

Alberta Aids to Daily Living

Bulletin #110

Blackout period

Medical surgical and benchmark mobility benefits

Transition of AADL medical surgical and benchmark mobility authorizations and claims to Alberta Blue Cross

On June 21, 2021, Alberta Blue Cross will begin processing AADL authorizations and claims for medical surgical and benchmark mobility benefits.

Medical surgical benefits include:

- Briefs, diapers and liners,
- Catheter supplies,
- Ostomy supplies,
- Injection supplies,
- Burn garments,
- Compression garments (custom and ready-made),
- Back and abdominal/inguinal hernia supports, and
- Breast prosthesis.

Benchmark mobility benefits include:

- Walking aids,
- Bathing and toileting aids (small and large),
- Mattress overlays, transfer aids and accessories, and
- Pediatric equipment – benchmark benefits only (bath and toileting supports, commodes, sitter/feeder seats).

Blackout period

Authorizations, claim submissions and Quantity and Frequency Review (QFR) requests for medical surgical and benchmark mobility benefits will be on hold from June 10, 2021 to June 20, 2021 while program data is transferred to Alberta Blue Cross. June 9, 2021 will be the last day to submit authorizations, claims or QFRs to AADL for these benefits.

Only palliative authorizations received by AADL will be processed during the blackout period. All other authorizations will be returned to the authorizer by fax or mail. For emergency circumstances, where the authorization cannot wait until June 21, 2021, the authorizer can contact the program manager directly for review. Only urgent authorizations will be considered.

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All other authorizations completed during the blackout period will need to be held and then entered on the Alberta Blue Cross Online Health Portal.

The AADL system will still be operational to process any AADL benefits not included in this transition phase such as prosthetics and orthotics, seating, footwear and recycle equipment.

Existing authorizations will be transferred to Alberta Blue Cross and will appear on the Online Health Portal on June 21, 2021.

Claims held during the blackout period or claims that were rejected by the AADL system can be entered on the Online Health Portal after June 21, 2021.