appeals.
- Benefits and eligibility requirements will not be impacted by this change.

What is changing?

- In June 2021, Alberta Blue Cross will begin processing AADL claims and authorizations for medical surgical and benchmark mobility benefits.
- Service delivery will be improved. Using Alberta Blue Cross technology will streamline the authorization of benefits and submission of claims.

Demonstration sessions

Please join the appropriate session to see a demonstration of the Alberta Blue Cross Online Health Portal.

Medical surgical and benchmark mobility authorizer demonstration

Tuesday, May 4, 2021

1:30 p.m. - 3:30 p.m.

<https://albertabluecross.webex.com/albertabluecross/j.php?MTID=mf7f5714f7bd2d2595f199d08754d38ba>

Meeting Number: 133 825 6256

Meeting Password: HRpwkhQK698

Medical surgical vendor demonstration

Wednesday, May 5, 2021

9:00 a.m. - 11:00 a.m.

<https://albertabluecross.webex.com/albertabluecross/j.php?MTID=m06888ca08edf7b144cd6dbd075501b60>

Meeting Number: 133 090 7860

Meeting Password: FMhBFvUC622

Benchmark mobility vendor demonstration

Wednesday, May 5, 2021

1:30 p.m. - 3:30 p.m.

<https://albertabluecross.webex.com/albertabluecross/j.php?MTID=m527bd8a932dbf8ff1a76e09e0de99617>

Meeting Number: 133 721 1815

Meeting Password: EdWwaCJD288

All demonstration sessions will be recorded and made available for anyone unable to attend. A step-by-step provider guide and training videos will be available through Alberta Blue Cross and phone support will be available when the OHP goes live prior to the transition.

Recordings of the April 13 and 14 Q&A sessions

Please see below for links to recordings of the information sessions that occurred Tuesday, April 13 and Wednesday, April 14:

Medical surgical and benchmark mobility authorizer: <https://vimeo.com/537849322/e8e4bda040>

Medical surgical vendor: <https://vimeo.com/537849653/7683005f13>

Benchmark mobility vendor: <https://vimeo.com/537849205/e1c6b906b1>

Provider agreements and registration

All providers (authorizers, specialty assessors, specialty suppliers and vendors) will need to register with Alberta Blue Cross for OHP access. Providers will be invited to register and will be provided with detailed instructions prior to the transition.

Vendors will need to sign new agreements with Alberta Health and Alberta Blue Cross. Details regarding the Alberta Blue Cross Health Provider Agreement, including the compliance verification review process, will be shared with vendors prior to implementation.

<https://www.alberta.ca/alberta-aids-to-daily-living.aspx>

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Authorization and claim submission blackout period

For a 10 day period prior to the transition date, AADL authorization and claim submissions will be on hold while program data is transferred to Alberta Blue Cross. All benefits provided before this blackout period must be claimed through e-business before the blackout period begins. Authorizations and claims that occur during the blackout period can be submitted through the Alberta Blue Cross OHP system after the transition date. Additional details will be provided prior to the go-live date.

About Alberta Blue Cross

Alberta Blue Cross is Alberta's largest benefit provider and provides health and dental benefits to more than 1.8 million Albertans. As an Alberta based, not-for-profit organization, Alberta Blue Cross has a unique legislative mandate to promote and support the health and wellness of Albertans. Since 1970, Alberta Blue Cross has worked closely with the Government of Alberta to administer supplementary health benefit programs for Albertans.