

## Appendix A - Survey Instrument

### YEAR 2013-14 STAKEHOLDER SATISFACTION WITH EDUCATION IN ALBERTA PARENT SURVEY

I-1 Hello, my name is \_\_\_\_\_ and I am calling from CCI Research on behalf of Alberta Education. We are conducting a survey that annually gathers opinions of parents on the education system in Alberta to find out possible areas that can be improved or looked into further.

May I speak to a person in this household who is a parent or guardian of a child in the Alberta K-12 school system.

- |                          |                              |
|--------------------------|------------------------------|
| 1. YES, SPEAKING         | GO TO I- 2                   |
| 2. YES, I'LL GO GET THEM | RE-READ INTRODUCTION         |
| 3. NO, NOT AVAILABLE     | RECORD CALL BACK INFORMATION |

If more information is requested by person who answers telephone read section below.

1. If unsure of what Alberta Education is:

Alberta Education is the Alberta government department that oversees Alberta's education system. The department is responsible for basic learning, including Kindergarten to Grade 12.

2. If respondent is questioning the survey and the validity of it:

We can provide you with a contact name and phone number if you would like. You can contact Jim Peck of Alberta Education at 780-422-1963 if you would like to know more about the survey. There is toll-free access to this number within Alberta if you dial 310-0000 first.

3. If respondent wants to know who we are:

We are calling from CCI Research, a survey research firm. We have been contracted by Alberta Education to conduct this survey to gather opinions on the education system in Alberta.

4. If respondent wants to know why we are calling from Ontario:

We are a Canadian company that conducts research for the government and education across the country. We have been contracted by Alberta Education to conduct this survey.

5. If respondent wants to know how we know they have a child in the school system or how we got their phone number:

The Alberta Education Student Information System indicates that you have a child in the K-12 school system. CCI Research has received random samples of contact information from Alberta Education. We do not receive any information other than contact information about the survey participants. We are bound to manage all information in accordance with the *Freedom of Information and Protection of Privacy Act* and our contractual obligations to Alberta Education.

6. If respondent states that they have recently completed a survey questionnaire from Alberta Education:

Alberta Education is currently conducting two separate surveys. The paper survey questionnaire you

filled out is part of a new survey that collects information about elementary, junior high and high schools in Alberta. This telephone survey collects information about Alberta's education system on a provincial level. In the future, Alberta Education will be working with school jurisdictions to coordinate these activities for greater efficiency and effectiveness. Thank you for your patience. Would you still like to continue?

**I-2** Are you willing to participate in this survey with me? It will take a few minutes to complete.

[**Interviewer Prompt:** If asked: This survey could take approximately 15 minutes of your time.]

- |             |                               |
|-------------|-------------------------------|
| 1. YES      | Go to I-3                     |
| 2. NO-LATER | RECORD CALL BACK INFORMATION  |
| 3. NO-NEVER | OKAY. THANK YOU FOR YOUR TIME |

**I-3** Please remember your answers are completely confidential and will be grouped together with others for reporting purposes. You are free to refuse to answer any question at any time.

Please note, this call may be monitored or recorded for quality assurance purposes.

**Demographic Questions**  
**[To be completed by 800 Respondents (All)]**

A. Gender (**DO NOT ASK**)

- 1 Male
- 2 Female

B. Are there any children in this household who are attending elementary, junior or senior high school in Alberta?

- 1 Yes
- 2 No (**Thank and Terminate**)
- 8 Refused (**Thank and terminate**)

C. Are you the parent or guardian of these children?

- 1 Yes
- 2 No (**Ask to speak to person – arrange call back if necessary**)
- 8 Refused (**Thank and terminate**)

D1. Do you have any children in...(**READ LIST, Multiple responses**)

Yes    No

- |   |   |                       |                        |
|---|---|-----------------------|------------------------|
| 1 | 2 | D1a. Kindergarten/ECS | D2a. If yes, how many? |
| 1 | 2 | D1b. Grades 1 to 2    | D2b. If yes, how many? |

1 2 D1c. Grades 3 to 6 D2c. If yes, how many?

1 2 D1d. Grades 7 to 9 D2d. If yes, how many?

1 2 D1e. Grades 10 to 12 D2e. If yes, how many?

Refused (continue)

**IF MORE THAN ONE “YES” IN D1 AND/OR D2 a,b,c d, or e > 1, GO TO D3  
ALL OTHERS, GO TO D3b**

[D3. will allow parents of more than one child to choose the child with the next birthday and specify their exact grade]

D3. For the purposes of this survey, out of the children you have attending school, we would like you to select the child with the most recent birthday. **[Interviewer prompt: Most recent is child with the last birthday.]** What grade is this child in?

1 Early Childhood Services (ECS)

2 Kindergarten

3 1

4 2

5 3

6 4

7 5

8 6

9 7

10 8

11 9

12 10

13 11

14 12

15 Ungraded/congregated/cluster/segregated setting (Do not read as original response set, provide as option if child does not fit in to other categories)

98 Refused

99 Don't Know/Not Applicable

[D3b. will allow parents of one child to specify their exact grade]

D3b. Now, could you please tell me the exact grade your child is in?

1 Early Childhood Services (ECS)

2 Kindergarten

3 1

4 2

5 3

6 4

7 5

8 6

9 7

10 8

11 9

12 10

13 11

14 12

15 Ungraded/congregated/cluster/segregated setting (Do not read as original response set, provide as option if child does not fit in to other categories)

98 Refused

99 Don't Know/Not Applicable

[Then ALL go to E.]

E. Is this child in ... **(READ LIST)**

1 A public school

2 A Roman Catholic separate school

3 A Protestant separate school

4 Other (SPECIFY) \_\_\_\_\_  
(e.g., home study / Charter school / Francophone school)

8 Refused (continue)

F. Is this child a ... **(READ LIST)**

1 Male

2 Female

8 Refused (continue)

**SECTION A**  
**[To be completed by 800 Respondents (All)]**

We would now like to talk to you about your opinions on the education **THIS** child is receiving.

1. How satisfied are you with the quality of education your child is receiving at school? Are you ... **(READ LIST)**

1 Very satisfied

2 Satisfied

3 Dissatisfied

- 4 Very dissatisfied
- 8 Refused
- 9 Don't Know/Not Applicable

**(Note: Question 2 below should be asked only to parents of Grades 3-12 students)**

2. In your opinion, has the quality of education at your child's school improved, stayed the same, or declined in the past three years?
- 1 Improved
  - 2 Stayed the same
  - 3 Declined
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 3 below should be asked only to parents of Grades 3-12 students)**

3. In your opinion, has the quality of the Alberta K to 12 system improved, stayed the same, or declined in the past three years?
- 1 Improved
  - 2 Stayed the same
  - 3 Declined
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 3B below should be asked only to parents of Grades 3-12 students)**

- 3B. In your experience over the last three years, have the following improved, stayed the same, or declined?
- 1 Improved
  - 2 Stayed the same
  - 3 Declined
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. The school learning environment
  - b. Engagement of students in school  
[Interviewer prompt if needed: The involvement of students in their studies and school activities.]
  - c. Information about student achievement
  - d. Communication of plans for school improvement
  - e. The accountability of school to parents

[Interviewer prompt if needed: How responsible the school is in providing accurate information on student progress and school activities, as well as accepting input from parents.]

4. Would you strongly agree, agree, disagree or strongly disagree with the following statement?

a. The highest priority of Alberta's education system is the success of the student

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

5. Would you strongly agree, agree, disagree or strongly disagree with the following statements?

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

a. The leadership at your child's school effectively supports and facilitates teaching and learning

b. The leadership at your child's school jurisdiction effectively supports and facilitates teaching and learning

c. The leadership at the provincial level effectively supports and facilitates teaching and learning

6. Would you strongly agree, agree, disagree or strongly disagree that the curriculum focuses on what your child needs to learn in each of the following areas... **(ROTATE) (READ LIST)**

a. Reading

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- b. Writing
  - c. Mathematics
  - d. Science
  - e. Social studies
- 6a. Would you strongly agree, agree, disagree or strongly disagree with each of the following statements. **(Read List)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Your child is getting better at reading
  - b. Your child is getting better at writing
  - c. Your child is getting better at mathematics
  - d. Your child is getting better at science
7. To what extent do you agree with each of the following statements: **(ROTATE) (READ LIST)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Your child finds school work interesting
  - b. Your child finds school work challenging
  - c. Your child clearly understands what he or she is expected to learn at school
  - d. Your child is encouraged at school to be involved in activities that help the community
  - e. Your child is encouraged at school to try his or her best
  - f. Students at your child's school follow the rules
  - g. Students at your child's school help each other when they can
  - h. Students at your child's school respect each other
  - i. Students treat each other well at your child's school
  - j. Your child is safe at school
  - k. Your child is safe on the way to and from school
  - l. Teachers care about your child
  - m. Your child is treated fairly by adults at school
  - n. Students at your child's school volunteer for activities that help others
  - o. Students at your child's school respect the diversity among people

- p. Students at your child's school are encouraged to participate in school services such as attending special events or helping in the library
  - q. Students at your child's school are encouraged to get involved in global issues, such as the environment, world hunger, disaster relief
  - r. Students at your child's school take responsibility for their actions
8. How satisfied are you with the variety of subjects available to your child at school? Are you...  
**(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
9. How satisfied are you with the opportunities your child has to learn about the following topics at school?  
**(ROTATE) (READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Music
  - b. Drama **(Note: ask only to parents of Grades 7-12 students)**
  - c. Art
  - d. Computers
  - e. Health
  - f. Another language **(Note: ask only to parents of Grades 7-12 students)**
  - g. Career education **(Note: ask only to parents of Grades 7-12 students)**
10. How satisfied are you with the opportunities your child has to participate in physical education at school? **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused



9 Don't Know/Not Applicable

**(Note: Question 11 below should be asked only to parents of Grades 7-12 students)**

11. How satisfied are you that your child is taught attitudes and behaviours to be successful at work when he or she leaves school? Are you... **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 12 below should be asked only to parents of Grades 7-12 students)**

12. How satisfied are you that high school students demonstrate attitudes and behaviours to be successful at work when they leave school? Are you... **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 13 below should be asked only to parents of Grades 7-12 students)**

13. How satisfied are you that your child is taught the knowledge, skills and attitudes necessary for learning throughout his or her lifetime? Are you... **(READ LIST)**
- (Interviewer prompt: Students who are prepared for learning throughout their lifetime demonstrate literacy, numeracy, computer skills, motivation to learn, adaptability, self-confidence and the ability to access learning opportunities.)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 14 below should be asked only to parents of Grades 7-12 students)**

14. How satisfied are you that high school students demonstrate the knowledge, skills and attitudes necessary for learning throughout their lifetime? Are you... **(READ LIST)**  
**(Interviewer prompt: Students who are prepared for learning throughout their lifetime demonstrate literacy, numeracy, computer skills, motivation to learn, adaptability, self-confidence and the ability to access learning opportunities.)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
15. How satisfied are you with the quality of teaching at your child's school? Are you... **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
16. How satisfied are you that your input into decisions at your child's school is considered? Are you... **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
17. How satisfied are you that your input into the education of students is considered by the school board of your jurisdiction? Are you... **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable

18. How satisfied are you that your input into the education of students is considered by Alberta Education? **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
19. To what extent do you agree with each of the following statements: **(ROTATE) (Read List)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. The subjects (such as math, science, and social studies) that your child is learning at school have practical applications in the real world
  - b. Your child's school is helping struggling students keep up in their studies
- (Note: Question 20 below should be asked only to parents of Grades 7-12 students)**
20. Would you strongly agree, agree, disagree or strongly disagree that your child is progressing well in learning to use another language?
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
21. Are you very satisfied, satisfied, dissatisfied or very dissatisfied that you are receiving value for money that is spent in your child's school?
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused

- 9 Don't Know/Not Applicable
- 22 How satisfied are you that Alberta's education system is contributing to your child's development of: **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Intellectual skills
  - b. Social skills
  - c. Physical abilities
  - d. Emotional well-being
  - e. Spiritual awareness
- 23 To what extent are you involved in decisions about your child's education? *Would you say...* **(READ LIST)**
- 1 A lot
  - 2 Some
  - 3 Very little
  - 4 Not at all
  - 8 Refused
  - 9 Don't Know/Not Applicable
- 24 How satisfied are you with the opportunity to be involved in decisions about your child's education? *Are you...* **(READ LIST)**
- 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
- 25 To what extent are you involved in decisions at your child's school? *Would you say...* **(READ LIST)**
- 1 A lot
  - 2 Some

- 3 Very little
- 4 Not at all
- 8 Refused
- 9 Don't Know/Not Applicable

26 How satisfied are you with the opportunity to be involved in decisions at your child's school? Are you... **(READ LIST)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 Refused
- 9 Don't Know/Not Applicable

27 To what extent do you agree with each of the following statements. **(Read List)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. There is mutual respect between teachers and students at your child's school
- b. There is mutual trust between teachers and students at your child's school

28 To what extent do you agree with each of the following statements. **(READ LIST)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. Your child's school promotes physical activity, health and wellness  
[Interviewer prompt if needed: An example for promotion of health is encouraging good nutrition; an example for promotion of wellness is encouraging positive social relationships]

- b. At school, your child is learning about how to stay healthy  
[Interviewer prompt if needed: Examples for learning about how to stay healthy are:  
to get plenty of sleep, eat nutritious foods, get plenty of exercise, and reduce stress]
- c. Your child has healthy food choices in the school cafeteria, canteen, vending machines, and at classroom and school events

29 To what extent do you agree with each of the following statements. **(READ LIST)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. Your child arrives at school ready to learn
- b. Your child can easily access programs and services to get help with school work
- c. Your child can get help at school with problems that are not related to school work
- d. When your child needs it, teachers at your child's school are available to help him or her

**(Note: Question 30 below should be asked only to parents of Grades 7-12 students)**

30 How satisfied are you that your child's school is contributing to the development of: **(READ LIST)**

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 Refused
- 9 Don't Know/Not Applicable

- a. Your child's ability to use numbers
- b. Your child's ability to think and solve problems
- c. Your child's ability to communicate
- d. Your child's ability to manage information from a variety of areas
- e. Your child's ability in demonstrating positive attitudes and behaviours
- f. Your child's ability to take responsibility for his/her own learning
- g. Your child's ability to be adaptable – work as an individual or within a team
- h. Your child's ability to learn continuously
- i. Your child's ability to work safely
- j. Your child's ability to work with others towards a common goal
- k. Your child's ability to participate and contribute in projects and tasks

- l. Your child's ability to transition effectively from school to work (e.g., adapting to work place)
- m. Your child's ability to understand abstract concepts
- n. Your child's ability to be honest and ethical in dealing with other people
- o. Your child's ability to be punctual and finish work on time
- p. Your child's ability to manage money, credit and personal finances
- q. Your child's ability to lead a group or a team
- r. Your child's ability to help in keeping the environment clean
- s. Your child's ability to make fair decisions

31 Would you strongly agree, agree, disagree or strongly disagree with the following statements?

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. Your child's school provides the learning resources, such as text books, software, audio and video materials, that meet the needs of your child
- b. Your child receives the individual attention he or she requires from teachers

32 Would you strongly agree, agree, disagree or strongly disagree with the following statements?

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. At school, your child is able to learn in a way that best suits his or her learning style
- b. Your child gets the support he/she needs to be successful in school
- c. You get support from the school to help your child succeed
- d. The school engages you in a way that helps your child succeed

33 Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following:  
**(Interviewer prompt: Facilities are things like science labs, computer labs, art rooms and construction fabrication shops.)**

- a. The facilities at your child's school
    - 1 Very satisfied
    - 2 Satisfied
    - 3 Dissatisfied
    - 4 Very dissatisfied
    - 8 Refused
    - 9 Don't Know/Not Applicable
  - b. The equipment at your child's school
- 34 Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following:
- a. Your child's school has enough space to meet your child's learning needs
    - 1 Very satisfied
    - 2 Satisfied
    - 3 Dissatisfied
    - 4 Very dissatisfied
    - 8 Refused
    - 9 Don't Know/Not Applicable
  - b. Your child's school building is well-maintained
  - c. Your child's school building meets your child's physical needs
  - d. The gym, playground, and other facilities such as sports fields and fitness areas at your child's school meet the daily physical activity needs of your child
- 35 How satisfied or dissatisfied are you that your child can access the following services in a timely manner at school when needed:
- a. Academic counselling (**Note: ask only to parents of Grades 7-12 students**)
    - 1 Very satisfied
    - 2 Satisfied
    - 3 Dissatisfied
    - 4 Very dissatisfied
    - 8 Refused
    - 9 Don't Know/Not Applicable
  - b. Career counselling (**Note: ask only to parents of Grades 7-12 students**)
  - c. School Library services
  - d. Services (beyond regular instruction) that help your child to read and write



**SECTION B**  
**[To be Completed by 400 Respondents, Remainder Go To Section C]**

36 Would you strongly agree, agree, disagree, or strongly disagree that the education students receive in kindergarten to grade 9 adequately prepares them to succeed in high school in the following subject areas: **(ROTATE) (READ LIST)**

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

- a. Language Arts
- b. Mathematics
- c. Science
- d. Social Studies

37 In your opinion, how much is school helping your child improve his or her computer skills?  
*Would you say...* **(READ LIST)**

- 1 Very little
- 2 Some
- 3 A lot
- 8 Refused
- 9 Don't Know/Not Applicable

38 Are you familiar with the school council in your child's school?

- 1 Yes
- 2 No
- 8 Refused
- 9 Don't Know/Not Applicable

**IF YES, PROCEED. IF NO, REFUSED, or DK/NA GO TO Q43**

39 Does the school council influence decisions made at your child's school?

- 1 Yes
- 2 No
- 8 Refused
- 9 Don't Know/Not Applicable

- 40 Do you strongly agree, agree, disagree or strongly disagree that the school council in your child's school is fulfilling their advisory role? **(READ LIST)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- 41 Do you strongly agree, agree, disagree or strongly disagree that the school council is an effective way of being involved in your child's school? **(READ LIST)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly Disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- 42 Are you a member of a school council?
- 1 Yes
  - 2 No
  - 8 Refused
  - 9 Don't Know/Not Applicable

**(Note: Question 43 below should be asked only to parents of Grades 7-12 students)**

- 43 To what extent do you agree with each of the following statements related to technology in student learning?
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Your child has computer skills (such as using word processing, or creating spreadsheets and charts) necessary to support his/her studies
  - b. Your child has skills to create multimedia presentations (with sound, pictures, video) for his/her projects/assignments
  - c. Your child has sufficient access to computers at school to do his/her school work

- d. Your child has access to a computer at home to do his/her school work
- e. At school, your child is prevented from accessing inappropriate material on the internet
- f. At school, your child uses technology such as desktop computers, laptops and tablets to complete his/her tests, assignments or quizzes
- g. At school, your child uses the internet to do research on assignment topics
- h. Educational technology (such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors) can help accommodate different learning styles of students
- i. Educational technology (such as desktop computers, laptops, tablets, e-readers, smartphones, smart boards and projectors) can encourage student interest in learning
- j. Your child uses technology (such as the internet, cell phones, smartphones and social media) responsibly, meaning safely, knowledgeably and appropriately by protecting privacy

### SECTION C

[To be Completed by 400 Respondents]

- 44 Thinking about your child's teachers, would you strongly agree, agree, disagree or strongly disagree with each of the following statements. *My child's teachers...* **(ROTATE) (READ LIST)**
- a. Help students achieve learning expectations
    - 1 Strongly agree
    - 2 Agree
    - 3 Disagree
    - 4 Strongly disagree
    - 8 Refused
    - 9 Don't Know/Not Applicable
  - b. Help students achieve high standards
- 45 Thinking about THE TEACHING PROFESSION IN GENERAL, would you strongly agree, agree, disagree or strongly disagree with each of the following statements. *The teaching profession requires teachers to ...* **(ROTATE) (READ LIST)**
- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable

- a. Have specialized knowledge and skills
- b. Apply their specialized knowledge and skills using reasoned judgment
- c. Provide a very valuable service to society

46 Are you very satisfied, satisfied, dissatisfied or very dissatisfied with the following:  
(**Interviewer prompt:** programs and services such as counselling or speech therapy)

- a. the accessibility of programs and services for students at your child's school
  - 1 Very satisfied
  - 2 Satisfied
  - 3 Dissatisfied
  - 4 Very dissatisfied
  - 8 Refused
  - 9 Don't Know/Not Applicable
- b. the effectiveness of programs and services for students at your child's school
- c. the efficiency of programs and services for students at your child's school

47 Would you strongly agree, agree, disagree or strongly disagree that you get the information you need to access programs and services that meet your child's learning needs?  
(**Interviewer prompt:** programs and services such as counselling or speech therapy)

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

48 Does your child's school provide **access** to the school library information and services.....?

- 1 Yes
- 2 No
- 8 Refused
- 9 Don't Know/Not Applicable
  - a. Before class hours
  - b. During classes
  - c. After school

49 Does your child have on-line access to the school library information and services from a personal computer after school hours?

- 1 Yes
- 2 No
- 8 Refused
- 9 Don't Know/Not Applicable

50 To what extent does the school library at your child's school **contribute** to his/her learning success? *Would you say...* **(READ LIST)**

- 1 A lot
- 2 Some
- 3 Very little
- 4 Not at all
- 8 Refused
- 9 Don't Know/Not Applicable

51 Has your child received special support at school to meet his or her unique needs?

- 1 Yes
- 2 No (SKIP TO Q53)
- 8 Refused (SKIP TO Q53)
- 9 Don't Know/Not Applicable (SKIP TO Q53)

52 How satisfied or dissatisfied are you with the special support your child has received at school?

- 1 Very satisfied
- 2 Satisfied
- 3 Dissatisfied
- 4 Very dissatisfied
- 8 Refused
- 9 Don't Know/Not Applicable

53 Does your child have a private tutor to get additional help in his or her studies?

- 1 Yes (GO TO Q53Bi)
- 2 No (SKIP TO Q54)
- 8 Refused (SKIP TO Q54)
- 9 Don't Know/Not Applicable (SKIP TO Q54)

53Bi [If yes to Q53 above] In which subjects is your child receiving private tutorial services? (Do not read list. Select all that apply.)

- 1 Math
- 2 Science
- 3 English
- 4 Social Studies
- 5 Other (list the responses)
- 8 Refused
- 9 Don't know

54 Would you strongly agree, agree, disagree or strongly disagree that your child's school is committed to on-going evaluation to improve student learning?

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 8 Refused
- 9 Don't Know/Not Applicable

The next few questions will be about Alberta's education system as a whole, which includes elementary, junior, and senior high schools.

55 Would you strongly agree, agree, disagree or strongly disagree with the following statements?

- 1 Strongly agree
  - 2 Agree
  - 3 Disagree
  - 4 Strongly disagree
  - 8 Refused
  - 9 Don't Know/Not Applicable
- a. Alberta's education system is accountable to the public
  - b. Alberta's education system communicates effectively with the public
  - c. Alberta's education system ensures access to quality education to all students regardless of where they live

**We've reached the end of the survey. On behalf of Alberta Education, I'd like to thank you very much for your time and cooperation.**