

Alberta Aids to Daily Living

Bulletin #141

New wheelchairs and recycle authorization guide

Following the transition of claims and authorizations to Alberta Blue Cross and the revision of the equipment recycle process, Alberta Aids to Daily Living (AADL) has released a new guide for AADL authorizers working with clients who require recycled or large equipment.

[The booklet can be found on the Government of Alberta Open Government portal](#) and includes information about new processes and flow charts for quick reference.

AADL recommends that authorizers and vendors use this resource document for reference and as a source for answering questions. AADL recognizes the impact the transition to Alberta Blue Cross has had, and greatly appreciates the understanding and patience shown by our authorizers and vendors throughout this process.

Booklet highlights

Flow charts

Flow charts provide step-by-step instructions on how to complete authorizations, as well as what to expect during the recycle process, quantity and frequency review process, homecare bed process, power wheelchair process, wheelchair category B, C process and seating process.

Authorizations

Forms 1250/1251 are no longer required. Authorizations are for a type of product, not the specific item, and grant clients access to funding, not the specific item itself.

An order for a benefit is now separate from the authorization. It is between the authorizer, client and vendor and most require their own documentation.

Client Consent form

On July 1, 2022, [the Client Consent form](#) replaced the Client Declaration form. Ensure the most recent form is being used and signed by the client.

Expected timelines for recycle equipment

Eco Medical continues to make improvements to streamline processes. Authorizers must submit authorizations to Alberta Blue Cross and send the reference number to Eco Medical in a timely manner to prevent delivery delays for the client. Contact Eco Medical directly if timelines are not being met.

Grant wheelchairs

There is a new Eligibility Summary for Grant Wheelchair form that must be used instead of the old Declaration for Grants form. This document must be signed by both the client and authorizer.

Generic Specification forms

There are now three forms – wheelchairs, power wheelchairs and large equipment (lifts and pediatric recycle).

Internal transfers

Step-by-step instructions on how to complete internal transfers are included in the booklet. Both Alberta Blue Cross and Eco Medical are part of the process.

Power wheelchairs

There is a new process for power wheelchairs. Authorizers/assessors are now required to search the recycle inventory prior to submitting the authorization. Equipment trials with the preferred vendor must occur before an authorization is submitted.

Authorizers now order directly from the client's preferred vendor (or recycle vendor if matched) when the authorization is approved. AADL no longer completes the order.

A separate authorization is required for power tilt and a power chair. See the flowchart in the booklet.

Quantity and frequency review requests

There is a new process for quantity and frequency review requests. The recycle inventory needs to be searched prior to submitting a quantity and frequency review request.

More information

Please note that AADL no longer employs mobility clerks. Questions about these changes can be directed to:

Jennifer Bourret, Mobility Transition Project Specialist

T: 780-422-7756

E: jennifer.bourret@gov.ab.ca

or

Jennifer Mabugat-Chan, Mobility and Large Equipment Program Manager

T: 780-422-6567

E: jennifer.mabugatchan@gov.ab.ca