

Fact Sheet

Fairness for Newcomers Office

The Office

The Fairness for Newcomers Office is established under the *Fair Registration Practices Act* to remove the barriers associated with the assessment of foreign qualifications. Working with regulatory bodies, the office will support fairness for newcomers by ensuring registration practices are transparent, objective, impartial and fair.

The Fairness for Newcomers Office does not become involved in:

- A registration decision that a regulatory body has made about an application.
- An internal review or appeal decision that a regulatory body has made about an applicant.
- Assessment of an individual's registration qualifications.

To find out if a profession, occupation or trade is regulated visit:

<https://alis.alberta.ca/occinfo/certifications-in-alberta/>

or

<https://tradesecrets.alberta.ca/>

However, individuals may contact the Fairness for Newcomers Office with regard to barriers they face, or an unfair experience with regulatory bodies.

The Fairness for Newcomers Office will:

- Gather general information from the applicants on issues, barriers and challenges.
- Redirect applicants to other resources, as appropriate.

Information from individuals will be used to inform the work of the office. Follow-ups will not be provided.

Information

Applicants may:

- Visit the [Fairness for Newcomers webpage](#) for information about the office and listing of regulatory bodies
- Contact the office by email at LBR.FNO@gov.ab.ca
- Call the Fairness for Newcomers Office at 780-422-6777 (toll free in Alberta by dialing 310-0000 first)
- Visit the [foreign qualification recognition page](#) for step-by-step instructions on how to get licensed and other resources

Fact Sheet: Fairness for Newcomers Office - <http://www.alberta.ca/fairness-for-newcomers-office.aspx>

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