

What is Regional Collaborative Service Delivery?

Regional Collaborative Service Delivery is an approach to ensure that children, youth and families have access to supports they need to be successful at school and in the community. It is a partnership among school authorities, Alberta Health Services (AHS), Human Services and other community stakeholders.

These partners work together on a regional basis to meet the identified needs of children and youth. In keeping with the collaborative focus, Regional Collaborative Service Delivery partners are the stewards of resources that are shared to support the identified needs of children and youth within a given region. Supports can include, but are not limited to: mental health supports, speech-language therapy, and occupational therapy.

There are 17 Regional Collaborative Service Delivery regions across the province. Supports and services available in a particular region depend on what service priorities have been identified by the regional partners.

What does Regional Collaborative Service Delivery do?

Regional Collaborative Service Delivery is not a program or service. It is an approach to more effectively meet the learning needs of children and youth and support their well-being. Its purpose is to support regions in providing streamlined, coordinated, integrated and enhanced access to supports and services for children and youth to be successful in their educational program and in their community.

The goal of the Regional Collaborative Service Delivery approach is that children and youth will have access to the right supports at the right time in their school and community. It will achieve this by improving access to supports; building capacity within communities, including school staff, service providers and families; and by improving integration and coordination of services.

How does Regional Collaborative Service Delivery work?

Regional Collaborative Service Delivery partners collaborate within the 17 provincial regions. Partners include school authorities, Alberta Health Services (AHS), Human Services (including Child and Family Services, Family Support for Children with Disabilities, and Persons with Developmental Disabilities) and community organizations and stakeholders who deliver supports and services. Priorities vary according to identified regional needs and plans. All regional collaborative supports offered must improve a child or youth's ability to take part in their educational program or community.

Who are we helping through the Regional Collaborative Service Delivery approach?

The approach is intended to better meet the needs of:

- children or youth who are registered with Alberta Education in Early Childhood Services (ECS) to Grade 12
- children and youth with complex needs* between the ages of 0 and 20 years old
- children and youth (from birth to age 20) with a low incidence disability including:
 - Blind or Visually Impaired (BVI)
 - Deaf or Hard of Hearing (DHH)
 - Deafblind (DB)
 - Complex Communication Needs (CNN)
- school staff, families and service providers who need cross-sector training or skill development in relation to collaboratively supporting children and youth in school and the community.

* Children and youth with complex needs are those who require significant extraordinary care due to the severity of their impairment(s) and require services from more than one government ministry. This may include children and youth:

- with multiple impairments, complex mental health and health issues and/or severe behavioral needs
- for whom all currently available resources have been utilized with limited success
- who require fiscal and human resources that strain the capacity of any one ministry
- for whom there are questions about the safety of the child, youth, family, or public.

How is Regional Collaborative Services Delivery funded?

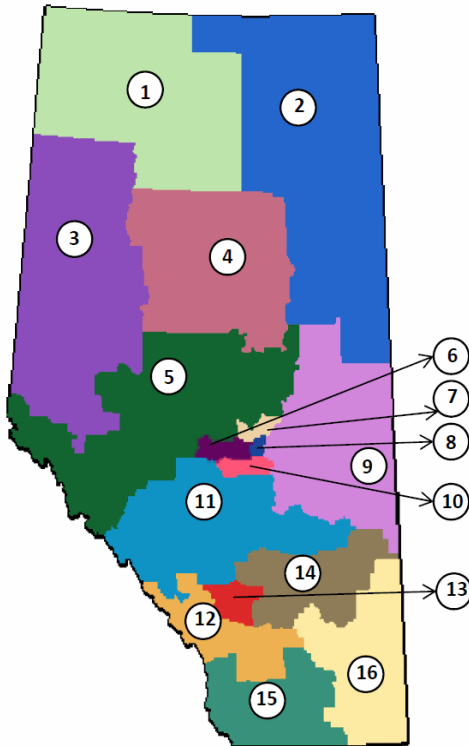
The Government of Alberta provides funding for Regional Collaborative Service Delivery. This funding is distributed to each region through a funding allocation aimed at supporting collaboration and enhancing supports for children and youth. Collaboration occurs among Regional Collaborative Service Delivery partnerships including school authorities, Alberta Health Services (AHS), Human Services and other community stakeholders.

Is the Regional Collaborative Service Delivery approach being used everywhere in Alberta?

Yes, there are 17 Regional Collaborative Service Delivery regions across the province. Each region determines the needed supports for children, youth and their families by assessing all available resources within the region and using data to identify regional needs. Each RCSD region has developed operational processes that are aligned with their regional needs and identified priorities.

RCSD Regions (2014/2015)

Regional Managers



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|---|---|
| 1. Northern Lights RCSD | Carrie Demkiw - 780-841-5657 |
| 2. Wood Buffalo RCSD | Trudy Dwyer - 780-215-2309 |
| 3. Peace Country RCSD | Cheryl Brown - 780-539-0333 Ext. 1930 |
| 4. Northern Lakes RCSD | Katrin Sannig - 780-523-3337 |
| 5. Aspen Collaborative Services RCSD | Sandra Swaffield - 780-517-2512 |
| 6. Parkland and Area RCSD | Patti Hill - 780-991-9561 |
| 7. St. Albert and Sturgeon RCSD | Vicki Cooke - 780-460-3712 Ext. 360 |
| 8. City of Edmonton RCSD | Terry Ramsay - 780-472-4471 |
| 9. Eastern Edge RCSD | Denis Potvin - 780-417-8264 |
| 10. Leduc and Area RCSD | Patti Hill - 780-991-9561 |
| 11. Central Alberta RCSD | Terry Williamson - 403-227-7065 |
| 12. Bow River RCSD | Mary Benning - 403-966-7300 |
| 13. Calgary and Area RCSD | Janice Popp - 403-500-2652 |
| 14. Central East Collaborative RCSD | Scott McLean - 403-401-4215 |
| 15. Southwest Alberta RCSD | Margaret Vennard - 403-328-4111 Ext. 293 |
| 16. Southeastern Alberta RCSD | Donna Balas - 403-866-3032 |
| 17. Réseau RCSD (Francophone) | Andrea Petryk / Annie Drapeau
780-490-7577 |

How can I learn more about Regional Collaborative Service Delivery?

Teachers and school administrators

To learn more about Regional Collaborative Service Delivery in your region, contact your school authority representative or Regional Collaborative Service Delivery regional manager. Please see the map above for contact information.

Parents

Please talk to your child's teacher, school administrator or local service provider about the supports that may be available for your child. If your child is not enrolled in school, contact your Regional Collaborative Service Delivery regional manager. Please see the map above for contact information.