

Alberta Aids to Daily Living

Bulletin # 118

Changes to the AADL recycle program

On May 7, 2021, Alberta Aids to Daily Living (AADL) posted a Request for Proposals for two vendors to provide the AADL recycle program – one in northern Alberta and another in southern Alberta. This change is required to ensure the recycled equipment pool is accessible, managed efficiently and utilized effectively as AADL transitions the program to Alberta Blue Cross.

The contracts for recycle services have been awarded following a competitive procurement process. Work is now underway to implement new procedures and move recycled inventory to the selected vendors.

What is changing?

Eco Medical Edmonton will provide recycle services for northern Alberta (Red Deer and locations north) and Eco Medical Calgary will provide recycle services for southern Alberta (south of Red Deer). Starting October 1, 2021, all recycle out orders will be processed by these two vendors. All equipment will be returned to them for recycling and they will maintain a database of recycled inventory.

New contracts will be awarded to mobility vendors effective October 1, 2021. These contracts still include new equipment purchases and repairs/part changes, but no longer include recycle services. The new contracts require vendors to support the recycle service vendors by picking up equipment and transitioning to the new delivery model.

What is staying the same?

All mobility vendors will continue providing new equipment, and performing repairs/part changes on equipment in use by clients. The process to authorize, order and claim for these services will remain the same until the transition to Alberta Blue Cross.

Until the transition to Alberta Blue Cross, AADL will continue reviewing orders and directing use of recycled equipment where appropriate. New purchase orders will be directed to the client's preferred vendor, if no suitable equipment is found in the recycle inventory.

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AADL will continue to pay storage fees for recycled equipment until it is picked up by the recycle vendors. Pickups will be taking place in October and November 2021, with all equipment picked up no later than mid-January 2022.

Under the current mobility contracts, vendors are required to accept and recycle returned equipment from clients until September 30, 2021. After that date, clients can contact the recycle service vendor in their region to arrange for recycling.

Vendors are expected to complete any recycle orders still in progress after September 30, 2021. AADL will accept invoices/claims from mobility vendors for recycle in and recycle out services until January 2022.

More information

New approved product lists will be published for AADL Manual L – Beds and Lifters, Manual W – Wheelchairs, and Manual K – Pediatric Recycle Equipment on October 1, 2021.

Please watch AADL bulletins for additional information about the new recycled equipment delivery model and the transition to Alberta Blue Cross. Information sessions will be offered in the coming months and registration details will be provided in future bulletins.

Sign up for the AADL e-subscription service to receive notification when a new bulletin is posted: <https://www.alberta.ca/aadl-eligibility-and-application-for-benefits.aspx#jumplinks-1>

For questions about changes to the recycle program, please contact:

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